



National Protection Working Group Meeting

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| Time & Location | 2 October 2019 / UNHCR Yıldız Kule Office, Turkey |
| Chaired by | Lara Özügergin – Assistant Inter-Agency Coordination Officer Johannes Van Gemund – Senior Inter-Agency Coordination Officer |
| Participants | UNHCR, UNFPA, IOM, WFP, ASAM, GIZ, DRC, Japan Center for Conflict Prevention, IGAM. |
| Meeting Agenda | <ol style="list-style-type: none"> 1. Announcements and Overview of 3RP Planning Timeline 2. 3RP Protection Sector Field Consultation Outcomes 3. Discussion on 3RP Protection Sector Narrative 4. Discussion on Protection Sector Log Frame |

| Agenda Point | Discussion |
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| Announcements and Overview of 3RP Planning Timeline | <ul style="list-style-type: none"> ▪ Prior to delivering a briefing on the outcomes of protection sector field consultations, coordinators shared the below announcements: <ul style="list-style-type: none"> – The sector contact list is currently being revised. Coordinators will be reaching out to members with regards to updating PWG focal points in the contact list. <ul style="list-style-type: none"> ➤ Action Point: Members to review and revise focal points for PWG (if necessary) once received through coordinators. – The Social Services Centers Task Force (SSC TF) will be facilitating a workshop on October 7th, with the aim of developing a collective, harmonized strategic approach to supporting SSCs. Once drafted by the Task Force, the strategy will be presented to the PWG for feedback and endorsement. ▪ The timeline for 3RP planning 2020-21, including protection sector specific events is shared as below: <ul style="list-style-type: none"> – Start of Inter-Sectoral Consultations – 4 September – Syria Task Force 1st Planning Meeting – 12 September – Protection Core Group Meeting – 16 September <ul style="list-style-type: none"> ○ Core group members were informed on field consultation locations, discussion content and sector log frame. Feedback received and incorporated in consultation planning accordingly. |



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| | <ul style="list-style-type: none">– Protection Sector Field Consultations – 20 - 30 September<ul style="list-style-type: none">○ Sector specific field consultations were carried out in three locations, namely Gaziantep, Istanbul and Izmir. Further information on consultation outcomes is shared below.– National Protection Working Group Consultation – 2 October– Sharing Sector Log Frame with Protection Partners – 7 October– 3RP Planning National Workshop – 14 October<ul style="list-style-type: none">○ The national workshop will be held on Monday October 14th, where public institutions will have the opportunity to provide feedback on general strategic direction of sectors. Minor changes to sector strategies may be expected. Nonetheless, in consideration of the tight deadline for submissions, PWG members request that the sector log frame be shared with them prior to the workshop. Subsequent to the workshop, if any changes are requested by public institutions, members will be requested to revise their appeals accordingly.– 3RP Partner Appeal and Budget Deadline – 15 October<ul style="list-style-type: none">➤ Action point: Coordinators to share revised sector log frame and draft narrative prior to the workshop in order to allow sufficient time for members to prepare their appeals. Members are to submit their appeals by October 15th, as sector coordinators are requested to compile all inputs and submit to inter-sector coordinators by October 17th.- Submission of 1st Draft to MENA – 21 October- Syria Task Force 2nd Planning Meeting – 23 October- High Level Roundtable Meeting – 22 November (tentative)<ul style="list-style-type: none">○ The finalized version which will be presented to the government on the 22nd November will be finalized |
| 3RP Protection Sector Field Consultation Outcomes | <ul style="list-style-type: none">▪ Overview of the 3RP protection sector field consultation process is as follows:<ul style="list-style-type: none">– Rationale: to meet with field counterparts, including provincial and local authorities, to seek feedback in relation to three prioritized thematic areas for 3RP protection sector narrative.– Prioritized thematic areas: complementarity with public institutions and localization efforts; social cohesion; accountability to affected populations.– Consultation locations: Gaziantep, Istanbul and Izmir.– Participation: Gaziantep (41 participants from UN agencies, I/NGOs and a key donor); Istanbul (34 participants from UN agencies, I/NGOs and public institutions); Izmir (20 participants from UN agencies and I/NGOs). Inter-Sectoral consultations were held in additional locations (Urfa, Hatay and Mardin) where protection issues were also discussed, through participation of public institutions, UN agencies and I/NGOs.▪ Outcomes of the 3RP protection sector field consultations are summarized below:<ul style="list-style-type: none">– <u>Complementarity and Localization</u> |



- Collaboration between public institution/local authorities and NGOs has strengthened compared to previous years;
- Provincial coordination mechanisms are perceived to be crucial platforms to strengthen complementarity in response;
- Municipalities are viewed as key local stakeholders;
- Intra-governmental collaboration and coordination requires further improvement;
- Joint strategic approaches required between relevant stakeholders, including public institutions;
- Public institutions require continuous capacity development support;
- Analysis of national legislation in relation to collaboration with public institutions and coordination leadership required;
- Strengthened coordination between central level and field emphasized;
- Meaningful engagement of refugees remains an area for improvement.
- **Social Cohesion**
 - Mainstreaming of social cohesion in refugee response and applying do no harm;
 - Sustainability of social cohesion interventions is emphasized (ad hoc/one-off vs. process);
 - Identification of common challenges between communities is considered to be an effective approach to interventions;
 - Resources and support to public institutions contributes to reducing social tensions;
 - Increased support to host communities is required;
 - Monitoring impact of interventions is an area identified for improvement;
 - Ongoing relocation processes expected to have impact on social cohesion on the local level;
 - Positive contributions of refugees in host communities should be better highlighted;
 - Differing views in relation to leadership of public institutions in relation to social cohesion;
 - Need to better comprehend/consider experiences of different groups in designing activities;
 - Need to further harmonize understanding on social cohesion between agencies/sectors.
- **Accountability to Affected Populations**
 - Refugee engagement in participatory and representative structures should be emphasized;
 - Adequate funding, including through inclusion of dedicated positions in programme budgeting, should be made available in order to effectively incorporate AAP into programming;
 - Transparency on funding and programming, including targeting criteria, is crucial in terms of reducing social tensions as this continuously causes misinformation within host communities;
 - Guidance note on AAP to be comprehensively rolled out including through trainings to harmonize understanding around concept and practical implementation.



