



UKRAINE SITUATION FLASH UPDATE #27

26 August 2022

Oleksandra Lytvynenko, an assistant protection officer, at a transit centre in Novomoskovsk city, Dnipropetrovsk. She has been forced to flee her home twice, August 2022

© Courtesy of Oleksandra Lytvynenko

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KEY FIGURES

6,865,625
refugees from Ukraine recorded across Europe

3,933,695
refugees from Ukraine registered for Temporary Protection or similar national protection schemes in Europe

6,645,000
estimated number of IDPs in Ukraine
[Source: IOM](#)



More details: Operational Data Portal
[Ukraine Refugee Situation](#)

BACKGROUND

Since the beginning of hostilities, nearly one-third of Ukrainians have been forced from their homes. This is one of the largest human displacement crises in the world today. Within Ukraine, over 6.6 million people remain displaced by the war. As of today, UNHCR estimates there are over 6.8 million refugees present across Europe. Over 3.9 million refugees from Ukraine have registered for temporary protection or similar national protection schemes. More than 11.5 million movements out of Ukraine have been recorded since 24 February, with close to five million movements back into the country. These do not represent individuals and include pendular movements.

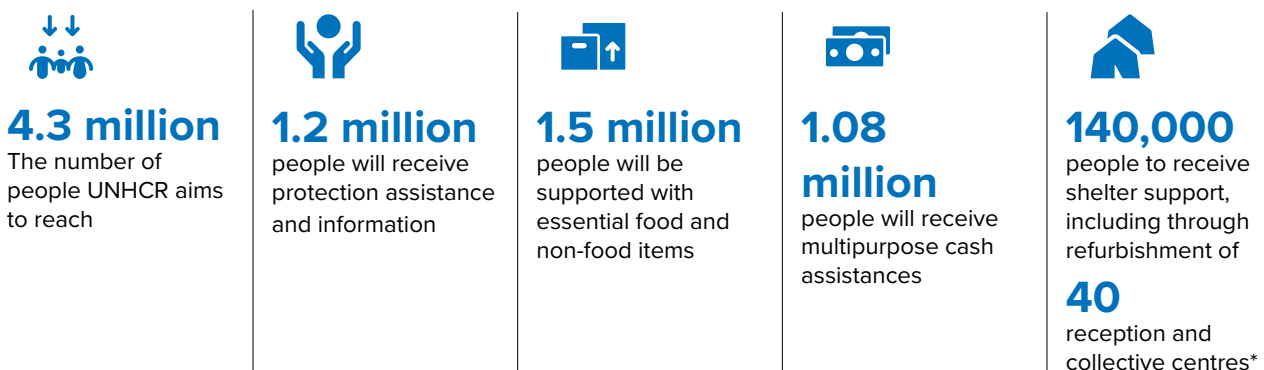
UKRAINE SITUATION UPDATE

- As of 24 August, the Office of the UN High Commissioner for Human Rights (OHCHR) recorded 13,477 civilian casualties in the country: 5,587 killed – including 362 children – and 7,890 injured. OHCHR notes that the actual figures are likely considerably higher. OHCHR reports that most of the civilian casualties recorded were caused by the use of explosive weapons with a wide impact area, including shelling from heavy artillery and multiple launch rocket systems, and missile and air strikes.
- Hostilities remain focused in the east and south, forcing people to leave their homes and seek safety, either elsewhere in Ukraine or abroad.** Efforts to evacuate civilians from Donetsk are ongoing and [the government has reported](#) that over 7,000 people have been supported to leave the region since 1 August. **UNHCR works with local authorities to support evacuees with protection services and relief items.**
- Further instances of fighting close to the Zaporizhzhia Nuclear Power Plant have been reported and fears of a possible catastrophe continue to mount. [Talks to seek access to the site](#) for the the International Atomic Energy Agency (IAEA).

KEY FIGURES IN UKRAINE (AS OF 24 AUGUST)



UNHCR RESPONSE TARGETS*



*The targets are subject to the receipt of the funding requirements detailed on the last page.

