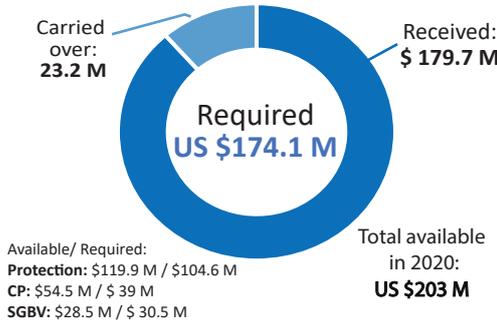




This dashboard summarizes progress made by partners involved in the Lebanon Crisis Response Plan (LCRP) and highlights trends affecting people in need. The Protection sector in Lebanon aims to achieve the following results: **OUTCOME 1:** Displaced persons from Syria and individuals at risk live in a safe protective environment; **OUTCOME 2:** Communities are empowered in creating a safe protection environment; **OUTCOME 3:** SGBV risks are reduced, and access to quality services is improved; **OUTCOME 4:** All boys and girls are protected against neglect, violence, abuse and exploitation (including prevention and response).

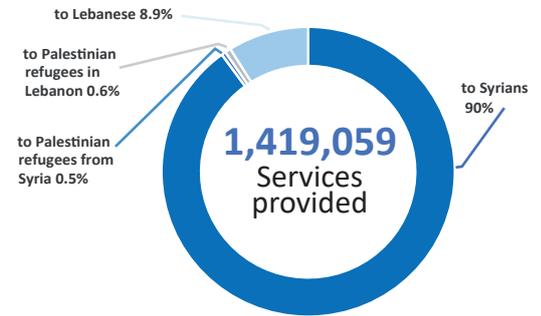
Funding Status¹ as at 31 December 2020



Population Reached as at 31 December 2020

3.2 m people in need²
1,883,700 Targeted²
1,419,059 Services provided to people in need

Population Reached by Cohort as at 31 December 2020



¹Programmes are funded by a combination of flexible/unearmarked funds and funds specifically earmarked to the sector.

²Figures are for the whole sector, which includes general Protection, SGBV and Child Protection.

Progress against targets

Key Achievements

| | Reached / Target |
|---|------------------|
| # of individuals who benefitted from legal counseling, assistance and representation regarding legal stay | 30,050 / 40,000 |
| # of individuals who benefitted from counseling, legal assistance and legal representation regarding civil registration including birth and marriage registration | 54,001 / 100,000 |
| # of persons at the community level providing communication, outreach and feedback to persons of concern (average per month) | 11,742 / 8,195 |
| # of individuals with specific needs receiving individual counseling, case management and psychosocial support | 14,780 / 17,370 |
| # of women, girls, men and boys at risk and survivors accessing SGBV prevention and response services in safe spaces | 44,923 / 140,000 |
| # of women, girls, men and boys sensitized on SGBV | 79,093 / 286,750 |
| # of boys and girls accessing focused psychosocial support and/or assisted through CP case management services ⁴ | 22,417 / 30,500 |
| # of caregivers accessing child protection prevention (caregivers' programmes) ⁵ | 13,519 / 26,000 |
| # of boys and girls engaged in community-based child protection activities | 26,785 / 65,000 |
| % | 100% |

⁴ Children receiving more than one service may be counted more than once
⁵ Includes Parents' Support Groups and parenting skills programmes
NB: Figures in this box are based on targets and sums of beneficiaries for activities under each outcome.

Outcomes⁶

| | LCRP 2017/2020 Baseline | | | | 2020 Results | | | | 2020 Target | | | |
|---|-------------------------|-----|-----|-----|-------------------|-----|-----|-----|-------------|------|------|------|
| | SYR | LEB | PRS | PRL | SYR | LEB | PRS | PRL | SYR | LEB | PRS | PRL |
| OUTCOME 1: | | | | | | | | | | | | |
| % of persons over 15 with legal stay | 26% ⁷ | N/A | N/A | N/A | 20% ⁸ | N/A | N/A | N/A | 40% | N/A | N/A | N/A |
| % of children born in Lebanon whose birth is registered at the Nofous level | 36% ⁷ | N/A | N/A | N/A | 44% ⁸ | N/A | N/A | N/A | 50% | N/A | N/A | N/A |
| % of children born in Lebanon whose birth is registered at the Foreigners' Registry level | 17% ⁷ | N/A | N/A | N/A | 28% ⁸ | N/A | N/A | N/A | 40% | N/A | N/A | N/A |
| # of persons benefitting from resettlement or other humanitarian pathways ⁹ | 7,771 | N/A | N/A | N/A | 4,284 | N/A | N/A | N/A | 12,000 | N/A | N/A | N/A |
| OUTCOME 3: | | | | | | | | | | | | |
| % of women aged 20-24 who are married before 18 ^{10,11} | 41% | 6% | 25% | 12% | N/A ¹¹ | N/A | N/A | N/A | 32.8% | 4.8% | 20% | 9.6% |
| OUTCOME 4: | | | | | | | | | | | | |
| % of children aged 2-14 who experience violent disciplinary practices ^{10, 12} | 65% | 57% | 77% | 82% | N/A ¹² | N/A | N/A | N/A | 45% | 40% | 45% | 45% |
| % of children aged 5-17 engaged in child labour ^{10,13} | 7% | 6% | 4% | 5% | N/A ¹³ | N/A | N/A | N/A | 4.5% | 3.6% | 3.5% | 4.5% |

