



UKRAINE SITUATION FLASH UPDATE #30

16 September 2022

Svitlana, 43, was forced to flee Ukraine with her five children. They now live in a Red Cross shelter in Madrid where they hope to be able to rebuild their lives, September 2022 © UNHCR/Carmen Pliego

UNHCR PUBLICATIONS

Previous Ukraine Situation Flash Updates are available [here](#)

More information

- The UNHCR [Hungary portal](#)
- The UNHCR [Moldova portal](#)
- The UNHCR [Poland portal](#)
- The UNHCR [Romania portal](#)
- The UNHCR [Slovakia portal](#)

The latest Ukraine Emergency: [UNHCR Operational Response and Delivery Update](#) as of 14 September

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KEY FIGURES

7,278,696
refugees from Ukraine recorded across Europe

4,040,108
refugees from Ukraine registered for Temporary Protection or similar national protection schemes in Europe

6,975,000
estimated number of IDPs in Ukraine
[Source: Internal Displacement Report](#)



More details: [Operational Data Portal](#)
[Ukraine Refugee Situation](#)

BACKGROUND

Since the beginning of hostilities, nearly one-third of Ukrainians have been forced from their homes. This is one of the largest human displacement crises in the world today. Within Ukraine, nearly 7 million people remain displaced by the war.

As of today, UNHCR estimates there are over 7 million refugees present across Europe. Over 4 million refugees from Ukraine have registered for temporary protection or similar national protection schemes. More than 12.7 million movements out of Ukraine have been recorded since 24 February, with over 5.7 million movements back into the country.

UKRAINE SITUATION UPDATE

Preparations for winter in eastern and southern Ukraine are facing challenges due to active hostilities that continue to damage civilian infrastructure, increasing the number of buildings and homes in need of critical repairs. UNHCR is working to repair and insulate homes for the most vulnerable families across the country in preparation for the winter.

[The Government of Ukraine reported on 6 September](#) that over 60,000 people had been evacuated in August from Donetsk, Kharkiv, Kherson, Luhanska and Zaporizka oblasts in eastern and southern Ukraine – mainly children, women, people with low mobility and older people, in addition to those who has already evacuated from Donetsk oblast through [mandatory evacuation](#).

UNHCR RESPONSE



Shelter and NFIs

Support continued to communities most in need in heavily affected and hard-to-reach areas. As part of the [UN humanitarian convoy](#), UNHCR delivered 5 tons of tarpaulin and hygiene kits for 5,000 people in Chasiv Yar and surrounding towns in Donetsk oblast, one of the front-line settlements that has been exposed to continuous shelling and hostilities.

Between 6 - 12 September, over 1,000 Emergency Shelter Kits (ESKs) were delivered by UNHCR and partner Proliska to the hardest-hit areas in Dnipropetrovska and Sumska oblasts. Another 400 ESKs were delivered to affected areas in Khersonska oblast and to conflict-affected households in Mykolaivska oblast to support the rapid repairs of damaged homes. UNHCR aims to distribute 35,000 ESKs for over 100,000 people by the end of the year.

To date, 846,807 people have benefitted from core relief items and food assistance across eastern, central and western Ukraine. This includes 159,472 people who received food assistance and 31,406 who were in receipt of shelter kits.



Protection

Over the past week, monitoring visits by UNHCR and partners to border crossing points with Poland, Slovakia, Hungary, Romania, and Republic of Moldova continued. In the process, 268 people on the move received protection counselling, 85 received legal assistance, and 54 were supported through social accompaniment.

KEY FIGURES IN UKRAINE (AS OF 14 SEPTEMBER)



2.1 million

people reached with assistance to date



815,401

people reached with essential food and non-food items, winter clothes and shelter materials



559,248

people have received cash assistance to support their basic needs



713,058

people received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines



154,992

people received assistance through humanitarian convoys delivered to hard-hit areas



106,297

sleeping places were improved with items such as beds and mattresses in a total of

387

reception and collective centres

UNHCR RESPONSE TARGETS*



4.3 million

The number of people UNHCR aims to reach



1.2 million

people will receive protection assistance and information



1.5 million

people will be supported with essential food and non-food items



1.08 million

people will receive multipurpose cash assistances



140,000

people to receive shelter support, including through repairs and insulation of

8,200

homes

*The targets are subject to the receipt of the funding requirements detailed on the last page.

