Protection Dashboard

Quarter 3

Uganda Refugee Response Plan (RRP) 2022-2023

Jan - Sep 2022

Overview

The overall protection objective is to ensure that refugees and asylum-seekers have access to asylum, fair and swift asylum procedures as well as full enjoyment of their rights as set forth in international and domestic legal framework. It remains crucial for partners to continue strengthening the capacity of Government institutions to respond to emergencies, supporting improvements in registration and the asylum system. This needs to be done while continuing the provision of life-saving services, monitoring, mitigation of protection risks and finding durable solutions. Efforts will continue to reinforce comprehensive feedback and response mechanisms, to ensure accountability to affected populations (AAP). The response will continue to place a special emphasis on persons with specific needs (PSNs), ensuring that they have equal access to protection, assistance, and the opportunity to participate in community self-management and decision-making. The provision of mental health and psychosocial support services (MHPSS) is key in responding to the negative social economic impacts of the COVID-19 pandemic, through a comprehensive coordination mechanism.

Product Scope

This product covers overview of the sector, key achievements, funding situation including Gender Based Violence (GBV) and Child Protection (CP), Registration, Refugee Status Determination (RSD), Community Based Protection (CBP), MHPSS, Legal and Feedback Referral and Resolution Mechanism (FRRM). It leaves out details of CP and GBV, which have been analyzed in separate dashboards.

Analysis of achievements of the sector

Refugee Status Determination (RSD)

From January - September 2022, the Refugee Eligibility Committee deliberated 16,361 asylum applications of 29,737 individuals largely involving Somalis, Eritreans, Ethiopians, Sudanese, Rwandans, Burundians, and other Nationalities. Of the 14,973 cases listened to, 24,697 individuals were granted refugee status while 1,150 cases of 4,266 individuals were rejected on first instance. South Sudanese refugees are granted refugee status on prima-facie basis, hence they do not go through individual RSD process except for a few cases. Most Congolese refugees are also recognized on prima facie basis, specifically those who enter Uganda through the official border entry points. The limited number who go to the settlements directly or to the urban centers undergo the individual RSD process. The Refugee Appeals Board (RAB) continued to hear appeal applications for cases from the Refugee Eligibility Committee. Since January 2022, the RAB has held 11 sessions, and reviewed 256 appeal cases of 886 individuals.

Accountability to Affected Populations (AAP) and Community-Based Protection (CBP)

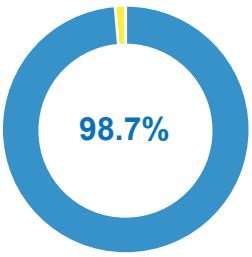
The inter-agency Feedback, Referral and Resolution Mechanism (FRRM) helpline handled a total of 10,158 queries in Q3, which represents a 21% decrease compared to the preceding quarter. Of the queries, 59% were resolved directly at the helpline level using FAQs, while 41% were referrals to UNHCR and partner focal points for follow-up and assistance. Of the calls received, 54% originated from just three locations (Nakivale: 2,363, Kyaka: 1,841, Kampala: 1,292). The majority of calls received across all locations were related to food assistance, protection, and general queries. UNHCR continued the coordination of interventions, ensuring the mainstreaming of accountability to affected people (AAP) within the operation, strengthening the communication with communities (CwC), conducting capacity building initiatives on AAP, AAP-aware contingency planning for the Congolese influx into Southwestern Uganda, and natural disasters in the Eastern Uganda region.

The Refugee Engagement Forum (REF) sat for its fifteenth session, where refugee representatives participated in the side event held before the CRRF Steering Group (SG) meeting. The meeting provided the opportunity for refugees to bring-out challenges and recommendations aimed at improving their living conditions in the settlements.

UNHCR with support from Impact Initiatives, is planning for the 2022 participatory assessment scheduled from November to 31st Dec 2022. It is intended to build on findings of the exercise in 2021 and to collect the feedback and contributions from communities on the key sectors of the refugee response across the settlements and Kampala.