UNHCR RESPONSE IN UKRAINE



Protection

- **495,314** people received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines.
- This includes **protection counselling and services**, including **psychosocial support and legal aid**. **218,469** people received protection information, support or counselling; **147,594** people received information and counselling through hotlines; **61,055** people received legal counselling or assistance; **50,452** people received psychosocial support or psychological first aid; **10,358** received social support. This is in addition to **5,362** protection monitoring missions which have been conducted.
- **Internally Displaced Persons (IDPs) affected by missile strikes at two collective centres on 18 August in Kharkiv received psychosocial support and humanitarian assistance** from UNHCR partner Proliska.
- Over the past week, **UNHCR and partners conducted 58 monitoring visits to border crossing points** with Poland, Slovakia, Hungary, Romania, and Moldova. In the process, 483 people on the move received protection counselling, 98 received legal assistance, and 23 were supported through social accompaniment.



Shelter

- **Over the reporting period, UNHCR delivered 900 emergency shelter kits to hard hit areas in Dnipropetrovska and Sumska oblasts.** Among these were emergency shelter kits and materials which were delivered to three dormitories hosting 200 IDPs affected by recent missile strikes in Dnipro.
- With winter fast approaching, winterization activities are gaining pace. In Zakarpattia, **close to 500 IDPs received winterized NFIs, including thermoses and sleeping bags.** With a view to upgrading collective centres to make them fit for winter, over 40 collective centres have been assessed to identify required works to make them better suited to host people throughout winter.



Multipurpose Cash Assistance

- Since the beginning of cash enrolment in Ukraine on 17 March, **cash assistance has been disbursed to 535,579 people**
- Cash assistance is one of the most efficient and effective ways to support people who have been forced to flee from their homes. It serves as a transitional safety net before people find a job or are included in national social protection schemes.
- An **interactive Cash Working Group dashboard** showing overall progress can be accessed [here](#). A cumulative **2.64 million people** have received cash assistance through 30 Cash Working Group partners.



Core Relief Items

- To date, **716,672 people have benefitted from core relief items and food assistance across eastern, central and western Ukraine.** This includes **159,472** people who received food assistance and **27,206** who were in receipt of shelter kits.
- **143,872 people have received assistance through 225 humanitarian convoys delivered to hard-hit areas.** Access to people in these areas remains extremely challenging with continuing security risks, both for affected civilians as well as humanitarian actors.
- So far, UNHCR has supported **294 reception and collective centres** run by the Government to increase their capacity to host IDPs. A total of **89,904 additional sleeping spaces** at these centres have so far been created.

KEY FIGURES - REFUGEE HOSTING COUNTRIES

382,294

people received cash assistance in Moldova, Poland, Romania and Slovakia as of 23 August

36

Blue Dots established with UNICEF in Bulgaria, Hungary, Italy, Moldova, Poland, Romania and Slovakia

HUNGARY

KEY FIGURES - HUNGARY

28,604

refugees registered for temporary protection

24,601

people provided with protection support by UNHCR and partners

3

Blue Dots

80,493

visits to the UNHCR Hungary Help Page



Protection

- UNHCR and partners Cordelia, the Hungarian Helsinki Committee (HHC), Menedék, Migration Aid and Next Step have provided information, counselling, psychosocial support and protection referrals to **24,601 refugees** at border crossing points, help/info points and temporary shelters across the country.
- UNHCR has a daily presence at the Záhony train station in order to ensure adequate information provision for newly arriving refugees, while waiting for registration by the police. A shipping container at the station, which was provided by the local mayor, is being used as a temporary office space and for individual counselling sessions with refugees. Counselling is being provided to refugees traveling into Hungary as well as back to Ukraine.
- Two standard Blue Dots are in operation in Záhony and Tiszabecs. To date, **3,998 individuals** have been assisted at them. **A third mobile Blue Dot is operating in partnership with Menedék-The Hungarian Association for Migrants.** Among the main requests from Ukrainian refugees at the mobile hub

are how to find a job, applying for a residence permit/temporary protection status, access to healthcare, access to the Hungarian education system and family reunification.

