Podkarpackie Coordination Group (PCG)

Witamy Wszystkich - Welcome Everyone

Welcome and Introductions

Bryant Castro - UNHCR Inter-Agency Coordination Officer, Rzeszow

- *Please feel free to ask questions and engage in either English or Polish*
- *Deposit the translation audio equipment at the corner of table when the meeting ends*

Opening Remarks and Updates from the Governor’s Office and UNHCR

Representative of Podkarpackie Voivodeship

Armen Yedgaryan - UNHCR Head of Sub Office Rzeszow

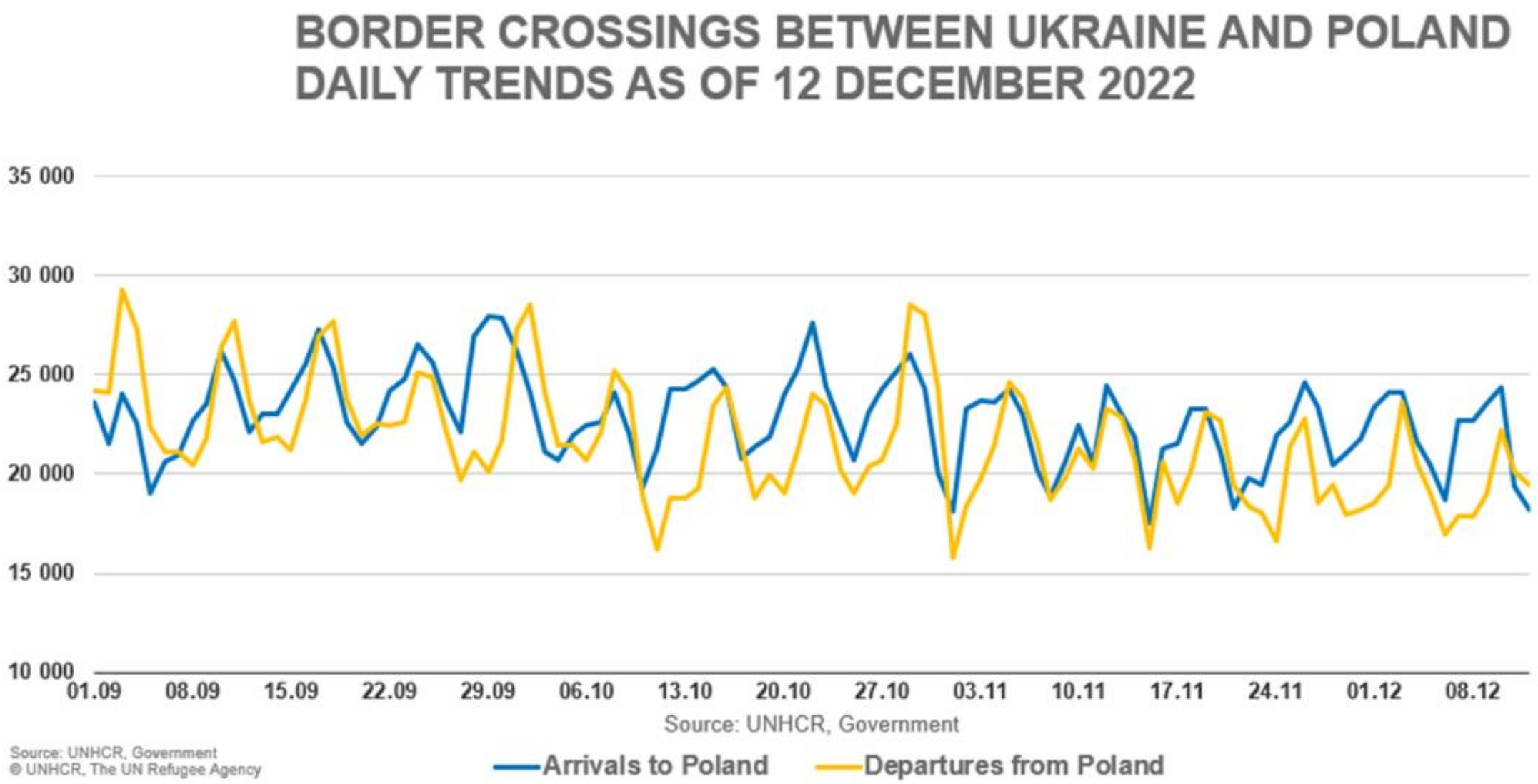
Review Last Meeting's Action Points

Bryant Castro - UNHCR Inter-Agency Coordination Officer, Rzeszow

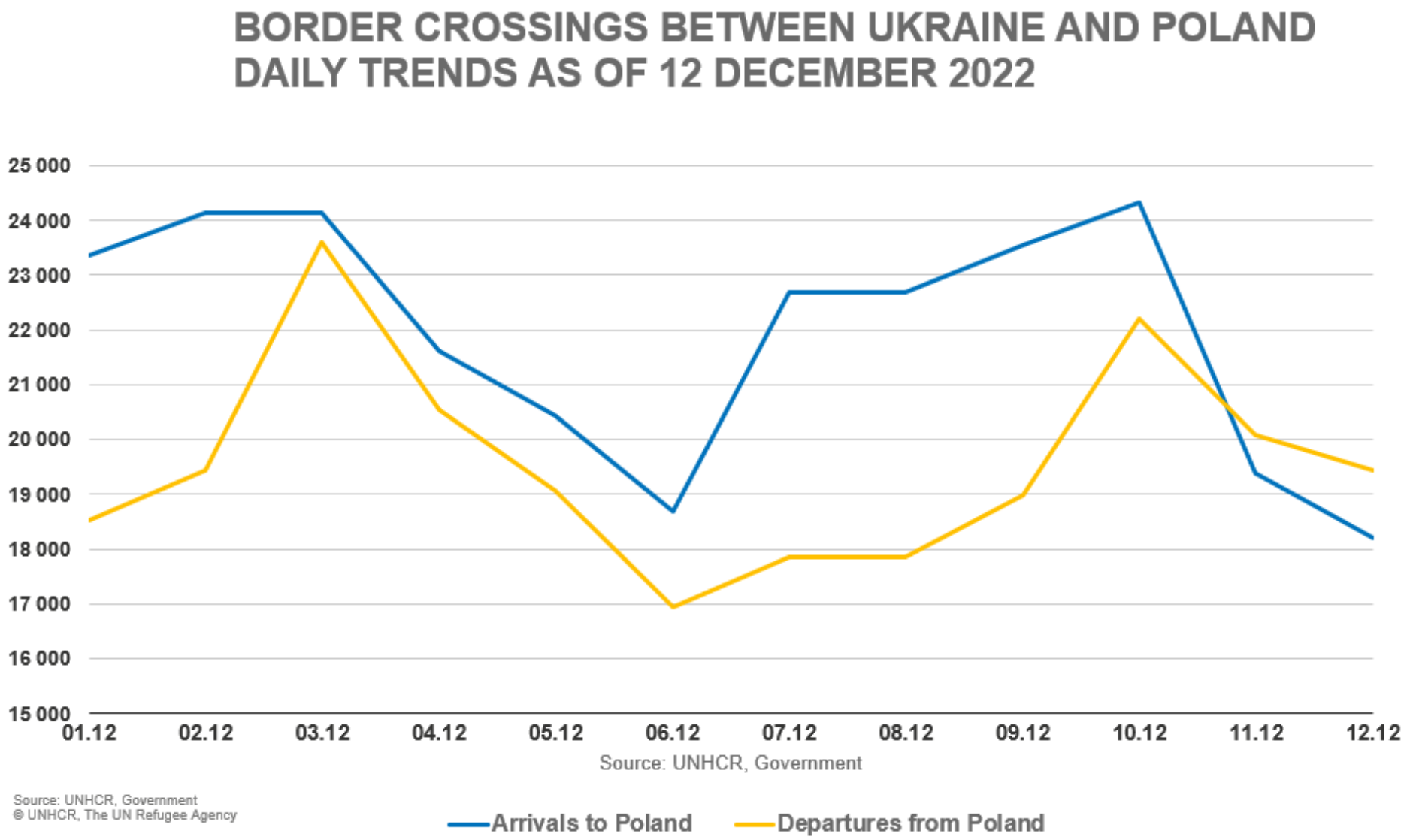
UNHCR Protection Update

José Luis Hernández - UNHCR Inter-Agency Coordination Officer, Rzeszow

Border Movement Trends (3rd & 4th Qrt)

