

ESSN Task Force Izmir Minutes

Agenda

1. Welcome and Introduction
2. Updates on ESSN and its implementation in the Aegean region
3. Updates on CCTE
4. TAC Closure and ESSN Access
5. AOB
- MULTECI-DER ESSN Implementation highlights

Date of meeting

2 August 2019
09:30 - 11:30

Location

TK Izmir Branch - Sehit Nevres Bulvari No:3
1. Kat, Kizilay Is Merkezi, Izmir

Meeting

WFP: Arzum Karasu

Co-Chairs

TK: Faruk Ahmed Abdo Shaban

1. Action Points:

New Action Points from the Meeting:

Action point	By	When
How to deal with children who cannot register to school because their families are not registered or either not transferred yet to registration welcoming provinces and especially with some provinces not accepting registration anymore, the impact on non-school registered can be expected to increase.	ESSN Co-Chairs (via an official to invite?) or CCTE teams.	October ESSN TF
Investigate cases of people living in Torbali not able to register their addresses therefore the registration of their children to school is also impossible.	WFP and TK Izmir field offices monitors.	October ESSN TF
Investigate whether there are there any districts that the TRC CCTE CP identified where child labor and/or early marriage is more prevalent in Izmir.	TRC CCTE CP teams	October ESSN TF

2. Updates on the ESSN:

The Co-Chairs World Food Programme (WFP) and Turk Kizilay (TK) provided updates on the ESSN programme, highlighting:

- A total of 2,707,304 individuals were registered; 9,161 persons were not assessed, and 1,010,073 persons were ineligible.
- 1,688,070 people in total received ESSN assistance in July 2019.
- 57,204 people in Izmir received the ESSN assistance.
- DHR related updates have been presented, participants have been told that ESSN beneficiaries applying for a Severe Disability Allowance (SDA) will be considered **on the base of a 50% DHR** rate compared with 70% for the non ESSN beneficiaries.

TK-WFP Monitoring and Evaluation Activities:

- Monitoring visits were conducted in **Burdur, Isparta, Denizli** and **Izmir** where the following institutions **PDMM, District Directorates of Population and Citizenship (NÜFUS), SASFs, Halkbank** branches were visited.
- The teams focused on monitoring the implementation of the SASF Discretionary Allowance (SDA) by visiting different SASFs and conducted around **50 HH visits** in Konak and Karabaglar districts to evaluate the practice of SDA.

- During M&E activities, **twenty-four** protection cases related to DGMM registration, medical equipment/medicine, resettlement, PSS, NFI, legal and health services were identified and referred to service providers (TK, IOM, ASAM, MUDEM, UNHCR, Multeci-Der)
- **41** livelihood actors were visited in city centres and districts with high ESSN application numbers.
- The teams conducted **8 FGD sessions** as follows: Manisa (2 male, 1 female group), Izmir (2 male, 3 female group).

Monitoring visits main findings:

General:

- There is an **increase** in the number of Afghans approaching Isparta centre SASF.
- There is an increase in the progress of SASF Discretionary Allowance quota usage which was 11% (159 HHs) previously in Izmir Field Office (IFO). There are currently **171 HHs (730 individuals)** which is **12%** of the quota benefiting from ESSN due to SDA.
- PDMMs in coordination with Nufus offices resolve the problems smoothly related to **address registration** after the change of authority.
- In Burdur centre, SASF created a **WhatsApp group** among refugee communities for **emergency** situations.
- Denizli PDMM organized a **cohesion meeting** in cooperation with GIZ to support the cohesion process by informing the refugees about their rights and responsibilities and answering their questions. Cohesion Meetings which started in 2018 were held in 19 provinces. The second stage of the meetings started in Denizli on 19th of July and will continue in 6 more provinces.
- In Burdur, PDMM in cooperation with UNHCR organized the second of cohesion events called "**Biz Bize Sohbetler**" which will take place in **18 cities** in total. These activities started in the end of June and will end in March 2020. Muhtars, representatives from Turkish and refugee communities, governorates, NGOs are invited to **improve relations**.
- Provincial Directorate of Agriculture in Manisa has a **farming project** with FAO for refugees in different districts. **Job opportunities** are provided after 60 days of training.
- In Manisa, there are currently **10.000 Syrian, Afghan and Iraqi workers** registered in ISKUR.

3. Updates on the CCTE:

Third Party Monitoring (TPM) for CCTE (Qualitative) – Focus Group Discussions (FGDs) and Key Informant Interviews (KIs)

A total of 30 FGDs have been conducted and 206 people attended the FGDs with parents, and separately with adolescents. More information can be found in the presentation. Some of the highlights from the findings are:

- Syrian parents consider education as valuable for access to the labour market. However, increasing prices, age / level discrepancies in grade assignments, low level of information on the registration process create challenges.
- Attendance conditionality of the CCTE program is not clear among the participants and they are also unsure about the attendance situation of their children to school.
- Bullying is prevalent, especially on the way to school and demotivates children. For more social cohesion school managements suggest Syrians parents' participation in the parent-teacher meetings.
- Increased age of the child and the cost of education directs families to resort to child labour.
- Child protection program was found effective to assist parents in eliminating hampering factors to attend school regularly.

