

# Our Work



Eliza

prevent + identify  
child abuse



**1995**

The story of the ELIZA Society begins with the true story of a little girl, named Elisa, who **died from abuse at the age of 6**, killed by her drug addict mother.

**2008**

Elisa's tragic death leads to the founding of the non-profit ELIZA Society aiming at the prevention and Early Detection/Intervention of children's abuse and neglect cases, throughout Greece.



**2009**

We founded the first Model Home for the Therapy and Rehabilitation of Abused and Neglected Children in Greece, in collaboration with the SOS Children's Villages of Greece.

*Since March 2016, when its administration was undertaken by the SOS Children's Villages of Greece, the Home continues to offer essential and outstanding services.*

EDUCATORS



POLICE PERSONNEL



PHYSICIANS  
& NURSES



**2016**

Commencement of Nationwide Educational Workshops for Professionals aiming at the early prevention and detection of abuse

To date, **10,500** professionals have been trained



# 2017



The Safe Touches program teaches 5 – 9 y. o. children how to protect themselves from sexual abuse, and at the same time trains parents and teachers to identify risk factors and signs of sexual abuse.

In November 2021, the educational platform, [www.asfalesaggigma.gr](http://www.asfalesaggigma.gr), was launched on the Education Policy Institute platform, to reach all public primary schools, all over Greece.

Throughout these years, more than 4,000 children and 1,000 parents and teachers have received training courses, in person or via internet



**2018**

We founded the 1<sup>st</sup> Child Safety Care Unit at the P. & A. Kyriakou Children's Hospital in Athens, in collaboration with the 2<sup>nd</sup> Pediatric Department of the University of Athens.

Eliza's Hospital-based Unit constitutes the first one for the identification of children's abuse and neglect cases in Greece.



**Child Safety  
Care Unit**  
"SOFIA VARVITSIOTIS"  
2<sup>nd</sup> DEPARTMENT OF PEDIATRICS N.A.U.A.  
IN COLLABORATION WITH  
ELLEA-SOCIETY FOR THE PREVENTION  
OF CRUELTY TO CHILDREN





**2021**

In collaboration with the 3<sup>rd</sup> Pediatric Department of the University of Athens, we found the Child Safety Care Unit - 'ELIZA' at the Attikon General University Hospital in Athens.

It constitutes our 2<sup>nd</sup> hospital-based unit for abused children.



# 10454

Μίλησε μας. Γιατί τα παιδιά είναι ευθύνη όλων μας



# 10454

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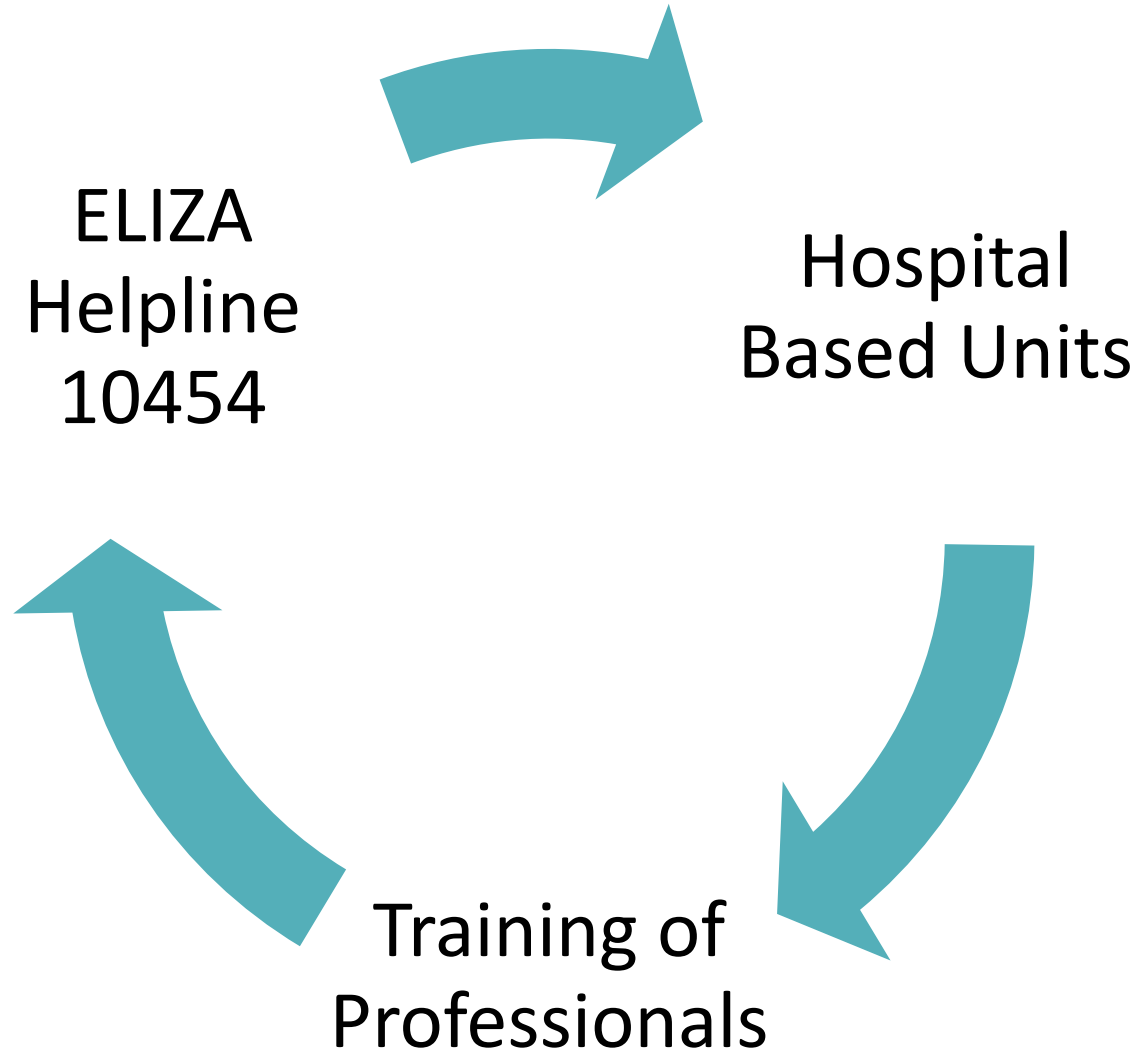
## 2022

