### Minutes: Moldova PSEA Network

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**Participants**
- Renée Wolforth - Action Aid (roving Moldova/Poland/Romania)
- Domenico di Nuzzo - CPIE Advisor for Plan International
- Cristina Railean - ADRA Moldova
- Colleen Roberts - GBV Officer UNHCR
- Angelo - from Plan International, AAP Specialist
- Brooke Feldman - Safeguarding, Oxfam
- Laura Fiorotto - Team Leader - UN Resident Coordinator Office (RCO)
- Alice Castillejo - CLEAR Global.
- Irina Roibu - UNHCR, Inter-Agency Coordination Associate
- Elena Calix - Inter-Agency Coordination Team, UNHCR
- Wolfgang Wedan - Emergency Relief Coordinator - Jugend Eine Welt
- Flore Rossi - UNICEF GBV specialist
- Hyejeong - IOM, Protection Coordinator
- Diego Nardi – Inter Agency Coordination Officer

**Agenda**

**PSEA Network Agenda**

- Completed Network Items
  - Network Action Plan
  - Agency Focal Point TOR
  - Adaptable Organization Code of Conduct
- Complaints Feedback Mechanism SOP for Review
- Upcoming Visit from UN Special Coordinator on SEA on June 14th and 15th
  - PSEA Network members meeting
  - Moldexpo and potential partner visit
  - Information Material
### Completed Network Items

- The TORs of the network are available on SharePoint.
- The network has also worked on an organizational adaptable Code of Conduct, that can be used for other organizations that do not have such. It has been translated into Russian and Romanian and is available on SharePoint.
- IOM informs about the PSEA Network training delivered jointly by IOM, UNHCR and Plan International. There were 25 participants from different organizations. Simultaneous interpretation in RUS and ROM was provided.

  This was the first training effort. It is expected that another 2 trainings will be delivered. Later, the Network is planning to deliver a ToT with some of the participants so that trainings can also be provided firsthand in local languages. The main goal is to have a common understanding and usage of PSEA tools as much as possible. The network will help support the development of a capacity development plan.

### Complaints Feedback Mechanism (CFM) SOP for Review

Regarding CFM, it was agreed that it is going to be integrated in the Green Line. They are equipped to refer through the referral pathways (GBV and CP).

PSEA coordinator has developed a complaint/report form, which will be available in Kobo. On June 10th and 11th there will be a training for Green Line operations on PSEA, receiving SEA disclosures, basic PFA, survivor/victim referral pathways and how to complete and submit the form. Additionally, an abbreviated KoBo complaint/report form will be accessible via a new SEA section on Help Moldova’s website.

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<th>Agreements/ Actions/ Resources</th>
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Self Reporting Form: [https://help.unhcr.org/moldova/reportingsea/](https://help.unhcr.org/moldova/reportingsea/)  
Moldova.help@unhcr.org |
A dedicated email to receive complaints is also established and will go directly to the PSEA Network Coordinator.

In terms of the CFM SOPs, a final draft has been finalized and its being reviewed at Regional Level (UNHCR). This week there will be consultations with other agencies and it will thereafter be circulated with the network for wider inputs.

Next steps will focus on how the SOPs are going to be operationalized.

**Upcoming Visit from the UN Special Coordinator on PSEA**

On June 14th – 18th, we will receive a high level PSEA Mission to Moldova, Poland, and Ukraine. UNHCR is facilitating the mission agenda and activities in Moldova on June 14th and 15th. The mission is a joint initiative of USG Jane Holl Lute (Special Coordinator on Improving the UN response to SEA), Ms. Diane Goodman (UNHCR’s Special Coordinator on PSEA/SH) and Wendy Cue (Senior Coordinator on Protection from SEA from OCHA). The objective of the mission is for the USG and her team to engage with key actors on the ground to gain a better understanding of the risks facing refugees in host countries and operational challenges. One of the activities in the agenda includes a joint meeting with the PSEA network, GBV SWG, and CP SWG.

**Introduction of the Co-Chair**

Domenico di Nuzzo, from Plan International was introduced as the Co-Chair of the PSEA Network.

**AOB**

UNHCR is working on translating self-learning online trainings to Romanian so that local partner organizations can also benefit from this.

IOM inquires about the IP risk assessment and a possible repository on SharePoint. UNHCR has been conducting IP assessments, and suggest the RCO to support on coordination regarding the usage of the UN Common Tool.

UNHCR co-lead of the GBV SWG informs about the finalizations of the Safety Audits which focus partly on safe access to humanitarian assistance. Although it is not a dedicated a SEA risk assessment, the presentation, results, and recommendations could be adapted to this forum.