



## Ungheni Local Coordination Meeting

Meeting Minutes - 07 December 2023

### 1. Meeting Details

<b>Date</b>	07 December 2023
<b>Time</b>	11:00 - 12:45
<b>Chair</b>	Adela Glodeanu, UNHCR Senior Field Assistant
<b>Reporting</b>	Hideaki Kojima, Associate Field Officer
<b>Email</b>	glodeanu@unhcr.org

### 2. Agenda

1. Introduction
2. Updates from all organizations on main achievements and main challenges
3. Validation of the local referral pathways document
4. AoB

### 3. Information collection and relevant links

Moldova operational data portal: <https://data2.unhcr.org/en/situations/ukraine/location/10784>

Local Refugee Coordination operational data portal: <https://data.unhcr.org/en/search?>

### 4. Participants (Name, Position, Organization)

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|------------------------------------------------------|--------------------------------------------------------|
| - Marina Zana, City Hall                             | - Dan Arama, INTERSOS                                  |
| - Silvia Grosu, CDA                                  | - Irina Gradinar, ACTED                                |
| - Valentina Svet, Centru de finanțare a refugiaților | - Angela Ciobanu, AO Viitorul Incepe Azi               |
| - Oxana Canita, DOFM Ungheni                         | - Natalia Borshevskaya, A volunteer at UN Women        |
| - Vladimir Petrovic, IOM                             | - Sergiu Gulica, manager of the RAC (39 Romana street) |
| - Elena Guseinov, Gender Centru                      | - Tatiana, Ave Copii                                   |
| - Maxim Croitoru, Gender Centru                      |                                                        |
| - Olga Bitca, Gender Centru                          |                                                        |

### 5. Summary of discussions and agreements/ action points

Agenda	Discussion	Agreements/ Actions
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<p><b>Introduction</b></p> <p>Adela Glodeanu, UNHCR Senior Field Assistant, glodeanu@unhcr.org</p>	<ul style="list-style-type: none"> <li>• <b>UNHCR</b> shared the following points:           <ul style="list-style-type: none"> <li>– The referral pathway workshop was conducted jointly by UNHCR and IOM in September 2023. The deliverable document will be shared in this meeting for a validation and final fact check.</li> <li>– A new UNHCR Community Service Center is currently under construction in the Palace of Culture. It is expected to start its operation by the end of the year, and UNHCR hopes to hold the next coordination meeting in the new center if everything goes well as planned.</li> </ul> </li> </ul>	
<p><b>Activity updates from participants</b></p>	<ul style="list-style-type: none"> <li>• <b>Ungheni Municipality</b> shared the following points:           <ul style="list-style-type: none"> <li>– In the last few months, the municipality is receiving fewer requests for the humanitarian assistance. Refugees are showing up at the municipality for the physical verification of their presence in the municipality, but it has been a challenge to identify the exact number of refugees residing in Ungheni.</li> <li>– Currently, 30 refugee families are receiving medical assistance and 24 children are attending the kindergarten free of charge. The cost is covered by the municipality.</li> <li>– In Ungheni, Caritas Moldova, ICRC and ACTED are providing support to the RAC. There have been many changes in regulations regarding RACs, namely those related to accommodation and finance.</li> <li>– 24 refugees are living in the RAC (Strada Nationala 45) run by Caritas Moldova, half of which are children.</li> <li>– The municipality is also observing challenges from refugees living on their own, especially for utility cost. There were some tensions between refugees living in the RACs and those living on their own.</li> </ul> </li> <li>• <b>The manager of the RAC (Strada Romana 39)</b> reported as follows:           <ul style="list-style-type: none"> <li>– The maximum capacity is 70 people. Currently, 60 people are accommodated for a long term and 10 people for a short term. 17 of them are less than 2 years old. Currently, there is no specific issue, and the heating is functioning very well.</li> <li>– On 13 December 2023, ACTED will distribute clothes, shoes and blankets to residents in the RAC through NRC. ACTED also conducted a disinfection against fleas.</li> </ul> </li> </ul>	



	<ul style="list-style-type: none"><li>• <b>INTERSOS</b> shared that they are regularly conducting a mobile team to Ungheni, Calarasi and Nisporeni. Their activities are ongoing smoothly.</li><li>• <b>UNFPA</b> reported as follows:<ul style="list-style-type: none"><li>– They are delivering humanitarian assistance to the most vulnerable people by following their vulnerability criteria. There was a GBV case in Nisporeni but it was successfully dealt with by UNFPA.</li><li>– The integration of Roma people living in the RAC (Strada Romana 39) is not going well and the enrolment rate of children to kindergartens is lower than the other RAC run by Caritas Moldova.</li></ul></li><li>• <b>ACTED</b> reported that they are continuing various support including infrastructural support and information provision about TP in the RACs. The winterization project was conducted two weeks ago in a RAC, and they are going to conduct a distribution of NFIs.</li><li>• <b>Future Starts Today</b> reported that the organization is conducting a mobile team in Ungheni and Calarasi, funded by UNFPA and UNDP, to provide vouchers for medical products, and also providing vocational trainings.</li><li>• <b>IOM</b> mentioned that the team is providing mobile team to take patients to hospitals for initial medical checkups.</li><li>• <b>National Employment Agency</b> shared as follows:<ul style="list-style-type: none"><li>– There are many job offers that the agency can provide to refugees, but the refugees are not willing to take these job offers. The agency is also visiting the RACs to provide information and encourage the refugees to look for a job. The reasons of their unwillingness are that most of the job offers are at factories and the salary is low. The language is another issue.</li><li>– There are some cases where companies are forcing refugees to fulfill more tasks that agreed on the job description.</li></ul></li><li>• <b>CDA</b> shared as follows:<ul style="list-style-type: none"><li>– 80 to 90% of refugees in Ungheni are already registered in TP status and the other 10% are TCNs. There were some cases of unaccompanied and separated children, but in most cases, these children had a legal document or were accompanied by an adult with the power of attorney. No specific issues are identified so far.</li></ul></li></ul>	<ul style="list-style-type: none"><li>• UNHCR will notify the issue to Education WG and Roma TF.</li></ul>
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	<ul style="list-style-type: none"> <li>– UNHCR Community Service Center is receiving many questions from refugees regarding activities which are not related to any or the organizations present in the center. Recently, there were cases where refugees who could not receive a distribution from World Vision came to the center to complain about it, and the CSC could not handle since no information was shared in advance. On behalf of all organizations in the CSC, CDA asked all the organizations to inform them about basic information on future projects, especially distribution, in advance.</li> <li>• <b>A volunteer at UN Women</b> shared that the information about the policy change of UNHCR cash assistance was misunderstood by many Ukrainian refugees since the wording was not very clear. In response to that, <b>CDA</b> confirmed that those who are receiving UNHCR cash assistance have to confirm their legal status by submitting relevant documents online, but they are not required to apply for the cash assistance from the scratch.</li> </ul>	
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**6. Details of the Next Meeting**

<b>Date</b>	TBC
<b>Time</b>	TBC
<b>Venue</b>	TBC