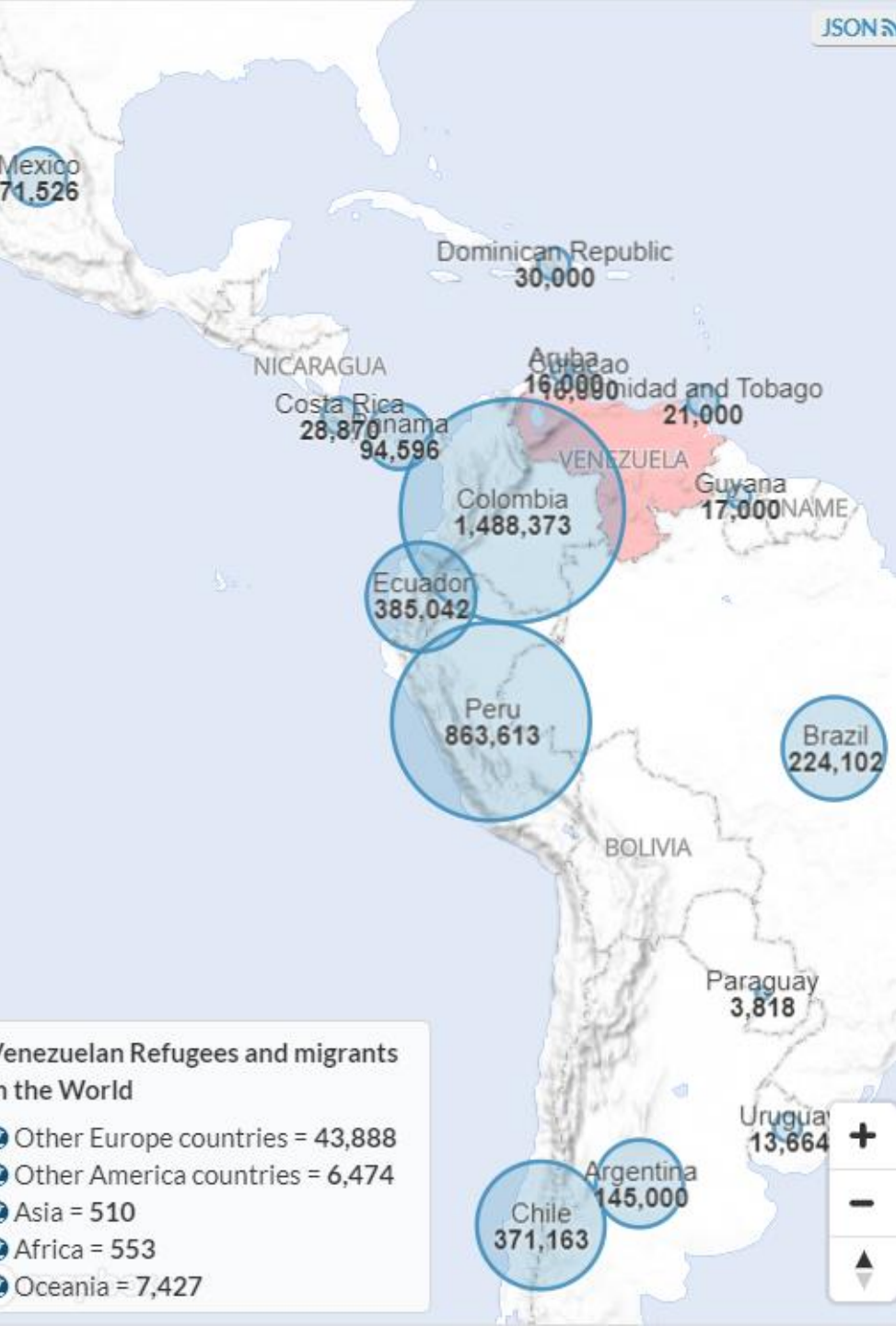




Strengthening of Information sharing, communication, and feedback for refugees and migrants from Venezuela





Refugees and migrants from Venezuela

- Approx. 4.6 million migrants, refugees and asylum seekers from Venezuela require information, communication and feedback on fundamental aspects for survivance and human development such as protection, health and education
- Host communities in 15 countries face challenges of coexistence and integration in this new socio-economic context



R4V Coordination Platform for refugees and migrants from Venezuela

- Over 40 UN agencies, CSOs, NGOs and donors participating in the Regional Inter-Agency Coordination Platform for Response to Migrants and Refugees of Venezuela (R4V) support the response managed at the national and local levels
- Communication with Communities, Communication for Development and Accountability to Affected Populations as cross-cutting axis are crucial for interventions that demand alliances, synergy and capacities
- <https://r4v.info/en/situations/platform>



C4D and AAP in R4V

- UNICEF leads the Communication with Communities and Communication for Development Working Group (CwC / C4D – R4V). The CWC/C4D 2019 WP aims at:
 - Providing Communication products for Social and Behavior Change Communication (SBCC) with a regional approach adaptable to local needs, based on what is already existing;
 - establish common communication mechanisms that collect and enforce the voice of beneficiary communities, also called accountability to affected populations (AAP);
 - and develop capacities in SBCC and AAP for continuous improvement of the response, both in related professionals and between traditional and non-traditional actors



CwC-C4D 2019 – 2020 WP

- Assessment of connectivity and communication needs
- Design/improve information & communication tools
- Develop capacities in C4D and AAP
- Enhance connectivity for refugees and migrants
- Implement common mechanisms on AAP



Report

Uniendo voces

- It is a multi-country, interagency project coordinated through Regional and National Platforms of R4V, led by UNICEF, UNHCR and IFRC, with other partner organisations including UN agencies, NGOs and civil society
- Allows refugee and migrant groups to express their opinion, have access to relevant information and feedback on services
- Data generated from U-Report On The Move is published in real time on a website and shared with decision makers to orientate their work
- To be implemented in Brazil, Colombia and Ecuador



Humberto Jaime

hjaime@unicef.org

+507-6810-3859