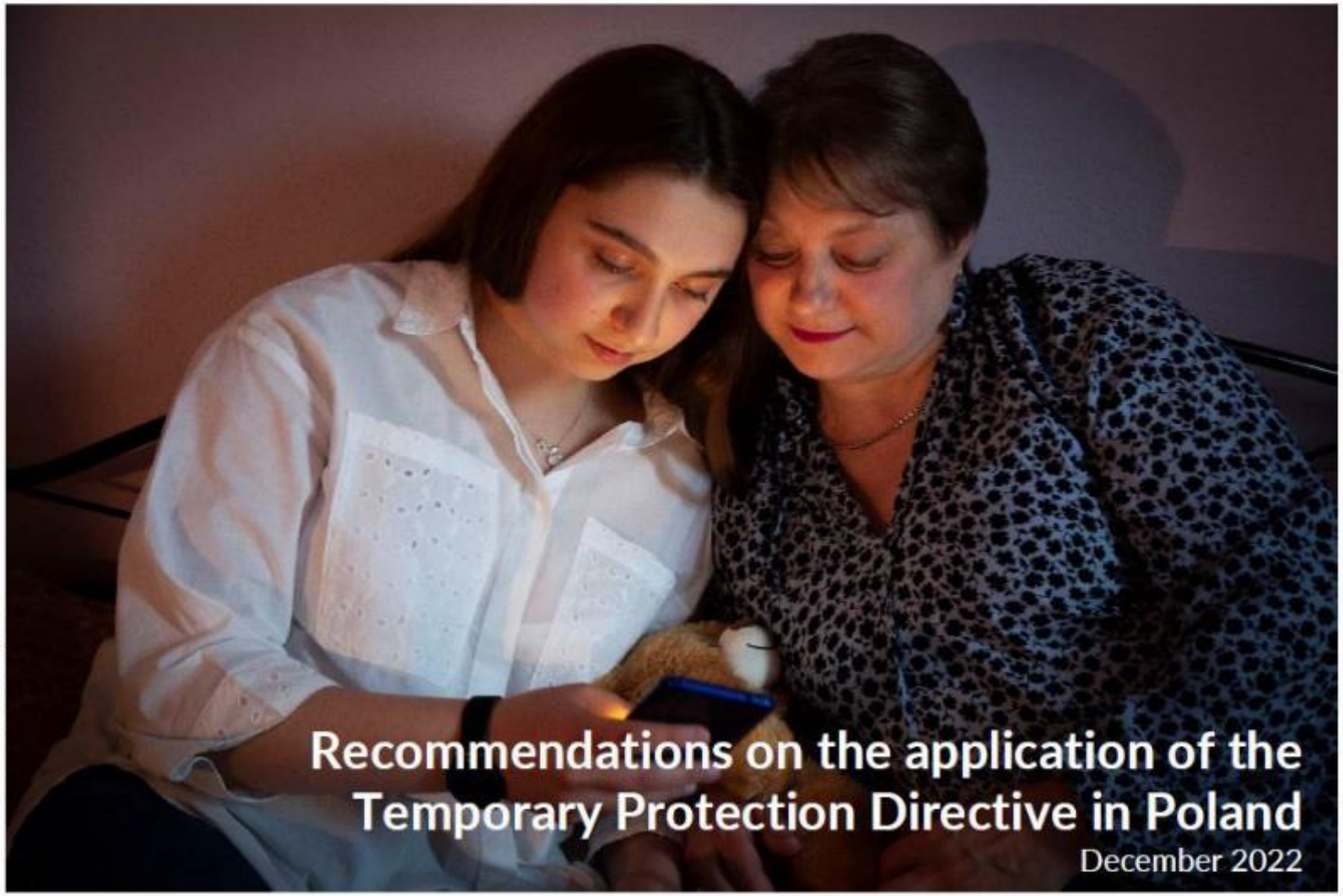


Border Movement Trends – December Only



Regional Refugee Response for the Ukraine Situation

Protection Sector Update



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1. Sporadic returns, access to territory and withdrawal of status

2. Documentation

3. Eligibility for temporary protection and effective remedy

4. Third-country nationals in need of international protection

5. Support for persons with disabilities

6. Access to health services, including mental health, for survivors of violence

7. Provision of accommodation and financial support for host families

8. Access to information, community engagement and accountability aid providers

9. Effective access to the labor market

10. Prevention of risks relating to exploitation

11. Protection of children's rights

Child Protection Referral Pathway
- for validation

These referral pathways reflect information last updated on 15 DECEMBER 2022.

Child Protection Referral Pathway PODKARPACKIE

Note on communicating with children in distress

1. **Let the child set the pace.** Children should not be forced to discuss or reveal experiences and the lead should always come from the child. Take note of non-verbal signals which indicate that the child does not wish to continue. It may be necessary to stop the discussion, or, if it is critical to find out the information, to have a break and come back.
2. **Give adequate time to the child.** Do not expect the whole story to be revealed in one session. Very often it is best for the child to reveal a little of their painful memories at a time. Do not rush to fill silences; these may provide important spaces for quiet reflection.
3. **Provide emotional support and encouragement.** Give this to the child in whatever ways are appropriate to the child's culture and stage of development.
4. **Accept the child's emotions.** Accept all emotions, for example guilt or anger - even if they seem to you to be illogical reactions to the event. Talking through painful experiences may enable the child to view them in a different light and to let go of a sense of responsibility for what has happened. It is often helpful to convey to the child that the feelings she/he is experiencing are quite normal and understandable.
5. **Never give false reassurances.** For example, telling a separated child that "we will soon find your parents" raises expectations, which if not met, may increase the child's loneliness and lack of trust towards adults. Helping the child to face the reality of her/his situation is almost always preferable to avoiding it, provided this is done in an atmosphere of trust and support.
6. **Talking may provide solutions.** Talking about difficult situations may enable children to work out their own solution, especially in the case of older children and adolescents. Simply listening in an attentive and supportive way can be extremely helpful. If young people can arrive at their own decisions (this applies to adults as well), this is more often satisfactory than being provided with advice from an adult.
7. **Some regression may be necessary.** Regression is a return to behavior typical of younger children. For example, children or adolescents may need personal care, affection, and physical contact more characteristic of younger children, in order to overcome the emotional problems that they are facing.

STEP 1: Identification of child protection cases	
General service providers, registration services or community members identify a child protection case. An immediate response includes: • Provide a safe, caring response • Respect the confidentiality and wishes of the child/caregiver • Provide information about available case management services • Facilitate referral to relevant case management services (see below) when child/caregiver consents • For child survivors of sexual violence ensure immediate (within 72 hrs.) access to medical care • In case of immediate safety or security risk to the child, consult child protection case manager to determine child's best interest	Child or caregiver goes directly to case manager

Case management services

Unaccompanied children

Entry point for humanitarian workers that identify an unaccompanied child should be the national emergency line. The respective local authorities will refer the case to MOPS/GOPS for case management.