Cash Component:

- UNICEF CCTE Field Monitor provided an update that 391,092 beneficiaries were entitled for payment in July 2019. 200,187 Kızılaycards have been uploaded with payment. 1,545,832 Turkish beneficiaries received July 2019 payment in the National CCTE Program.

- As of July 2019, the number of children reached with at least one CCTE payment has become 517,877 and the number of Kızılaycards uploaded are 250,965.
- In Izmir, the total number of children reached as of July 2019 is 17,550. Out of these children, 96% are in Primary School. Gender distribution is equal and the top five districts with the highest number of beneficiary children in Izmir are Bornova, Karabağlar, Konak, Bayraklı and Buca.
- As of 29 July, number of CCTE applications accepted from ALP students is 147 in Izmir.

Comments / Questions regarding Cash Component:

- Multeci-Der raised a question regarding a possible end date for the CCTE program.
- The CCTE for Syrians and other refugees will continue during the 2019-2020 academic year. Given the positive feedback on the program from all stakeholders and the program's role in preventing a lost generation, continuation of the program in the 2020-2021 academic year is also being explored.

Education Specific Questions:

- Multeci-Der noted that there are delays in registering IDs in Izmir. Consequently, registration in schools are delayed as well.
- Students can be registered to YOBIS by the school managements that generates a temporary ID number only for school registration and their registration can be revised in E-Okul once they receive IDs.
- TIAFI noted that children whose families cannot register addresses (due to unsuitable dwellings) cannot register for education.
- I/NGOs can approach to TRC CP Outreach Teams to ask for their support for such cases.

Southeast Education Working Group Back to School Information Package

Southeast Education Working Group prepared and disseminated the Back to School Information package for utilization of all partners nation-wide, which can be found in English, Turkish and Arabic. In the package you may find:

- A link on page 12, where I/NGOs can enter issues you encountered in the field regarding school registrations. The trends of issues that are shared through this link will be utilized to advocate for solutions with the MoNE, but individual case management will not be possible to provide.
- A survey that I/NGOs may conduct with parents on the current situation of their children regarding education. The survey data will be shared with all I/NGOs that conducted the survey, after all the data is collected.

Child Protection Component

In total, 16 CP offices are operational in 15 Provinces with the highest number of refugees.

Their objectives are to:

- **Sustain positive education outcomes;**
- **Mitigate child protection risks and violations**, which are closely intertwined with economic vulnerabilities (such as child labour, child marriage, physical and emotional violence and family separation), and
- **Reducing the damage** caused by exposure of children to violence, exploitation, abuse and neglect, and family separation.

a) Identification:

- Identification is made through the CCTE beneficiaries list provided by the MoLFSS
- Children are identified based on the following criteria for PHASE I
- Children whose payment has been paused (missed more than 4 days of school)
- Vulnerability Criteria (ESSN beneficiary list)
- Geographical location

In addition to those criterias in PHASE II; Focusing on specific grades (ALP students have been prioritized for March & April period).

b) Screening:

Screening is made through a risk/need assessment carried out during household visits by TK Child Protection Teams in 15 provinces. Child Protection Teams do screening using standardized forms.

c) Response:

On the Spot Information:	Internal Referral:	External Referral:
<ul style="list-style-type: none"> ✓ CCTE Eligibility Criteria and Application Process ✓ ESSN Eligibility Criteria and Application Process ✓ Obtaining ID ✓ Obtaining Report ✓ New Registry-identity/data verification 	<ul style="list-style-type: none"> ✓ Community Center Case Team ✓ Service Center ✓ Psychosocial Support ✓ Child Friendly Spaces ✓ Adolescent Friendly Spaces ✓ 168 Line 	<ul style="list-style-type: none"> ✓ Health Services ✓ District Governorate ✓ Other NGOs ✓ Civil Registry Office ✓ ASPİM (Ankara Provincial Directorate of Family, Labour and Social Services)

CCTE CP – March 2017 - May 2019:

- Children screened by outreach teams: 64.883
- Children identified and assessed with protection needs: 12.369
- Children referred to specialized services: 6.120

May 2019 İzmir CP – Follow up

Risk disaggregation:	Gender based disaggregation:	Age based disaggregation:
<ul style="list-style-type: none"> ✓ High Risk: 0 ✓ Middle Risk: 46 ✓ Low Risk: 158 ✓ No Risk: 3 	<ul style="list-style-type: none"> ✓ Girls: 75 ✓ Boys:132 	<ul style="list-style-type: none"> ✓ 0-5 Age: 2 ✓ 6-9 Age: 14 ✓ 10-13 Age: 153 ✓ 14-17 Age: 112 ✓ 18+: 38

