



AAP TASK FORCE

Meeting Details		
Date	22 September 2022	
Time	11:00 hr – 12:00 hrs	
Chair	Monica Vazquez, Associate Inter-Agency Coordination (AAP) Officer	
Reporting	N/A	
Email	vazquezm@unhcr.org	
Agenda		
<ol style="list-style-type: none">1. Winterization2. Understanding information preferences, barriers and needs of Roma refugees in Moldova.3. 2023 RRP planning4. Temporary Protection		
Information collection and relevant links		
<ul style="list-style-type: none">• Refugee Coordination Forum Winterization Overview• Inter-Agency Winterization Dashboard• Service Advisor reference: https://turkey.servicesadvisor.org/uk		
Participants		
Monica Vazquez, UNHCR	Virgina Moncrieff, IOM	Ion Gradinari, Helvetas
Martina Gastaldello, OHCHR	Doina Marzuela, IOM	Chaza Ghandour, ICRC
Alina Sava, Intersos	Maria Nazarenk, People in need	Svetlana Bebic, ICRC
Marianna Prysiashniuk, Internews	Milica Vasilijic, IRC	Aleksandr Macuhin, Dopomoga
Eirini Aletra, CRS	Khurshed Khursanov, Humanity and Inclusion	
Tatiana Bogaci, NRC		



Summary of discussions and agreements/ action points

Agenda	Discussion	Agreements/ Actions
<p>Winterization</p> <p>Monica Vazquez, UNHCR</p>	<p>Quick recap regarding the winterization process.</p> <p>The AAP Task force will be responsible for communication with communities' (CwC) strategy regarding services available in Moldova, under an age, gender and diversity approach.</p> <p>The campaign will require a compilation of the existing service mapping exercises, including referral pathways from different sectors and sub-groups, and a commitment from every organization to keep their data updated. The information will be stored and made available through Service Advisor, a based on the territory web platform that provides up-to-date information about the availability of humanitarian assistance and services. The platform is an opportunity to ensure everyone can access reliable information regarding services in Moldova, increase the visibility of our work and identify areas where support is needed.</p> <p>There will be joint efforts to prepopulate the platform with existing information, however, each organization will be responsible for registering, editing, and keeping their services updated. Service advisor also allows the end user to provide feedback over the services.</p> <p>In addition to the development and launch of Service Advisor, there is a need to ensure offline access to services as part of a holistic CwC strategy. For which a collective effort will be necessary.</p>	<p>Everyone interested in sharing their databases and/or service mappings please connect with: vazquezm@unhcr.org</p> <p>In the following document you can include ideas of products and/or needed messages; and how your organization can contribute to the process: CwC winter campaign.</p>
<p>Understanding information preferences, barriers and needs of Roma refugees in Moldova.</p>	<p>The result from both Internews and IRC Signpost assessments regarding the information needs and barriers of Roma refugees were presented. Two different methodologies were used for the data collection process.</p> <p>Among the main findings, Roma refugees present several barriers to access information, especially in written and digital formats, as well as significant cultural differences. Their preference is in-person communication, and their own networks.</p>	



<p>Marianna Prysiashniuk, Internews</p>	<p>There was a recommendation to include Transnistria in further studies, as well as considerations towards discrimination and hate speech.</p> <p>The presentation is shared for further reference and contact with the organizations.</p>	
<p>2023 RRP Planning</p> <p>Monica Vazquez, UNHCR</p>	<p>The process to develop and define the Refugee Response Plan for 2023 has started. As any other sector, the AAP taskforce will have to participate, defining objectives, indicators and if interested, submitting projects.</p> <p>All organizations must be formally registered in Moldova to be able to submit project to the RRP, and workshops for local organizations are envisioned to promote their participation.</p> <p>As part of the process UNHCR will have local consultations with key stakeholders including international and local organizations, local governments, refugees, and host families, to identify local needs and potential solutions, and inform decision makers.</p>	<p>Information regarding next steps and AAP TF inputs to follow via email.</p> <p>A separated meeting will be scheduled to review the current workplan and plans for 2023.</p>
<p>Temporary Protection</p> <p>Monica Vazquez, UNHCR</p>	<p>Summary regarding the activation of Temporary Protection. Which includes a massive communications campaign on granting temporary protection throughout Moldova. The Ministry of Interior Affairs with UNHCR will develop messages regarding the benefits of TP for both beneficiaries and host communities; as well detailed messages on how to apply for temporary protection, rights and obligations, pros and cons.</p> <p>There are no specifics dates regarding the launch, nor much information available to communicate and/or prepare messaging, which represents a great challenge.</p> <p>There was a common agreement on the importance of providing training and informative sessions to all humanitarian workers; and to start as soon as possible.</p> <p>Questions were raised regarding messages for next week, considering the end of the Emergency state or its extension.</p>	<p>Information will be share as soon as it is available.</p>