- On Wednesday, 17 August, UNHCR Hungary released information for parents and families on enrolment in kindergarten and school for the academic year 2022/2023. The material provides information on the legal requirements, the enrolment procedure and assisting organizations. Within the first four days of its launch, the information was accessed by 888 people on the UNHCR website.



Core Relief Items

- UNHCR has distributed **6,522 hygiene kits** as of 20 August. During the reporting period, UNHCR, Lexis and the Foundation of the Ukrainian Greek Catholic Church distributed hygiene kits throughout the Budapest Municipality.
- Pre-positioned regional stock in warehouses in Hungary currently includes:
 - **309,400** bedding sets
 - **11,520** blankets
 - **283,288** hygiene kits
 - **82,880** mattresses
 - **154,800** quilts
 - **2,000** tarpaulins
 - **10,000** sleeping bags

KEY FIGURES - REPUBLIC OF MOLDOVA

90,785

refugees from Ukraine estimated to have remained in the country

72,235

people have received cash assistance

1,900

refugees departed by air to other European countries as part of the Solidarity Platform

8

Blue Dots

52,384

refugees received protection information or counselling through UNHCR and partners

28,866

people received protection support via the UNHCR-managed 'Green Line' helpline

281,789

visits to the UNHCR help page



Protection

- The Moldovan government's Joint Crisis Management Centre (JCMC) presented a financial report on donations received in support of the refugee response on 18 August. Thanks to the technical support of UNHCR, the JCMC developed an online financial reporting tool to reflect detailed data on donations collected by the Ministry of Finance. The financial report can be accessed on the [official website of the Government](#). It reflects information on the types of disbursements made from the amounts received as well as on the localities and institutions who benefited from it.
- There are currently eight Blue Dots operational in Moldova. **26,569 people** received support provided by UNHCR, UNICEF and partners at Blue Dots, with some **13,000 children supported**. Within the context of legal services, queries regarding documentation and the asylum procedure have been the most frequently asked questions.
- UNHCR manages the Green Line, a free helpline (0800 800 11) to address refugees' and host communities' questions, needs and concerns. Since mid-April, **30,729 calls** have been received. UNHCR has supported the training of over 90 per cent of Green Line call centre staff on handling PSEA (Prevention of Sexual Exploitation and Abuse) disclosures and how to report on them.
- On 20 August, the National Congress of Ukrainians in Moldova organized "Ukrainian Day in Moldova", a festival of Ukrainian culture, which took place at the creative space of ArtCor in Chisinau. The event was supported by UNHCR, the Embassy of Ukraine in the Republic of Moldova, and the Agency for Interethnic Relations of the Republic of Moldova. UNHCR participated in a discussion panel at the event on "Crisis response strategies in Moldova", where it presented its next steps in the response. These included deepening collaboration and coordination with the Government and local authorities and supporting the socio-economic inclusion of refugees.
- **2,501 people** have been trained on protection issues across the Republic of Moldova. This includes **1,968 frontline partners**, government and NGO staff who have been trained on GBV (Gender Based Violence) safe disclosure and referral mechanisms in order to support the rollout of guidelines on referral pathways. Several referral pathways covering the entire country have been updated, while the [GBV pocket guide](#) has been translated into Romanian and distributed among partners.
- Twelve Member States of the European Union – Austria, Bulgaria, France, Germany, Greece, Ireland, Italy, Latvia, Lithuania, the Netherlands, Portugal and Spain – as well as Iceland, Liechtenstein, Norway and Switzerland have made pledges to transfer **17,870 refugees** from Moldova as part of the EU Solidarity Platform. So far, **over 1,900 persons** have transferred to European countries from Moldova. Among the transfers coordinated in the context of the Solidarity Platform, **1,817 vulnerable refugees** have transferred to Austria, France, Germany, Ireland, Italy, Latvia, the Netherlands, Norway, Portugal, Spain and Switzerland by flight. In addition, Lithuania transferred over 200 persons from Moldova by bus, on a bilateral basis.
- UNHCR's partner INTERSOS continues to identify people most in need of protection assistance, including those in need of psychological first aid and specialized psychosocial support (PSS). The services

are provided at the main border crossing points - Palanca, Tudora, as well as in the Palanca Bus Hub. To date, **2,523 refugees** have been provided with PSS/PFA assistance, with those presenting severe psychological symptoms being referred to specialized mental health and psychosocial support (MHPSS).

