



# MPCA to Hosting Households

Cristian Slobodeaniuc, Deputy Cash Program Manager, PIN Moldova



Alliance 2015

together the eradication of poverty

# Overview of beneficiaries



# General overview

- Assistance offered in 17 raions
- Total number of beneficiaries (hh): 5.090
- Total number of transactions: 10.226
- Total amount of the assistance: 37.844.800 MDL  
(approx. 1.900.000 EUR)

# Consistency of beneficiaries

- 1 and 2: 35%
- 2 and 3: 23%
- 3 and 4: 40%
- 1 and 2 and 3: 10%
- 2 and 3 and 4: 13%
- 4 rounds: 7%

# Gender and size

- Average hh size: 2.78
- Gender disaggregation:
  - I. Female: 64.7%
  - II. Male: 35.3%

# Overview geographical distribution

<b>Raion</b>	<b>Beneficiaries</b>
<b>UTA Gagauzia</b>	<b>25.24%</b>
<b>Balti</b>	<b>11.45%</b>
<b>Cahul</b>	<b>9.64%</b>
<b>Taraclia</b>	<b>7.97%</b>
<b>Basarabasca</b>	<b>7.81%</b>
<b>Edinet</b>	<b>6.26%</b>
<b>Singerei</b>	<b>5.13%</b>
<b>Ungheni</b>	<b>5.04%</b>
<b>Falesti</b>	<b>3.99%</b>
<b>Briceni</b>	<b>3.71%</b>
<b>Riscani</b>	<b>3.19%</b>
<b>Donduseni</b>	<b>3.10%</b>
<b>Cantemir</b>	<b>2.77%</b>
<b>Glodeni</b>	<b>2.43%</b>
<b>Nisporeni</b>	<b>2.26%</b>

# Service provider



# Service provider: Posta Moldovei

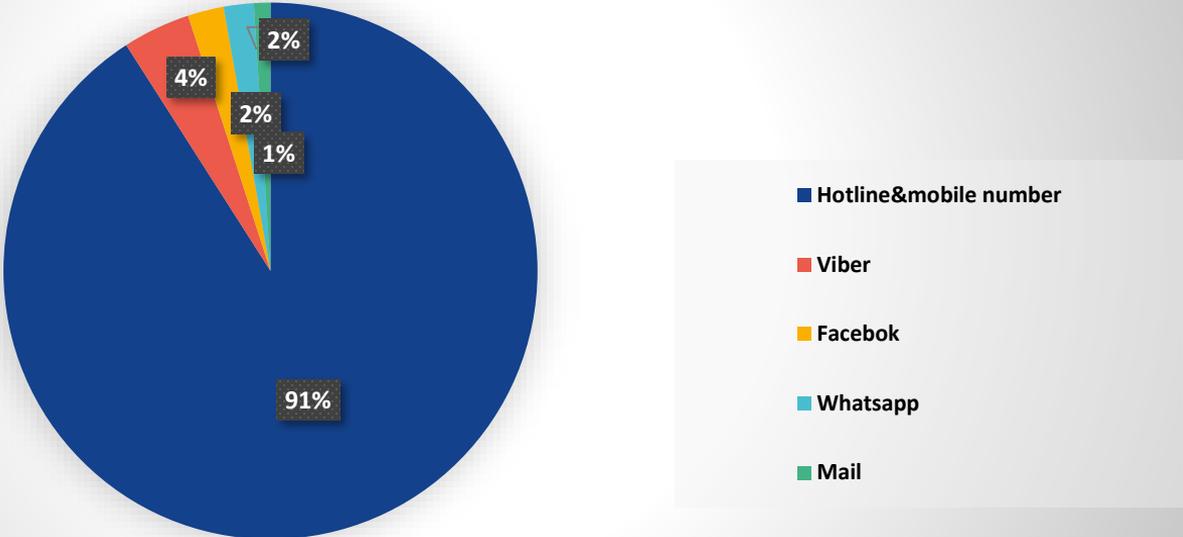
- Best geographical coverage (1137 offices)
- Door to door delivery
- Lower costs
- Additional services (SMS, consent forms, robot calls)
- Responsive
- Reporting

# Community Feedback Response Mechanisms



# CFRM

## THE MOST POPULAR CHANNELS OF SUBMITTING REQUESTS AND COMPLAINTS

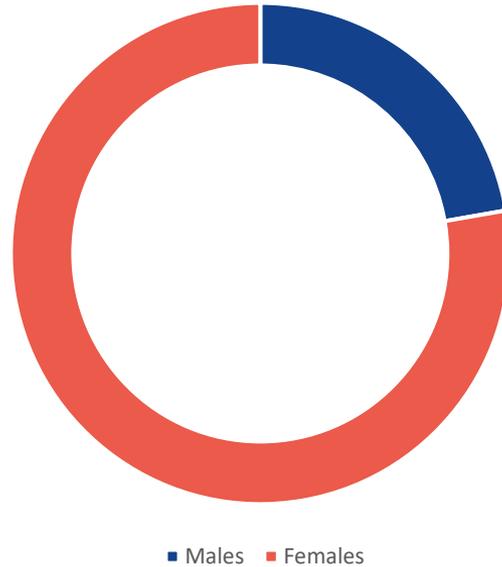


# CFRM

- Period: June – November 2022
- Total number of calls – 598
  - I. 53% request for information
  - II. 44% request for assistance
  - III. 3% negative feedback

# CFRM (78%/22%)

Disaggregation by gender



# Our approach



# Principled approach

- Financial support is being distributed at once
- Perform 100% phone verification
- Perform 10% door to door verification
- Create ad-hoc lists to ensure that no one is left behind
- Support our partners with financial distributions

# Thank you for your attention



**Cristian Slobodeaniuc**

+373 60 111 471

cristian.slobodeaniuc@peopleinneed.net

peopleinneed.net