



UNHCR cash assistance to Ukrainian refugees in Moldova



Up to 75,000

Estimated refugees



MAIB

Pre-paid card



2,200 MDL

(USD 120)

Per person/month

WFP cash assistance to the Moldovan host communities



15,000

Estimated host families



Western Union Transfer



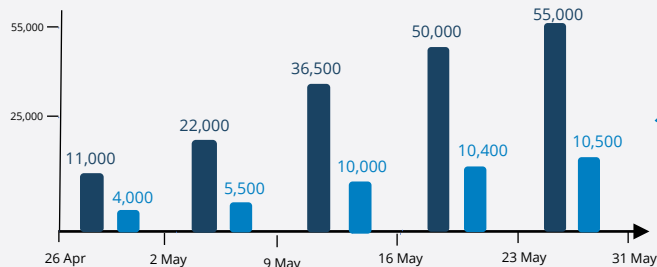
3,500 MDL

(USD 190)

Two rounds of payment/household



Progress: number of refugees and host families reached to date



Cumulative refugees reached by **UNHCR**



Cumulative host households reached by **WFP**

UNHCR
The UN Refugee Agency



10M

USD by 31 May

World Food Programme



1.84M

USD by 31 May

Voices from Moldova



“Thanks to the support I can now buy my son his favorite food”, Victoria said, adding, “He has lost his appetite as he misses his father”.

Victoria Tytarenko fled Mykolaiv together with her mother, her son, her sister and her nephew, while her husband remained behind. She is one of UNHCR's cash assistance beneficiaries.



The cash assistance came at the right time as I was struggling to pay all my bills. I used the money to pay for gas bill which was almost 3 times more.

Anna is one of the beneficiaries who received the first round of cash assistance in Moldova. She hosted five refugees in her house in Stăuceni, in the outskirts of Chisinau, who arrived on February 24th. Anna received 3,500 Moldovan Lei from WFP to cover her additional expenses.

OUR PARTNERS



WFP DONORS

Generously supported by WFP **private sector** and **government partners**

UNHCR DONORS

UNHCR is supported by un-earmarked and broadly earmarked funds as well as funds directly supporting Moldova operation

Overview of the UN cash assistance in Moldova

On 25 March 2022, in the presence of the Minister of Labor and Social Protection, the UN Refugee Agency (UNHCR) and the UN World Food Programme (WFP) officially launched a cash-based assistance programme in Moldova for refugees from Ukraine and Moldovan host communities. Under the overall coordination of the Government, UNHCR is offering cash assistance grants to persons who fled Ukraine, while WFP is providing two rounds of cash payments for households currently hosting refugees from Ukraine, of which the first round has been completed.

Who is eligible?

Refugees with the following characteristics are eligible for the monthly UNHCR grant:

- ✓ Refugees with one or more dependents
- ✓ Refugees who are a single parent
- ✓ Refugees who are below 18 years of age
- ✓ Refugees with an unaccompanied or separated child
- ✓ Refugees belonging to a household headed by an older person (above 60)
- ✓ Refugees belonging to a household with one or more persons with specific needs, including: person with a disability, pregnant woman, person with a serious medical condition, woman at risk, person with legal and physical protection needs, LGBTI.

Households who are currently hosting at least two refugees from Ukraine for a minimum period of one week are eligible for both rounds of WFP assistance. WFP is working with other humanitarian actors, communities, local authorities, and civil society organizations to ensure the hosting households who require assistance are able to receive it.

How much is the payment?

Each eligible refugee is entitled to 2,200 MDL (USD 120) per month from UNHCR. The grant will be renewed for refugees remaining in the country.

Each eligible household will receive 3,500 MDL (USD 190) per round, for a total of two rounds of transfers from WFP.

The budgetary provisions for this programme are made by UNHCR and WFP. No budget from the Government of Moldova is provided for it.

How does registration work?

Enrolment for cash assistance to refugees is done through appointments and referrals from partners. In order to get an appointment, refugees must fill in an [online form](#) or you can go directly to one of UNHCR's eight enrolment centres. Recipients will be asked to present their available ID documents. Cash enrolment centres are located in **Chisinau, Donduseni, Balti, Ungheni, Orhei, Causeni, and Cahul**. The centres are open from 9:00 am – 5:00 pm from Monday to Friday.

WFP and its partners are working with local authorities to identify eligible households. Once verified, they receive an SMS that contains a weblink to self-register, or they can register in person at the municipality. **They are asked to provide their national ID number and their phone number.** WFP and its partners provide support to register if needed.

How are payments made?

For assistance to refugees, the head of household **will receive a Maib prepaid card** from UNHCR. The card is distributed at UNHCR enrolment sites. The following payments will be transferred on the same card after verifying and updating the information provided during the enrolment on cash assistance.

For assistance to host communities, once validated, households are informed by SMS that they can withdraw cash from any **Western Union outlet**.

When will the money be transferred?

Cash assistance to refugees will be loaded **on the cards and recipients will receive an SMS notification** when money has been deposited. The card can be used free of charge for purchases in all stores and for cash withdrawal in ATMs. It is valid in Moldova only.

For cash assistance to host communities, **within seven (7) days of successful registration**, households receive an SMS alerting them that their assistance is ready for collection at any Western Union branch. Funds can be collected with the national ID document used at the time of registration. Households then have 30 days to collect their assistance from the moment they receive the SMS.

CASH ASSISTANCE FOR REFUGEES REGISTRATION