4. TAC Closure and ESSN Access:

Highlights:

- DGMM has shared with TRC a list of 60.490 individuals, who left the nine camps in 2018 (**Adıyaman, Akçakale, İslahiye, Karkamış, Midyat, Nizip, Elbeyli, Öncüpınar and Kahramanmaraş**) and opted out for urban areas. Accordingly, a study was conducted by TRC on the ESSN application status of those individuals, aiming to **analyze the application status of individuals who opted for cities**, as well as to determine the number of people who have the potential to apply for the ESSN.
- As of **July 2019, 44.336** individuals out of **60.490** have received the ESSN assistance. Besides, a total of **8.297** individuals were deemed ineligible. In other words, a total of **52.633** applied to **ESSN** and the rate of application is **87.01%**.
- **The eligibility rate** of people applying to the ESSN programme is **84,24%**.
- By comparing those who applied to the ESSN in the same city where their camp was located with those who moved to other cities, we can say that **55,14% moved from the camp to another place within the same city** and 44,86% moved to other cities.
- It is observed that individuals who moved to cities mostly match the ESSN criteria of « **at least 4 children in the household**» with the percentage of 53,71%. The second common criteria is **the dependency ratio** which makes 22,49%. Parent with no other adult living in household is the third criteria of those who are eligible. We see also that 93,32% of the household composition while living within the camp and after leaving the camp is the same.

- Turkish Red Crescent is conducting **coordination, sensitization** and **advocacy** activities in the closed and Decongested TACs. In this context, TRC's activities are: **participate in coordination meetings** with the institutions operating in the closure process, **organizing information** sessions for reeves (muhtars) and opinion leaders, **informing the individuals** who want to move to cities through verbal and printed materials about ESSN, CTE and TRC's community center programs before the exit process, **sending SMSes to individuals** on the list prepared and shared by DGMM, **informing the individuals** who have not applied to Kizilaykart despite receiving an SMS and **conducting advocacy activities** for individuals facing registration problems identified through outbound calls by registering them as outreach cases in TRC's systems.
- **In 2019 TRC has sent an SMS** to those who left the camps. It should be noted that the number of **application to the ESSN has increased** after the SMS sent to the families.

In the interviews with the reached households, information was given about the ESSN Programme and an analysis was done on the reasons for not applying to the programme.

5. Any Other Businesses:

MUITECI-DER ESSN Implementation highlights:

- MUDEM gave a presentation on their activities in the province of Izmir. The full presentation is attached for reference.
- Some additional notes about KIZILAYKART Outreach and 168 Call Center were also delivered:
 - Outreach:
 - Main activities are sensitisation, advocacy and protection referrals
 - Since the beginning of the programme, more than 8,000 institutions have been visited and more than 15,000 processed cases with 85% of these cases successfully finalized. Istanbul takes the lead with the number of outreach cases, respectively followed by Gaziantep, Hatay, Sanliurfa and Adana.
 - Those cases are generally related to card delivery, DHR and ID/address registration problems.
 - Nowadays KIZILAYKART Outreach agenda mainly comprises of ESSN-CTE sensitisations to the population leaving the closing TACs, COZER DHR technical incompatibilities and address registration problems through its transition from Nufus to PDMM offices.
 - 168 Call Center:
 - The total number of calls have reached about **1.2 million**.
 - Nature of calls:
 - a. Inquiries about the ongoing programme application assessments
 - b. Complaints about applications at SASFs and assessment results.
 - c. Card holders' inquiries about their KIZILAYKART account balance.
 - The 168 Call Center can divert the calls about malfunctioning, broken, blocked or lost cards to Halkbank Customer Services and these calls **are free of charge**. A total of 62,500 calls have been diverted since it started in April 2018.
- Participants have been reminded to kindly to **share any suggestions on potential agenda items they would like to see presented/discussed**.
- In addition, **Turk Kizilay Outreach email address** has been reminded and is also accessible here: turkkizilaykartdiserisim@kizilay.org.tr

Coordination/ Programme information focal points:

- Please remember to send any issues/challenges observed related to coordination and the ESSN TF with as much detail as possible (location, date, etc.) to the ESSN TF focal points:

- **WFP:** Arzum Karasu email: arzum.karasu@wfp.com
- **TK:** Faruk Ahmed Abdo Shaban email: faruk.shaban@kizilay.org.tr

For any programmatic issues, please refer your queries to the following Programme related focal points:

- **WFP:** Digidem Aktaran email: digidem.aktaran@wfp.org.com

- **TK:** Gulfem Kaya email: gulfem.kaya@wfp.org
Faruk Ahmed Abdo Shaban email: faruk.shaban@kizilay.org.tr

Next Meeting: The next meeting will be held in October (TBC). The venue, time and agenda will be shared accordingly.

Attachments:

1. ESSN Task Force Izmir Presentation
2. CTE presentation
3. TAC Closure and ESSN Access
4. Multeci-Der presentation
5. Southeast Education Working Group Back to School Information Package