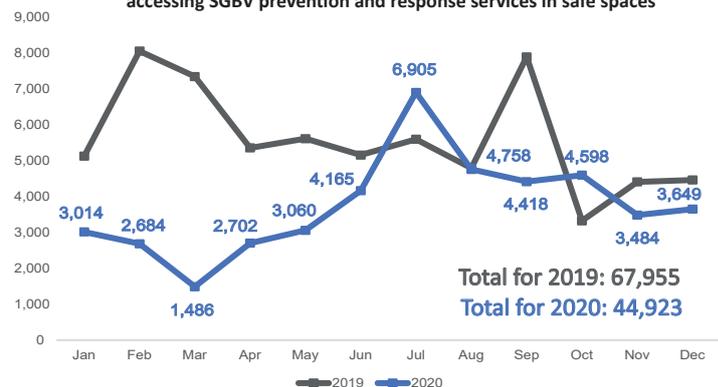
⁶ Only activity indicators for Outcome 2 are available for 2018. Outcome indicators were redefined for 2019.
⁷ Vulnerability Assessment of Syrian Refugees in Lebanon (VASyR) 2017.
⁸ VASyR 2020.
⁹ proGres; end-year results. Figure is for those who have departed.
¹⁰ Baseline survey, UNICEF, MoSA, 2016; biennial results (2018, 2020)
¹¹ UNICEF data not published in 2020. However, VASyR 2020 results indicate that 24% of Syrian females between ages 15 and 19 are married (27% in 2019).
¹² UNICEF data not published in 2020. However, VASyR 2020 results indicate that 57% of Syrian children aged 1-1 were subjected to violent discipline (66% in 2019).
¹³ UNICEF data not published in 2020. However, VASyR 2020 results indicate that 4.4% of children aged 5 to 17 are engaged in child labour (2.6% in 2019).

Analysis: SGBV - Access to Safe Spaces

Access to women and girls' safe spaces in 2020 was severely impacted by the restrictions imposed to contain the spread of COVID-19. During March 2020, in-person activities in safe spaces were drastically reduced and access was limited to the most urgent and high-risk cases due to the lockdown measures. Starting April with the easing of the movement restrictions, more women and girls could access safe spaces, with an uptick during July.

Challenges to access to safe spaces were also related to the limited availability of safe transport options, as well as increasing costs associated with transportation. To ensure that vulnerable women and girls and members of marginalized groups could still receive information and counselling, GBV partners continued to provide psychosocial support, including case management, in remote modalities via phone or different online platforms.

Number of women, girls, men and boys at risk and survivors accessing SGBV prevention and response services in safe spaces





Achievements of the Sector at the Output Level and Challenges



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In 2020, **84,051 individuals** benefited from **legal aid** in the form of legal counselling, assistance and representation. This includes 54,001 individuals accessing legal aid related to civil documentation (54% of the annual target, down from 72,653 in 2019) and 30,050 individuals accessing legal aid related to legal residency (75% of the annual target, up from 28,764 in 2019). Displaced Syrians made up 95% of the beneficiaries of legal aid; they were supported to understand their rights, obtain information on regularizing their stay and accessing documentation (including birth, marriage, divorce and death registration) that is essential for their future, both in the country of asylum and in case of return to Syria. **14,518 persons in need** (41% of the target) also benefited from **tailored counselling on their rights** and duties as well as from support for mediation with their landowner in relation to housing, land and property rights. Such interventions were key in preventing and responding to eviction threats and cases, an issue that has been particularly on the rise in 2020 largely due to the affected population's inability to pay rental costs.

Despite protection partners' efforts to implement innovative remote modalities to ensure continuity of services, these results were affected by COVID-19 related measures that severely limited outreach and the ability to provide in-person counselling for complex cases as well as leading to the closure of administrative offices and courts. Results were also affected by the staggering economic downturn that drastically impeded individuals' ability to cover civil documentation and legal residency-related costs. The pandemic also significantly limited tailored outreach activities to increase women's awareness on the importance of legal residency, including due to the fact that refugee women and girls are even less likely to have access to communication means than men, exacerbating a significant gap between men (18,343) and women (11,629) having received support to renew their residency.

