



CP Hotline tracking

In 2021, there were a total of **10,206 calls**, received on the Hotlines operated by two CPWG Partners across the country*, including a total of **2,296 CP-related calls**, i.e. an average of **191 CP-related calls per month**.



HOTLINE

22,5%

of all calls received by Hotline operators are related to **Child Protection**.

77%

of calls received are related to children between the **ages of 6 and 14**.

81%

of calls received are related to **Syrian children**.

33%

of calls on abuse are related to **Physical Abuse**.

The average number of children referred to **Case Management Services** through the Hotlines is **153 children per month**.



Source: Himaya and TdH-Italia Hotlines.
* Note: Himaya operates Hotlines across the country, whereas TdH-Italia covers only Mount Lebanon and Baalbek.

Child Protection Referrals (as per RIMS)



3,390

is the total number of referrals to CP in 2021 (up from 1,499 in the first half of the year).



137%

increase of referrals in 2021, compared to 2020 (1,516 referrals).

The share of referrals to **Case Management** services has decreased between 2020-2021:

78% to 68%

While the share of referrals to **Psyco-Social Services** has increased between 2020-2021:

18% to 29%

While **49%** of total referrals in 2021 have been made within the **CP Sector**, referrals from the **Education Sector** have registered a significant increase, going from **10%** in 2020 to **30%** in 2021.

Protection and **GBV** Sectors account respectively for **10%** and **6%** of referrals in 2021.

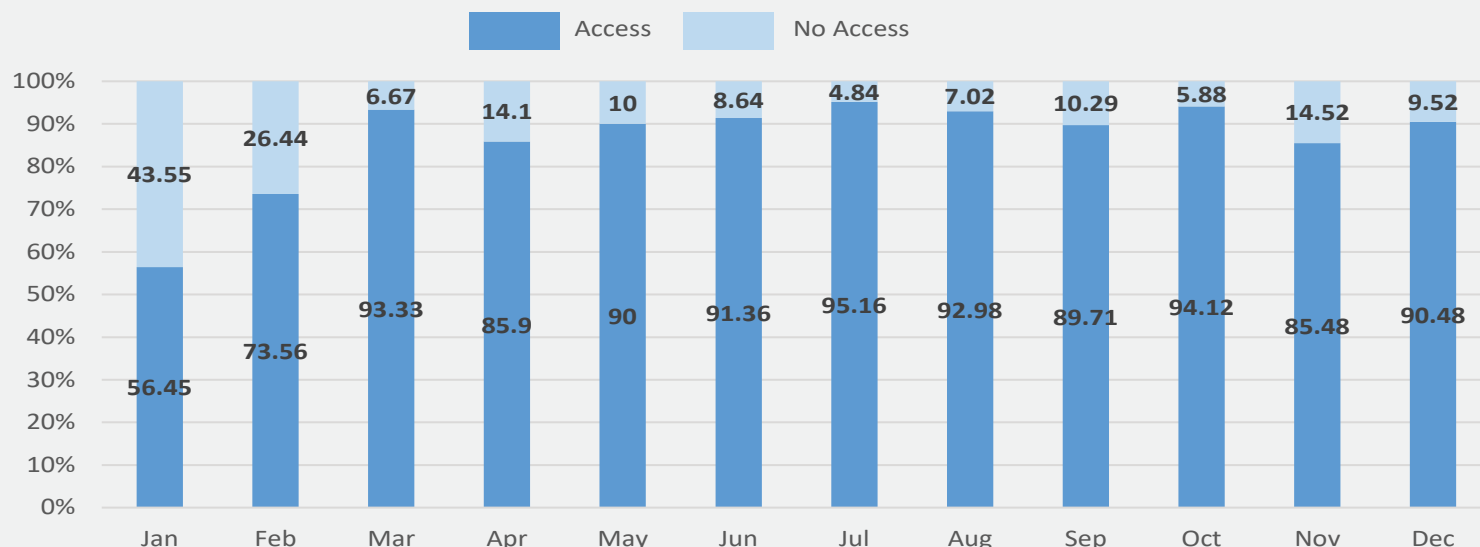
Source: DRC-RIMS



Accessibility to Child Protection Services

as monthly observed by CPWG Partners (in % of responses)

* Source: CP Sector Real-time monitoring (CP RTM)



In general, all Child Protection services were highly accessible throughout 2021, except for the months of January and February. And among the CP services most affected by accessibility issues, were **Community-based CP activities**, followed by **Focused psycho-social support** services, as stated by CP Partner organizations.



