Terms of Reference (Updated April 2023)

Gender Based Violence Sub Working Group Jordan

1. Background

Twelve years into the Syria crisis, refugees remain in exile as their country continues to face a protracted conflict and an overwhelming humanitarian crisis. To date the United Nations High Commissioner for Refugees (UNHCR) recorded 660,646 registered Syrian refugees in Jordan, a number that has remained consistent over the past five years, mainly due to the increased entry restrictions into the Kingdom. Among the Syrian refugee population 26.45% are women, 24.96% are men, 23.7% are girls and 24.87% are boys. Women and girls represent half of the refugee population (50%).

Around 79.54% Syrian registered refugees live outside the camps, primarily concentrated in urban and rural areas in the northern governorates of Jordan, with lesser populations in the southern governorates. The remaining Syrian refugees live in camps, mainly in Zaatari Camp (±83,121), Azraq Camp (±44,973 and the Emirati Jordanian Camp (±6722). Jordan also hosts refugee populations from other countries including Iraq, Yemen, Somalia, Sudan and others. The prolonged displacement is impacting severely on women and girls in Jordan, increasing GBV risks and exposure for refugee and host community, with increased demands on services. Since the beginning of the Syria crisis coordination of GBV service has been multifaceted to meet identified needs of vulnerable women and girls, promoting common standards, and approaches and mechanisms, and building national capacity to respond. In Jordan a GBV WG was established in 2014 within the Protection working group. Those terms of reference define the scope and the governance of the sub-working group.

Gender based violence (GBV) is manifested in many forms including rape, domestic violence, child, early and forced marriages, sexual exploitation and abuse, and denial of resources. Violence occurred in the country of origin and in Jordan. Although women, girls, men and boys experience gender based violence patterns of violence and drivers differ. Gender Based Violence happens more to women and girls because it is a manifestation of historically unequal power relations between men and women, which have led to the domination over and discrimination against women by men. Refugees of other nationalities also fall within the scope of work of the GBVSWG; according to the GBVIMS report 2021, 6.5% of reported incidents were by refugees of other nationalities mainly Iraqis, Yemenis and Sudanese. GBV Working group members are committed to maintain specialized focused services to all women and girls and strengthen prevention programmes and adequate and safe service provision.

2. Objective

The Gender-Based Violence Sub-Working Group (GBV SWG) is a coordinating body with the objective to strengthen GBV prevention and response for all refugees of different nationalities and other persons of concern in Jordan across all genders, ages and disability status. It works to facilitate multi sectoral, inter-agency action aimed at prevention of GBV, and to ensure a principled approach to the provision of accessible, prompt, confidential and appropriate services to survivors of GBV. GBV services are open to all vulnerable population hosted in Jordan including refugees of other nationalities, migrants and Jordanians affected by the crisis. The GBV SWG develops and implements the GBV strategy within the broader protection strategy for Jordan, and ensures services are in place for multisectorial response to GBV and advocate for the integration of GBV risk mitigation strategies in other sectors. The GBV SWG has a specific focus on emergency settings while it coordinates with national coordination bodies and structures interlinking to wider development work as they pertain to GBV. It also ensures a coordinated approach with field level coordination mechanisms.

3. Definition of GBV

The working group has adopted the definition of the IASC (Inter Agency Standing Committee) Guidelines for GBV Interventions in Humanitarian settings which defines GBV as an umbrella term for any harmful act that is perpetrated against a person’s will and that is based on socially ascribed differences between males and females. The working group adopts the terminology of Gender Based Violence, this term is equivalent to GBV but stresses on the most hidden and critical form of violence that is sexual violence.
4. Principles

The guiding principles for GBV coordination and programming are inextricably linked to the overarching humanitarian responsibility to provide protection and assistance to those affected by a crisis. The principles ensure we meet our obligations as humanitarians to “Do No Harm”. The GBV SWG will undertake its activities within a framework which promotes action based on gender analysis, participation, transparency, partnership, and survivor-centered principles.

In line with the Protection working group, members of the GBV SWG are guided by the Protection Principles contained in the Humanitarian Charter and Minimum Standards in Humanitarian Response.

The GBV guiding principles are: safety, respect, confidentiality and non-discrimination. Application of these principles at all times is mandatory. They serve as the foundation for all humanitarian actors when planning, coordinating and implementing and monitoring GBV-related programming.