- UNHCR organized and held the first meeting of the Local Refugee Coordination Forum (LRCF) in the Autonomous Territorial Unit of Gagauzia in coordination with local authorities. The meeting was attended by 12 organizations and representative of three local public institutions supporting refugees and affected host communities in the region. LRCFs have previously been established in Palanca and Otaci, where regular meetings take place in coordination with local authorities. LRCFs are also being established in Cahul, Balti, Orhei and Ungheni.

Multipurpose Cash Assistance

- **72,235 refugees** have received cash assistance. UNHCR is currently facilitating awareness raising sessions on PSEA for 50 Community Liaison Officers working at cash enrolment sites across the country in coordination with registration and cash teams.

Core Relief Items

POLAND

KEY FIGURES - POLAND

1,338,339

refugees registered for temporary protection

265,045

people have received cash assistance

7

Blue Dots

2,507,022

visits to the UNHCR Poland help page

Protection

- **2,507,022 visits** have been made to the UNHCR Poland help page as of 23 August. UNHCR continues to develop its approaches to communicating with communities, with a new counselling helpline established. **2,345 calls** have been received since

- Pre-positioned regional stock in warehouses in Moldova currently includes:

- **132,287** blankets
- **121,065** hygiene kits
- **20,088** solar lamps
- **32,780** jerry cans
- **14,989** mattresses
- **24,823** kitchen sets
- **292** wheelchairs
- **7,455** quilts
- **56,455** sleeping bags
- **7,055** tents
- **3,144** winterization kits
- **3,050** tarpaulins

- Additionally, UNHCR recently received 11,715 items donated by IKEA including kitchen items as well as furniture. The received items will be distributed at Moldexpo refugee accommodation centre in Chisinau and at Palanca and Otaci border crossing points.

- UNHCR has also provided significant material assistance to the Government of Moldova to increase their capacity. Items, including vehicles, laptops and generators were donated to the Bureau for Migration and Asylum (BMA) and to the General Inspectorate for Emergency Situations (GIES) among others.

the line opened in late July. The counselling lines have country-wide coverage and operate in four languages with the phone numbers available via the HELP website. Among the main issues queried by refugees relate to school enrolment challenges, cash assistance, employment and housing issues.

- There are seven Blue Dots operating in Poland, with some hubs recently closing to be reopened as community centres. **32,417 people** have been counselled through the Blue Dots as of 22 August, with protection teams making **18,944 interventions**. The largest number of queries and referrals were related to health and medical services, transport, financial support, protection and social services, child protection services and MHPSS.
- As of 20 August, **890 people** have been trained in core areas of protection, including PSEA, GBV and child protection. Those trained include UNHCR staff, partner staff, army border personnel, and local authorities.
- As of 22 August, **nearly 12,655 interviews** have been carried out with refugees to better understand the demographics of people forced to flee, including

their future plans, immediate needs, and issues faced during their displacement. The interviews, which were carried out with refugees across Poland, will also contribute to the broader regional analysis of population movements and the protection situation in the region.

- The first training session of ‘Doing What Matters In Times of Stress’ was conducted on 19 August for 14 NGO psychologists and psychosocial service providers working in Blue Dots. UNHCR’s MPHSS (Mental Health and Psychosocial support) team organised the training, which will be completed over four sessions.



Multipurpose Cash Assistance

- As of 23 August, **265,045 individuals** have received cash assistance. A total of seven cash enrolment centres are operating either directly by UNHCR or by

partners. Three centres in Gdynia, Poznań, Krakow have been closed during the week, as they have now completed their enrolment targets.



