Methodological Guidance Note – Protection

of Individuals who have been supported accessing protection services

Objective: The purpose of this indicator is to track the work that protection partners in the RRP are doing to support access to protection services. This indicator, as such, is intended to capture the full scope of protection work being delivered to all population groups as part of the response to the Ukraine crisis.

Definition: Persons who benefit from support from humanitarian actors to access protection services in the RRP countries. It should be noted that the indicator reports as a cumulative figure the number of individuals who have effectively received those services, not those who can potentially have access. Further, it is important to note that this may include beneficiaries reported under other indicators. Services can be provided in the context of community-based protection activities, household level or individual interventions.

Commonly reported activities include:
# of individuals included in awareness sessions on protection-related services
# of individuals participating in legal awareness raising sessions
# of individuals receiving information on services and refugees' rights
# of individuals provided with individual legal counseling
# of individuals provided support through helplines
# of individuals referred to specialised protection services
# of individuals assisted/provided with services through Blue Dot Hubs
# of children supported with specialized child protection services
# of children provided with community-based child protection services
# of children provided with recreational child protection services
# of children who have received individual case management
# of individuals participating in GBV awareness sessions
# of individuals provided with specialized GBV services
# of individuals provided with community based mental health and psycho-social support assistance
# of individuals that participated in community and family supports (structured or unstructured like sport, art, music, drama, recreational, traditional activities, peer support etc, with MHPSS components and implemented by staff trained in MHPSS) (level 2 of IASC pyramid)
# of individuals who participated in focused individual and group psychosocial support (level 3 of IASC pyramid)
# of individuals who participated in specialised MHPSS services (level 4 of IASC pyramid)

Excluded from this figure: Mass information campaigns whose recipients cannot be verified with certainty should not be included in this figure. Information disseminated to defined groups

whose members are known (e.g., Telegram groups to which refugees subscribe) can, however, be included. Training or awareness raising sessions targeting government or humanitarian actors should not be included in this figure, which reflects protection services delivered to the asylum-seeker, refugee, stateless and, where relevant, host population members.

Note: This figure includes activities that are reported under other indicators and thus, some level of duplication will occur. Nonetheless, discussion with protection actors highlighted the importance of capturing, in one indicator, the scale and scope of the overarching protection response. Activities around child protection, GBV, and MHPSS will be reported separately as well, but aggregated under this general protection indicator to accurately reflect the totality of protection interventions in the response.

Methodology:
The protection activities reported by each operation may vary, depending on the precise activities taking place on the ground, but should include all categories of protection (GBV, CP, MHPSS, legal, etc.). This indicator should reflect individuals reached by humanitarian actors and assisted in accessing protection services, which may be provided either by government or humanitarian actors. All actors should report data disaggregated by age and gender.