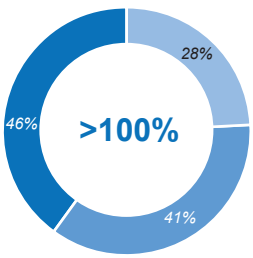
Key indicators

Achievements per quarter Q1 Q2 Q3 *annual target*



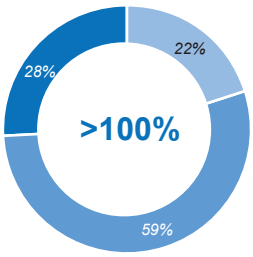
% of refugees in Uganda who are individually registered in proGres with minimum data set

Target: 98%



% of eligible asylum seekers whose asylum applications have been adjudicated in line with the RSD procedures and standards

Target: 92%



Community-led projects or community empowerment projects, where peaceful coexistence is the primary project purpose

Target: 95

Funding
Inc CP and GBV

$159M
Total Required

$48.5M Received (31%)

$110.5M Gap (69%)

Achievements data: ActivityInfo + proGres v4

Author: UNHCR Representation in Uganda

Feedback: ugakaimug@unhcr.org

For more info: www.ugandarefugees.org

Sector contacts:
Ochieng Enid (UNHCR)
ochienge@unhcr.org
+256780139048

Douglas Asiimwe (OPM)
asiimwedw@yahoo.com
+256772969054

Published: November 2022

Objective: Access to asylum procedures, including reception, registration, and refugee status determination (RSD)

Indicator	*Actual*	*Target (2021)*	*Actual* ■ *against annual target* ■
% of refugees in Uganda who are individually registered in proGres with minimum data set			
- Congolese refugees	97%	99%	97%
- South Sudanese refugees	99%	99%	99%
- Other refugees	100%	99%	100%
			Target - 99%
Eligible asylum seekers whose asylum applications have been adjudicated in line with the RSD procedures and standards			
- Congolese refugees	0.1	92%	<1%
- Other refugees	114%	92%	114%
			Target 92%

Note: South Sudanese refugees are granted refugee status on prima-facie basis.

OUTCOME: Accountability to all persons of concern is strengthened through meaningful engagement and participation of communities

Indicator	*Actual*	*Target (2022)*	*Actual* ■ *against annual target* ■
Complaints addressed through effective feedback mechanisms			
- Congolese refugees	14,423	32,000	
- South Sudanese refugees	5,511	13,000	
- Other refugees	34	19,000	
- Host community	213	1,800	
			0 5000 10000 15000 20000 25000 30000 35000

OUTCOME: Persons with specific needs have timely access to appropriate services and participate in community activities and decision-making on an equal basis with others

Indicator	*Actual*	*Target (2022)*	*Actual* ■ *against annual target* ■
Persons with specific needs provided with support			
- Congolese refugees	17,509	30,000	
- South Sudanese refugees	7,969	81,000	
- Other refugees	22	4,000	
- Host community	7,233	300	
			0 20000 40000 60000 80000 100000
Interventions to address barriers			
- Congolese refugees	109	50	>100%
- South Sudanese refugees	681	75	>100%
- Other refugees	0	25	0%
- Host community	27	10	>100%

OUTCOME: Refugee and host communities populations have improved well being and functioning including very vulnerable people

Indicator	*Actual*	*Target (2022)*	*Actual* ■ *against annual target* ■
Individuals receiving psychosocial support			
- Congolese refugees	205,394	81,212	>100%
- South Sudanese refugees	144,820	160,955	90%
- Other refugees	444	27,895	2%
- Host community	20,573	77,457	27%

OUTCOME: Physical safety and access to justice by Persons of Concern strengthened

Indicator	*Actual*	*Target (2022)*	*Actual* ■ *against annual target* ■
Refugees receiving legal assistance and legal aid services			
- Congolese refugees	16,455	26,200	65%
- South Sudanese refugees	57,114	35,600	>100%
- Other refugees	90	15,000	1%
- Host Community	6,412	1,000	>100%

Operational Presence

Adventist Development and Relief Agency (ADRA)

Alight

Association of Volunteers in International Service (AVSI)

African Women and Youth Action for Development (AWYAD)

Brass for Africa (BfA)

Care International (CARE)

Caritas Uganda (Caritas)

Community Empowerment for Rural Development (CEFORD)

Catholic Relief Services (CRS)

Danish Refugee Council (DRC)

International Federation of Women Lawyers (FIDA/FMU)

Humanity&Inclusion (HI)

International Aid Services (IAS)

International Rescue Committee (IRC)

Jesuit Refugee Service (JRS)

Lutheran World Federation (LWF)

Norwegian Refugee Council (NRC)

Peace Winds Japan (PWJ)

Office of the Prime Minister (OPM)

Transcultural Psychosocial Organization (TPO)

Tutapona Trauma Rehabilitation (TTR)

United Nations Development Programme (UNDP)

United Nations Population Fund (UNFPA)

United Nations Refugee Agency (UNHCR)

