

Overview

The World Food Programme (WFP) is providing two-rounds of cash assistance to Moldovan households hosting refugees. This will help them meet additional costs for food and other essential needs. WFP assistance is always free of charge. The implementation is managed by the WFP and its partners - Catholic Relief Services, Helvetas, People in Need Moldova, World Vision, ACTED and Solidarités International. The programme is coordinated with UNHCR, the UN Refugee Agency - and the Ministry of Labour and Social Protection.

Who's eligible?

Households who are currently hosting at least two refugees from Ukraine for a minimum period of one week are eligible. WFP has limited resources and may be unable to provide assistance to all eligible households. If this is the case, WFP will work with communities, local authorities, and civil society organisations to ensure assistance is provided to households most in need.

How much is the payment?

Each eligible household will receive MDL 3,500 (USD 190) through May and June. WFP and its partners will never request money, favours, or anything of value in order to register or receive assistance.

How does registration work?

WFP and its partners are working with local authorities to identify eligible households. Once verified, they will receive an SMS on mobile phones that contains a weblink to self-register. They will be asked to provide their national ID number, their phone number and basic banking information, if available. WFP and its partners will provide support to register if needed.

Country-wide Timeline



Once validated, households will be informed by SMS about one of the following payment options: withdraw the cash from any Western Union branch, withdraw it from any post office (Posta Moldovei) branch, or receive it as a transfer to their bank account.

When will the money be transferred?

Within seven (7) days of successful registering and after validation of eligibility, households will receive a SMS on their mobile phone alerting them that their assistance is ready for collection at Western Union, Posta Moldovei or that it has been deposited into their bank account. Households will have 15 days to collect their assistance once they receive the SMS.

Registration in Chisinau

The Government registration system UAhelp.md for online beneficiary identification has been put in place for registration in Chisinau. Upon registration, Moldovan families living in Chisinau (5 sectors) receive a unique code. Following that, refugees self register using the same unique code on the same website, allowing government to link the households for verification purposes. Municipalities will support in-person registration for those unable or unwilling to register.

