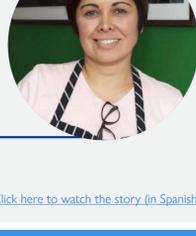


# ACTIONS WITHOUT BORDERS

## VOICES FROM THE TERRITORY

*I come from a country forged by foreigners. My parents are Colombian; I have Spanish, Italian, Portuguese uncles. I have family everywhere. Now, Colombia has the opportunity to be like that because people who are coming have ideas and capital to start a business here. It is great that they want to hire Colombians and Venezuelans.*



**Jenny Bohórquez**, featured on a story of the Greater Together xenophobia prevention campaign (*Juntos Más Grandes* in Spanish).

[Click here to watch the story \(in Spanish\)](#)

## HUMANITARIAN ASSISTANCE TO VENEZUELAN REFUGEES AND MIGRANTS



The COVID-19 pandemic has aggravated the vulnerable situation of Venezuelan refugees and migrants, as well as host communities in Colombia. The **Emergency and Stabilization Program of the International Organization for Migration (IOM)** implemented humanitarian assistance to protect and improve these people's lives. These actions seek to complement response by national and local governments.



**109,408** Venezuelan refugees and migrants received humanitarian assistance from IOM with PRM funds, between March and June 2020

### Humanitarian Assistance Beneficiaries



### Targeted Territories for Humanitarian Assistance



Humanitarian assistance in 35 municipalities in 15 departments

#### Humanitarian tents

- 1 Pamplona, Norte de Santander
- 2 Ibagué, Tolima
- 3 Popayán, Cauca

#### 21 Temporary shelters

- 1 Medellín, Antioquia
- 2 Malambo, Atlántico
- 3 Bogotá, Bogotá D.C.
- 4 Soacha, Cundinamarca
- 5 Pasto, Nariño
- 6 Ipiales, Nariño
- 7 Cúcuta, Norte de Santander
- 8 Villa del Rosario, Norte de Santander
- 9 Maicao, La Guajira
- 10 Cali, Valle del Cauca
- 11 Arauca, Arauca

### Response to Caminantes (walkers)



**Beneficiaries of Non-Food Items**



**Beneficiaries of Health Services**



**Beneficiaries of Psychosocial Assistance**



IOM continued to provide humanitarian assistance to Venezuelan refugees and migrants on the move, mainly through the delivery of energy kits, personal hygiene kits, and health services.

### NFIs Distribution



**Non-Food Items (NFI) Beneficiaries**



# **TOTAL NFI KITS DELIVERED: 725.641**

The IOM increased the number of NFIs deliveries to local governments and grassroots organizations. These actors have been very important allies during the current contingency as they hold direct contact with refugees and migrants. IOM responded immediately to support requests by those who are currently living in vulnerable areas, mainly through the distribution of personal hygiene kits, which are essential to prevent COVID-19.



### Temporary Shelter



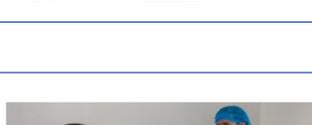
**Venezuelan Nationals who accessed to temporary shelter**



**Food Items beneficiaries**



**11.193 hot meals** delivered to refugees and migrants at the Border Assistance National Center in Cúcuta, Norte de Santander, at the José María Pérez Bridge in Arauca, and in Tame, Arauca.



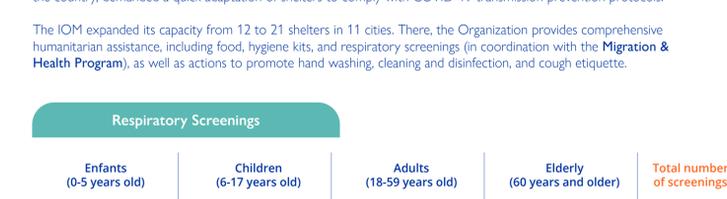
**42 newly enrolled health professionals** provide support in shelters of 12 prioritized municipalities.

- Nurses: 14
- Community health agents: 28

The economic impact of the pandemic, and mobility restrictions to migrant and refugee population in transit or living in the country, demanded a quick adaptation of shelters to comply with COVID-19 transmission prevention protocols.

The IOM expanded its capacity from 12 to 21 shelters in 11 cities. There, the Organization provides comprehensive humanitarian assistance, including food, hygiene kits, and respiratory screenings (in coordination with the **Migration & Health Program**), as well as actions to promote hand washing, cleaning and disinfection, and cough etiquette.

### Respiratory Screenings



### Humanitarian Assistance Helplines

In response to the contingency for the pandemic of COVID-19 in Colombia, IOM's **Emergency and Stabilization Program** made helplines available in seven territories to guide and reference refugees and migrants who need humanitarian assistance and other services.

**535 weekly calls** are received on average in 7 territories.

Si necesitas orientación y referenciación en OIM podemos ayudarte.

Si eres refugiado o migrante de Venezuela y estás en La Guajira o Cesar, estamos para apoyarte.

Contáctanos a los siguientes números:

323 2290475 323 2245582  
323 2290478 320 8112507

Horarios de atención:

Lunes a viernes de 8 a.m. - 5 p.m.  
Sábados de 9:30 a.m. - 1 p.m.

El servicio de asistencia telefónica es gratuito.

[Consult the assistance helplines here](#)

## MIGRATION AND HEALTH

In articulation with the Colombian Government and local health authorities, IOM's **Migration & Health Program** has been technically and operationally adapted to the context of COVID-19. This is necessary to strengthen the response and tailor it to the urgent needs of the emergency.