In July, ELIZA launched the operation of ELIZA Line 10454, to:

- Support and guide professionals working with children who notice or suspect that a child is being neglected and/or abused mentally, physically, or sexually.
- Protect children by offering support to callers and resolving concerns regarding legal and procedural issues on reporting incidents of neglect and/or abuse.
- Offer psychological empowerment and support to professionals during the investigation of an incident of suspected neglect and/or abuse and guidance on the proper handling and reporting of an incident.

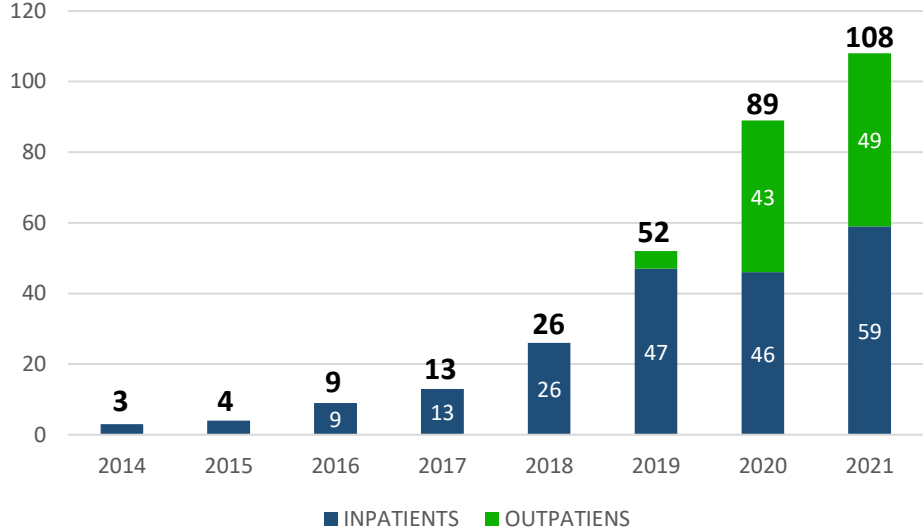
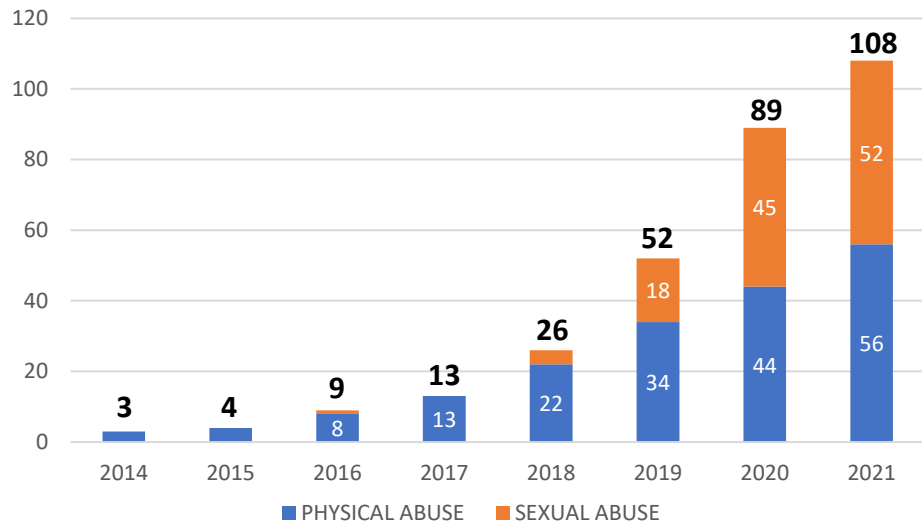