UN Entity for Gender Equality and the Empowerment of Women (UNWOMEN)

Uganda Refugee Disaster and Management Council (URDMC)

War Child Canada (WCC)

War Child Holland (WCH)

Welthunger Hilfe (WHH)

World Vision International (WVI)

Koboko
DRC, TPO, UNHCR, URDMC

Yumbe
ADRA, BfA, Caritas, CRS, FIDA/FMU, HI, IRC, TPO, TTR, UNHCR, URDMC, WCH, WHH

Terego & Madi Okollo
CARE, CEFORD, DRC, HI, IRC, PWJ, TPO, UNHCR, UNWOMEN, WCH, WVI

Adjumani
JRS, LWF, TPO, TTR, UNHCR, UNWOMEN, WCC, WVI

Kikuube
Alight, AVSI, CRS, HI, IAS, LWF, TPO, UNFPA, UNHCR, WCH

Kyegegwa
Alight, AWYAD, HI, IRC, PWJ, TPO, UNHCR, WFP, WCH

Kamwenge
AVSI, AWYAD, LWF, TPO,TTR, UNHCR

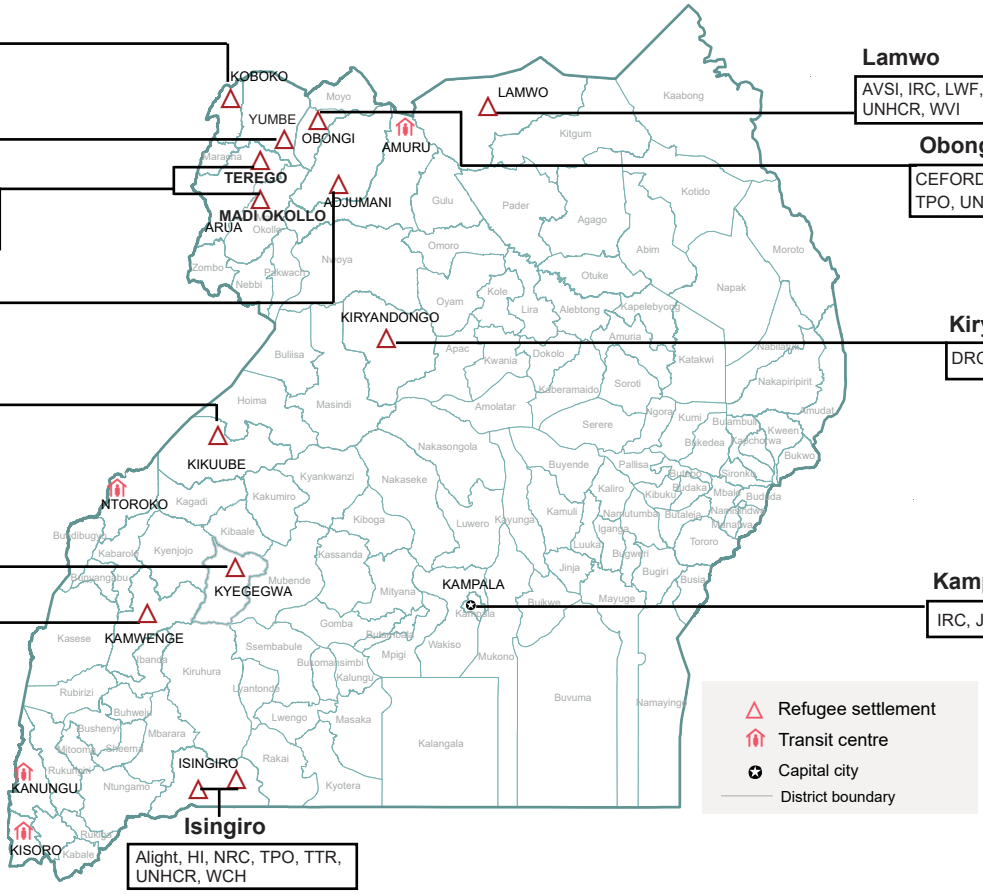
Isingiro
Alight, HI, NRC, TPO, TTR, UNHCR, WCH

Lamwo
AVSI, IRC, LWF, TPO, UNDP, UNHCR, WVI

Obongi
CEFORD, HI, LWF, TPO, UNHCR, WCH

Kiryandongo
DRC, TPO, UNHCR

Kampala
IRC, JRS, UNHCR



The boundaries, names and designations shown on this map do not imply official endorsement or acceptance by the United Nations