Most of the inaccessibility reasons are related to restrictions due to **COVID-19**.

NOTE:

In 2021, a total of **833 respondents from 57 Organizations** with varying participation levels across Governorates, have contributed on a monthly basis to the CPWG's real-time monitoring (RTM) survey.

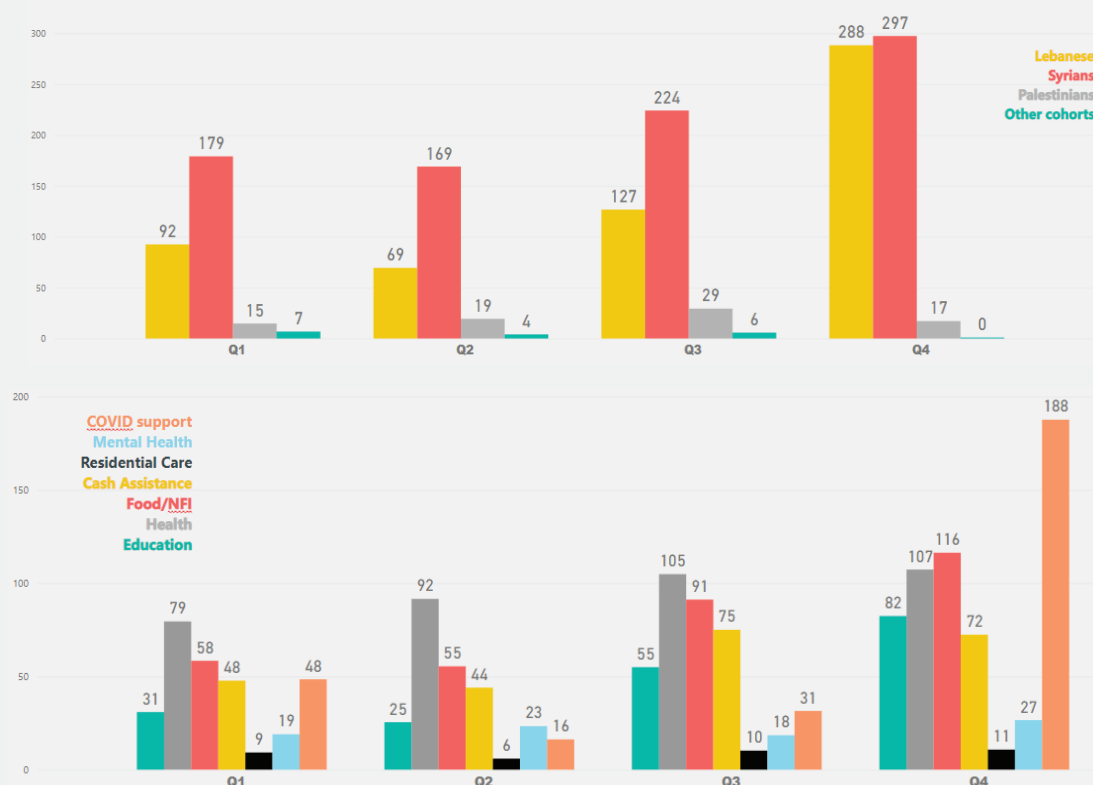
New Requests for Services per Quarter in 2021

per Population Cohort and per type of Service (calculated as an average per Organization)

* Source: CP Sector Real-time monitoring (CP RTM)

377

new requests for services were received, per NGO per month, in 2021.



