

**Incentive-Based Volunteering in Zaatari Camp**

**Basic Needs and Livelihoods Working Group**

**May 2023**

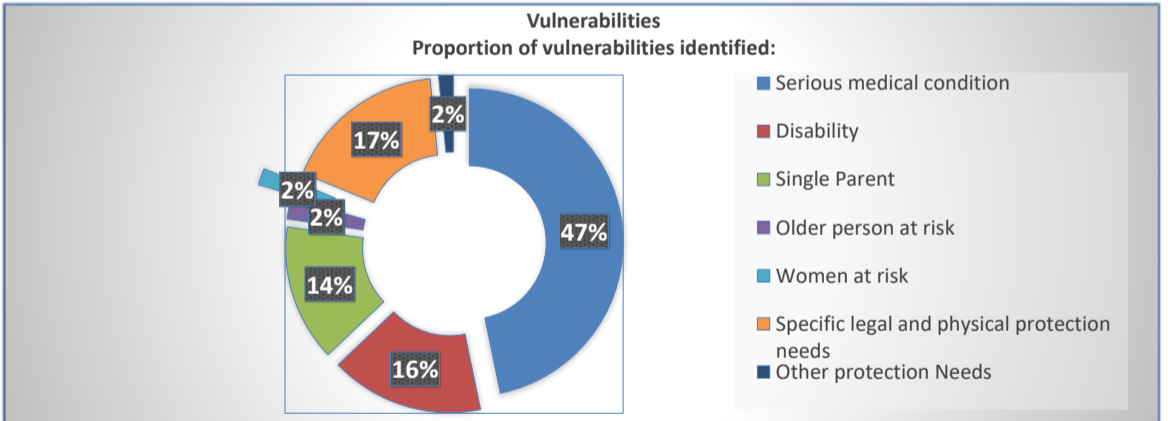
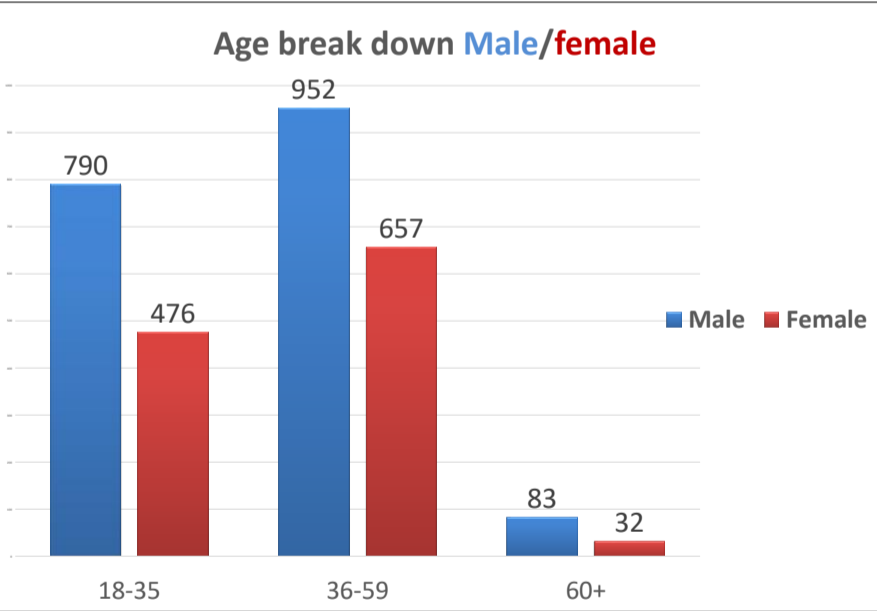
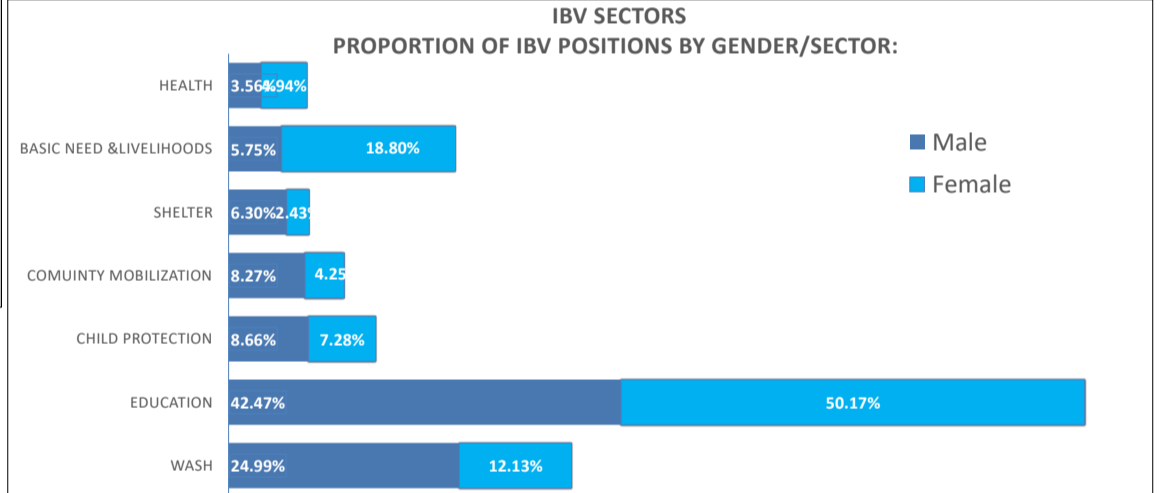
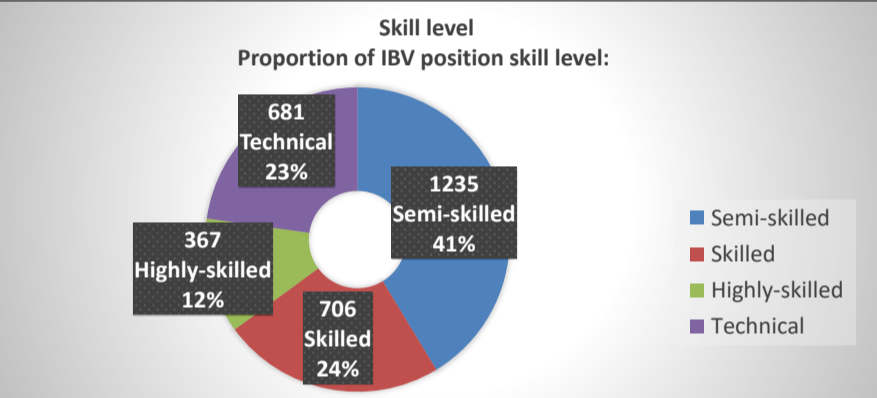
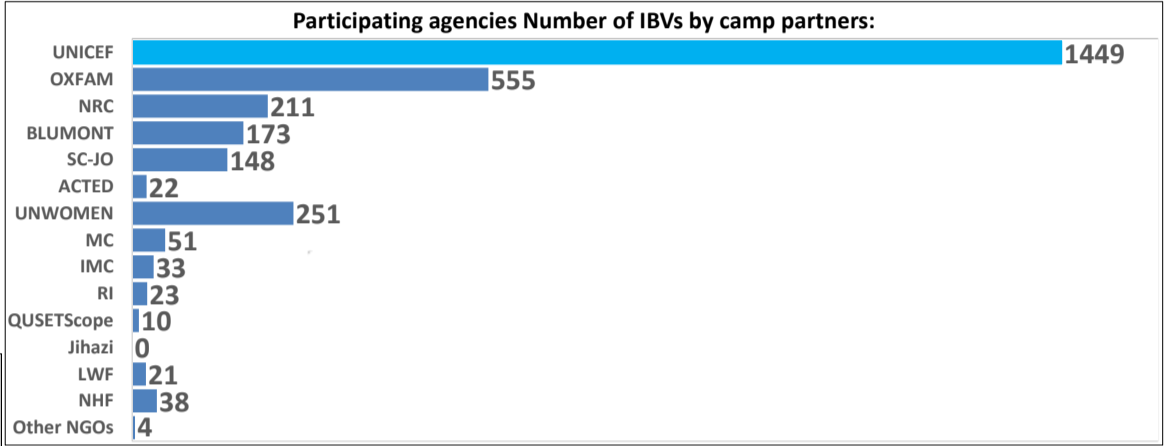
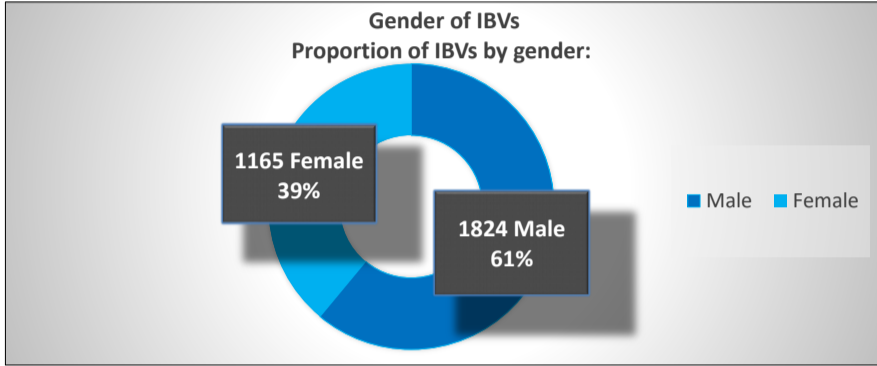
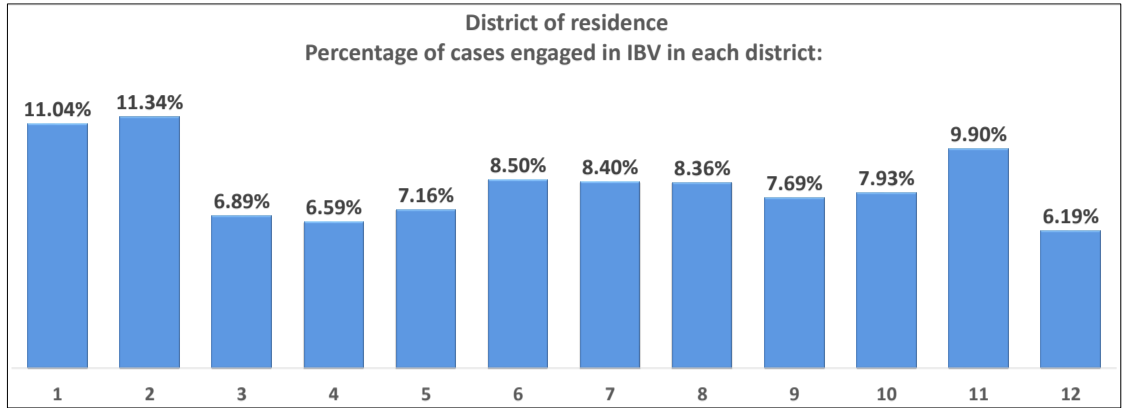
As a result of the lack of livelihoods opportunities in Zaatari camp, UNHCR and partners have focused their efforts on providing a significant number of services through Incentive-Based Volunteering (IBV); an initiative in which refugees are remunerated for supporting partner programming in the camp. IBV activities are coordinated by the Basic Needs and Livelihoods Working Group (BNLWG) and partner members, who during 2015 developed IBV guidelines that aim to promote equal IBV opportunities to all refugees