Persons with specific needs received more attention in 2020 and were increasingly offered tailored support in the form of individual counselling, case management and psychosocial support with **14,780 beneficiaries** this year (85% of the annual target), compared to 12,372 in 2019. 7,200 persons with disabilities received specialised services (60% of the target, compared to 7,064 in 2019) and 2,325 older persons (25% of the annual target, compared to 2,592 in 2019): these two groups were particularly hampered by precautionary measures related to the pandemic and barriers to accessing remote modalities due to technological requirements. 2020 saw a higher proportion of Lebanese accessing specialized services through the LCRP response (10% of older persons assisted and 31% of persons with disability) due to the interruption of the support they and their families were previously receiving from public structures. 32,966 persons with specific needs received protection and emergency cash in 2020 (225% of the initial target), contributing to reducing risks of exploitation, eviction and resorting to harmful coping mechanisms, and to enhancing access to essential services for the most vulnerable. The deterioration of the economic situation and the inability of the population to access livelihoods and meet their basic needs indeed increasingly exposed people to protection risks and pushed them to resort to harmful coping mechanisms, leading to a huge increase in the need for protection and emergency cash assistance. Despite the numerous barriers posed by the pandemic and associated lockdowns, partners were able to scale up the delivery of protection and emergency cash assistance in 2020 (up from 5,979 cases supported in 2019) through the use of innovative, adapted modalities. The scale, however, remains insufficient in the long run given the exponential needs of all population groups.

Community-based mechanisms have been particularly critical in 2020 to ensure the circulation of accurate and updated information for services providers to maintain contacts with persons in need and to foster timely identification and response to protection cases. A total of **553,726 persons** (237% of the annual target, up from 438,886 in 2019) were engaged in **information sessions**, mostly through remote modalities on accessing services and COVID-19 precautionary measures, testing and treatment, and they also provided feedback on their needs and on programmes. Due to precautionary measures and lockdowns, only **59,710 beneficiaries** accessed **community centres** in 2020 (50% of the annual target, down from 110,751 in 2019). However, an average of 11,742 members of the community per month were trained, supported and monitored to engage in community-based mechanisms (143% of the target, up from 1,695 in 2019), thus enhancing community-based support in a situation of extremely limited access to the population. Women represented 53% of the people benefiting from information session and 49% of those supported to engage in community -protection mechanisms.

In 2020, the **Child Protection (CP)** sector and partners adapted their programmatic interventions to continue to deliver services to ensure the protection of vulnerable boys and girls against neglect, violence, abuse and exploitation, reaching a total of **62,721 individuals** (45,916 Syrians, 13,858 Lebanese and 2,947 Palestinians) through **CP prevention and response services**. In addition to the development of tools and guidelines, trainings and coaching sessions were rolled out and adapted to support partners in remote implementation of Case Management and Psycho-Social Support (PSS) for children and their caregivers. In term of system strengthening, **1,112 CP practitioners** (70% female and 30% male), of which around 180 were government/SDC staff, demonstrated increased knowledge and usage of the National Child Protection Standard Operating Procedures and case management tools. In addition, the Ministry of Social Affairs launched its 2020-2027 Strategic Plan for the Protection of Women and Children, which also includes "Qudwa", a national social behavioural change and communication (SBCC) plan to prevent child marriage, child labour and violence against girls, boys and women.

Despite the challenges, including lack of privacy during the sessions, internet connection problems, a lack of phone devices for many people in need and limited staff capacity, CP partners succeeded in continuing to provide holistic and inclusive child protection services to boys and girls at risk or exposed to abuse, as well as to their families. A total of **10,667 children** (64% boy and 36% girls) at high risk of violence, exploitation, neglect and abuse benefited from **individual case management** (including judicial and non-judicial protection pathways through face to face and remote modalities). This represents 101% of the initial planned yearly target and includes children exposed to child labour (47%), children subject to violent discipline (32%), children in contact with law enforcement (12%), separated children (6%), child marriage (2%) and unaccompanied children (1%). Of the total number, 2,319 remain open and were carried over to the next year while 8,348 cases were closed, out of which 4,007 (about 50%) were successfully closed by meeting their needs and all the actions set in the protection plan in an appropriate, systematic, and timely manner. The 50% ratio is perceived as a very good indicator in the Case Management standards considering the complexity of some cases (which are eventually closed by reducing the harm to the child) and the challenges faced by case workers to intervene and secure all the resources needed to successfully close a case. Some of these challenges may also include transfer of the case to judicial pathways, the child and family being unreachable, or the child turning 18 and subsequently being transferred to protection agencies.



