

Highlights

Since the outbreak of emergency, within three weeks (September 25 to October 14), UNHCR Armenia's hotline received 1.081 calls from 1.045 refugees displaced from Nagorno-Karabakh.

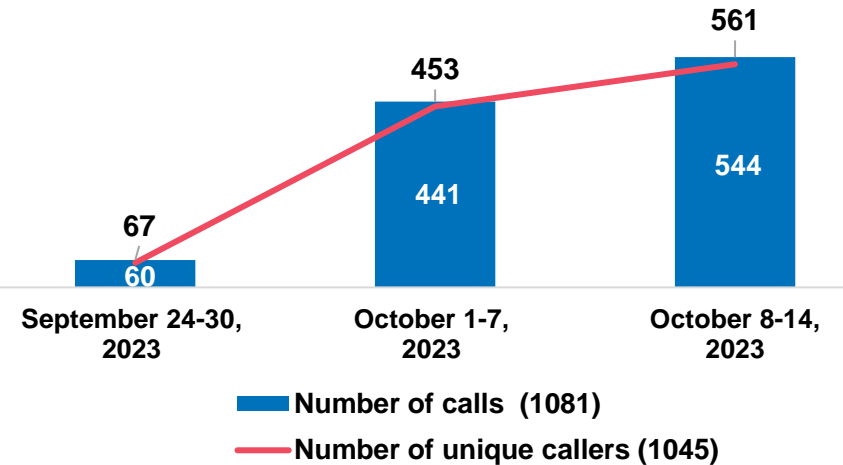
Over 80% of the calls were received from refugees residing in Yerevan, Kotayk and Ararat provinces. 98% of the received calls were request for assistance and 2% were request for information. 76% of callers were female and 24% were men. 66% of callers reported having vulnerability in their household.

Among those households who reported vulnerability, 52% reported having elderly at risk, 22% person with disability, 11% of households were multi-children households (with four or more children), 8% were single-parent households with one or more children, 5% had a family member with serious medical condition and 2% had a pregnant or lactating women in the family.

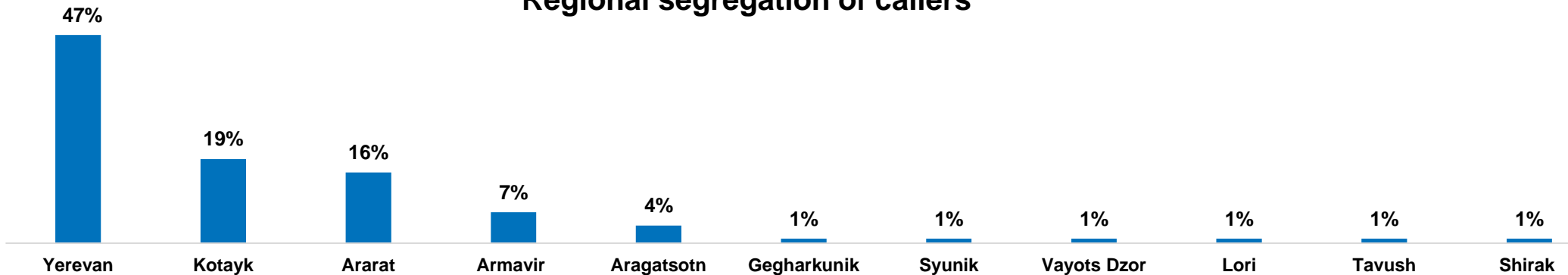
Among most reported needs, accommodation was reported by 38%, food by 25%, bedding sets by 11%, household items by 8%, core relief items/hygiene kits and clothing by 7% each.

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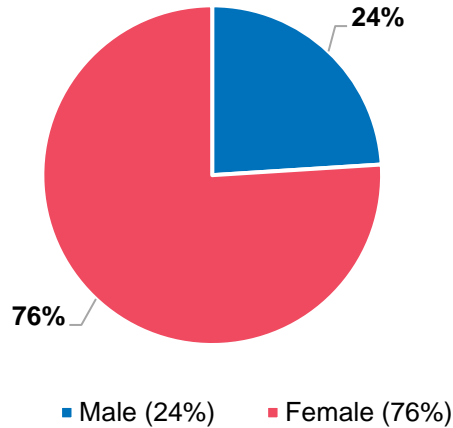
Statistics



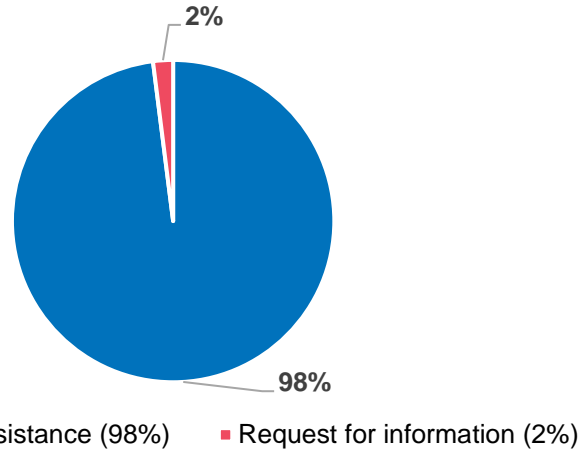
Regional segregation of callers



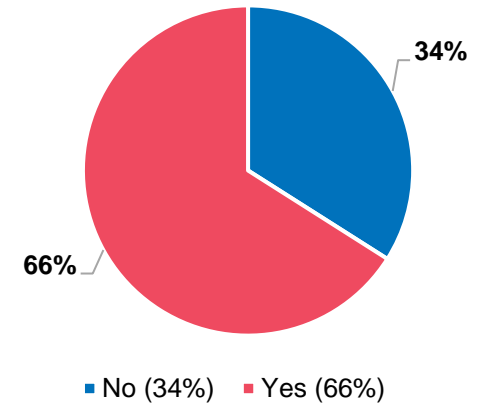
Gender of callers



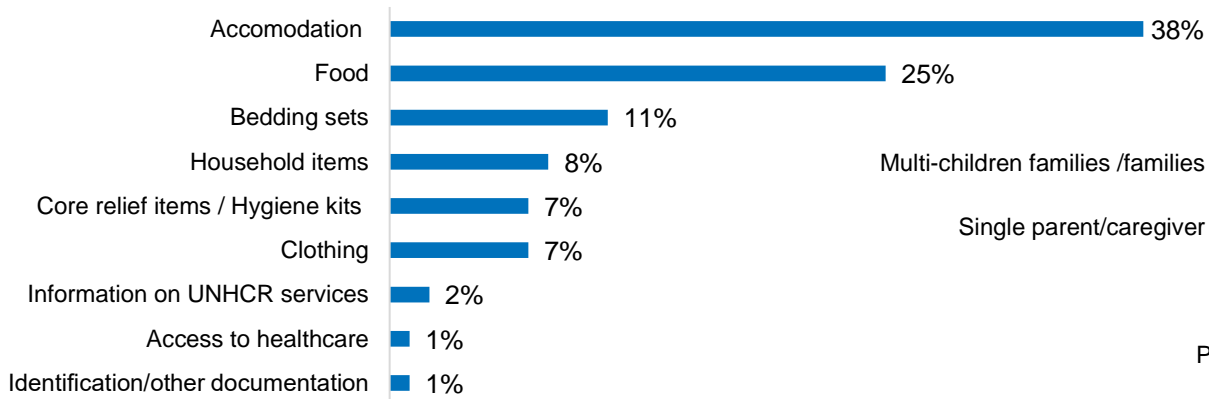
Call category



Vulnerability among callers



Subject of interest / reported need



Among those with vulnerabilities