Core Relief Items

- Pre-positioned regional stock in warehouses in Poland currently includes:
 - **128,176** bedding sets
 - **158,880** blankets
 - **164,503** hygiene kits
 - **84,059** mattresses
 - **3,070** quilts
 - **69,680** sleeping bags
 - **15,000** solar lamps
- 363 trucks have travelled from the logistics hub in Rzeszów, Poland, to Ukraine as of 20 August to dispatch hundreds of thousands of core relief items for distribution to IDPs in need.



ROMANIA

KEY FIGURES - ROMANIA

55,911

refugees registered for temporary protection

14,807

refugees received cash assistance

31,269

refugees provided with information and counselling in person or over the phone

7

Blue Dots

12,319

people supported to travel to Romania from Moldova

66,199

visits to the UNHCR Romania Help page

19,150 people who were supported in person and over **12,119 people** who received support through helplines.

- The UNHCR Help website has received **66,199 visits** as of 22 August. A telegram channel has been activated with gradually increasing outreach.
- There are seven Blue Dots in operation in Romania. **Some 45,000** people have been assisted at the hubs as of 18 August. The main queries received by refugees relate to temporary protection and related rights, including access to the labour market, housing and medical services.
- As of 21 August, space to accommodate 48,699 people has been made available by local authorities and civil society. Of these, 7,899 are occupied. UNHCR continues to conduct regular reception monitoring visits and assessments of reception sites and residential care facilities.
- A dedicated Protection Desk has been set up inside the UNHCR RomExpo site in order to offer persons of concern coming to the venue for temporary protection registration and cash enrolment the possibility of discussing specific protection issues they might be confronted with. The RomExpo site hosts actors from a number of other UN agencies and NGOs providing services such as family counselling, employment orientation and accommodation services.
- UNHCR and IOM (International Organization for Migration) continue to jointly facilitate fast-track transfers from Palanca border crossing point with



Protection

- UNHCR continues to provide protection information and counselling in person as well as through hotlines. As of 21 August, over **31,269 people** have received protection support, advice, referrals and information in person or remotely through helplines. This includes

Ukraine in Moldova, to Huși, Romania. As of 20 August, 12, 319 people had been transported to Romania through this mechanism.

- UNHCR and IOM continue to jointly facilitate fast-track transfers from Palanca border crossing point with Ukraine in Moldova, to Huși, Romania. As of 14 August, **12,107 people** had been transported to Romania through this mechanism.

Multipurpose Cash Assistance

- **14,807 people** have received cash assistance as of 15 August. The cash assistance enrolment centre in RomExpo, Bucharest is fully operational, with additional legal and health referral services available from sister UN Agencies and NGOs on site. In addition to the enrolment centre in Bucharest, there are four

others in Brasov, Galati, Iasi and Suceava. UNHCR plans to open either an additional enrolment site or deploy a mobile enrolment team in Constanta

Core Relief Items

- Pre-positioned regional stock in warehouses in Romania currently includes:
 - **50,748** quilts
 - **79,887** blankets
 - **84,059** mattresses
 - **128,176** bedding sets
 - **2,700** solar lamps
 - **95,949** hygiene kits
 - **2,677** tarpaulins

SLOVAKIA

KEY FIGURES - SLOVAKIA

86,834

refugees registered for temporary protection

30,207

refugees have received cash assistance

3

Blue Dots

158,782

visits to the to the UNHCR Slovakia Help page

Protection

- The UNHCR Slovakia Help page has received **158,782 visits** since the beginning of the Ukraine emergency. Information for people coming from Ukraine, including on the implementation of the temporary protection directive, has been published on the UNHCR Slovakia Help website, in Slovak, Ukrainian, Russian and English.
- UNHCR and UNICEF continue to operate a helpline for refugees, which is staffed by operators who have received guidance on dealing with sensitive issues such as sexual exploitation and abuse. **4,853 calls** have been received as of 19 August. The main topics

of queries from refugees relate to registration for temporary protection, employment, cash assistance, food and all other protection services including access to health care and education.