Countrywide	National Emergency Lines Services General emergency services Service hours Monday – Sunday 24-hour service Contact details Tel: 112 (general emergency line) Language availability Polish, English ** Caller will be connected to relevant service in location of caller.*

All other child protection cases, including violence against children and child exploitation

*Incidents of gender-based violence against children must follow the GBV referral pathway

Entry point for humanitarian workers that identify a child whose life or health is under threat should be the national emergency line.

Countrywide	National Emergency Lines Services General emergency services Service hours Monday – Sunday 24-hour service Contact details Tel: 112 (general emergency line) Language availability Polish, English ** Caller will be connected to relevant service in location of caller.*

Child Protection Referral Pathway

STEP 2: Referral to other services

Healthcare*

Mental health and psychosocial support

Education

Family reunification

Legal assistance

Child Protection Referral Pathway

STEP 2: Referral to other services

Healthcare*

Mental health and psychosocial support

Education

Family reunification

Legal assistance

Working with Ukrainian Roma Refugees

Challenges faced by Roma refugees from Ukraine

- Accessing reception and transit centers
- Intercultural communication (language barriers)
- Unequal access to humanitarian aid
- Lack of psychological and legal support

Activities to address challenges

- Sessions “Romani people in Poland: History, diversity, and challenges in the context of refugees from Ukraine”
- Non-food items

Next Steps

- Operational meeting on “Romani people” assistance – Jan 2023

Lubaczów Cross-Border Winter Preparations Meeting

Marcin Piotrowski - Folkowisko Foundation

WE ARE PRESENT

Headquaters: **Cieszanów**

Border crossings:
Budomierz-Hrushow

Supporting:
Rava Ruska and Krakoviec

COOPERATION AND COORDYNATION

Meeting in Lubaczów **22.11.2022**

Duration: 2h

Participants:

7 mayors of Lubaczów Region (PL)

