

What is the emergency cash assistance programme to support material needs in Slovakia?

UNHCR, UNICEF, and the Red Cross are supporting the Ministry of Labour, Social Affairs and Family to provide short-term emergency cash assistance to people who had to flee Ukraine due to the conflict. This is limited assistance to help people with their initial needs, such as food, clothing or accommodation, and to support their stay in Slovakia. This programme is separate from the Slovak Government's social protection programme and is funded by the United Nations and the Red Cross. If you are enrolled to receive or are receiving emergency cash assistance from one organization, you will not be able to sign up and receive emergency cash assistance from another organization. All agencies will give the same amount of cash assistance.

Who is eligible for emergency cash assistance to support material needs?

UNHCR/UNICEF

All Temporary Protection holders and asylum seekers that arrived since 24 February 2022 from Ukraine who are in need. Only **one** family member needs to have left Ukraine on or after 24 February to be eligible.

Slovak Red Cross

The Slovak Red Cross is prioritizing cash assistance for the most vulnerable people who are displaced from Ukraine due to the conflict. They must also meet at least one of the following criteria:

- A single headed household with one or more dependents (children aged 0-17 or people aged 60 or older)
- Elderly headed household (60 or older)
- Household with one or more persons with special needs
- Household with one or more pregnant women
- Women traveling alone or unaccompanied
- A head of household unable to read or write in any language
- Household with at least one member belonging to an ethnic minority group (for example, the Roma community)
- A household with a member who self-identifies as a person fleeing from sexual and/or gender-based, family or intimate partner violence

How much emergency cash assistance does the programme provide?

If you are eligible, you will get a set amount of EUR each month. The amount will be calculated based on the number of members in your family and their ages, up to a maximum amount of 380 Euro. These amounts have been set by the government of Slovakia, according to the table below. All organizations participating in the emergency cash programme have agreed with the government of Slovakia to provide the equal amount of assistance.

Category	Definition	Amount per individual per month
Adult	Age 18 and over	€ 80.00
Child (Infant and toddler)	≤3 years	€ 160.00
Child	3+yrs to <18yrs	€ 60.00

For families with a member with a severe disability, it may be possible to receive additional cash assistance based on an assessment. UNHCR and Red Cross will refer these families to UNICEF and IOM who will conduct assessments and based on this, provide support.

For any questions related to assistance in the care of adults with disabilities, call the information line of the International Organization for Migration (IOM) – Office in Slovakia. Toll-free Info lines (calls from Slovakia): **0800 500 088** (Monday, Thursday, and Friday, from 9 AM to 5 PM) and **0800 500 099** (Tuesday and Wednesday, from 9 AM to 2 PM). For more information please visit IOM site: IOM.sk

How do I enroll for emergency cash assistance?

- If you have Temporary Protection/ Asylum Seeker's Card and are not enrolled with the Ministry of Labour, Social Affairs and Family for Material Needs Benefits, you can:

1. **Make an appointment on-line to enroll with UNHCR** at one of the Registration Centers (Michalovce, Nitra, Zilina, Bratislava, Kosice) by visiting UNHCR Slovakia - Help for refugees and asylum-seekers (or scan the QR code) and click the link to "Request an appointment". You will receive a SMS confirming your appointment data and location. Please note that due to the number of people requesting appointments, **this SMS may take a few days to arrive**.
 - You may also visit any of the locations where UNHCR staff is present, including the Registration Centers listed above. Addresses are available by following the UNHCR QR code above. You can also email us on at SVKBRCASH@unhcr.org
 - In case you need assistance, please contact UNHCR-UNICEF Helpline: **+421 2 22 11 56 50 & Toll-Free Line: 0800 22 12 30** (call from Slovak tel. number) **Monday to Friday (working days), 8:00 AM to 8:00 PM**



2. Visit the Slovak Red Cross website or call the Red Cross helpline **0910 910 116** or click on the blue QR code for information on where and how to enroll.

If you have not yet applied for Temporary Protection, you can visit the Slovak Red Cross website or click on the blue QR code for information on where and how to enroll.



What should I bring to my UNHCR enrolment appointment ?

- You should bring your Ukrainian documents such Tax ID, passport, ID or any other document that can prove your identity
- Slovak Temporary Protection document that contains Slovak Number/Rodne Cislo or Asylum Seeker's Card
- Slovak phone number. Each family needs their own Slovak telephone number, you cannot share phone numbers
- Slovak Bank Account Number/ IBAN and bank contract (where available)
- Please bring all family members to the enrolment appointment
- Please bring your disability card from Ukraine, if you have one

What should I bring to my Slovak Red Cross appointment?

You should bring your cell phone and written address in Slovakia. For each family member, you should also bring as many of the following documents as you can:

- Slovak Temporary Protection / Rodne Cislo
- Passport
- Birth Certificate
- Ukrainian Tax ID

How will I receive the cash?

UNHCR

- Bank transfer to your Slovak bank account if you have one
- Cash provided by any Western Union outlets in Slovakia, including Post Offices
- You will receive an SMS on your mobile phone confirming how you will receive the cash and the instructions for collection if you cannot receive a bank transfer.

Slovak Red Cross

- People who are eligible for cash assistance through the Red Cross will receive a Visa card. You do not need a bank account to access the money.
- The card can be used to make purchases in shops and to withdraw money from ATMs. Due to transaction fees, we recommend people to withdraw the entire amount at once when it is available.

If I'm enrolled with one organization, can I cancel my application and enroll with another?

If you are enrolled to receive or are receiving emergency cash assistance from one organization, you will not be able to sign up and receive emergency cash assistance from another organization. The cash grant and the period is the same across both organizations. Once you're registered with one, you cannot proceed to cancel in order to enroll with another agency.