

# **UNHCR** Regional Bureau for Europe



Ukraine. Kateryna, a 31-year-old social worker at UNHCR's partner NGO Rokada, coordinates the gender-based violence (GBV) programmes in ten oblasts of Ukraine and oversees the work of 20 specialist staff.© UNHCR/Alina Kovalenko

#### **UNHCR PUBLICATIONS**

Report: Displacement patterns, protection risks and needs of refugees from Ukraine: Regional protection analysis #1 (26 Oct)

Report: The Implementation of The Temporary Protection Directive - Six Months On (17 Oct)

Previous Ukraine Situation Flash Updates are available here

The latest Ukraine Emergency:
UNHCR Operational Response and
Delivery Update (30 November)

#### **More information**

The UNHCR Hungary portal
The UNHCR Moldova portal
The UNHCR Poland portal
The UNHCR Romania portal
The UNHCR Slovakia portal

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### KEY FIGURES (as of 29 November)

### 7,891,977

refugees from Ukraine recorded across Europe



### 4,776,606

refugees from Ukraine registered for Temporary Protection or similar national protection schemes in Europe

More details: Operational Data Portal Ukraine Refugee Situation

### 6,540,000

estimated number of IDPs in Ukraine (as of 27 October)
Source: Internal Displacement Report

#### **BACKGROUND**

Since the beginning of hostilities, nearly one-third of Ukrainians have been forced from their homes, in what has become one of the largest human displacement crises in the world today.

As of today, close to 7.9 million refugees from Ukraine are present across Europe, of which some 4.7 million have registered for temporary protection or similar national protection schemes. According to the most recent Ukraine Internal Displacement Report by IOM, over 6.5 million people were internally displaced by the war within Ukraine as of 27 October.

#### **UKRAINE SITUATION UPDATE**

- Data which UNHCR obtains from authorities across the region has not yet pointed to any significant recent increase
  in border crossings related to the war in Ukraine. However, the situation inside the country continues to deteriorate.
  It has been noted that returns and pendular movements back to Ukraine have reduced. A wave of missile attacks
  on energy infrastructure has caused widespread blackouts across Ukraine and a disruption to heating and water
  supplies. This situation is compounded by the onset of harsh winter conditions and plummeting temperatures.
- UNHCR continues to work closely with the national authorities as well as partners to prepare contingency plans
  with a focus on neighbouring countries. Preparedness measures include the procurement of an adequate stock of
  essential relief items, including thermal blankets, mattresses, clothes and other items in warehouses in the region.
  Inside Ukraine, the central warehouse is stocked up in order to ensure that the 10 warehouses level at various
  locations across the country are replenished.

### KEY FIGURES IN UKRAINE (as of 30 November)



date

**3.30 million**people reached with assistance to



1,276,841 people reached with essential food and non-food items (NFIs), winter clothes



819,864
individuals
received cash
assistance from
UNHCR to support
their basic needs.
Inter-agency Cash
Working Group
partners have
reached 4.32
million people with
cash assistance
(dashboard)



136,517
people received
shelter support
through
interventions in
collective centres
and damaged
homes.



958,076
people received
protection
assistance, advice
and referrals at
border crossing
points, transit, and
reception centres
and through
hotlines, including
psychosocial
support and legal
aid



370,940 people have received assistance through

**527** humanitarian convoys delivered to hard-hit areas.

#### **UNHCR RESPONSE TARGETS\***



**4.3 million**The number of people UNHCR aims to reach



**1.2 million** people will receive protection assistance

and information



**1.5 million**people will be
supported with
essential food and nonfood items



1.08 million people will receive multipurpose cash assistances



140,000 people to receive shelter support, including through repairs and insulation

**8,200** homes

<sup>\*</sup>The targets are subject to the receipt of the funding requirements detailed on the last page.