- Three Blue Dots are in operation in Bratislava, Michalovce and Kosice. Between 15-19 August, 2,807 people were provided with assistance on a wide range of services at Bottova, out of which 2,579 were adults and 1,206 were children. Between 14–19 August, 693 persons (321 women, 125 men and 247 children) were assisted at Blue Dot in Michalovce and 365 (217 women, 42 men and 106 children) at Košice.
- UNHCR, in collaboration with UNICEF, conducted a number of training sessions on PSEA and GBV in Kosice from 14 to 18 of August. 52 participants attended, including staff from the Slovak Humanitarian Council (SHC), People in Need Slovakia, and Government staff and volunteers.
- UNHCR has trained **479 people** on core protection issues since the onset of the current situation. Topics covered include humanitarian standards, basics of protection, PSEA, and GBV prevention.

Multipurpose Cash Assistance

- Enrolment is ongoing at five registration centres across the country. As of 22 August, **30,207 people** have received cash assistance. In addition to enrolment centres in Bratislava, Nitra, Zilina, Košice and Michalovce, home visits were carried out in Presov, Levoca, Trebisov, and Secovce by a mobile registration team in the East over the last week.

COORDINATION

Ukraine

UNHCR leads the Protection and Shelter Clusters as well as the Camp Coordination Camp Management (CCCM) Cluster which was activated as of 1 March in Ukraine. In addition, as co-lead of the Logistics Working Group in Ukraine, UNHCR is facilitating the movement of humanitarian convoys in coordination with OCHA (Office for the Coordination of Humanitarian Affairs). The UNHCR-led Protection Cluster has established a national coordination office in Lviv and plans to establish sub-national coordinators in Dnipro, Lviv, Uzhhorod and Vinnytsia. Both the Child Protection and GBV Sub-Clusters are similarly expanding their presence.

Regional Refugee Response

UNHCR has facilitated the establishment of coordination structures in line with the Refugee Coordination Model, in order to support the overall coordination of relevant governments. A Regional Refugee Response Plan (RRP) was developed in early March. A revised version of the RRP extending through December 2022 has since been published, bringing together the joint efforts of 142 partners. Inter-agency Refugee Coordination Forums (RCFs), led by UNHCR, and specific sectoral groups, have been established at country level in Belarus, Bulgaria, the Czech Republic, Hungary, the Republic of Moldova, Poland, Romania and Slovakia to support the efforts of the concerned governments. The structures are intended to be agile and will be adjusted as the situation evolves.

UNHCR leads the Refugee Coordination Forum (RCF) at country-level in **Hungary** to ensure a harmonized response within existing government structures and among inter-agency partners, NGOs, volunteers and other stakeholders, with associated working groups (Protection, including Child Protection and Education, and Basic Needs – including Shelter, Food, and Non-Food Items) and two cross-cutting task forces (the Prevention of

Sexual Exploitation and Abuse and Mental Health and Psychosocial Support) to effectively coordinate inter-agency partners' response.

In **Moldova**, an Inter-Agency Coordination Group has been established with more than 70 participating members. UNHCR leads the RCF and co-chairs the Cash, Education, Information Management (IM), Protection, Accommodation & Transportation, and Logistics & Supply Working Groups; GBV and Child Protection Sub-Working Groups; the Gender Task Force; and the PSEA Network. The Government of Moldova has established a Single Emergency Management Centre under the

Blue Dots

UNHCR and UNICEF are jointly establishing 'Blue Dots' in multiple countries receiving refugees fleeing Ukraine. To date, a total of 36 are already operational including in:

Bulgaria	6	Moldova	8	Slovakia	3
Hungary	3	Poland	7		
Italy	2	Romania	7		

UNHCR has reinforced staffing for the Blue Dot roll-out with one coordinator to ensure consistency in approach, provide support, and enhance assessment and quality assurance.