Guiding principles for GBV coordination and programming

- **Confidentiality**: No identifying information will be revealed in data resources, nor during discussions in coordination and other meetings, when reference is made to specific GBV cases. In GBV SWG meetings, we do not discuss single cases. Measures will be promoted and disseminated to ensure partners abide to the principle of confidentiality. Survivors have the right to decide with whom they share information and informed consent must be obtained for service provision;

- **Safety**: all actors will prioritize the safety of the survivor, beneficiary, family, witnesses and service providers at all times. At coordination level, we will ensure coordination prioritizes the safety and security of GBV service providers, survivors and beneficiaries;

- **Respect**: actions and responses of all actors will be guided by respect for the choices, wishes, rights and the dignity of the survivor and beneficiary;

- **Non-discrimination**: non-discrimination on the basis of gender, age, disability, nationality, race, religion, political views, sexual orientation, social or other status. The GBV SWG will promote tailored programming for the most vulnerable groups to ensure we promote survivor-centered services that are accessible for all across status, background, age and disability.

**Survivor centered approach**: A survivor centered approach means that all those who are engaged in GBV programming prioritize the rights, needs, and wishes of the survivor. Essentially, a survivor centered approach applies the human rights-based approach to designing and developing programming that ensures that survivors’ rights and needs are first and foremost.

The survivor centered approach aims to create a supportive environment in which the survivor’s rights are respected and in which she/he is treated with dignity and respect. The approach helps to promote the survivor’s recovery and ability to identify and express needs and wishes, as well as to reinforce her/his capacity to make decisions about possible interventions. Service Providers must have the resources and tools they need to ensure that such an approach is implemented.

5. Membership and responsibilities

The membership of the GBV SWG is open to all national and international organizations, agencies, donors and government entities directly working on or funding aspects of GBV prevention and response in Jordan. Researchers or other external members can be invited on exceptional basis and with approval of coordinators if their participation is relevant to present information for the sub-working group.

Currently UNHCR and UNFPA co-chair the GBV SWG at the national level. The organization co-chairing with UNHCR can be nominated on an annual basis among the GBV SWG members as appropriate to ensure national ownership, as well as leading technical and resource capacity.

Responsibilities of the SWG Members include:

- Abide by international standards and guiding principles for ethical GBV programming.
- Appointing a focal point with GBV technical expertise and an alternate for attendance to meeting and managing communication from and to the group (e.g. data request, key advocacy messages). Existing members have the responsibility to communicate to the GBV coordinators any change that may occur in relation to focal point and/or alternate. The organizations at the working group should be committed to attend the meeting on monthly basis and being active responsive to the chairs requests.
• Planning with all other actors to avoid duplication, identify and address gaps including geographical and programmatic gaps;
• Contribute to the development and implementation of the GBV gap analysis, strategy and Work Plan, as well as referral pathway and Amaali app;
• Regularly attend meetings and share information about activities implementation and field challenges encountered;
• Actively participate in the tasks of the working group, including leading and/ or participating in specific activities of the coordination group and developing common tools and approaches. Participate in dedicated ad hoc task forces;
• Focal points are expected to disseminate internally (to their own organization) key updates, coordination tools and guidance shared by the SWG including key tools as referral pathways;
• Report on Activity info and on the Financial Tracking system;
• New members should submit their membership request to the GBV SWG coordinators including their organization profile, motivation to join and complete the mapping tool requested. After one year of absence from meetings the agency will be revoked membership.

6. Structure of the Sub-Working Group

The GBV SWG is part of the Protection WG, but it has technical autonomy in the area of responsibility. The Sub-Working Group will meet last Tuesday of every month and when necessary to address an urgent matter, ad-hoc meetings and task forces may be called by the chairs at the request of members of the Sub-Working Group.

• Sub-National GBV WG are established in Zatari, Azraq, Mafraq and Irbid. Field coordination bodies are co-chaired by partners who report directly to the Protection WG in close coordination with the national GBV SWG. Sub-National GBV WG will seek the technical guidance, endorsement and clearance of the national GBV SWG with regards to their work plan, operate within national strategy and they have terms of references.
• GBV is discussed in referral coordination meetings in urban locations (South, Amman) but a dedicated working groups and task forces might be created as needed.
• The GBVIMS+ Task Force is a permanent Task Force created in 2012 to identify GBV trends and gaps for programming and planning purposes. The GBVIMS+ Task Force is an independent body.
• The GBV SWG is supported by Gender Focal Points. Members of the SWG are responsible for appointing their staff with the right profile to serve as gender focal point on a rotational basis. GFPs responsibilities are detailed in specific terms of reference and include: Gender Mainstreaming; Technical support Capacity development; Knowledge management; Development and update of gender analysis.
7. Coordination with national governmental stakeholders.

The GBV SWG works closely with the National Council for Family Affairs (NCFA), and relevant Ministries and stakeholders in the multisectoral response to GBV, acting as a link between the emergency and the national working groups. The GBV SWG advocates for more involvement of governmental entities including MOSD and FPJD to join the GBV SWG. Coordination meetings with NCFA and/or other relevant national institutions will be called on a need basis. NCFA focal point participates regularly in the GBV WG. The GBV SWG actively coordinate with the National Taskforce on Child Marriage.