### **UNHCR RESPONSE HIGHLIGHTS - UKRAINE**

- The demand for winter items such as clothes and heaters, as well as for solar lamps has significantly increased due to a sharp drop in temperatures and frequent electricity cuts. UNHCR has now reached nearly 900,000 people with winter assistance including the provision of essential winterized items.
- Generators for heating points remain a priority for oblast authorities. UNHCR has so far distributed 41 generators to Mykolaivska, Odeska, Kharkivska, Donetska, Sumska, Zaporizka and Kyivska oblasts to be installed at heating points, which are makeshift centres provided by the authorities, with an additional 52 generators in the pipeline.
- Over 3.3 million people have now been reached by UNHCR and partners with protection services and assistance in the form of cash, essential items and shelter support, while UNHCR continues to support and complement the national authorities'

- response. Find more information on protection and other assistance in the <u>regular Ukraine country</u> <u>operational updates.</u>
- 134 solid fuel heaters have been delivered to Kherson city, Kyivska, Khmelnytska, Odeska and Kirovohradska oblasts.



On 25 November, UNHCR and the Odesa Oblast State Administration signed a Memorandum of Understanding (MoU) to solidify ongoing collaboration to support internally displaced people, war-affected people and returnees. Support includes housing repairs, provision of construction materials and emergency shelter kits, protection services such as legal assistance and psychosocial support, multi-purpose cash assistance, and delivery of generators and relief items to equip heating points.



#### **REGIONAL UNHCR KEY FIGURES AND UPDATES**

- 448,299 people have received cash assistance in Bulgaria, Moldova, Poland, Romania, and Slovakia as of 30 November.
- 37 Blue Dot Hubs established jointly with UNICEF and partners in Bulgaria, Hungary, Italy, Moldova, Poland, Romania, Slovakia, and Slovenia.
- The <u>Digital Blue Dot</u> has been launched in Hungary, Italy, Moldova, Poland and Romania. The regional website provides localized and up-to-date information about services available to refugees in each country, and a map of existing Blue Dot Hubs.

#### **BULGARIA**

# 146,659

refugees registered for temporary protection

### 100,743

people provided with protection support by UNHCR and partners

# 45,880

people had been reached through 6 Blue Dots

### 2,161

people have received cash assistance

A top priority for UNHCR and partners is the delivery of winter-related support packages. To date, 5,785 individuals have been reached with quilts, hygiene kits and blankets. Meanwhile, partners have provided 54,575 people with food or food vouchers, and 70,390 people with essential non-food items.

### **CZECH REPUBLIC**

### 464,701

refugees registered for temporary protection

# 1,246

people provided with protection support by UNHCR and partners

- In the first two weeks of November, UNHCR partner AMIGA assisted 331 individuals, including 230 children, with art therapy for children, women support groups, and individual psychotherapy sessions.
- UNHCR's partner Organization for Aid to Refugees (OPU) has provided legal counselling to 1,246 people since the start of the crisis in Ukraine.

### 32,271

refugees registered for temporary protection

### 9,676

people had been reached through 3 Blue Dots

### 99.749

visits to the UNHCR Hungary Help Page

- As of 29 November, UNHCR and partners had distributed 7,185 hygiene kits.
- Since September, over 1,250 refugees from Ukraine had been provided with access to information, legal assistance and various social services by UNHCR and IOM at the Budapest Helps! Community Center. This includes 239 people in the week of 21-27 November. Most queries relate to long-term accommodation and education.

#### **REPUBLIC OF MOLDOVA**

## 96,913

refugees from Ukraine estimated to have remained in the country

### 73,418

refugees received protection information or counselling through UNHCR and partners

# 40,000

people had been reached through 9 Blue Dot Hubs, including 20,000 children

103,868 people have received cash assistance

# 428,741

visits to the UNHCR Moldova Help Page

 In the framework of the 16 Days of Activism Campaign, on 26 November, UNFPA, UNHCR, UN Women, UNICEF and the Ministry of Labour and Social Protection launched a joint campaign entitled <u>Break the Silence</u>. <u>We Stand by You</u> to raise awareness among refugee and host communities on the prevention of genderbased violence and on available response services in the Republic of Moldova.

