The total number of services UNHCR aim to deliver is 4.6 million. Approximately 20% of the people are expected to receive multiple forms of assistance.

**KEY FIGURES:**

<table>
<thead>
<tr>
<th>4.32 million</th>
<th>11.1 million</th>
<th>17.6 million</th>
<th>3.6 million</th>
</tr>
</thead>
<tbody>
<tr>
<td>People reached with UNHCR assistance in 2022 (24 February – 31 December 2022)</td>
<td>People targeted for humanitarian assistance in the Humanitarian Response Plan</td>
<td>People in need of humanitarian assistance and protection in 2023 (source: OCHA)</td>
<td>People aimed to be reached with 4.6 million services in 2023, some of whom will receive several forms of support**</td>
</tr>
</tbody>
</table>

**OPERATIONAL CONTEXT:**

- Dozens of civilians have been killed or injured in the past week during attacks in eastern and southern Ukraine, including in Sloviansk in Donetsk oblast. Authorities and humanitarian sources say an aid distribution point and a humanitarian facility in Khersonska oblast were hit by strikes on 25 March.
- As of 3 April, OHCHR recorded 22,607 civilian casualties since Russia’s invasion of Ukraine: 8,451 killed and 14,156 injured. This includes a total of 765 civilian casualties recorded in March 2023.
- Despite tremendous challenges, local authorities, volunteer groups, and the UN and humanitarian partners are making every effort to support people who are facing life-threatening needs in areas near the front line, including in Avdiivka, Donetsk oblast.
- On 23 March, the second Rapid Damage and Needs Assessment was published by the Government of Ukraine, the World Bank Group, the European Commission, and the United Nations, with reconstruction and recovery needs estimated to be US$411 billion. The highest estimated needs are in transport (22%), housing (17%), energy (11%), social protection and livelihoods (10%).

**WORKING WITH PARTNERS:**

![Partnership Logos]

*In alignment with the humanitarian inter-agency and cluster reporting systems and frequency established by OCHA for 2023, UNHCR and partners will publish response figures in full on a monthly basis. Narrative updates and figures on selected indicators will be published on a biweekly basis.*
UNHCR is responding immediately with partners on the ground to new attacks impacting civilians. The rocket attack on Rzhyshchiv hromada, Kyivska oblast on 22 March killed nine people, including one child and many lost their homes. UNHCR, through partner R2P, and in collaboration with the Kyiv oblast authorities, delivered essential items and folding beds to people affected by the attack. In Sumska oblast, UNHCR partner Proliska provided psychological support and shelter materials to more than 100 people whose homes were damaged by the shelling on 24 March.

UNHCR is increasingly investing in housing solutions that can help people return to their homes and communities, where possible. UNHCR completed installations of eight pre-fabricated core homes in Kyivska oblast, for families whose houses were fully destroyed, and has to date completed the repair of 7,759 houses, of which 2,324 have been repaired since the start of 2023.

UN in Ukraine prioritizes purchasing from Ukrainian businesses. Co-hosted by the UN, the Ministry of Foreign Affairs of Ukraine, and the Kyiv Chamber of Commerce and Industry on 28 March, the Vendor and Procurement Fair gathered more than 650 Ukrainian entrepreneurs to enhance cooperation in increasing the market share of Ukrainian business in spending of the UN. UNHCR’s local procurement of goods valued USD 36.4 million in 2022.

Reaching the communities in heavily affected and front-line areas remain a priority.

On 29 March, UNHCR joined an inter-agency convoy that reached the front-line community of Huliaipole in Zaporizka oblast. The five trucks delivered shelter materials, solar lamps, medicines, and other medical and hygiene supplies to some 3,000 people who remain in the town, where repeated shelling has destroyed or damaged many homes.

On 31 March, UNHCR joined another UN humanitarian convoy bringing food, shelter materials, mattresses, and hygiene items to support 12,000 people in Vovchansk and surrounding communities in Kharkivska oblast.

Since the start of the full-scale invasion in February 2022, UNHCR has delivered life-saving assistance through a total of 835 humanitarian convoys, including contributions to 60 interagency convoys to date.
**Legal Aid:** UNHCR published the latest [Thematic Legislative Update](https://example.com) on the recently adopted Law on Compensation for Destroyed and Damaged Property, summarizing the scope of the Law and its key provisions, as part of the efforts by UNHCR and partners to support people to appropriately document damages or destruction of their properties.

**Capacity-building:** On 30 March, 66 representatives from authorities in Chernihiv city were trained by UNHCR partner Charity Foundation Stabilization Support Services on assistance for internally displaced people to enhance their capacities to apply, interpret, and implement IDP-related social and legal legislation.

**Protection at borders:** Over the past two weeks, more than 152 monitoring visits were conducted at the border crossing points with Hungary, Moldova, Romania, Slovakia, and Poland. During the visits, over 460 people were supported with protection counseling, legal assistance, transportation and social accompaniments, which entails comprehensive assistance to access services. Border monitors observed a slight increase in the number of people coming back to Ukraine due to the Easter holidays.

**The UNHCR-led Protection Cluster** launched the [Services Advisor Platform](https://example.com), an online service mapping platform with up-to-date information about the availability of humanitarian assistance/services in precise locations, which also enables referrals between humanitarian actors. Over 300 participants from 105 NGOs and UN agencies had been trained in advance of the platform’s launch.

**UNHCR** joined the “Data for Solutions in Ukraine” symposium organized by IOM under the leadership of the UN Resident Coordinator’s office and in partnership with the UN Country Team. The symposium served as a platform for discussion on how to harmonize statistics and analysis for use as a baseline for interventions that aim to achieve durable solutions for IDPs and returnees in their communities. During the symposium, UNHCR presented the results from the intention surveys of both IDPs inside Ukraine and for refugees living outside the country to feed into the durable solutions planning.
Solidifying ongoing collaboration with three Regional State Administrations in Western Ukraine

On 27 and 28 March, UNHCR signed Memorandums of Understanding (MoU) with the Lviv Regional State Administration, the Ternopil Regional State Administration, and the Rivne Regional State Administration that solidify ongoing cooperation aimed at supporting the humanitarian needs and durable solutions of internally displaced people who found protection in the oblasts. Most of the IDPs currently staying in these oblasts are expected to remain and integrate there, and will, amongst others, need support with housing, livelihoods, enrolment in local schools and legal and psychosocial aid, according to the authorities.

Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine in the 2023 Supplementary Appeal.