

Inter-Agency Coordination

Moldova

Meeting subject:	Moldova Protection Working Group Meeting
Time & location:	13 April 2022, Zoom
Chaired by:	Alice Farmer, Legal Officer UNHCR
Participants:	IOM,OHCHR, UNFPA,UNHCR,UNICEF,UNWomen, UNAIDS, USAID OSCE,OXFAM,Palladium,Plan International,Project Hope, CCF,CDA,CRS, Caritas, ECHO, Help Page,INTERSOS, Handicap International, Keystone, ACTED, IsraAID, ICRC, Global Humanitarian, Global Medics, Medecins du Monde, OXFAM, DRC, NRC, WeWorld, PIN, Plan International, Action Aid, Help Age, Care International, Doreas Moldova, Regina Pacis, SDC,UK FCDO,Clear Global, CERI, CWS, REACH, ERRC, ANMR, Memoria, Echitate

AGENDA	
	<ul style="list-style-type: none">• Welcome<ul style="list-style-type: none">○ Invitation to tasks forces• Standing agenda items:<ul style="list-style-type: none">○ Trafficking○ PSS• Update from REACH• Contingency planning for Odesa scenario

AGENDA POINT	DISCUSSION
1	<p>Welcome</p> <p>Alice Farmer welcomed the participants found the presence of the quorum and presented the agenda of the meeting.</p>

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2	<p>Invitation to task forces</p> <p>General Protection WG, chaired by UNHCR, meetings on Wednesdays at 10-00 to 11-30.</p> <p>Link: https://us02web.zoom.us/j/88320129656?pwd=UWw2QVppU01qQlRnb3pWTFR2SmRNZz09</p> <p>Contact: bitca@unhcr.org</p> <p>Child Protection SWG - co-chaired by UNICEF & UNHCR, meetings on Wednesdays at 16-00 to 18-00.</p> <p>Link: https://us02web.zoom.us/j/87019108373?pwd=eE9qYXZYSVhoT21Wa3JzRm9MSjhPQT09</p> <p>Contact: bitca@unhcr.org</p> <p>Disability SWG – cochaired by OHCHR & Keystone, meetings on Thursdays at 10-00.</p> <p>Link: https://undp.zoom.us/j/88346416530</p> <p>Contact: tatiana.cernomorit@un.org and Lmalcoci@khs.org</p> <p>Gender Based Violence SWG - cochaired by UNHCR and UNFPA, meetings on Fridays at 14-00 to 15-30, the hour might change</p> <p>Link: Launch Meeting - Zoom</p> <p>Contact: robertco@unhcr.org</p> <p>Roma SWG - chaired at the start by UNHCR</p> <p>Contact: bitca@unhcr.org</p> <p>1st Meeting Offline, Friday, 10-00 to 12-00, at the RAC Testemiteanu 6 (6th block USM, metal gate)</p>

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3	<p>Standing agenda items</p> <ul style="list-style-type: none">• Trafficking <p>Regarding the last updates on anti-trafficking, we continue joint efforts in raising awareness about the risk of trafficking. About 2000 'stay safe' flyers were printed and handed over to Moldova for Peace. We procured 20 000 more flyers and upon delivery we'll continue their distribution on spots.</p> <p>Services mapping and referral pathways are created under the Protection Working Group as well as its sub-working groups. The use of these tools will be reinforced with SOPs and training. Regarding anti-trafficking, the information about La Strada anti-trafficking and gender-based violence hotlines, kids' helpline, shelters, mental health and psychosocial support (MHPSS) services and legal support is available there.</p> <p>Site level protection and safety monitoring visits are regularly conducted, and risk mitigation measures are identified and ensured, especially for such sites as Palanca.</p> <p>Invitation for collaboration in distributing of the stay safe flyers was made, mail to: robertco@unhcr.org</p> <p>IOM representant stated that IOM is enhancing on more sensitisation and awareness raising of the staff of the border, refugees and of the beneficiaries of the accommodation centres.</p> <p>UNFPA representant considers that it's an important prevention and risk mitigation is to reach out to the people in the Odessa region with SMS messages and make sure that those messages are available for people in the Odessa region be for people are crossing the border. Maybe people are not reading a lot at the moment, but we need messages to be heard.</p> <p>IOM representant answered that hotlines and materials are present on Moldova included for persons in Moldova: assistance, evacuation, messages of safety included.</p>
4	<ul style="list-style-type: none">• PSS <p>WHO representant shared information on an official meeting on the referral pathway and on the medical system in Moldova, such entry points mentioned as mental health centres.</p>

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	<p>Basic questions where to refer people to are still available, as some Ukrainian solutions not available here, for example because other standards present in Moldova. Or there are cases which are more complex and need care and immediate response.</p> <p>Also WHO representant that the PSS is not reserved only for the psychologists, for example, some recommendations might be cross sectorial, such as sustaining the dignity of humans and providing services is extremely important, like keeping the safety of the belongings.</p> <p>Activities for parents and children in the accommodation centres are provided, but not identifies activities for the adolescents, but as well for elder people.</p> <p>Recommendation not just to eat and leave the dining room but give the empowerment to people who are accommodated and to give allow them to organize some activities of the preparation of the food and other social activities in that space, elderly people might be involved, and such activities are proved to have a positive impact on the persons wellbeing.</p> <p>Many actors involved in the PSS activities, but still missing the information on the level needed at the transit points in the country, but still not identified such an activity at a professional level, maybe such trainings as TOT needed, but also for the staff and volunteers.</p> <p>At the end of the presentation, the WHO representant thanked the participants and the UNHCR representant invited to reach her separately on this contact: kasianchukl@who.int</p>
5.	<ul style="list-style-type: none">• Contingency planning for Odesa scenario <p>The Gov contingency cell started the planning for the Odesa scenario and some participants are already involved in conversations as regional coordinators and some persons participated on-line or off-line at the meeting. As PWG, need to make sure to be prepared if things are deteriorating in Odesa.</p> <p>UNHCR representant initiated the discussion with based on several assumptions, that not necessarily will take place such as:</p> <ul style="list-style-type: none">➤ 500.000 more entries to Moldova