### Support to hospitals and health institutions with PRM reprogrammed funds due to COVID-19



**5.000 tyvek suits** delivered to hospitals or Secretariats of Health for the assistance of symptomatic COVID-19 patients and for taking samples.



**13 tents for hospitals** installed in 9 municipalities, set up exclusively for the observation and prioritization of patients with respiratory symptoms.



**5 Health Risk Analysis Rooms** equipped with computer equipment, audio, furniture, among other items, aiming to speed up the health authorities' decision-making process in Arauca, Valledupar, Soacha, Bucaramanga and Cúcuta.



**13 support professionals** provided by IOM joined the teams of the Regulatory Centers of Urgencies and Emergencies (CRUE) in the departments of Magdalena, Nariño, Vichada and Arauca.

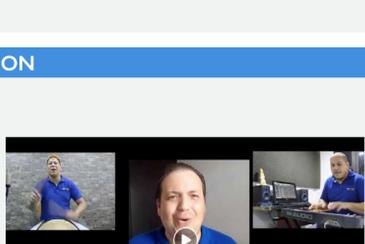


**4.000 people were benefited** from 1,000 water filters delivered in coordination with the Emergency & Stabilization Program.

## HUMAN TRAFFICKING PREVENTION

### Virtual Concerts 'Your Life Changes'

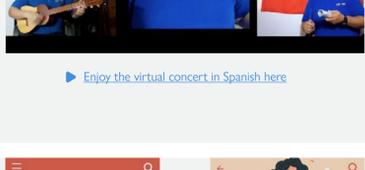
'Your Life Changes' (Tu Vida Cambia in Spanish) the human trafficking prevention campaign developed by the IOM's **Migration Governance Strengthening Program**, broadcasted a series of virtual concerts through social media. The activity reached 57,000 views, a far bigger audience than previous in-presence concerts within the campaign. This initiative was conceived as a journey of musical performances on Colombian roads in which Venezuelan 'walkers' could receive messages of prevention and protection against human trafficking, and currently is on its third shift to virtual due to the COVID-19 pandemic, the strategy shifted to digital concerts and prevention messages broadcasted online and on national radio stations. The campaign has reached around 7 million people on digital and media platforms.



[Enjoy the virtual concert in Spanish here](#)

### A new App to report human trafficking cases

The IOM's **Migration Governance Strengthening Program**, in partnership with Migración Colombia, developed a mobile App to track and report possible cases of human trafficking in Colombia. Using geolocation technology, this tool helps reporting and tracking possible victims, as well as referring them for further assistance under the protocols of the Centro Operativo Anti-Trata (Anti-Human-Trafficking Operative Center, COAT) led by the Ministry of Internal Affairs. The app also offers information about the different types of crimes related to human trafficking and explains how human traffickers lure their victims.



## SOCIAL INTEGRATION ACTIVITIES

### Greater Together, a new strategy against xenophobia in Colombia

With a webinar called 'How can we defeat xenophobia?', IOM launched its 'Greater Together' (*Juntos Más Grandes* in Spanish) aimed at preventing discriminatory and xenophobic behaviors, narratives, and expressions towards refugees and migrants from Venezuela. Popular influencers and celebrities joined the initiative with their talents and voices in a campaign jingle to reject discrimination.

The campaign's website, [www.juntosmasgrandes.org](http://www.juntosmasgrandes.org), features educational material about how migrants contribute to the socioeconomic and cultural development of host countries. 'Greater Together' is led by the IOM's **Migration Governance Strengthening Program**.

**12 million people** reached through the campaign's digital actions.



### Migrant: the book

The editorial project 'Migrant', created in partnership with Migration Colombia and the financial support of PRM, had an edition of 200 hard copies. The book includes 28 stories featuring refugees and migrants who contribute to the fields of art, culture, science, and entrepreneurship in Colombia.

[Read the publication here](#)

### Venezuela Contributes: migrants' small businesses take on the Internet

Two small businesses owned by Venezuelan migrants have their own websites to showcase their services and products, thanks to the financial support of PRM. They were the winners of a competition held on the fair Venezuela Contributes 2019 (Venezuela Aporta in Spanish) organized by the District Institute for Community Participation and Action -IDPAC- of Bogotá Mayor's Office.

The **Musical Group Paso Real** and the **Transforming Minds Foundation** (*Transformando Mentes* in Spanish) won the best performance competition. The entrepreneurs received training in digital marketing in January 2020, with IOM and PRM's support.



### IOM brings education closer to the refugees and migrants

As part of the actions to promote social integration, IOM continues the deliveries of educational kits to migrant and refugee children thanks to the direct coordination with schools and local Education Secretariats to prepare children as schools opening is approaching.

**Beneficiaries of support for educational services**



IOM provided educational materials and musical instruments that will benefit 54 migrant and refugee children who attend the sociocultural classroom of the Pastoral Social, in Cali, Valle del Cauca.



In response to the migration crisis, IOM supported the national government, territorial authorities and community organizations with strategic actions to strengthen their institutional capacities, such as the provision of protective spaces for children and adolescents, the delivery of office items for registration spaces, and comprehensive humanitarian assistance for Venezuelan refugees and migrants, as well as host communities.

In addition, we have provided technical assistance to local institutions and community organizations by the implementation of guidelines and protocols for humanitarian assistance.

**300 public officers** trained on standards and practices of humanitarian assistance, protection and integration.