2 mayors of Javoriv Region

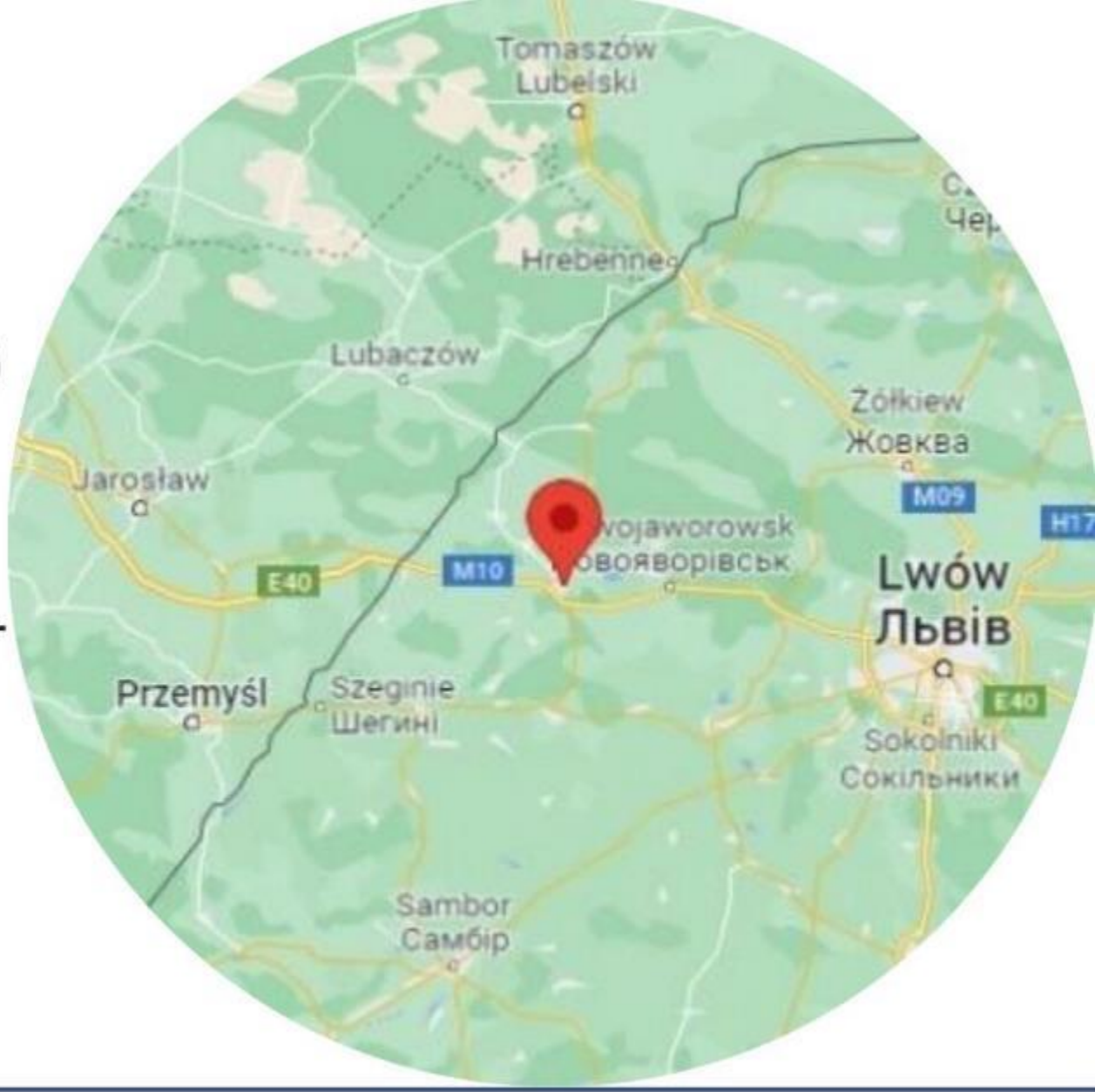
Starosta of Lubaczów Region

Deputy Commander of the Border Guard post in Lubaczów

UNHCR team

NGO representatives

Crisis management officers



Governor's Office of Podkarpackie

Regional Refugee Response for the Ukraine Situation

PCG Meeting, December 2022

Meeting Themes

1. Border traffic forecasts in the coming months by UNHCR
2. Situation on both sides of the border zone by Polish & Ukrainian Mayors
3. Level of preparation of local governments for assistance at the border and in reception points.
4. Listing of gaps and/or services that authorities think would benefit from additional support by the humanitarian community.
5. Confirmation of available public shelters and reception points that are operational or on standby.

Main Observations

1. Increase in the number of internally displaced Ukrainians in border region.
2. Insufficient knowledge on needs in coming months by Polish Mayors.
3. Insufficient financial resources in the budget of local Polish government for providing adequate humanitarian aid (due in part to tightening economic environment).
4. Exhaustion of social energy and loss of interest in ongoing conflict.
5. Lack of heating equipment and power generators (in Ukraine/outages).

MARCIN PIOTROWSKI

FOLKOWISKO ASSOCIATION & FUNDATION
DISTRICT COUNCILITATOR - LUBACZÓW COUNTY

CONTACT:
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email: stowarzyszeniefolkowisko@gmail.com

PCPM

PCPM's Cash for Work Program & Contingency Response

Dr. Wojtek Wilk

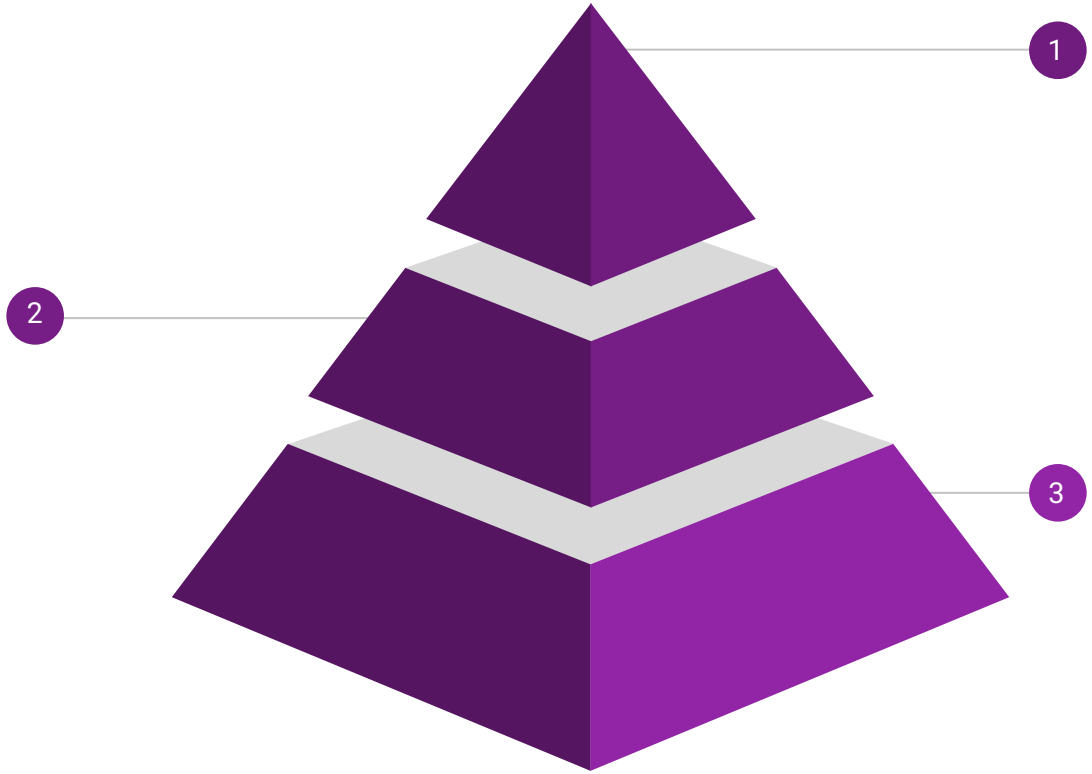
Polish Center for International Aid (PCPM)