in the camp, and improve information management about the active IBVs by harmonizing the IBV approach of humanitarian actors. To facilitate the continuous development of the IBV guidelines and increase the transparency of IBV activities in the camp, the BNLWG has developed an IBV factsheet. This factsheet is based on the information that humanitarian actors in the camp provide to the BNLWG about their IBV activities at the end of each month.

**Key Figures for May 2023 :**

**Total camp Active population: 78,112**  
**Total camp Active population(18+) : 34,420**  
**Total camp population Active cases:16,647**

**Total number of Active engaged IBVs (18+): 2,989**  
**Percentage of Active cases engaged IBVs (18+): 8.5%**

**Total number of vulnerable IBVs (Individuals with specific needs): 910**  
**Total number of IBVs who have another family vulnerable member: 1650**  
**Percentage of vulnerable cases engaged IBVs:30%**



**Feedback: UNHCR section:May2023**

- In May 2023, UNHCR IBV data management team provided the following feedback regarding IBV activities:
- Agencies should share the list of potential IBVs with UNHCR to check their eligibility before 3 working days of engaging them in any activity.
- Agencies must check their IBVs' records continuously and update UNHCR on not reported or updated ones.
- UNHCR should be informed immediately when fixed or rotational IBV cease to be employed by agencies.
- Agencies should use the IBV module on RAIS to conduct pre-eligibility check before engaging individuals in IBV activities.

\*All reported figures and analysis on this factsheet are based on the Incentive-Based Volunteering data submitted by humanitarian actors in Zaatari camp for March 2023, and are therefore not representative of the IBV who were employed by agencies who did not submit