#### **POLAND**

# 1,521,085

refugees have registered for temporary protection

# 40,371

people were counselled at the **6** Blue Dots and **5** Community Centres

# 5.7 million

views to the UNHCR Poland Help page

- UNHCR and the Catholic University of Lublin signed a Letter of Understanding. This will cover academic collaboration on refugee inclusion, awareness raising on issues of concern to the refugee community, the establishment of legal clinics, and joint research.
- UNHCR and the GBV Sub-Sector have jointly developed key messages and planned events for the 16 Days of Activism Campaign. Materials are available in <u>four languages</u> (English, Polish, Ukrainian and Russian).
- Among refugees who have been assisted at Blue Dot Hubs, over 33,000 received information on assistance and services, 6,066 were referred for specialized services. A further 3,909 adults and 1,396 children received mental health and psychosocial support (MHPSS).

### 90,348

refugees registered for temporary protection

### 30,671

people have received cash assistance

### 57,498

refugees received protection information or counselling through UNHCR and partners, in-person and over hotlines

### 89,384

views to the UNHCR Romania Help page

- On 20 November, 24 participants representing NGOs and government attended the Refugee Coordination Network meeting in Cluj-Napoca organized by the Inter-Agency coordination team. The aim of the meeting was to share information on programmes and services, as well as to enhance local coordination between humanitarian actors. This was the fourth out of six pilot events planned in large refugee hosting cities.
- As of 28 November, some 14,012 people had been transported to Husi, Romania, through the fast-track transfers mechanism facilitated by UNHCR and IOM from the Palanca border crossing point in Moldova.

#### **SLOVAKIA**

### 102,406

refugees registered for temporary protection

### 28,824

people been assisted with legal counselling at **3** Blue Dots

# 26,997

refugees have received cash assistance

- UNHCR's helpline had received nearly 9,500 calls as of 30 November. Queries related to registration for temporary protection, winterization assistance, employment, cash assistance, access to food assistance, protection services, and education.
- In collaboration with UNHCR, the Coordination-Methodical Center for the Prevention of Violence against Women (CMC) organized an event launching the 16 Days of Activism Campaign. The President of Slovakia, UN agencies, Ambassadors in Slovakia, and other public officials and NGO actors from the Bratislava region participated in the event.

#### **Belarus**

In collaboration with inter-agency partners, UNHCR
has published the <u>Ukraine situation: Belarus: Inter-agency Operational Update (August-October 2022)</u>
summarising the situation of refugees from Ukraine in
Belarus focusing on protection, education, health and
nutrition, food security and other areas.

#### **Estonia**

 As of 25 November, 40,125 refugees from Ukraine had registered for temporary protection.

#### Latvia

- As of 29 November, 43,050 refugees from Ukraine had registered for temporary protection.
- The Information Centre in Riga managed by the UNHCR partner "I Want to Help Refugees" responded to 140 inquiries from refugees visiting the centre in the final week of November. Refugees most often asked about winter assistance including food, clothes, shoes, hygiene items, and blankets.

#### Lithuania

- As of 24 November, over 70,716 refugees from Ukraine had registered for temporary protection in Lithuania.
- To date, the Lithuanian Red Cross Society has assisted 2,438 refugees in Vilnius, Kaunas and Klaipeda with community engagement activities, including information meetings, language classes and events.

#### **Russian Federation**

- To date, UNHCR and local partners have counselled over 77,380 people, either in person or over the phone.
   Queries relate to humanitarian assistance (winter items), temporary protection and asylum, temporary residence permits, access to the labour market, social rights, education and health care.
- Additionally, in the regions of Belgorod, Kursk, Rostov and Voronzeh, the Russian Red Cross Society – UNHCR's main partner in the area - has provided counselling to over 15,245 people as of 29 November.
- The UNHCR Russia Help Page has received 84,965 visits to date.

