This document outlines the key strategic directions and guiding principles for cash and voucher assistance in Moldova, following the conflict in Ukraine.

Objectives:
The main objective is to ensure predictable and equitable access to cash assistance that

- addresses immediate basic needs of refugees, while ensuring protection and promoting self-reliance;
- mitigates social tensions and enhances social cohesion between host communities and refugees; and
- contributes to the government’s social protection system, ensuring no-one is left behind.

Guiding Principles:

- Ministry of Labour and Social Protection provides overall guidance and direction.
- Design features of cash assistance and vouchers for refugees:
  - Refugees are enrolled through one system (PRIMES/BIMS) for the national multipurpose cash assistance scheme, to ensure efficiency.
  - Transfer value of multipurpose cash grant is standardised (2,200 MDL/pers/month in June 2022), in line with Moldovan Minimum Consumption Basket (National Office for Statistics). Transfer values may be adjusted e.g. due to inflation.
  - Actors collaborate to refer eligible refugees to the national scheme.
  - Assistance is provided equitably throughout Moldova, following same targeting criteria and geographical coverage. Ad hoc top ups are avoided.
- Protection is mainstreamed throughout:
  - Clear process for protection referrals (refer to Cash and Protection guidance).
  - Monitoring is protection sensitive.
  - Cash assistance is optimised to address protection (e.g. info, outreach)
  - “Cash for protection” is anchored in case management and coordinated with protection actors.
- Accountability to Affected Populations is ensured:
  - Post Distribution Monitoring is conducted regularly.
  - Refugees have safe and secure access to complaints and feedback mechanisms, and feedback and complaints are addressed and followed up.
- Linkages to self-reliance are explored.
- Cash assistance and vouchers for host communities in Moldova:
  - Host families are enrolled through a harmonised system, with alignment to Government’s social protection schemes.
  - Transfer value of the cash grant is harmonised across the country.
  - Assistance is provided equitably throughout Moldova, following same targeting criteria and geographical coverage.
  - Assistance to vulnerable Moldovans affected by the conflict in Ukraine is aligned with Government’s social protection schemes.