

Moldova: Information Management Working Group

Meeting Notes

Meeting Start Time: 9/22/2022, 10:00 AM
Location: Microsoft Teams (online).
Chaired by UNHCR and REACH Initiative

Present:

Name	Email
Doina-butnara CAPATANA	doina-butnara.capatana@acted.org
James WHITAKER	james.whitaker@reach-initiative.org
Marija Stoisavljevic	Marija.Stoisavljevic@rescue.org
Yurii Arnautov	arnautov@unhcr.org
SEVERIN, Lilian	SeverinL@unaids.org
Emmanuel Lawrence Otika	otika@unhcr.org
Tareq (Guest)	
Loice M. Gatimu	Loice_Gatimu@wvi.org
Kenneth Macfadyen	macfadyen@unfpa.org
Davide Campo INTERSOS (Guest)	
Marin, Dan	danu.marin@thepalladiumgroup.com
JARBAWI Mayse Imad	mjarbawi@iom.int
Teodora Zafiu	teodora.zafiu@undp.org
BARDA Virgiliu	vbarda@iom.int
Wolfgang Moser (Guest)	
GenCo MDM Moldova	genco.moldova@medecinsdumonde.net
Igor Turchin	turchin@unhcr.org
Olivia Singer	olivia.singer@fcdo.gov.uk
Natasha Jaro	njaro@unicef.org
BEY Alisar	balisar@iom.int
HAHEU Doina	dhaheu@iom.int
Dorian DEAUX	dorian.deaux@wfp.org
Natalia Cojocararu	natalia.cojocararu@un.org
Nicholas KLAPMEYER	nicholas.klapmeyer@acted.org
SARAN Vladislav	vsaran@iom.int

Agenda:

- Presentation of Rapid Winter Assessment
- Presentation of Service Advisor
- Status update on Activity Info rollout
- AOB

[Presentation of the Rapid Winterization Assessment Preliminary Findings](#)

The IMWG team delivered the Rapid Winterization Preliminary Findings presentation. This covers a brief methodological note and sample details: Findings are representative at the national level, indicative for the four zones of Chisinau, North, Centre and South, and respondents were refugees, Moldovans, hosting Moldovans and Moldovans who have previously hosted refugees. Key findings were presented related to Shelter, Expenditures, NFIs, Utilities, and AAP & Assistance.

Additionally, the [Rapid Winterization Assessment Dashboard](#) was shared with participants. The dashboard provides further information and visualisations of findings as well as sample demographics.

Finally, the [Rapid Winterization Assessment Summary Statistics](#) dataset was also presented. This dataset includes categorical and numerical data collected via the assessment. Data is disaggregated firstly by the four zones, and then the four population groups of interest: Refugees, Moldovans, Moldovans hosting refugees, Moldovans who had previously hosted refugees. Categorical data is represented as % of the total for that population group in that zone, and for numerical data, is represented as the mean.

Kenneth MacFayden: How are we meant to interpret the summary statistics, for example: What were your household's primary income sources over the last 30 days? What does the figure actually mean? If we are to use this information we need to understand how to interpret it correctly. Could we see the questionnaire?

Yurii Arnautov: A README will be appended to the file and it will be recirculated with more details on how these summary statistics will be interpreted. The questionnaire will also be shared.

Mayse Jarbawi and Nicolas Klapmeyer: Can the raw data be shared as well?

Yurii Arnautov: The dataset will be shared towards the end of next week.

Mayse Jarbawi and Alisar Bey: can data be disaggregated to differentiate between Ukrainian refugees and TCN refugees?

Yurii Arnautov: Unfortunately, TCNs were not part of this exercise.

Protection Profiling

Olivia Singer: We have a similar issue with the Protection Profiling. For example: Movement intentions in the "near future". This is difficult to interpret without a timeframe. How is this described in the questionnaire? Can you also share this?

Yurii Arnautov: The Protection Profiling questionnaire will also be shared with participants. As an additional note, the Protection Profiling activities will be adjusted to be closer to the Border Monitoring activities, as it was previously. This is because when the change was made from Border Monitoring to Protection Profiling, the result was some critical information gaps with relation to the movement and the movement intentions of refugees crossing borders.

Moldova ServicesAdvisor Tool for Service Mapping

Progress has been made on the adoption of the ServicesAdvisor tool for Moldova. ServicesAdvisor is an interactive web interface for accessing contact information and opening times for various services. Services can be found by browsing the map for relevant locations, filtering by sector-specific need, accessibility, intake criteria, and organisation.

Since the Moldova ServicesAdvisor tool is not yet live, the <https://turkey.servicesadvisor.org/> tool was shared and used as a demonstration, as the functionality will be identical.

This tool meets a real need of the humanitarian community to share a common platform to provide relevant and accurate service information to those in need, however brings with it some challenges:

- Contact information and inclusion of organisations must be manually verified: Information will only stay up to date if the tool is manually updated. Furthermore, some organisations (e.g. small, localised NGOs) may not have sufficient capacity to handle extra service requests by being on the platform. Data will have to be manually verified, permission sought from the service provider, and then manually added and updated.
- Currently there is only partial data for Moldova, there is still work to be done on gathering more services information to add to the tool
- The work of sourcing, validating, adding, and updating records via ServicesAdvisor needs to be shared among organisations.

This is a brief teaser and update on the progress of the service mapping efforts: In a following IMWG Meeting, Monica Vasquez (the focal point for this work and the Deputy Interagency Coordinator at UNHCR) will be invited to provide more details on next steps and how participation and collaboration is envisioned.

Kenneth MacFayden: What would we do in an instance where one location provides services across multiple sectors? How is this handled in the tool? Would we need to provide multiple datapoints with a variation in the latitude/longitude so that all are visualised on the map rather than hidden behind each other?

Yurii Arnautov: There will not be a need to vary the spatial data of service providers to ensure they are presented on the map. Technical requirements of the data submissions will be discussed at a later stage.

Status update on Activity Info rollout

IM team has briefed that the platform is 99% ready and that there are plans to roll-out the trainings. There will be series of trainings to have some initial rounds of reporting done in October-November.

Alisar Bay : Is there still space for additional participants in the training?

Yurii Arnautov: The first round of training will be a closed training for sector leads. The second round of training will be an open training, but limited: It is not intended for every organisation to attend the training as some will not have the required capacity, just for those who will be able to and will be expected to report via ActivityInfo. The invitation will be shared closer to the time of the training.

Natasha Jaro: are there definitions of the indicators for the Activity Info and how often is the reporting when AI will be implemented.

Yurii Arnautov: the indicators were built by Sector Leads based on the projects in the RRP 2022. The reporting will be done monthly within a limited timeframe.

AOB

No other agenda items were introduced.

Action Points for IMWG Team

- README appended to the Winterization Rapid Assessment Summary Statistics soon
- Winterization Rapid Assessment tool will be shared soon
- Winterization Dataset and Strategy to be shared towards the end of next week.
- Protection Profiling tool will be shared soon
- ActivityInfo open training invitation will be shared closer to the time of the training.

The next AATF meeting is scheduled for Thursday, 29 September 2022

The next IMWG meeting is scheduled for Thursday, 6 October 2022