PCPM
www.pcpm.org.pl

Humanitarian Aid

Lebanon - Syrian refugees
South Sudan - nutrition
Ethiopia - school feeding
Greece, Cyprus, Syria, Jordan - Refugee Housing Units

Ukraine - food assistance, evacuation of civilians
Poland - employment of over 1,500 teachers, humanitarian aid programs



Largest development aid NGO in Poland
Funded by Polish Aid, UN Agencies, EU, bilateral donors, corporations

Emergency Medical Team

Development Aid

Kenya - fire brigade
Ethiopia - ambulances
Palestine - ambulances
Lebanon - sewage, solar energy
Lebanon & Iraq - supporting local govts
Tanzania - ambulances

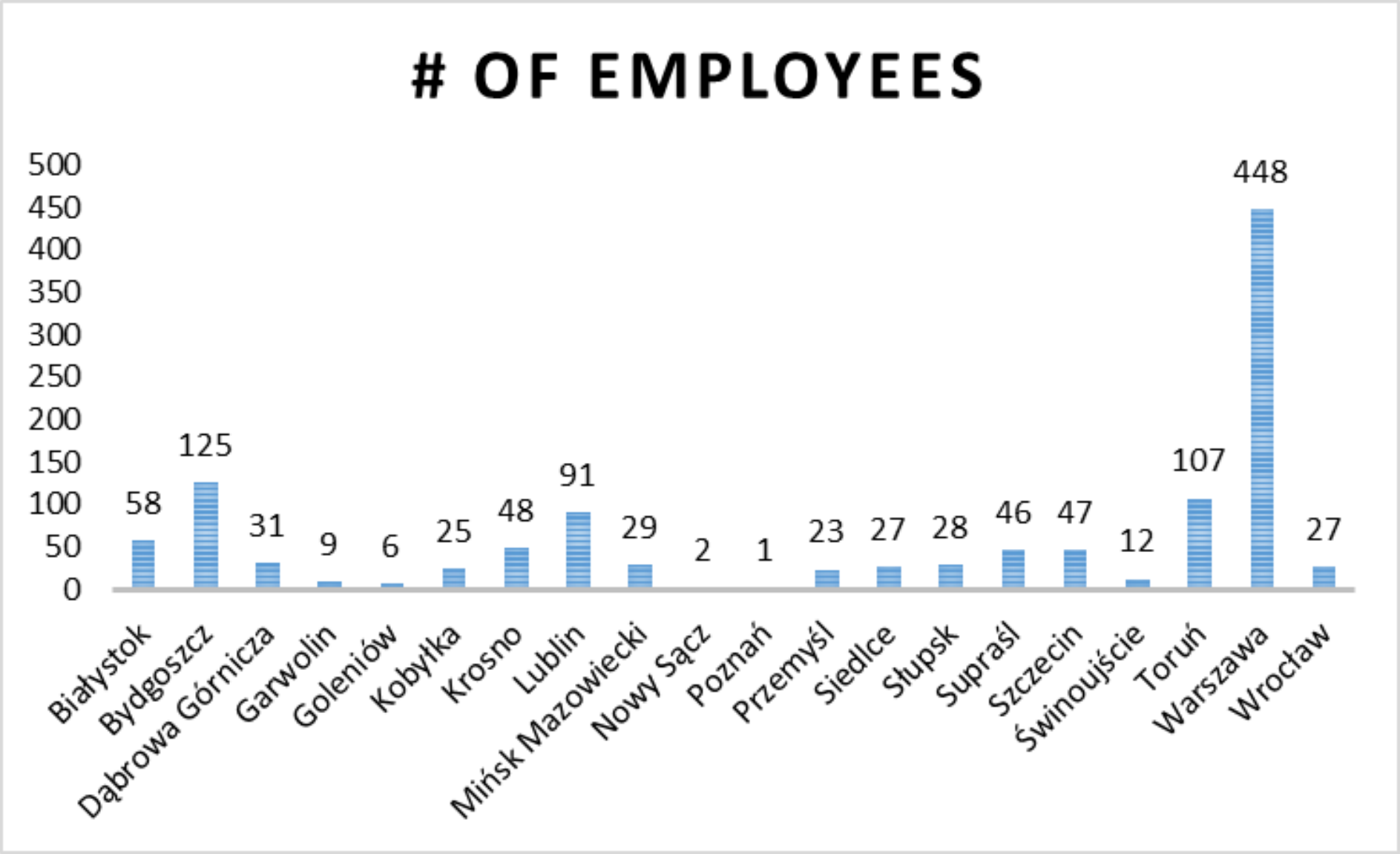
PCPM

Multi-Purpose Cash Assistance
Targeted Cash Assistance

Employment of over 1,500 Ukrainian teachers, school support staff and staff in refugee assistance centers country-wide.

Rehabilitation and equipment support for the schools + Ukrainian curriculum education.

of Ukrainian refugees employed under the CFW program as of 14.12.2022



PCPM

Participation in the program allowed the CfW employees to financially support themselves. For 80% of surveyed CfW employees it provided their first job in Poland.