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| | <p>– Other Prioritized Issues</p> <ul style="list-style-type: none">○ Narrative should carefully balance the importance of working with public institutions as well as with communities;○ Legal Counselors Group discussion outcomes:<ul style="list-style-type: none">▪ Corrections on legal / marital status in the GöçNet registration system/TPIDs at PDMs;▪ Delays in appointing lawyers/lack of appointment via the national legal aid system by Bar Associations;▪ Limited presence of interpretation services at police stations is still an issue, which hinders effective complaint processes. |
| <p>Discussion on 3RP Protection Sector Narrative</p> | <ul style="list-style-type: none">▪ In general, members agree on the validity of the field consultation outcomes.▪ Systematic data collection, management and analysis by public institutions is perceived as an area for improvement and is viewed as an integral element to the systems-strengthening processes. It is informed that MoFLSS is currently aligning data collection modalities in relation to UN capacity development support to SSCs.▪ Localization and leadership of public institutions and local governments is gaining prominence compared to previous years. Further collaboration, including between centers/services provided under the umbrella of one Ministry should be strengthened (i.e. linkages between Social Service Centers and child support centers/ŞÖNİMs).▪ Establishment of additional youth centers, community centers and women's shelters are viewed as crucial efforts in achieving complementarity and localization of efforts.▪ Host community support should be better emphasized and sought in and through the upcoming 3RP.▪ Members suggest there is a need to engage with public institutions on a more regular basis through workshops, including those focused on establishing/formalizing referral mechanisms as well as sharing good practices towards replication.▪ 3RP partners should increasingly focus on raising awareness on rights and obligations targeting refugee and host communities.▪ Members suggest that the PWG should prioritize efforts around clarifying the roles of public institutions in coordination leadership as well as in refugee response in general. This analysis should be based on available national legislation.<ul style="list-style-type: none">➤ Action Point: PWG is tasked to prioritize efforts around clarifying the roles of public institutions in coordination leadership as well as in refugee response in general. This analysis should be based on available national legislation.▪ With regards to accountability, members suggest that the PWG map available feedback and complaint mechanisms available in public institutions (i.e. hotlines, BIMER, CIMER etc.).<ul style="list-style-type: none">➤ Action Point: PWG to map available feedback and complaint mechanisms available in public institutions, as a priority activity.▪ To reach a comprehensive understanding around accreditation procedures initiated by PDoFLSS, a monitoring form (integrated into Activity Info) prepared by PWG in previous months is to be shared with members for feedback on the form. Subsequently, the form should be rolled out. |



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| | <p>➤ Action Point: PWG coordinators to share form on monitoring accreditation procedures to receive feedback on the template. The form will later be rolled out to better comprehend outcomes and trends of the accreditation processes across provinces.</p> |
| <p>Discussion on Protection Sector Logframe</p> | <ul style="list-style-type: none">▪ No requests for amendments/additional indicators were received through the field consultations. A major development of this year is that ECHO aligned protection indicators for its own partners to those in the 3RP framework. It is also noted that as changes and fine-tuning of indicators have been made throughout the years, it would be beneficial to keep the log frame as is, without major changes, to better analyse progress and trends in the protection situation over the years. Lastly, it is noted that South East PWG is currently working with PDoFLSS in Gaziantep to align reporting between accredited NGOs and PDoFLSS to 3RP protection indicators. This is a pilot process of which MoFLSS is informed, lessons learnt from the process may pave way for expansion of the 3RP log frame across the country for reporting from NGOs to PDoFLSSs.▪ Protection coordinators and UNHCR IM held a meeting to review the current sector log frame with the sub-sector coordinators. During the meeting, the following revisions were agreed upon:<ul style="list-style-type: none">– Indicator 3.1.1. changed from # of individual GBV survivors identified, assessed and/or provided with GBV specific response services to 3.1.1. # of individual GBV survivors and those at risk assessed, 3.1.2. # of individual GBV survivors provided with GBV specific response services and 3.1.3. # of individual GBV survivors referred to multi-sectoral GBV specific response services.– Indicator 3.3.2. changed from # of individuals reached through capacity building initiatives for strengthening GBV prevention and response (government and humanitarian staff) to 3.3.2. # of governmental and non-governmental institutions supported with PSEA specific activity programming and 3.3.2 # of individuals reached through capacity building initiatives for strengthening GBV and SEA prevention and response (government and humanitarian staff).– Indicator 4.3.1. # of children participating in structured, sustained child protection or psycho-social support programmes to 4.2.1. # of children participating in structured and sustained psycho-social support programmes.– Indicator 4.2.1. # of evidence based materials produced on Child Protection issues removed.– Additional indicators included as 4.2.2. # of individuals reached with positive parenting programmes and 4.2.3. # of individuals reached through information campaigns and awareness-raising initiatives on child rights and protection.<ul style="list-style-type: none">➤ Action Point: The indicator guidance note is to be revised once the log frame is finalized, to provide information and clarification on the scope of some protection indicators. |



Action Points

Focal Point

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| The indicator guidance note is to be revised once the log frame is finalized, to provide information and clarification on the scope of some protection indicators. | PWG Coordinators UNHCR IM |