KEY FIGURES - REFUGEE HOSTING COUNTRIES

410,921

people received cash assistance in Moldova, Poland, Romania and Slovakia as of 9 September

36

Blue Dots operational in cooperation with UNICEF in Bulgaria, Hungary, Italy, Republic of Moldova, Poland, Romania, Slovakia and Slovenia

16

warehouses are operational in Hungary (7), Moldova (3) Poland (2) and Romania (4) to store NFIs for the regional response, pre-positioning, inter alia, some 773,808 hygiene kits, close to 334,000 bed sets and over 305,000 mattresses, in addition to large stocks of blankets, sleeping bags and kitchen sets.

HUNGARY

KEY FIGURES - HUNGARY

29,170

refugees registered for temporary protection

26,579

people provided with protection support by UNHCR and partners

3

Blue Dots

85,843

visits to the UNHCR Hungary Help Page



Protection

- UNHCR and partners have so far provided information, counselling, psychosocial support and protection referrals to 26,579 refugees from Ukraine at border crossing points, help/info points and temporary shelters countrywide. To date, some 7,009 people have received assistance at the three currently operational Blue Dots in Hungary.

- UNHCR has a daily presence at the Záhony train station to ensure adequate information provision for newly arriving refugees, while they wait for registration by the police. UNHCR provides individual counselling and information on rights and services in addition to legal advice and specific information on administrative procedures for staying in Hungary.



Core Relief Items

- A newly established regional warehouse in Hungary is UNHCR's largest warehouse in Europe measuring nearly 15,000 sq meters. The warehouse, operational since mid-August, will be serving the regional Ukraine response, enabling the stockpiling and swift distribution of essential items to UNHCR operations to respond to identified gaps and emerging needs. Some 60% of goods in the warehouse are due to be shipped for address needs inside Ukraine.
- Pre-positioned regional stock in warehouses in Hungary currently includes:
 - **119,320** bed sets
 - **11,520** blankets
 - **465,514** hygiene kits
 - **178,880** mattresses
 - **154,800** quilts
 - **2,000** tarpaulins
 - **10,000** sleeping bags

KEY FIGURES - REPUBLIC OF MOLDOVA

90,745

refugees from Ukraine estimated to have remained in the country

80,998

people have received cash assistance

2,000

refugees departed by air to other European countries as part of the Solidarity Platform

9

Blue Dots

57,206

refugees received protection information or counselling through UNHCR and partners

34,799

people received protection support via the UNHCR-managed 'Green Line' helpline

324,106

visits to the UNHCR help page



Protection

- A new Blue Dot was opened at the temporary accommodation centre in Chisinau on 8 September. To date, 29,703 people have received support provided by UNHCR, UNICEF and partners at the nine Blue Dots in Moldova, including 14,587 children. Queries regarding documentation and the asylum procedure have been the most frequently asked questions to legal service providers.
- UNHCR manages the "Green Line", a free helpline (0800 800 11) to address refugees' and host communities' questions, needs and concerns. Since mid-April, **34,799 calls** have been received. UNHCR has supported the training of over 90 per cent of Green Line call centre staff on handling PSEA (Prevention of Sexual Exploitation and Abuse) disclosures and how to report on them.
- **2,534 people** have been trained on protection issues, including **1,999 frontline partners**, government and NGO staff who have been trained on GBV (gender-based violence) safe disclosure and referral mechanisms in order to support the rollout of guidelines on referral pathways. Several referral pathways have been updated, while the [GBV pocket guide](#) has been translated into Romanian and distributed among partners.
- UNHCR's partner INTERSOS continues to identify people most in need of protection assistance, including those in need of psychological first aid and specialized psychosocial support (PSS). The services are provided at the main border crossing points - Palanca, Tudora, as well as in the Palanca Bus Hub. To date, 2,799 **refugees** have been provided with PSS/PFA assistance, with those presenting severe psychological symptoms being referred to specialized mental health and psychosocial support (MHPSS).