# The importance of detection





# Number of children referred for evaluation of possible abuse, per year – CHILD SAFETY CARE UNIT, P. & A. KYRIAKOU





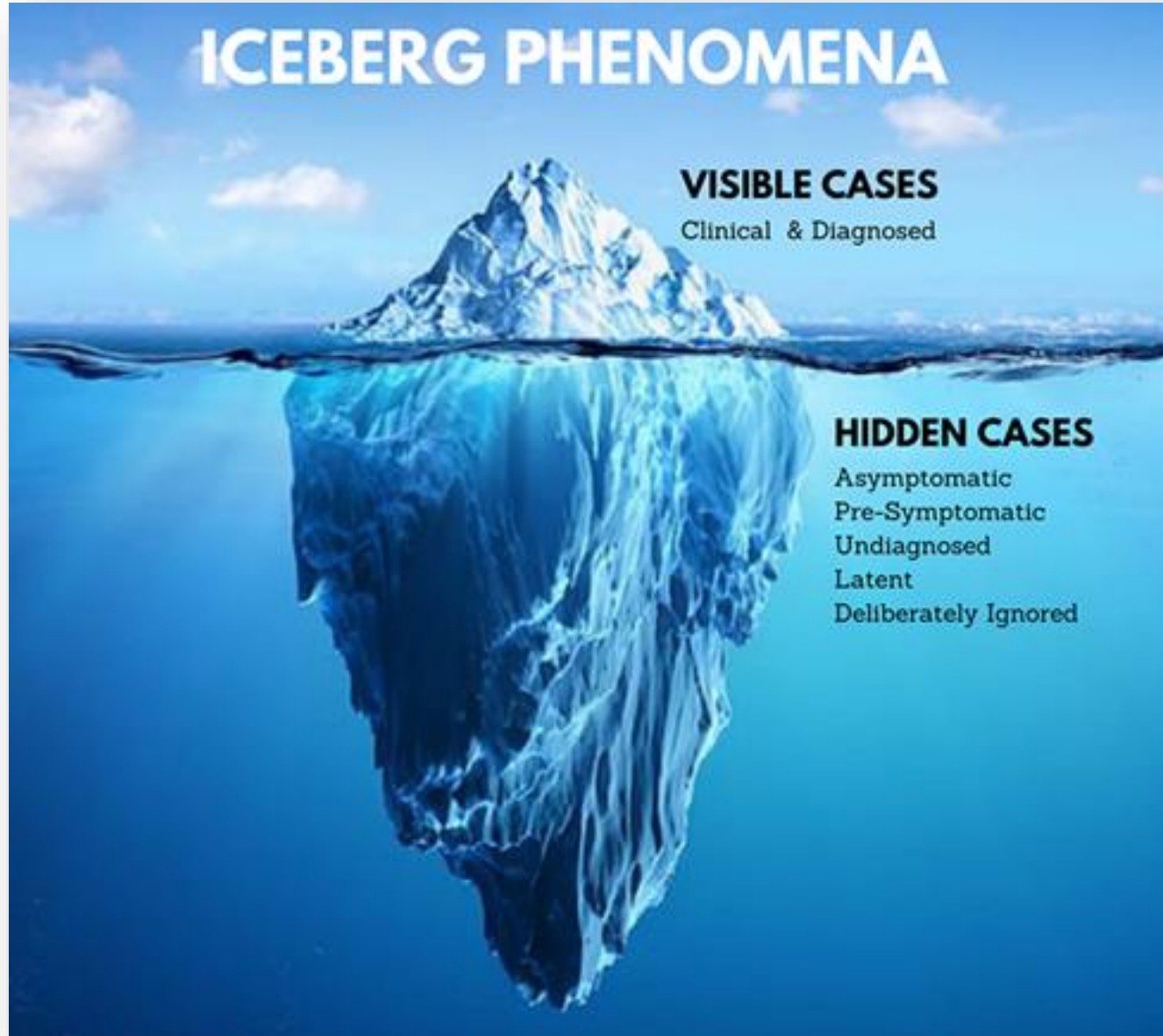
# ICEBERG PHENOMENA

## **VISIBLE CASES**

Clinical & Diagnosed

## **HIDDEN CASES**

Asymptomatic  
Pre-Symptomatic  
Undiagnosed  
Latent  
Deliberately Ignored





# Professionals must report suspected child abuse and neglect

If they are in doubt, they must seek help.  
How?

- Consult with experts: Psychologists, Social Workers, Pediatricians
- Call ELIZA Helpline 10454
- Call other Helplines

If they are certain, they should report the incident to the public Prosecutor

If the incident is urgent, they should call the police



# How ELIZA Helpline 10454 can help

Callers are guided to assess the incident and decide how to **respond** to the incident that concerns them

Callers are encouraged to report the incident

Callers are given guidelines on how to make a report

Callers are supported psychologically to be able to **manage** their own thoughts/doubts

Callers are advised on the application of the Protocols that apply to different cases, depending on the form of abuse

The Helpline counsellors forward all the incidents that the callers are reluctant to report to the Prosecution



# How can one refer a case to the Child Safety Care Units

By public Prosecutor's order

By referral from the emergencies

By direct call from public workers to ELIZA child safety care unit

By calling ELIZA Helpline 10454



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to Children

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Thank you!