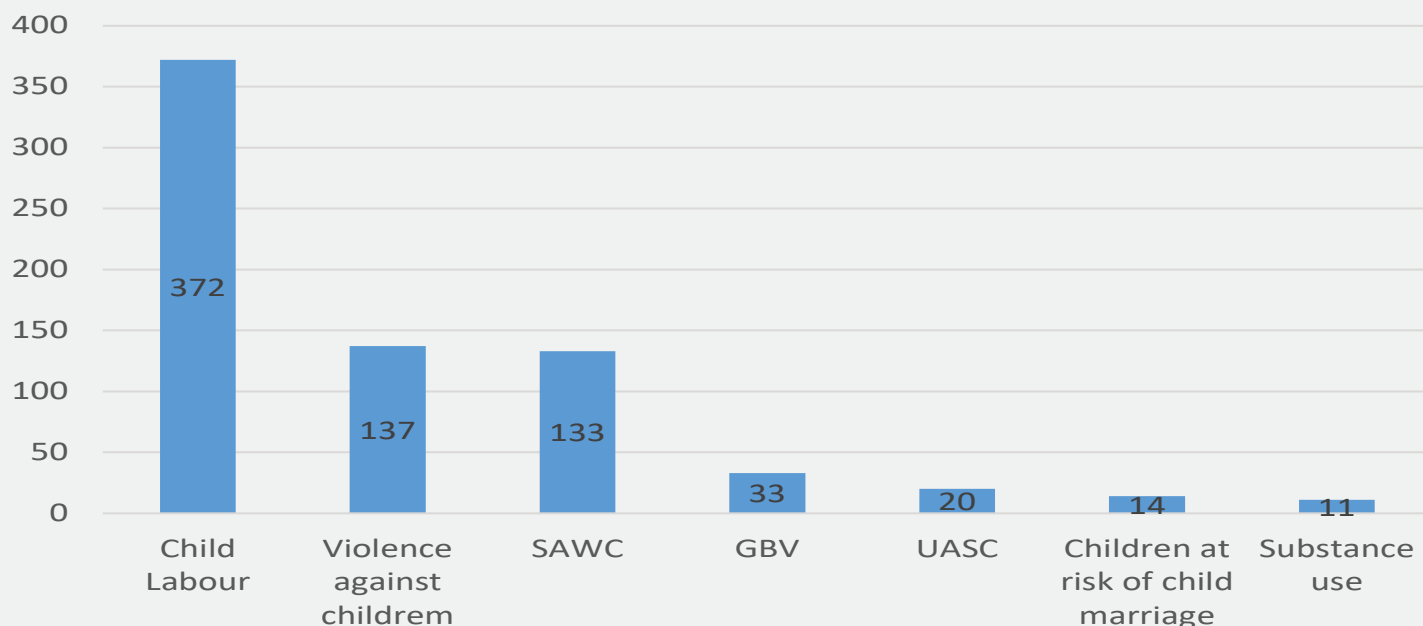
Health services, Food/NFI & COVID support

are the Top 3 Services being requested by households.



Prevalence of CP concerns/negative trends as observed by CPWG Partners in 2021

* Source: CP Sector Real-time monitoring (CP RTM)



Most respondents have reported **Child Labour** (52% of all responses), **Violent Discipline** (19%), as well as **Street and Working Children** (18%) to be the Top 3 CP concerns throughout the year. And this, accompanied and/or as a result of the financial hardship and economic distress, as well higher needs in education and MHPSS.



Abbreviations used in the document:

CBPSS: Community-based psychosocial support
CL : Child Labour
CM : Child Marriage
CPWG: Child Protection Working Group
F/NFI : Food and Non-Food Items
FPSS : Focused psychosocial support
GBV : Gender-based Violence
GoL : Government of Lebanon
MHPSS : Mental Health psychosocial support
RC : Residential Care

RIMS : Referral Information Management System
RTM : Real-time Monitoring
SA : Social Assistance
SAWC : Street and Working Children
SUBT : Use of Substances
UASC : Unaccompanied and Separated Children
VD : Violent Discipline
WFCL : Worst Forms of Child Labour

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