UNHCR is rolling out an accessibility checklist to make sure Blue Dot locations are accessible to everyone, including persons with disabilities. UNHCR is developing a joint Monitoring Framework and Feedback and Complaints Mechanism for all Blue Dots, together with UNICEF and other partners.

Prime Minister's Office, where UNHCR represents the Inter-Agency Coordination Group, ensuring coordination between the two.

In **Poland**, UNHCR leads the overarching refugee coordination structure in Poland, in support of the Government-led response. The thematic sector working groups include Protection (with sub-sector working groups on Child Protection, Gender-based Violence, Counter-trafficking, Third-Country Nationals, and Mental Health and Psychosocial Support); Health; Education; Shelter; Basic Needs, including Food Security, Water and Sanitation and Core Relief Items; and Logistics. In addition, there are transversal working groups on Cash, Information Management, Accountability to Affected Populations and Prevention of Sexual Exploitation and Abuse.

In **Romania**, UNHCR has set up the Refugee Coordination Model structure made up of eight sector Working Groups, one Anti-Trafficking Task Force and a PSEA network, which are co-led by UNHCR and other UN agencies, government counterparts and NGOs. UNHCR leads the Protection Working Group and PSEA network, and co-leads the Child Protection Sub-Working Group, Information Management Working Group, Cash Working Group and Basic Needs Working Group. Leads and co-leads attend the governmental sectoral Working Group meetings. As such, governmental and humanitarian coordination structures are operating to mutually reinforce each other, under governmental leadership. A total of 23 international and national partners are part of the Refugee Response Plan for Romania.

In **Slovakia**, a response-wide Refugee Consultation Forum (RCF) is in place that meets alternatively in Bratislava and in eastern Slovakia and is co-chaired by the Government and UNHCR. Within the RCF, seven working groups and sub-working groups are operating (Anti-Trafficking, Cash, Child Protection, Health, Information Management, MHPSS, Protection and Inclusion) as well as a UNHCR-led PSEA Task Force while Accountability to Affected Persons (AAP) is mainstreamed across all groups and made an RCF standing agenda item. UNHCR also convenes a regular humanitarian and development Donor Group. In early June, the Prime Minister announced the reactivation

of a Steering Committee dedicated to integration. This body, created in 2014, to ‘find solutions for foreigners and looking at ways to integrate them’, is now being reactivated and tasked with the inclusion and integration of Ukrainian refugees. RCF partners are furthermore supporting the ongoing engagement of the Slovak Republic with the Global Compact on Refugees (GCR) as a means of systematizing and sharing good practices with other countries facing similar challenges, and in view of cultivating pledges related to its national response for the Global Refugee Forum in 2023.

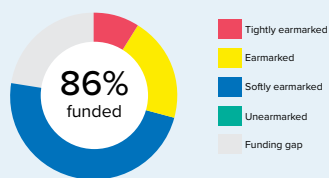
FINANCIAL UPDATES

UNHCR Financial Update

(as of 9 August 2022)

\$ 1.417 billion

required (USD)

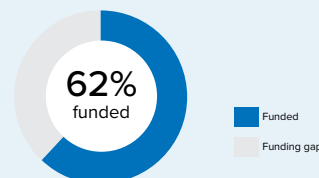


Inter-Agency Financial Updates

(as of 25 August 2022)

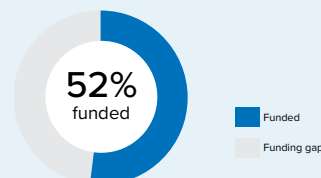
\$ 1.85 billion

required (USD)



\$ 4.29 billion

required (USD)



Revised:

[Ukraine Situation: Regional Refugee Response Plan](#)

Revised:

[UN Flash Appeal \(Ukraine\)](#)

Refugees from Ukraine across Europe (as of 23 August 2022)



Disclaimer: The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations. *Serbia and Kosovo (S/RES/1244 [1999])
Source: UNHCR Regional Bureau for Europe