

Incentive-Based Volunteering in Zaatari Camp

Basic Needs and Livelihoods Working Group

December 2021

As a result of the lack of livelihoods opportunities in Zaatari camp, UNHCR and partners have focused their efforts on providing a significant number of services through Incentive-Based Volunteering (IBV); an initiative in which refugees are remunerated for supporting partner programming in the camp. IBV activities are coordinated by the Basic Needs and Livelihoods Working Group (BNLWG) and partner members, who during 2015 developed IBV guidelines that aim to promote equal IBV opportunities to all refugees in the camp, and improve information management about the active IBVs by harmonizing the IBV approach of humanitarian actors. To facilitate the continuous development of the IBV guidelines and increase the transparency of IBV activities in the camp, the BNLWG has developed an IBV factsheet. This factsheet is based on the information that humanitarian actors in the camp provide to the BNLWG about their IBV activities at the end of each month.

Key Figures for December 2021 :

Total camp population (18+): **74,523**

Total camp cases: **16,136**

Total camp number of IBVs : **2,117**

Percentage camp of IBVs: **2.84%**

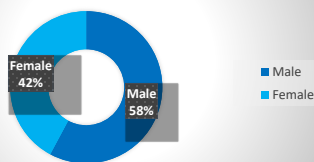
Total number of Active cases engaged IBVs: **2,117**

Percentage of Active cases engaged IBVs: **13%**

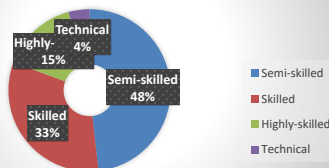
Total number of vulnerable IBVs: **434**

Total number of IBVs who have vulnerable family member: **NA**

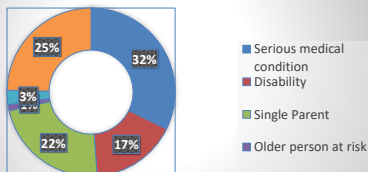
Gender of IBVs
Proportion of IBVs by gender:



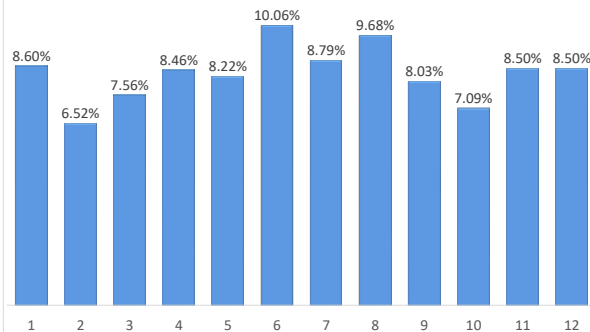
Skill level
Proportion of IBV position skill level:



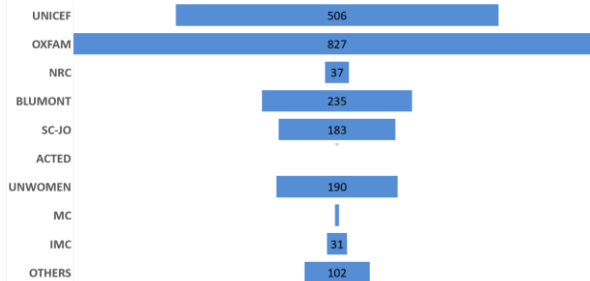
Vulnerabilities
Proportion of vulnerabilities identified:



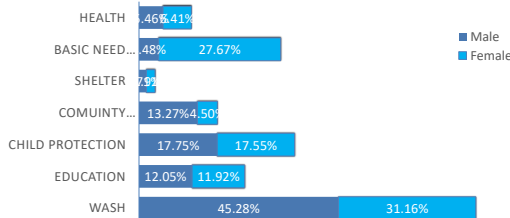
District of residence
Percentage of cases engaged in IBV in each district:



Participating agencies Number of IBVs by camp partners:



IBV SECTORS
PROPORTION OF IBV POSITIONS BY GENDER/SECTOR:



Feedback: UNHCR section:

In December, UNHCR IBV data management team provided the following feedback regarding IBV activities:

- . Agencies should share the list of potential IBVs with UNHCR to check their eligibility before 3 working days of engaging them in any activity.
- . Agencies must check their IBVs' records continuously and update UNHCR on not reported or updated ones.
- . UNHCR should be informed immediately when fixed or rotational IBV cease to be employed by agencies.
- . Agencies should use the IBV module on RAIS to conduct pre-eligibility check before engaging individuals in IBV activities.

*All reported figures and analysis on this factsheet are based on the Incentive-Based Volunteering data submitted by humanitarian actors in Zaatari camp for December, and are therefore not representative of the IBV who were employed by agencies who did not submit their data or have submitted incomplete data. Further, the analysis covers the total individual IBV reported as active during April, rather than the number of positions filled.