Multipurpose Cash Assistance

- **80,998 refugees** have received cash assistance.



Core Relief Items

- **132,287** blankets
- **29,700** bed sets
- **121,065** hygiene kits
- **32,780** jerry cans
- **14,749** mattresses
- **24,763** kitchen sets
- **7,245** quilts
- **56,455** sleeping bags
- **7,055** tents
- **5,514** winterization kits
- **3,050** tarpaulins
- UNHCR has also provided significant material assistance to the Government of Moldova to increase their capacity. Items, including vehicles, laptops and generators were donated to the Bureau for Migration and Asylum (BMA) and to the General Inspectorate for Emergency Situations (GIES) among others.

KEY FIGURES - POLAND

1,379,470

refugees registered for temporary protection

279,886

people have received cash assistance

6

Blue Dots

2,554,343

visits to the UNHCR Poland help page



Core Relief Items

- Pre-positioned regional stock in warehouses in Poland currently includes:
 - **126,986** bed sets
 - **63,432** blankets
 - **91,280** hygiene kits
 - **57,242** mattresses
 - **42,885** sleeping bags



Protection

- **2,554,343 visits** have been made to the UNHCR Poland help page as of 12 September. UNHCR continues to develop approaches to communicating with communities. **10,426 calls** have been received through the counseling hotlines since they were launched in late July. The counselling lines operate in four languages and the phone numbers are available via the HELP website. Among the main issues queried by refugees relate to school enrolment challenges, cash assistance, employment and housing issues.
- There are six Blue Dots, including two in Warsaw and two in Krakow, in addition to five community centres operating in Poland; some previously established Blue Dots have since transitioned to serving as community centres. 35,069 people have been counselled through the Blue Dots as of 12 September. The largest number of queries and referrals were related to health and medical services, transport, financial support, protection and social services, child protection services and MHPSS.



Multipurpose Cash Assistance

- As of 9 September, **279,886 individuals** have received cash assistance. A total of seven cash enrolment centres are operating either directly by UNHCR or by partners.

KEY FIGURES - ROMANIA

64,533

refugees registered for temporary protection

18,431

refugees received cash assistance

37,735

refugees provided with information and counselling in person or over the phone

6

Blue Dots

12,674

people supported to travel to Romania from Moldova

70,744

visits to the UNHCR Romania Help page



Multipurpose Cash Assistance

- **18,431 people** have received cash assistance as of 14 September. The cash assistance enrolment centre in RomExpo, Bucharest is fully operational, with additional legal and health referral services available from sister UN Agencies and NGOs on site. In addition to the enrolment centre in Bucharest, there are four others in Brasov, Galati, Iasi and Suceava. UNHCR plans to open either an additional enrolment site or deploy a mobile enrolment team in Constanta.



Core Relief Items

- Pre-positioned regional stock in warehouses in Romania currently includes:
 - **57,961** bed sets
 - **50,748** quilts
 - **51,664** blankets
 - **55,005** mattresses
 - **95,949** hygiene kits
 - **112** tarpaulins



Protection

- UNHCR continues to provide protection information and counselling in person as well as through hotlines. As of 11 September, over **37,735 people** have received protection support, advice, referrals and information in person or remotely through helplines. This includes **24,983 people** who were supported in person and over **12,752 people** who received support through helplines.
- The UNHCR Help website has received **70,744 visits** as of 12 September. A telegram channel has been activated with gradually increasing outreach.
- As of 11 September, space to accommodate 51,117 people has been made available by local authorities and civil society; out of these, 7,760 are occupied. UNHCR continues to conduct regular reception monitoring visits and assessments of reception sites and residential care facilities.
- UNHCR and IOM continue to jointly facilitate fast-track transfers from Palanca BCP with Ukraine in Moldova, to Huși, Romania. As of 12 September, 12,674 people had been transported to Romania through this mechanism.