Achievements of the Sector at the Output Level and Challenges (cont.)



Inter-Agency
Coordination
Lebanon

11,750 children (51% girls and 49% boys) at medium- to high risk (59% of the target) benefited from **Focused Psychosocial Support (FPSS)** activities contributing to enhancing their well-being, coping mechanisms and social support. Due to the COVID-19 imposed restrictions, organizing face to face group sessions was severely affected. Partners also faced challenges in engaging more than 4-6 children in online remote psychosocial support sessions.

Partners faced similar challenges regarding community engagement and group sessions with the under-achievement of targets for community-based child protection activities (reaching 41% of planned target) and Caregivers' Programmes (reaching 52% of planned target). Despite these challenges, a total of **26,785 children** (50% boys and 50% girls) were engaged in **community-based child protection preventive activities** through remote modalities, which supported them to negotiate risks and know where to go for help. In addition, **13,519 caregivers** (84% female and 16% male) were able to exchange with peers on positive experiences, difficulties and solutions through the provision of mental health and psychosocial support group sessions. Topics included COVID-19 stigma, support to cope with the current situation in addition to tips for positive parenting skills. As part of the prevention plan, community members participated in a total of **244 Social and Behavioural Change (SBCC)** initiatives (70 % of annual target) conducted to address key identified issues at community level such as violence against children, child labour, drug abuse and COVID-19 stigma. These sessions were organized in collaboration with child protection duty bearers including religious leaders, local authorities, employers, and landlords. Partners used voice notes to disseminate designated lessons requiring a lower level of connectivity than online conferences, and some partners provided beneficiaries with credit to cover their internet expenses. Other methods included sharing simple content before a PSS session so that children and caregivers could familiarize themselves with the material before a scheduled call.

In 2020, the **SGBV sector** focused on three main priorities: strengthening the capacities of local institutions to prevent and respond to GBV, ensuring service provision for survivors and people at risk, and promoting community engagement to identify and mitigate the risk of GBV in targeted communities.

A total of **520 institutional actors** (133 males and 387 female), including members of the Ministry of Social Affairs, the Ministry of Interior and Municipalities, the Lebanese Red Cross, and the Lebanese University/Faculty of Public Health, were **trained on SGBV core concepts** and safe disclosure and referrals. Following these training sessions, some 74% of the participants demonstrated a clear increase in knowledge. A total of three local institutions and **13 MoSA SDCs** benefited from capacity building, as well as technical and financial support to provide quality psychosocial support and case management services.

In 2020, **44,923 individuals in need** (including 33,298 Syrian, 10,963 Lebanese, 662 Palestinian refugees, 70% female and 30% male) benefitted from **essential services provided by the SGBV sector** (32% of the annual target, significantly affected by COVID-19). Despite a rapid adaptation of services to remote modalities and the development of technical guidance for SGBV actors, restrictions on movement and difficulties faced by community members in securing access to phones and internet connection had a negative impact on the number of people benefiting from SGBV services. In addition, even when movement restrictions were eased, women and girls' safe spaces had to reduce the number of beneficiaries attending in-person activities due to the need to ensure social distancing. Challenges faced by women and girls in securing safe options for transportation to safe spaces and community centers further impacted the results. Moreover, with the increase in the number of reported COVID-19 cases in the last quarter of the 2020, partners had to take additional precautionary measures to limit risks, and in some cases, partners had to suspend service delivery when staff tested positive for COVID-19. Nevertheless, the sector continued to consistently provide assistance to urgent and high-risk cases during the lockdown periods.

In 2020, the SGBV sector increased its efforts to further improve accessibility and inclusiveness of SGBV services through awareness raising and investment in the capacity development of staff, contributing to **104 persons with disabilities** accessing GBV prevention and/or response services. Despite the challenges in adaptation of activities to remote modalities, 91% of individuals who received GBV services reported feeling empowered by these SGBV interventions.

The sector also continued its community-level interventions, reaching out to **79,903 individuals** (78% female, 22% male, 56,422 Syrians, 21,001 Lebanese, 1,670 Palestinians) through **sensitization activities on SGBV prevention** and response, which covered a variety of topics, such as how to deal with increasing stress during COVID-19, as well as how to reach out for support and mitigate the risk of violence, including online harassment. This represents almost 30% of the total target for 2020. Community sensitization activities were severely limited due to the impact of the pandemic, the related restrictions on movements and the difficulties of conducting large awareness- and outreach initiatives using remote modalities.

SGBV risk mitigation interventions were conducted both in-person in small groups to ensure social distance, as well as remotely through social media platforms. Following trainings, **85%** of community members trained demonstrated increased knowledge and **improved attitudes towards SGBV**.

