

Jordan

December 2022

UNHCR distributed US\$ 13.8 million to over 473,000 refugees in and out of camps, as **winter cash assistance**. The support, which targets the most vulnerable families, helps refugees cover their most basic needs, which increased during winter months.

By the end of 2022, over 490,000 refugees of all nationalities had their UNHCR-issued **documentation renewed**. In addition, UNHCR supported the Civil Registry with over 20,000 birth registrations throughout the year.

In 2022, over 6,400 refugees left Jordan on **resettlement**, a 47 per cent increase in departures from 2021. Complementary pathway opportunities also increased. UNHCR data indicates that more than 200 left on employment, education and other opportunities.

KEY INDICATORS

743,223

Refugees in Jordan as of 31 December 2022

81.9%

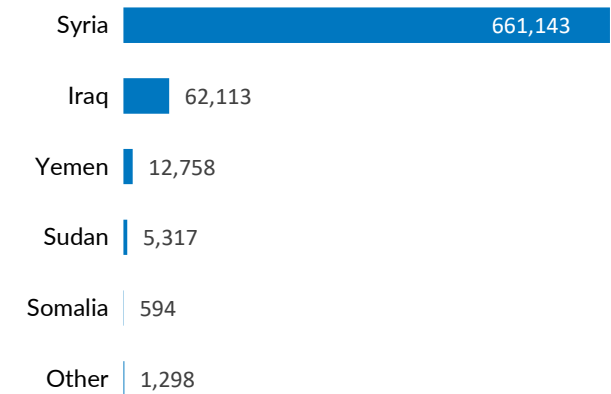
Refugees living outside camps in **communities**

46.2%

Refugee **children** (under 18 years)

REFUGEES & ASYLUM-SEEKERS*

Countries of Origin



* Registered with UNHCR



UNHCR and partners in Zaatari camp marked the International Day of Persons with Disabilities with awareness sessions and activities. © UNHCR/Shawkat Alharfoush

**PROTECTION**

- UNHCR, the UN Refugee Agency, interviewed over 43,000 refugees in December, for registration purposes, including renewal of documentation. The majority came to UNHCR's Registration Centres (RCs) in Amman, Mafraq, Irbid, as well as Zaatari and Azraq camps. Others accessed remote processing. The RCs also continued to receive refugees for protection and counselling appointments. By end-2022, over 490,000 refugees of all nationalities had their UNHCR-issued documentation renewed. During the year, UNHCR also supported Jordan's Civil Status Department with the birth registration of over 20,000 girls and boys.
- The data verification and document renewal in camps reached about 72 per cent of the targeted families. The aim of the outreach was to ensure accurate and reliable registration data on refugees living in camps.
- UNHCR continued to share information with refugees and asylum-seekers through different means, including the Helpline and social media, with 32,000 visitors on the Help site and some 340,000 calls handled on the Helpline.
- Throughout 2022, UNHCR, through its legal partner, provided legal assistance to some 25,000 non-Syrian and over 40,000 Syrian refugees.
- In December, UNHCR in collaboration with the Government of Jordan established the Family Protection and Juvenile Department office in Mafraq, an example of the inclusion of refugees in government protection services. The office will work on needs-based referral of refugees and Jordanians in Mafraq and surrounding areas to other services (mental health, medical, family conflict resolution, cash assistance, and case management).

**COMMUNITY EMPOWERMENT**

- UNHCR works closely with Community Support Committees (CSCs) to coordinate activity plans, referral mechanisms, and communication with refugee communities. In December, CSCs continued to organise different activities for refugees, including self-development and learning opportunities.
- In December, close to 1,000 refugees reached UNHCR's Community-Based Protection teams through different channels, including CSCs, social media, and in-person counselling at UNHCR premises or helpdesks, and were provided with case management services. Throughout the month, UNHCR supported close to 120 refugee families with urgent cash assistance, reaching a total of almost 2,500 throughout the year.