KEY FIGURES - SLOVAKIA

93,188

refugees registered for temporary protection

31,606

refugees have received cash assistance

3

Blue Dots

310,308

visits to the to the UNHCR Slovakia Help page

- UNHCR and UNICEF continue to operate a helpline for refugees, which is staffed by operators who have received guidance on dealing with sensitive issues such as sexual exploitation and abuse. **5,488 calls** have been received as of 9 September. The main topics of queries from refugees relates to registration for temporary protection, employment, cash assistance, food and all other protection services including access to health care and education.
- Three Blue Dots are in operation in Bratislava, Michalovce and Košice, with over 1,000 people assisted at the locations in the past week.
- UNHCR has trained **512 people** on core protection issues since the onset of the current situation. Topics covered include, among others, humanitarian standards, basics of protection, PSEA, and GBV prevention.



Protection

- The UNHCR Slovakia Help page has received **310,308 visits** since the beginning of the Ukraine emergency. Information for people coming from Ukraine, including on the implementation of the temporary protection directive, has been published on the UNHCR Slovakia Help website, in Slovak, Ukrainian, Russian and English.



Multipurpose Cash Assistance

- Enrolment is ongoing at five registration centres across the country. As of 14 September, **31,606 people** have received cash assistance.

COORDINATION

Ukraine

UNHCR leads the Protection and Shelter Clusters as well as the Camp Coordination Camp Management (CCCM) Cluster which was activated as of 1 March in Ukraine. In addition, as co-lead of the Logistics Working Group in Ukraine, UNHCR is facilitating the movement of humanitarian convoys in coordination with OCHA (Office for the Coordination of Humanitarian Affairs). The UNHCR-led Protection Cluster has established a national coordination office in Lviv and plans to establish sub-national coordinators in Dnipro, Lviv, Uzhhorod and Vinnytsia. Both the Child Protection and GBV Sub-Clusters are similarly expanding their presence.

Regional Refugee Response

UNHCR has facilitated the establishment of coordination structures in line with the Refugee Coordination Model, in order to support the overall coordination of relevant governments. A Regional Refugee Response Plan (RRP) was developed in early March. A revised version of the RRP extending through December 2022 has since been published, bringing together the joint efforts of 142 partners. Inter-agency Refugee Coordination Forums (RCFs), led by UNHCR, and specific sectoral groups, have been established at country level in Belarus, Bulgaria, the Czech Republic, Hungary, the Republic of Moldova, Poland, Romania and Slovakia to support the efforts of the concerned governments. The structures are intended to be agile and will be adjusted as the situation evolves.

UNHCR leads the Refugee Coordination Forum (RCF) at country-level in **Hungary** to ensure a harmonized response within existing government structures and among inter-agency partners, NGOs, volunteers and other stakeholders, with associated working groups (Protection, including Child Protection and Education, and Basic Needs – including Shelter, Food, and Non-Food Items) and two cross-cutting task forces (the Prevention of Sexual Exploitation and Abuse and Mental Health and Psychosocial Support) to effectively coordinate inter-agency partners' response.

In **Moldova**, an Inter-Agency Coordination Group has been established with more than 70 participating members. UNHCR leads the RCF and co-chairs the Cash, Education, Information Management (IM), Protection, Accommodation & Transportation, and Logistics & Supply Working Groups; GBV and Child Protection Sub-Working Groups; the Gender Task Force; and the PSEA Network. The Government of Moldova has established a Single Emergency Management Centre under the

Blue Dots

UNHCR and UNICEF are jointly establishing 'Blue Dots' in multiple countries receiving refugees fleeing Ukraine. To date, a total of 36 are already operational including in:

Bulgaria	6	Moldova	9	Slovakia	3
Hungary	3	Poland	6	Slovenia	1
Italy	2	Romania	6		

Responding to the critical need of safety, stability, updated and accurate information and specialised protection services, UNHCR and UNICEF have jointly established the Blue Dot Safe Space, Protection and Support Hubs, spaces where refugees can find information, support and referrals for health care, education, psychosocial support and more, all under one roof. Services available at Blue Dot hubs aim to assist all refugees, with a specialised focus on children and those at greatest risk, people with disabilities, people who might have been trafficked, survivors of violence and refugees from the LGBTQI+ community.

