



NO RESETTLEMENT RELATED ACTIVITIES DUE TO COVID-19 (CORONA VIRUS) UNTIL FURTHER NOTICE

As a result of the spread of COVID-19 (Corona Virus) globally, **there will no resettlement activities until further notice.**

This means there will be no resettlement interviews (with UNHCR and **ALL** resettlement countries), no resettlement counselling, no cultural orientation, no medical checkup by IOM, no medical referral assessments (MAF) by IOM and no departures to resettlement countries.

COVID-19 (Corona virus) remains a global threat and most countries have suspended all international travel and social gatherings. UNHCR has taken the decision to put all resettlement activities on hold in accordance with a directive issued by the President of Uganda on 18 March 2020 suspending all social gatherings.

UNHCR will inform you once resettlement services are back to normal.

Do not sell your personal effect even if accepted by resettlement country.

Please note that only UNHCR carries out resettlement activities in Uganda. No International nor National Organization, Ugandan government body (for example, OPM), Ugandan national or refugee can assist you with resettlement.

UNHCR would like to remind all the refugees that UNHCR services are **FREE OF CHARGE**. No money or favor should be requested to access UNHCR services, including resettlement.

If you have been approached by any person promising to expedite your resettlement processing for a fee or service, please report this to:

IGO: inspector@unhcr.org or Helpline: helpline.uganda@unhcr.org or 0800 32 32 32

If you have any inquiry on your resettlement case, please call the helpline: 0800 32 32 32