The sector also developed key messages on available services (including hotlines for crisis response) that were shared with over **25 PHCs** across the country and other relevant sectors. The sector also organized training sessions for about **60 staff** from ten COVID-19 isolation centers on SGBV core concepts and safe referrals.



Key Contributions to LCRP Outcome and Impact



Inter-Agency
Coordination
Lebanon

Despite the intense efforts of the protection partners, displaced persons from Syria and individual at risks saw their protection environment further deteriorating during the reporting period. Access to legal residency and civil documentation as well as security of tenure were significantly affected, directly impacting on individuals' basic rights, safety and freedom of movement.

Lack of legal residency remains a key protection issue affecting the lives of refugees and their ability to access services, hindering their movement and exposing them to exploitation and possible arrest and prosecution. The rate of legal residency among the Syrian refugee population in Lebanon continued to decline in 2020. Only **20% of individuals** (above 15 years old) reported having **legal residency**, compared to 22% in 2019 and 27% in 2018. Rates among youth and women remain lower than their middle-aged male counterparts. Rejection of residency applications by GSO, including based on the request to obtain a Lebanese sponsor, even for those who are exempted through holding UNHCR registration documentation, was the highest reported barrier to regularizing their stay. Individuals who cannot benefit from the legal residency fee exemption extensively report their inability to cover the costs associated and/or to secure a sponsor, due to the brutal impact of the economic downturn. Partners were able to provide counselling to a substantial number of persons despite the lockdown, but the repeated closures of GSO offices, coupled with the existing barriers did not allow for progress in this area.

The positive outcome recorded in the level of **birth registration** achieved in 2019 did not continue through 2020, most likely due to the COVID-19 related lockdowns and their impact on awareness raising and legal counseling activities, as well as on the closure of institutions, and by the increased inability of the population to cover the costs associated with the procedures. This was despite partners' efforts to maintain outreach and counselling using remote modalities and to ensure that urgent cases were processed. In 2020, 28% of births were registered at the Foreigners' Registry, compared to 30% in 2019.

Eviction threat and actual eviction remained a serious and widespread concern amongst the Syrian population, with 19% of Syrian households who moved in the past 12 months having done so because they were evicted (3% of all households) and 5% of the Syrian households living under an eviction notice. Inability to pay rent was the most cited reason for those evicted (86%), followed by evictions due to measures implemented locally in the context of COVID-19 (7%).

During the year and with all the challenges faced, the Child Protection Sector continued to deliver services for the **protection of boys and girls against neglect, violence, abuse and exploitation**. The sector was able within the lockdown limitations to maintain key services such as case management in a face to face modality in order to intervene with the most vulnerable groups such as those children engaged in labour (which comprise 30% of total cases managed) and children who experienced violent disciplinary practices (around 20% of the total cases). However, and despite the remarkable efforts of child protection partners, the complex context in Lebanon during 2020 -including the economic crisis, covid19 pandemic and related lockdowns- increased the vulnerability and further deteriorated and the protection situation of children across the country. According to VASyR survey, data showed that the percentage of children aged between 5 and 17 years old who are engaged in child labour almost doubled, up from 2.6 per cent in 2019 to 4.4 per cent in 2020, and that more than 1 out of 2 children between the ages of 1 and 14 years have experienced at least one form of violent discipline.

Despite the challenges related to the pandemic, the SGBV sector continued to support service provision with a focus on the most vulnerable and high risk GBV cases. The capacity building activities organized by the sector continued to contribute to improving the quality of service delivered. The sector also developed specific guidelines for partners and services providers on how to conduct remote service delivery, including case management and psychosocial support.

While most of the activities were conducted remotely for several months and the community engagement and GBV risk mitigation activities were limited, beneficiaries consistently confirmed that the activities helped them feeling safer in their community.



Key Priorities for 2021

The **Protection sector** is prioritizing key activities to enhance the inclusiveness, accessibility and affordability of legal procedures related to civil documentation, legal residency and security of tenure and to foster their accurate and even implementation, as well as to enhance individuals' knowledge about their rights and ability to exercise them. This will be achieved through: evidence-based advocacy to improve the legal framework and rule of law; capacity building of local institutions; tracking of discriminatory measures and collective evictions and corresponding advocacy; as well as awareness raising and information dissemination in relation to legal residency, civil documentation and housing, land and property rights; legal aid including counselling, accompaniment at the General Security Office (GSO) and representation in relation to legal residency, civil documentation and housing, land and property (including evictions); and tailored legal interventions based on age/gender/disability/geographical locations including towards prioritized groups (e.g. youth and women for legal residency).