#### COORDINATION

#### Ukraine

In Ukraine, UNHCR leads the Protection, Shelter and Non-Food Item (NFI), and Camp Coordination Camp Management (CCCM) Clusters. All UNHCR-led Clusters have national coordination structures based in the capital, Kyiv, as well as sub-national coordinators in various hubs covering the West, North, Central and South-East. UNHCR also co-chairs the Humanitarian Country Team (HCT), the Protection Strategy Working Group and the Accountability to Affected Populations (AAP) Working Group. Through its leadership in these areas, UNHCR promotes the centrality of protection across the response, and promotes meaningful engagement and participation of people affected by conflict throughout the humanitarian programme cycle.

### **Regional Refugee Response**

UNHCR has facilitated the establishment of coordination structures in line with the Refugee Coordination Model, to support the overall coordination of relevant governments. An initial Regional Refugee Response Plan (RRP) was developed in early March. A revised version of the RRP extending through December 2022 was published in April bringing together the joint efforts of 142 partners.

The recalibrated RRP was published in October, to adjust for winter-related needs and other emerging priorities. Inter-agency Refugee Coordination Forums (RCFs), led by UNHCR, and specific sectoral groups, have been established at country level in Belarus, Bulgaria, the Czech Republic, Hungary, the Republic of Moldova, Poland, Romania, and Slovakia to support the efforts of the concerned governments. The structures are intended to be agile and will be adjusted as the situation evolves.

UNHCR leads the Refugee Coordination Forum (RCF) at country-level in Hungary to ensure a harmonized response within existing government structures and among inter-agency partners, NGOs, volunteers and other stakeholders, with associated working groups - Protection, including Child Protection and Education, and Basic Needs – including Shelter, Food, and Non-Food Items - and two cross-cutting Task Forces -the Prevention of Sexual Exploitation and Abuse (PSEA) Task Force and the Mental Health and Psychosocial Support (MHPSS) Task Force, to effectively coordinate the inter-agency partner response.

In **Moldova**, an Inter-Agency Coordination Group has been established with some 95 participating members. UNHCR leads the RCF and co-chairs the Cash, Education,

Information Management (IM), Protection, Accommodation & Transportation, and Logistics & Supply Working Groups; Gender-Based Violence (GBV) and Child Protection Sub-Working Groups; the Gender Task Force; the Accountability to Affected Population Task Force; and the PSEA Network. The Government of Moldova established a Single **Emergency Management Centre** under the Prime Minister's Office, where UNHCR represents the Inter-Agency Coordination Group, ensuring coordination between the two. Local Refugee Coordination Forums have been established in Otaci and Palanca (at the border with Ukraine), as well as in Balti, Cahul, Ungheni and UTA Gagauzia.

In **Poland**, UNHCR leads the overarching refugee coordination structure, in support of the Government-led response. The thematic sector working groups include Protection (with sub-sector working groups on Child Protection, GBV, Counter-trafficking, Third-Country Nationals, and MHPSS Health; Education; Shelter; Basic Needs, including Food Security, Water and Sanitation and Core Relief Items; as well as Logistics. In addition, there are transversal working groups on Cash, Information Management, Accountability to Affected Populations and PSEA.

In **Romania**, the coordination architecture is made up of six sectoral working groups, three sub-working groups, two task forces, and one network, led by Inter-Agency leads and co-leads. The sector working groups meet on a weekly or bi-weekly basis making the structure flexible and effective. UNHCR and partners work closely with authorities to ensure complementarity and synergy between the government Working Groups and the interagency coordination structure of the Refugee Response Plan (RRP) in support to the National Plan of Measures.