Prime Minister's Office, where UNHCR represents the Inter-Agency Coordination Group, ensuring coordination between the two.

In **Poland**, UNHCR leads the overarching refugee coordination structure in Poland, in support of the Government-led response. The thematic sector working groups include Protection (with sub-sector working groups on Child Protection, Gender-based Violence, Counter-trafficking, Third-Country Nationals, and Mental Health and Psychosocial Support); Health; Education; Shelter; Basic Needs, including Food Security, Water and Sanitation and Core Relief Items; and Logistics. In addition, there are transversal working groups on Cash, Information Management, Accountability to Affected Populations and Prevention of Sexual Exploitation and Abuse.

In **Romania**, UNHCR has set up the Refugee Coordination Model structure made up of eight sector Working Groups, one Anti-Trafficking Task Force and a PSEA network, which are co-led by UNHCR and other UN agencies, government counterparts and NGOs. UNHCR leads the Protection Working Group and PSEA network, and co-leads the Child Protection Sub-Working Group, Information Management Working Group, Cash Working Group and Basic Needs Working Group. Leads and co-leads attend the governmental sectoral Working Group meetings. As such, governmental and humanitarian coordination structures are operating to mutually reinforce each other, under governmental leadership. A total of 23 international and national partners are part of the Refugee Response Plan for Romania.

In **Slovakia**, a response-wide Refugee Consultation Forum (RCF) is in place that meets alternatively in Bratislava and in eastern Slovakia and is co-chaired by the Government and UNHCR. Within the RCF, seven working groups and sub-working groups are operating (Anti-Trafficking, Cash, Child Protection, Health, Information Management, MHPSS, Protection and Inclusion) as well as a UNHCR-led PSEA Task Force while Accountability to Affected Persons (AAP) is mainstreamed across all groups and made an RCF standing agenda item. UNHCR also convenes a regular humanitarian and development Donor Group. In early June, the Prime Minister announced the reactivation

of a Steering Committee dedicated to integration. This body, created in 2014, to ‘find solutions for foreigners and looking at ways to integrate them’, is now being reactivated and tasked with the inclusion and integration of Ukrainian refugees. RCF partners are furthermore supporting the ongoing engagement of the Slovak Republic with the Global Compact on Refugees (GCR) as a means of systematizing and sharing good practices with other countries facing similar challenges, and in view of cultivating pledges related to its national response for the Global Refugee Forum in 2023.

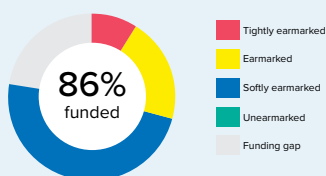
FINANCIAL UPDATES

UNHCR Financial Update

(as of 30 August 2022)

\$ 1.417 billion

required (USD)

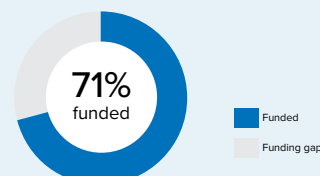


Inter-Agency Financial Updates

(as of 14 September 2022)

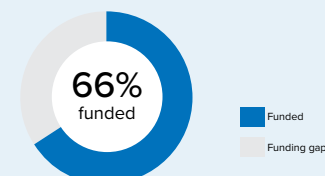
\$ 1.85 billion

required (USD)



\$ 4.29 billion

required (USD)



Revised:

[Ukraine Situation: Regional Refugee Response Plan](#)

Revised:

[UN Flash Appeal \(Ukraine\)](#)

Refugees from Ukraine across Europe (as of 14 September 2022)

SITUATION OVERVIEW

The majority of refugees from Ukraine initially fled to countries in the immediate vicinity. However, border policies applicable to Ukrainian nationals have allowed refugees to travel. Refugees may choose particular destination countries. Others have decided to stay closer to home, waiting for the security situation to improve.