The sector will also prioritize the strengthening of **protection against Sexual Exploitation and Abuse (SEA)** mechanisms through awareness raising interventions, mitigation of the risks of SEA across all interventions and strengthening of mechanisms to handle complaints by all organizations and their implementing partners in the sector.

In order to ensure that protection services are available, accessible and inclusive to all, including to persons with specific needs, the sector will prioritize disability inclusion mainstreaming and the provision of **specialized services to PwSN** including older persons, persons with disabilities and with serious medical conditions, together with the provision of emergency and protection cash assistance, in line with guidance to reduce harmful coping mechanisms. The sector will foster and increase coordination with the Livelihoods and Basic Assistance sectors.

Finally, the Protection sector will support women, men, boys and girls to improve their protection including through strengthened community and family support with information dissemination to empower displaced and host communities; capacity building of communities to strengthen community-based mechanisms and enhance resilience to shocks, inclusion and participation; enhanced coordination with the Social Stability sector to mitigate inter- and intra-communal tensions; and strengthened accountability mechanisms of local institutions and service providers vis-à-vis affected people. Identification of persons displaced with compelling protection needs and their referral to resettlement or other humanitarian admission programmes will remain an essential activity, together with advocacy to increase opportunities for resettlement for persons at risk, in order to ensure that discussions on return plans take into account protection thresholds.

For **Child Protection**, priorities include improving guidance for online modalities through lessons learned reflected by staff members and beneficiaries, enhancing monitoring of activities conducted remotely, and adaptation of activities to guarantee the inclusion of unreachable children and those who are most in need. This will also include focusing on children with disabilities and hidden vulnerable populations, in addition to enhancing coordination with local authorities and with other sectors to improve safe identification and referral. Lastly, focus will be placed on continuing the capacity building of staff on adapted remote modalities with further trainings and coaching, as well as on addressing the well-being of staff to cope with the new work modalities and the challenges posed by the multiple crises.

To respond to identified needs and challenges, the **SGBV sector** will continue to prioritize service delivery for survivors of SGBV and individuals at risk through static, mobile and remote safe spaces. The sector will focus on ensuring that safe spaces can operate and deliver services while respecting social distancing and taking all the precautionary measures to avoid the spread of COVID-19. At the same time, the sector will promote the exchange of experiences and lessons learnt among SGBV partners on how to provide remote psychosocial support and case management, and will continue to develop technical guidance for remote service delivery, which will also include recommendations on monitoring the quality of remote activities, collecting feedback from recipients of aid and promoting frontline workers' well-being and staff care. Community engagement initiatives promoting GBV risk identification and mitigation will continue to be prioritized in 2021, too, along with system strengthening initiatives aimed at enhancing the capacity of communities and local actors to respond to GBV.

Case Study

The COVID-19 measures, including lockdown imposed by the Government following the pandemic outbreak, resulted in increased access restriction and increased protection concerns for many elderly refugee and other groups at risk during 2020.

The need to support beneficiaries to not only ensure that services were available remotely, but also that they remained relevant to the needs of the groups encouraged DRC (with UNHCR support) to develop elderly psychosocial peer support groups, delivered alongside comprehensive case management addressing the specific needs of elderly beneficiaries.

The combination of tailored prevention and response programming for this groups led to enhanced outcomes, which was crucial during a year where both the pandemic and the economic crisis was placing them at unprecedented risk. Largely participants in the PWSN services were unable to meet their basic needs, health and shelter needs due to the changes which was resulting in increased risk of exploitation, increased abuse, and decreased coping mechanisms. Through engagement in individual targeted case management elderly beneficiaries were supported to access an integrated support packing including counselling, legal and psychosocial support and referrals to other sector partners (including health and shelter).

DRC was also able to provide emergency cash assistance to support the acute protection risks identified. Via engagement in psychosocial support activities, including the development of peer support groups, community support was strengthened and older persons had increased awareness about how to access specialized support. So did trained protection focal points in their community. The groups also served as an avenue to provide specially tailored essential COVID-19 information and awareness in appropriate formats that had previously been under-utilized prior to the pandemic.

Concerning persons with disabilities, similar support was maintained despite all the challenges faced in 2020, as described below in the example below:

Siham left Syria in 2013, and currently lives in North Bekaa, Lebanon with her husband and their three children – two girls aged 5 and 3 years, and an 18-month-old boy. All three of Siham's children were born here in Lebanon. The young family share a tent with the family of Siham's husband, and work the land on which they live in exchange for rent. Siham's husband often accepts daily work, such as construction and loading cargo, to make ends meet. Recently however, he has had few opportunities to find work. The area in which they live is quite remote; prohibitively expensive transport costs make it nearly impossible for the family to access basic services.