In **Slovakia**, a RCF is in place that meets alternatively in Bratislava and in eastern Slovakia and is co-chaired by the Government and UNHCR. Within the RCF,

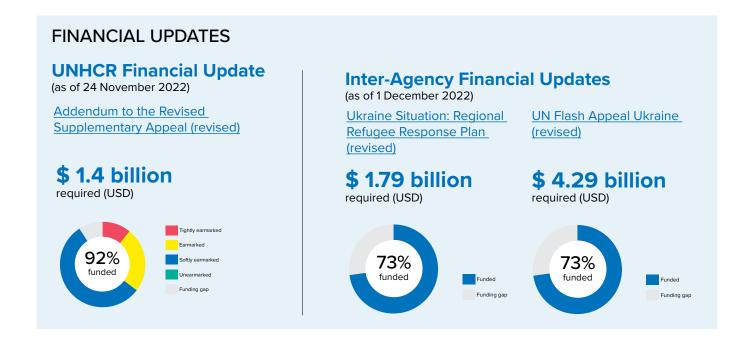
#### **Blue Dots**

UNHCR and UNICEF have jointly established 'Blue Dots' in multiple countries receiving refugees fleeing Ukraine. To date, a total of 37 are already operational including in:

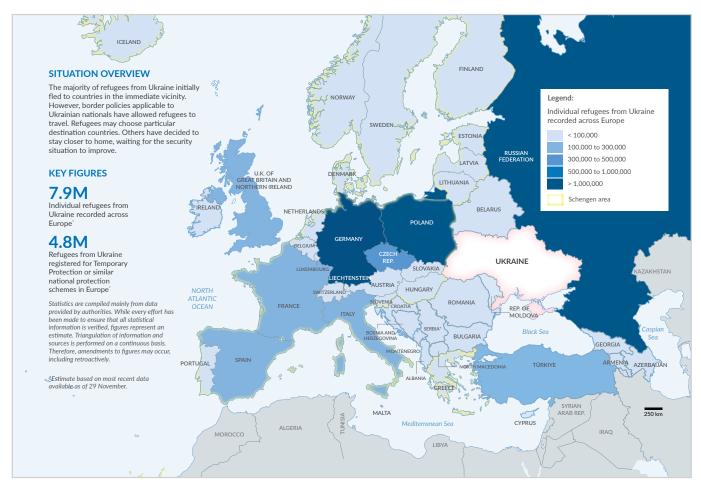
Bulgaria	6	Moldova	9	Slovakia	3
Hungary	3	Poland	6	Slovenia	1
Italy	2	Romania	7		

Responding to the critical need of safety, stability, updated and accurate information and specialised protection services, UNHCR and UNICEF have jointly established the Blue Dot Safe Space, Protection and Support Hubs, spaces where refugees can find information, support and referrals for health care, education, psychosocial support and more, all under one roof. Services available at Blue Dot hubs aim to assist all refugees, with a specialised focus on children and those at greatest risk, people with disabilities, people who might have been trafficked, survivors of violence and refugees from the LGBTQI+community.

seven working groups and sub-working groups are operating (Anti-Trafficking, Cash, Child Protection, Health, Information Management, MHPSS, Protection and Inclusion) as well as a UNHCR-led PSEA Task Force while AAP is mainstreamed across all groups and an RCF standing agenda item. UNHCR also convenes a regular humanitarian and development Donor Group. The Steering Committee dedicated to integration has been reactivated and tasked with the inclusion and integration of Ukrainian refugees. RCF partners are also supporting the ongoing engagement of the Slovak Republic with the Global Compact on Refugees (GCR) as a means of systematizing and sharing good practices with other countries facing similar challenges, and in view of cultivating pledges related to its national response for the Global Refugee Forum in 2023.



### Refugees from Ukraine across Europe as of 29 November 2022



Disclaimer: The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations. \*Serbia and Kosovo (S/RES/1244 [1999]) Source: UNHCR Regional Bureau for Europe