KEY FIGURES

7.3M

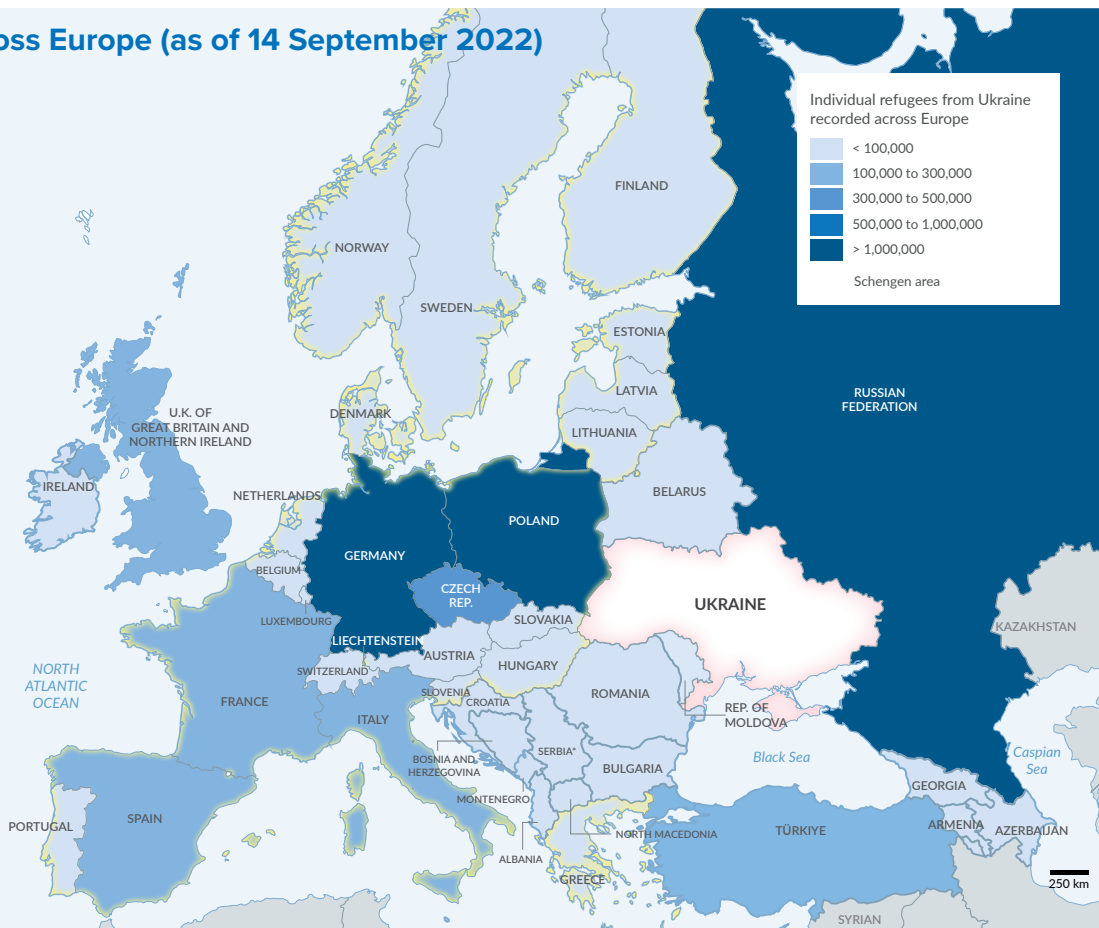
Individual refugees from Ukraine recorded across Europe*

4.0M

Refugees from Ukraine registered for Temporary Protection or similar national protection schemes in Europe*

Statistics are compiled mainly from data provided by authorities. While every effort has been made to ensure that all statistical information is verified, figures represent an estimate. Triangulation of information and sources is performed on a continuous basis. Therefore, amendments to figures may occur, including retroactively.

*Estimate based on most recent data available as of 14 September.



Disclaimer: The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations. *Serbia and Kosovo (S/RES/1244 [1999])
Source: UNHCR Regional Bureau for Europe