Siham's second child, Kholoud, was born prematurely in 2017. Siham recounts how the clinic where her daughter was born was poorly equipped and was unable to put Kholoud on a ventilator following her premature birth. The child was immediately transferred to the nearest hospital in Arsaal, but endured oxygen deprivation on the way, resulting in cerebral palsy. Due to paralysis, Kholoud is unable to move, crawl or walk.



Kholoud and mother during an occupational therapy rehabilitation session.



Case Study (cont.)



Inter-Agency
Coordination
Lebanon

Like any other child, Kholoud loves to play. Her mother recounts that “Kholoud often cries as she is unable to join in with the other children in the area”. She is completely dependent on Siham to move around, and cries when left alone for a few minutes while her mother is attending to household chores. Siham describes how she faced deep depression when thinking about the future that lay ahead for her daughter.

Five months ago, Siham learned about New Arsaal center, a partner of Humanity & Inclusion, from a relative. She travelled to the center with her daughter where a multi-disciplinary team of physiotherapists, occupational therapists, speech therapists and psychologists conducted a comprehensive assessment of Kholoud and Siham.

Over a period of four months, Kholoud was provided with regular physiotherapy and occupational therapy sessions. Physiotherapists and occupational therapists also trained Siham so she could continue the rehabilitation exercises at home, and she received psychological counselling which enabled her to overcome her depression. She was also provided with basic aids and materials to assist Kholoud on a daily basis - a stroller enabled Kholoud to move around with greater ease inside and outside her tent, and a reduction ball ensured that she was able to assist her daughter in completing the exercises required to increase her functional ability.

“ Four months and many rehabilitation sessions later, Kholoud is able to sit up with a little support; she is also able to eat certain foods unassisted.”

Upon starting the sessions, Siham recalled that the family was having trouble covering the transport costs required to reach New Arsaal center and were afraid they would have to discontinue Kholoud’s rehabilitation. HI contacted IRC, a partner under the DFID Consortium, to mobilize the Equity Fund. The equity fund is a shared pool of funds under the DFID Consortium, managed by IRC, that can be utilized to remove unforeseen barriers faced by persons with disabilities when accessing services. IRC ensured that Kholoud’s transport costs were covered, so she could continue her sessions.

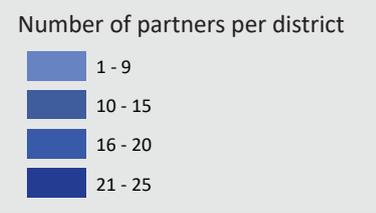
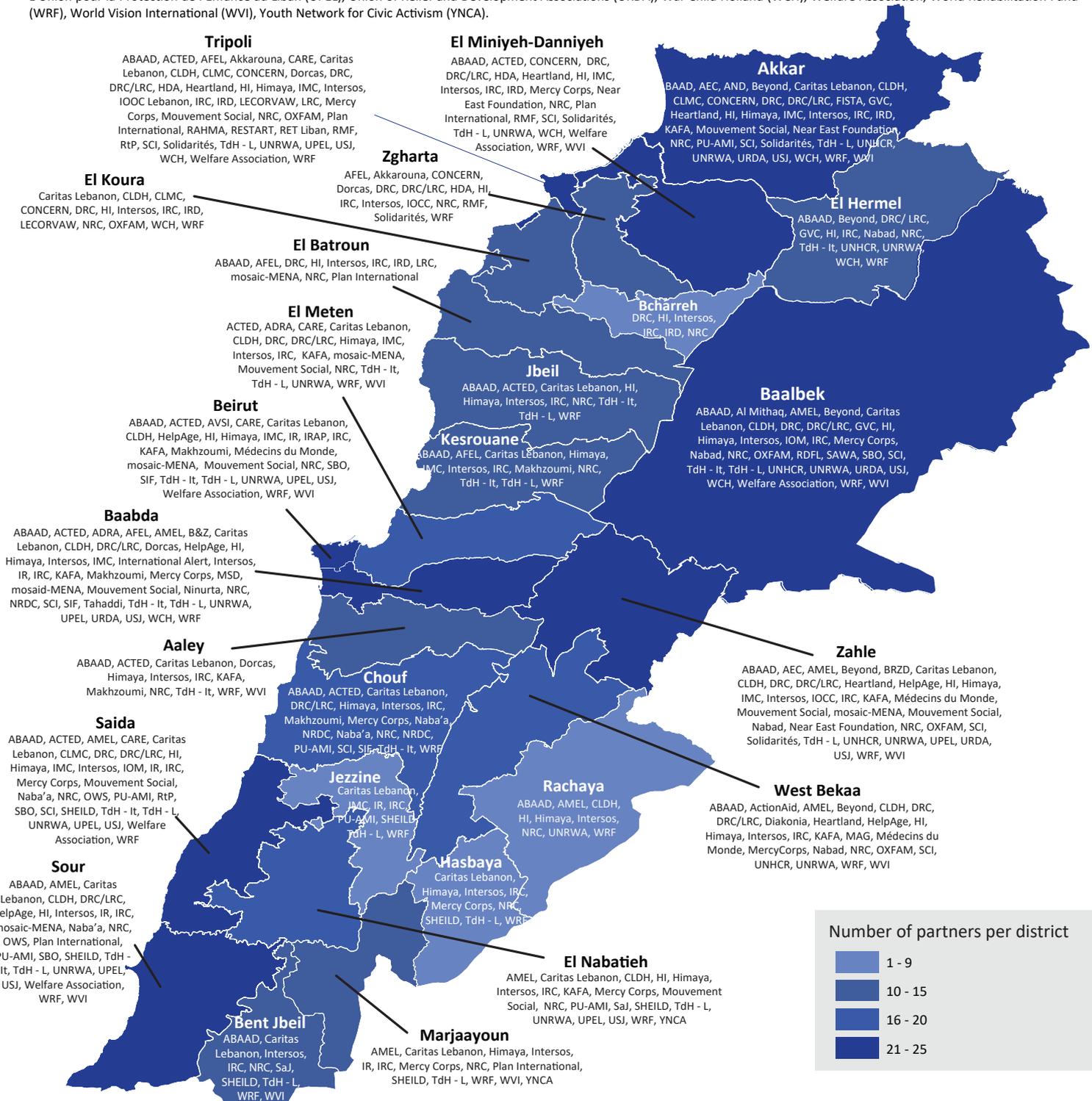
Four months and many sessions later, Kholoud is able to sit up with a little support. She is also able to eat certain foods unassisted. Siham is continuing the basic rehabilitation exercises she was taught for Kholoud at home and is confident she can take care of her child. Siham said: “I hope there will be a school nearby that would be equipped to accommodate my daughter in the future”.