8. Core Function and Key Tasks of the GBV SWG

a. Support service delivery
   • Providing platform for service delivery driven by Humanitarian Response Plan and strategic priorities as well as national policies
   • Developing mechanisms to eliminate duplication of service delivery
   • Service Mapping and 3/4/5Ws reporting matrix (who, what, where, when and to whom)
   • Standard Operating Procedures and/or referral pathways
   • Communication materials to facilitate access

b. Inform decision making
   • Preparing needs assessments and analysis of gaps to inform priorities
   • Identifying solutions for gaps, obstacles, duplication and cross cutting issues
   • Formulating priorities based on analysis for example GBV secondary data review or others
   • Ensuring GBV is in inter-sector assessments
   • Conducting, promoting or coordinating GBV assessments (including safety audits), Needs/gaps and priority analysis

c. Plan and implement strategies
   • Develop sector plans, objectives, indicators to support strategic response objectives
   • Applying and adhering to common standards and guidelines
   • Clarifying funding needs, priorities and cluster contributions to humanitarian funding proposals
   • GBV in Humanitarian Needs Overview and Humanitarian Response Plan (JRP)
   • GBV WG strategies and work plans
   • Standards and guidelines activities

d. Monitor and evaluate performance
   • Monitoring and reporting on activities and needs
   • Measuring progress against strategies and results
   • Recommending corrective actions, as needed
   • Supporting monitoring and evaluation frameworks for response (including 3/4/5Ws reporting)
   • Participating in self-evaluations, e.g. self-initiated or Sector Coordination Performance Monitoring, and implementing recommendation

e. Building capacity of GBV partners
   • Ensure application of relevant national and international standards (national protocols, existing policy guidance, etc.);
   • Conduct trainings and workshops on GBV for members of the working group;
   • Support the capacity building of relevant stakeholders and service providers (with specific focus on government and local service providers);
   • Work with partners to develop and/or revise GBV materials according to local context and implement relevant joint training sessions for multi-sectoral prevention and response to GBV;
   • Support the development of shared information, education, and communication materials
   • Build national capacity in preparedness and contingency planning

1 Core function draw up 2019 Coordination Handbook
f. Advocacy (in coordination / consultation with other sectors)
   • Identifying concerns, and contributing key information and messages
   • Undertaking advocacy on behalf of the working group, members and affected people
   • Promote GBV risk mitigation across other sectors
   • Developing key protection messages and IEC materials against GBV, Life-saving messages; Key messages on GBV; Briefing notes; Advocacy strategy as needed.

9. Leadership and responsibilities

The National GBV SWG in Jordan is co-chaired by UNHCR and UNFPA (It can be opened also to local actors and INGOs). The coordinating agencies have equal tasks and responsibilities at all times. This includes for both agencies dedicated part time information management support.

The coordinating agencies are responsible to:
   a. Ensure the smooth running of the GBV working group, support coordination efforts in the field. A draft agenda is circulated to members of the Sub-Working Group not later than three days before the regular monthly meeting, giving the members the opportunity to suggest additional items for discussion. Draft minutes are circulated before the next meeting.
   b. Facilitate participatory development and final endorsement of GBV strategy and Work Plan and their implementation;
   c. Identify gaps and opportunities for programming and funding;
   d. Ensure close and effective collaboration with members and leadership of other working groups by encouraging participation, convening regular meetings, promoting coordination and information sharing among key actors;
   e. Participate and Represent the group and the Intersectoral meeting and other relevant coordination fora;
   f. Decisions are taken by consensus in a transparent manner with the strategic participation of SAG members
   g. Maintain the availability and accessibility of the updated (3/4/5) Ws.
   h. The encouragement of the WG to update and use AMALI application

10. Reporting and Information Sharing

   i. The National Protection WG is the primary body for development and coordination of protection strategies related to the Syrian Refugee Emergency response in Jordan. The GBV SWG co-chairs will participate in Protection WG meetings and regularly report on all developments related to GBV issues.
   j. The GBV SWG acts as a conduit for information to and from the Protection Working Group and other sector coordination groups, the GBV SWG members and the community working groups
   k. The GBV SWG raises issues of concern to the Protection WG and ultimately to the Refugee Coordinator (UNHCR Representative) and Resident Coordinator and Jordan Strategic Humanitarian Forum (JoSH)
   l. All sharing of information will be done with respect to ethical reporting and confidentiality. The information sharing protocol of the GBV IMS will guide the operation of the GBVWG in line with the same principles.

11. Revisions

The ToR will be reviewed once a year. However, this ToR is a working document and may be revised and updated to meet the needs of all members by agreement of a majority of the members.

For further information regarding the GBV Sub-Working Group please contact:
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