**CASH ASSISTANCE AND SELF-RELIANCE**

- In December, UNHCR's regular cash assistance for basic needs reached over 236,000 refugee women, men and children living in host communities and camps. Cash assistance continues to provide a lifeline for many vulnerable refugees who are unable to make ends meet even if they work. In addition to families receiving UNHCR's regular cash assistance, some 13,000 families living out of camps are on the waitlist, meaning that they are eligible but unable to receive monthly cash assistance due to limited funding.
- In December 2022, UNHCR provided winter assistance to refugees in and out of camps. While the appeal for winter cash assistance was for \$46 million, UNHCR only received \$13.8 million, and provided refugees with a unified reduced winter assistance amount. Households receiving regular assistance for basic needs and families living in camps received a reduced package of JOD 70 per family (some \$98), while non-cash-recipient households that are highly vulnerable received JOD 95 (some \$138). These

amounts covered a third of refugees' winter needs. By end of December, over 116,500 households (about 473,600 individuals) were provided with winter cash assistance.

- Through 2022, UNHCR made significant progress in transitioning recipients of regular cash for basic needs to mobile wallets: over 40 per cent of beneficiaries in host communities and 98 per cent in camps used mobile wallets by the end of December.
- Through 2022, UNHCR, together with partners, supported the licensing and establishing of over 150 refugee- and Jordanian-owned home-based businesses.



HEALTH

- UNHCR continues to work closely with the Ministry of Health (MoH) and other partners to support access for refugees to health facilities. In this context, UNHCR conducted more health awareness sessions in CSCs and UNHCR offices to better inform refugees on how to access healthcare through UNHCR and the MoH.
- The cholera surveillance system in refugee camps was activated to report any suspected cases, as part of the preparedness plans, together with continued information dissemination and awareness raising activities for the communities regarding prevention from cholera and importance of hygiene. No cholera cases have been identified at time of reporting.



EDUCATION

- During December, UNHCR initiated two survey exercises targeting non-Syrian children and adolescents. The surveys, carried out through SMS, social media and community support committees, aimed at identifying tuition needs for the almost 21,000 non-Syrian refugees enrolled in public school, and involving around 2,000 youth in planning for Technical and Vocational Education and Training (TVET) programmes. TVET is a core pillar of UNHCR's 15by30 roadmap, which aims to achieve 15 per cent enrolment of young refugees in tertiary education by 2030.
- Throughout 2022, UNHCR established 7 new Connected Learning Hubs in Mafraq and Jordan, to provide more inclusive youth spaces for refugee and Jordanian young people and improve their learning capacities.



DURABLE SOLUTIONS

- By the end of 2022, UNHCR had submitted for resettlement for close to 7,200 women, men, and children for several countries including Australia, Belgium, Canada, Finland, France, Germany, Ireland, New Zealand, Norway, Portugal, Romania, Spain, Sweden, and the US, meeting all the available quota. Over 6,400 refugees left for resettlement countries, representing the highest departure rate since 2017, up 47 per cent from 2021.
- UNHCR data also shows that over 200 refugees exited Jordan on family, education and employment complementary pathways through the year.
- In December, UNHCR finalised an assessment of skills, education, certification and livelihood aspirations of registered refugees of working age, to better target available and potential complementary pathway opportunities to the needs.
- Throughout 2022, some 4,300 refugees returned spontaneously to Syria, 32 per cent fewer than in 2021.



SHELTER & ENERGY

- With the considerable rain and low temperatures in December, refugee shelters (*caravans*) in the camps faced significant challenges, including water leaks and insulation issues. Through the month, UNHCR and

partners undertook repair and maintenance work for over 500 shelters, reaching about 2,300 through the year.

- In order to reduce its environmental footprint, UNHCR increased the number of its electric cars from two to nine in 2022 and boosted the efficiency of air-conditioning systems.