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- 50 % of persons remaining in Odessa leaving their homes
- 60 % of them coming to Moldova
- 30.000 – 60.000 entries per day
- 30.000-45.000 of daily capacity transfers to Romania
- 40 % of persons in need of transport support
- 25-30 % remain in the country, this figure is corresponding to surveys of the UN agencies.

And on several major points, such as:

- ✓ Activities to prioritize
- ✓ Activities to deprioritize
- ✓ Preparedness and key gaps in the preparedness.

Another UNHCR representant gave as example Otaci contingency plan in preparation where local authorities are following the national one, but with addresses to humanitarian organization on their support. And even if at Otaci there are not so many humanitarian organizations, they presented detailed information on their services, resources, mostly human and the timeframe on them in case of influence. For example, a field hospital to be set up in 12-24 hours. After several discussions agreed that this information will be included in the local contingency plan.

UNHCR representant thanked on such an example of interaction with humanitarian actors with a particular local authority.

IsraAID representative stated that their tents with PSS first aid for children and mothers will remain at Palanca. Plan to revise other activities and have a contingency plan especially for medical services, such as doctors and mobile clinic, such as their deployment in 1-2 days and discussion are ongoing on their number eventually to come. UNFPA representative stated that it's imperative to have clear information on the number of location to accommodate people for a short period of time and the capacity of moving people, such as the available transport such as trains and what the government is allocating. All information present in a plan will contain several scenarios depending on the severity of the events.

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UNHCR representative answered that these are good points and some estimations on the transport to Romania were made, need of confirmation of reactivation of the train from Causeni and commercial flights might be used in the case of affluence. In the present there are available places at RAC, but also there is a need to identify short term RACs, RACs for long-term accommodation too and numbers will be obtained from Accommodation and Transport.

Concerning services, UNHCR intend to decrease on work conclusion services and to increase on immediate services, to invest on the capacity to meet people at borders and asked if any participant planned to invest in more work at the Giurgiulesti ?

CDA representant answered that previous tents as shelter was removed as not requested and as very close to Romania, usually people are directly going there.

IsraAID representative answered that in case of affluence, there are two main priorities as accommodation and food and maybe some psychological help and some medicines and medical supervision. And that they are acknowledged that LPA and population are in short of resources, but humanitarian organizations are willing to supply at least a part of those needs, still some concrete figures on the capacity of the LPA are needed, they might be obtained on Friday.

Keystone representative stated on the integration of the needs of the persons with disabilities into the contingency plan, as specific needs are present, especially adapted transportation and the access to medication and health workers. If there is a list available with free medications for refugees, its unknown on how many medications are available for person with epilepsy, for example, as more persons with disabilities will come here, including institutionalized persons.

Danish Refugee Council representatives' opinion is to reach local authorities, municipalities to obtain answers on the existent capacities and needs and if there is coordination with Odessa and facilitation of the movement and information all the way to Moldova.

UNHCR representant answered that the Government is collecting that kind of information, that for Otaci that is happening on the local too, concerning Odessa the information is missing.

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CDA representative answered that buses from Odessa are not commercials, many of them being organized by NGOs and offering transport directly to the border.

European Roma Rights Centre representative, which monitored and documented some problems of the community shared that accommodation of Roma at the RAC Testemiteanu is in a block of studies with mediocre conditions. Most of the accommodated Roma persons left the country, but the biggest issue remains the lack of documentation for a part of them, such as documented mother and undocumented child. As a solution to deblock the situation and allow Roma persons to travel to other countries he proposed to collaborate more with the Ukrainian Embassy. Most of Roma persons are coming from the South, in the North crossing the border not so much. Another issue is the segregation of the Roma community as repeatedly placed in a separation RAC and that ERRC is against this situation. At the end proposed collaboration for the well-being and of the Roma community and less discrimination.

UNHCR representative reminded about the creation of the Roma task Force.

Norwegian Refugee Council asked about the referral of the most difficult cases to specialized organization and if interested to enter inn contact and to strengthen the capacity of such organizations.

ERRC is interested, other organization might be too, but consider but it`s up to the Government to take measures.

CDA representative stated that documentation issues are the problem for a part of refugees, not only Roma and that in Chisinau are 2 RACs in which not only Roma are accommodated, but other ethnicities too.

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	<ul style="list-style-type: none">• Update from REACH REACH representative shared information on data collection considering assessment of needs of refugees in Moldova, such as the most common demographic profile and other information that helps to understand the population. The survey will be deployed in person in Russian and Ukrainian the collection will start on the week of the 9 of May, mainly in Chisinau, but country wide. More indicators were included after consultations. Invitation made to come with some proposals that might be integrated on this contact: roxana.mullafiroze@reach-initiative.org.
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ACTION POINTS SUMMARY				
No.	Action	Responsible	Deadline	Status
1	Sharing information on the contingency plan	Participants	16 April	13 April
2	Sharing information for the SWG meetings	UNHCR	Pending	13 April