46,000 Ukrainian refugee children assisted (26% of all enrolled)

NRC
ВІТАЄМО
У ПОЛЬЩІ!
Я в Польщі. Що далі?

European Union
European Civil Protection Pool

POLAND EMERGENCY MEDICAL TEAM PCPM

World Health Organization
EMT
CLASSIFIED 2019
Emergency Medical Teams

PCPM

Cash for Work in Poland - Emergency Response for Winter 2022/2023

PCPM

Objectives:

1. To support local authorities, provincial institutions and non-governmental organizations with short-term employees
2. Launched when new influx / emergency is declared
3. Border crossings, transit centers, accommodation centers, temporary shelters, assistance centers, etc.
4. Allow the responders rely on staff (who can be tasked and work in shifts) instead of / in addition to volunteers
5. Ensure staffing during the Christmas / New Year's period if the new influx is declared.

PCPM

Program Details:

1. Support to NGOs and institutions under local governments and voievodas
2. Two months' employment from the moment new influx / emergency is declared, extension subject to available funding and continued need
3. Priority for voivodships near the border with Ukraine - Podkarpackie and Lubelskie
4. Partner institutions are in full charge of recruiting the prospective employees + safeguarding procedures
5. Ukrainian and Polish staff (TCN on case by case)

PCPM

Two Types of Employees:

- Basic staff / former volunteers – 20 PLN net x 8h/day x 22 days per month
- Supervisors (1 for 10 or more basic staff) - 25 PLN net x 8h/day x 22 days per month

No overtime to prevent burnout. Shift work.

Service contract (umowa-zlecenie) for 2 months fixed

May be required to wear vests or other visibility items provided by PCPM (requirement of private donors)

PCPM

Option 1 :

PCPM provides a grant to cover costs of employment:

- Institution/NGO signs contracts with employees on fixed salary rate and is responsible to register them in Labor Office, pay taxes and social security
- Receiving institution/NGO is responsible for daily supervision of employee's work + safeguarding procedures
- Before the start of the funding, receiving institution/NGO provides PCPM with a list of employees to be employed through the grant + payment by bank transfer
- Admin costs to be borne by the receiving organization

PCPM

Option 2:

PCPM is in full charge of employment:

- For those institutions who cannot use option 1
- PCPM signs contracts with employees, is responsible to register employees in Labour Office, pay taxes and social security contributions
- Receiving institution/NGO is responsible for daily supervision of employee's work + safeguarding procedures

PCPM

Local authorities, provincial institutions and non-governmental organizations can register through the link below:

https://forms.gle/tiH457F3dW4oJ2DKA

Questions? zatrudnienie@pcpm.org.pl

ProFil Mobile Team Activities and Analysis of Needs/Gaps

Tomasz Kobylański - Pro-Fil CoFounder

PRO-FIL
FUNDACJA

MOBILE PROTECTION HUB

In partnership with

UNHCR
The UN Refugee Agency

09.09.2022- 15.12.2022

As part of the **Mobie Protection Hub** project implemented in cooperation with **UNHCR, the UN Refugee Agency**, we provide complete, free and mobile psychological assistance throughout the Podkarpackie Voivodeship - depending on the place of residence of people in need of help.

We will ensure equal access to mental health care - both refugees from war zones and Polish children can benefit from the help.

The main objective of the project is to provide free, mobile psychological assistance throughout the **Podkarpackie Voivodeship** through individual consultations and group workshops.

Individual Support

The eligible patients of individual psychological sessions are refugees from Ukraine: children and teenagers, adults currently living in the Podkarpackie Voivodship. At least **200 people** will receive individual psychological support, and each person will be able to take advantage of a maximum of 5 individual sessions.