HIGH-PROFILE VISITS, PUBLIC EVENTS AND DONOR ENGAGEMENT

In December, UNHCR facilitated high-level visits and events:

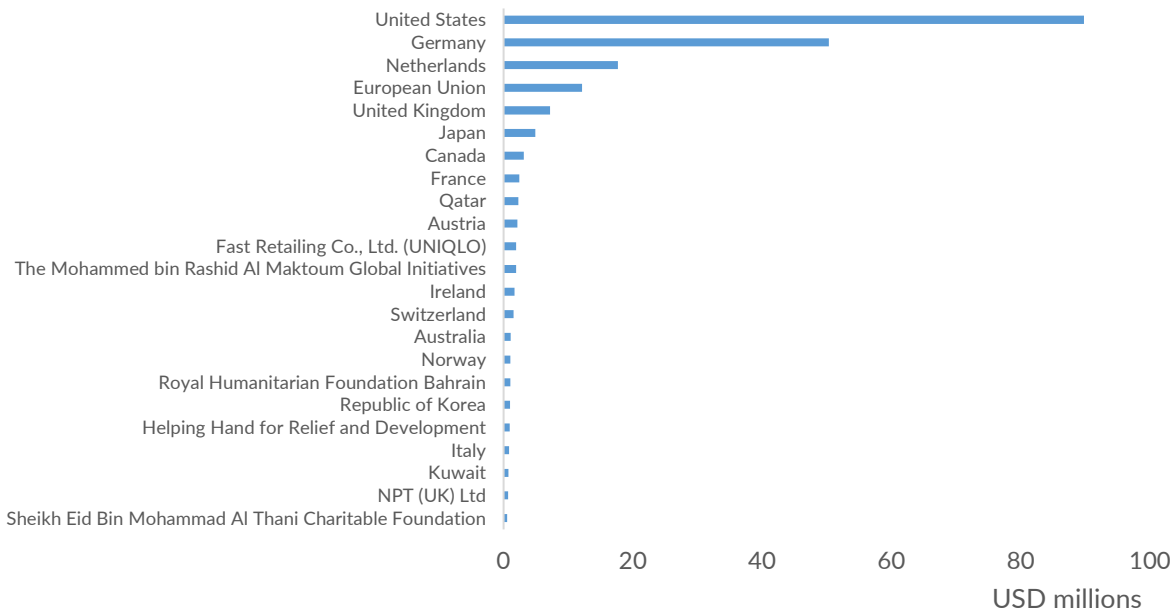
- A field mission to Zaatari camp for a Dutch delegation, including the regional humanitarian advisor and the Deputy Ambassador. The mission included briefings by UNHCR and partners, and visits to various project sites, with a focus on protection, livelihoods, shelter and water/sanitation/hygiene. The delegation also had a chance to hear the concerns of refugees on serious needs for shelter repair as well as aspirations for the future.
- UNHCR's tenth #WithRefugees bazaar was hosted at Galleria Mall in Amman pro bono from 8-11 December. It included vendors of some 35 refugees and refugee-supporting initiatives as well as vulnerable Jordanians from all around Jordan who sold handmade products and artefacts such as soaps, food, home décor, accessories, paintings and holiday gifts. The bazaar generated a total income of approximately JOD 12,500 (some US\$ 17,500) and all proceeds went directly to the vendors to support more than 75 families all over Jordan.

Financial Information

Total recorded contributions for the operation in 2022 amount to some **\$209million**.

UNHCR is grateful for the critical support provided by donors, including those who have contributed to UNHCR programmes with unearmarked and broadly earmarked funds.

Earmarked contributions to UNHCR Jordan in 2022 (over \$500,000)



Special thanks to the major global donors of softly earmarked contributions in 2022 (in US\$)

Private donors Germany (23.9M) | United States (14M) | Private donors Australia (11.4M) | Private donors USA (7.5M) | Private donors Republic of Korea (3.9M) | Denmark (3.6M) | Sweden (2.6M) | Finland (2.3M)

Thanks to other global donors of unrestricted and regional funds in 2022 (in US\$)

Sweden (99.3M) | Norway (72.5M) | Private donors Spain (72.1M) | Private donors Japan (59.1M) | United Kingdom (40.1M) | Netherlands (37.2M) | Denmark (35.6M) | Private donors Republic of Korea (34.4M) | Private donors USA (29.9M) | Germany (24.4M) | Japan (21.7M) | Private donors Italy (19.2M) | France (18.5M) | Switzerland (18.4M) | Private donors Canada (13.6M) | Private donors Sweden (13.3M) | Belgium (11.9M) | Ireland (11.8M) | Italy (10M)

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