Organizations per district

The achievements described in this dashboard are the collective work of the following 92 partners:

ABAAAD, ACTED, ActionAid, Adventist Development and Relief Agency (ADRA), arcenciel (AEC), Association du Foyer de l'Enfant Libanais (AFEL), Akkarouna, Al Mithaq, AMEL, Akkar Network for Development (AND), Association of Volunteers in International Service (AVSI), Basmeh & Zeitooneh (B&Z), Beyond Association, BZRD, CARE, Caritas Lebanon, Centre Libanais des Droits Humains (CLDH), Caritas Lebanon Migrant Center (CLMC), CONCERN, Danish Red Cross, Danish Red Cross/Lebanese Red Cross (DRC/LRC), Diakonia, Dorcas, Danish Refugee Council (DRC), First Step Together Association (FISTA), Gruppo Di Volontariato Civile (GVC), Himaya Daem Aataa (HDA), Handicap International (HI), Heartland, HelpAge, Himaya, International Medical Corps (IMC), International Alert, Intersos, International Orthodox Christian Charities (IOCC) Lebanon, International Organization for Migration (IOM), Islamic Relief (IR), International Refugee Assistance Project (IRAP), International Rescue Committee (IRC), International Relief and Development (IRD), KAFA, Lebanese Council to Resist Violence against Women (LECORVAW), Lebanese Red Cross (LRC), Mine Advisory Group (MAG), Makhzoumi Foundation, Médecins du Monde, Mercy Corps, mosaic-MENA, Mouvement Social, Migration for Services and Development (MSD), Naba'a, Nabad, Near East Foundation, Ninurta, Norwegian Refugee Council (NRC), National Rehabilitation and Development Centre (NRDC), Orphan Welfare Society Saïda (OWS), OXFAM, Plan International, Première Urgence - Aide Médicale Internationale (PU-AMI), RAHMA, Lebanese Democratic Women's Gathering (RDFL), RESTART Lebanon, RET Liban, René Moawad Foundation (RMF), Right to Play International (RtP), Saï, SAWA, Save the Children International (SCI), SB Overseas (SBO), Service Civil International (SCI), Social, Humanitarian, Economical Intervention for Local Development (SHEILD), Secours Islamique France (SIF), Solidarités, Tahaddi, Terre des Hommes Italy (TdH - It), Terre des Hommes Lebanon (TdH - L), United Nations High Commissioner for Refugees (UNHCR), United Nations Children's Fund (UNICEF), United Nations Relief and Works Agency for Palestine Refugees in the Near East (UNRWA), L'Union pour la Protection de l'Enfance au Liban (UPEL), Union of Relief and Development Associations (URDA), War Child Holland (WCH), Welfare Association, World Rehabilitation Fund (WRF), World Vision International (WVI), Youth Network for Civic Activism (YNCA).



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