Poland – Operational update
As of 15 September 2023

HIGHLIGHTS

• 2024 Interagency Refugee Response Plan: Planning for the 2024 interagency Refugee Response Plan (RRP) for the Ukraine situation started in September in Poland. An interagency consultations workshop was held on 13-14 September, gathering over 100 participants from international and national organizations, to agree on a roadmap. Recognizing the lead role of the Government, the RRP aims at coordinating the response of humanitarian actors, in particular local partners, to avoid any gaps and build on their expertise. In 2023, more than half of the 83 partners are Polish civil society organizations (more info on the 2023 RRP [here]).

• Sustaining mental health & psychosocial support for refugees: A special regulation allowing Ukrainian psychologists to work in Poland pending the recognition of their diplomas was extended to 24 March 2024. Initially due to expire on 24 August 2023, this could have affected the quality of the support provided to refugees. UNHCR along with 100 partners had advocated with the Government of Poland to prolong this special regulation ([link](#)), providing a window of over six months for continued professional psychological support to Ukrainian refugees.

• Access to affordable housing: UNHCR is partnering with Habitat for Humanity and local authorities in a project to enhance Poland’s capacity to provide safe and affordable housing for persons in housing need, including refugees. A total of 20 apartments which are part of the municipal housing stock of 3 municipalities (Tarnów, Będzin, Świebodzin) are being reconstructed and rehabilitated to make them inhabitable. Once complete, these apartments are expected to contribute to addressing the housing needs in Poland by increasing access to safe and affordable housing.

KEY FIGURES:

- **958,120** refugees from Ukraine held active PESEL registration as of 21 September 2023.
- **$102.9 million** Requested by UNHCR for its response in Poland in 2023. UNHCR programmes are funded through voluntary contributions.
## RESPONSE IN NUMBERS

### CASH ASSISTANCE

By 15 September, 27,127 refugees, representing 12,780 families (Unique beneficiaries), had been supported with targeted cash and winterization assistance since the beginning of the year. The number of refugees enrolled for UNHCR cash assistance in Poland since February 2022 is 327,356 (consisting of 153,079 families).

### COMMUNITY-BASED PROTECTION

Since the beginning of the year and as of 15 September, 55,574 refugees had received some form of support at the Blue Dots and Community Centres. Within the last month alone, a total of 15,087 had been supported.

### MOBILE OUTREACH

By 15 September, UNHCR and partners’ multifunctional mobile teams had reached 11,911 refugees within the Masovian (east central), Dolnośląskie (south-west,) Małopolskie, Lubelskie and Podkarpackie (south-east) regions. Mobile teams provide information and counselling, identify refugees with specific needs and refer for further assistance.

### PROTECTION MONITORING AND PROFILING

By 15 September, UNHCR and partners had conducted 25,219 protection monitoring and profiling interviews in 13 Voivodeships (Dolnoslaskie, Wielkopolskie, Malopolskie, Lubelskie, Mazowieckie, Podkarpackie, Pomorskie, Podlaskie, Opolskie, Lubuskie, Lodzkie, Slaskie and Zachodniopomorskie).

### COUNSELLING LINE AND REGIONAL CONTACT CENTRE

Since the beginning of the year until 8 September, operators had answered 39,041 calls under a toll-free number (800 012 948) to provide information and carry out referrals to specialized services. The Contact Centre also has a feature to report cases of misconduct and fraud.

### LEGAL COUNSELLING

By 15 September, a total of 16,353 refugees and asylum seekers had received legal aid in 2023, provided by UNHCR’s legal partners. The legal assistance was provided in urban settings, border crossing points, detention centers and reception facilities.

### EMERGENCY SUPPLIES & CORE RELIEF ITEMS

As of 15 August, 149,367 essential and core relief items such as face masks, clothes, mattresses, bed linen, blankets, hygiene kits and towels have been distributed or provided to regional and local authorities and partners since the beginning of the year.
FUNDING (AS OF 31 AUGUST 2023)

US$ 102.9 M

requested for the Ukraine Emergency Situation for Poland

Gap 45%
Funded 55%

Donors

UNHCR is grateful for the critical support provided by donors who have contributed to activities in Poland in 2023 as well as those who have contributed to UNHCR programmes with broadly earmarked and unearmarked funds.

For more information:
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