Group Support

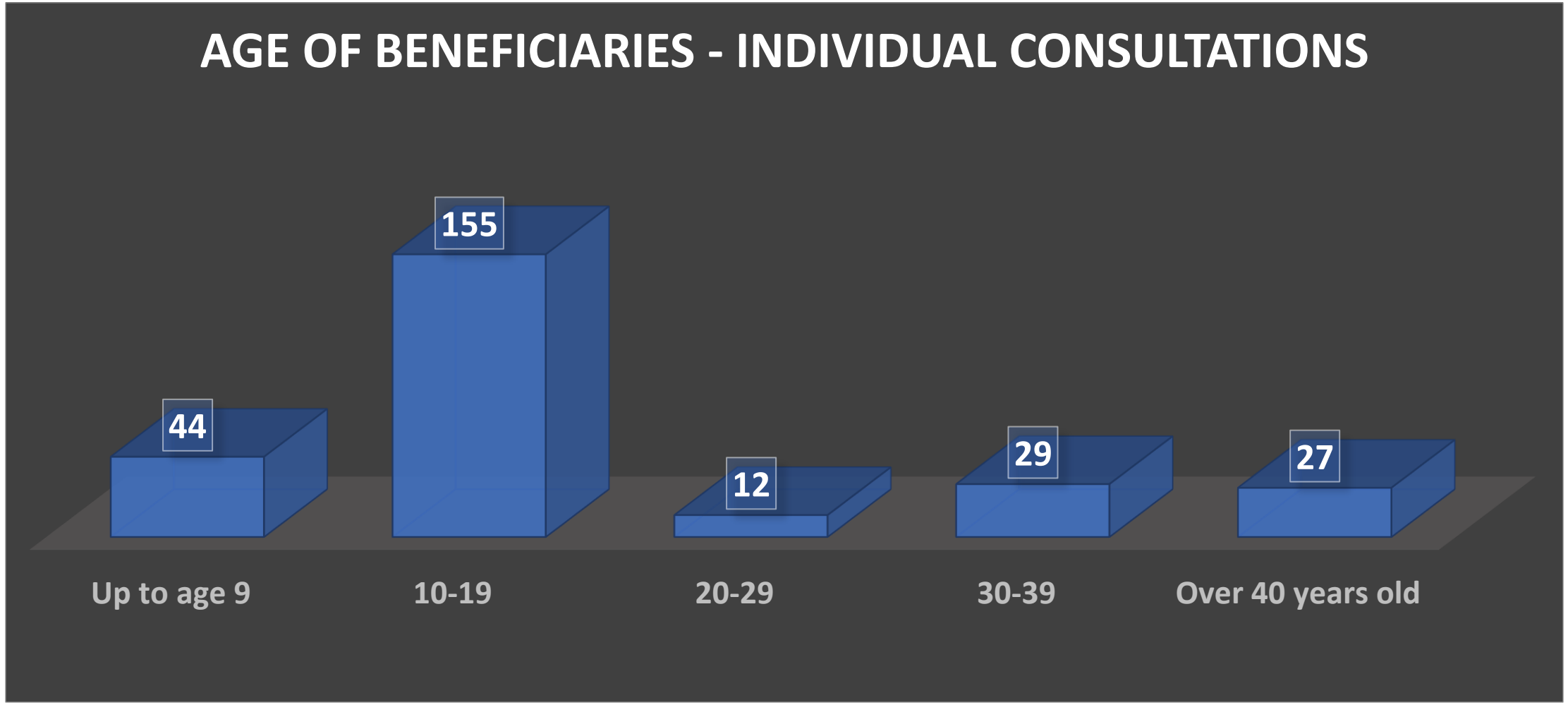
Psychological support in the form of group workshops covers both Ukrainian and Polish children and youth in the age group of 5-18. A total of 100 groups of at least 15 people each, from both Poland and Ukraine will take part in the group workshops, and at least **1,500 people will participate in the workshops.**

Individual Psychological Consultations (09.09 – 09.12.2022)

From September 9 to December 9, we conducted:

- Individual psychological consultations - **902** (about 267 patients)
- Genders of the participants: **126** Women, **141** Men
- Origin of persons covered by the support: **266** - Ukraine, **1** - Belarus
- Out of 267 assisted persons, **39** persons with disability

Individual psychological consultations (09.09 – 09.12.2022)



Psychological group workshops (09.09 – 09.12.2022)

The thematic scopes of workshops most often implemented as part of the project include the following modules:

- "How to deal with stress?" - stress reduction workshops
- "We release emotions!" - emotional management workshop
- "Strength in unity" – team cooperation workshop
- "Interpersonal communication" - effective communication workshop

Psychological group workshops (09.09 – 09.12.2022)

From September 9 to December 9, we conducted:

- Integration workshops – **111**
- Number of children who participated in the classes - **2231**
- Number of children from Poland participating in the classes - **1791**
- Number of children from Ukraine participating in the classes - **440**

MOBILE
PROTECTION HUB
PRO-FIL
FUNDACJA
In partnership with
UNHCR
The UN Refugee Agency

IOM Poland AirBnB Project

Magda Kuśka – Field Coordinator

IOM Poland Airbnb Project

IOM assists people who fled Ukraine with a short-term accommodation

Eligibility criteria are:

- Is a Ukrainian citizen or a third-country national (TCN)
- Has fled Ukraine on 24th February 2022 or after
- At least one adult member of the household has an identity document

Project manages three types of stays:

1. Emergency/transit stays: Up to 7 days (6 nights)
2. Short-term stays: 8-30 days (29 nights)
3. Extended stays: 31+ days - upon my approval depending on vulnerability (10% of the caseload)

IOM Poland Airbnb Project

Priority for assistance will be given to households in vulnerable situations, such as:

- Households currently without shelter or facing imminent risks of losing their accommodation
- Households in overcrowded reception or collective centers
- Households identified as facing other protection risks
- Single-parent/single-care households
- Older persons headed households (65 and above)
- Households with pregnant or lactating women
- Households with people with disabilities or chronic illness

To refer cases for short-term housing support:

- Use email advertised on Airbnb page **- iompolandprykhystok@iom.int**
- For exceptional case needing urgent assistance and high vulnerability (only) **– request email from Bryant**

Other Partner Updates

Inter-Agency Coordination Updates

Bryant Castro - UNHCR IA Coordination Officer

QUESTIONS ?

Our Next Meeting

Please send me suggestions for agenda points

Propose - next meeting week of 16 January 2023 (TBC)

Dziękuję - Thank You

Contact: **Bryant Castro, castro@unhcr.org**