Inter-Agency Coordination Türkiye

Cash-Based Interventions Technical Working Group

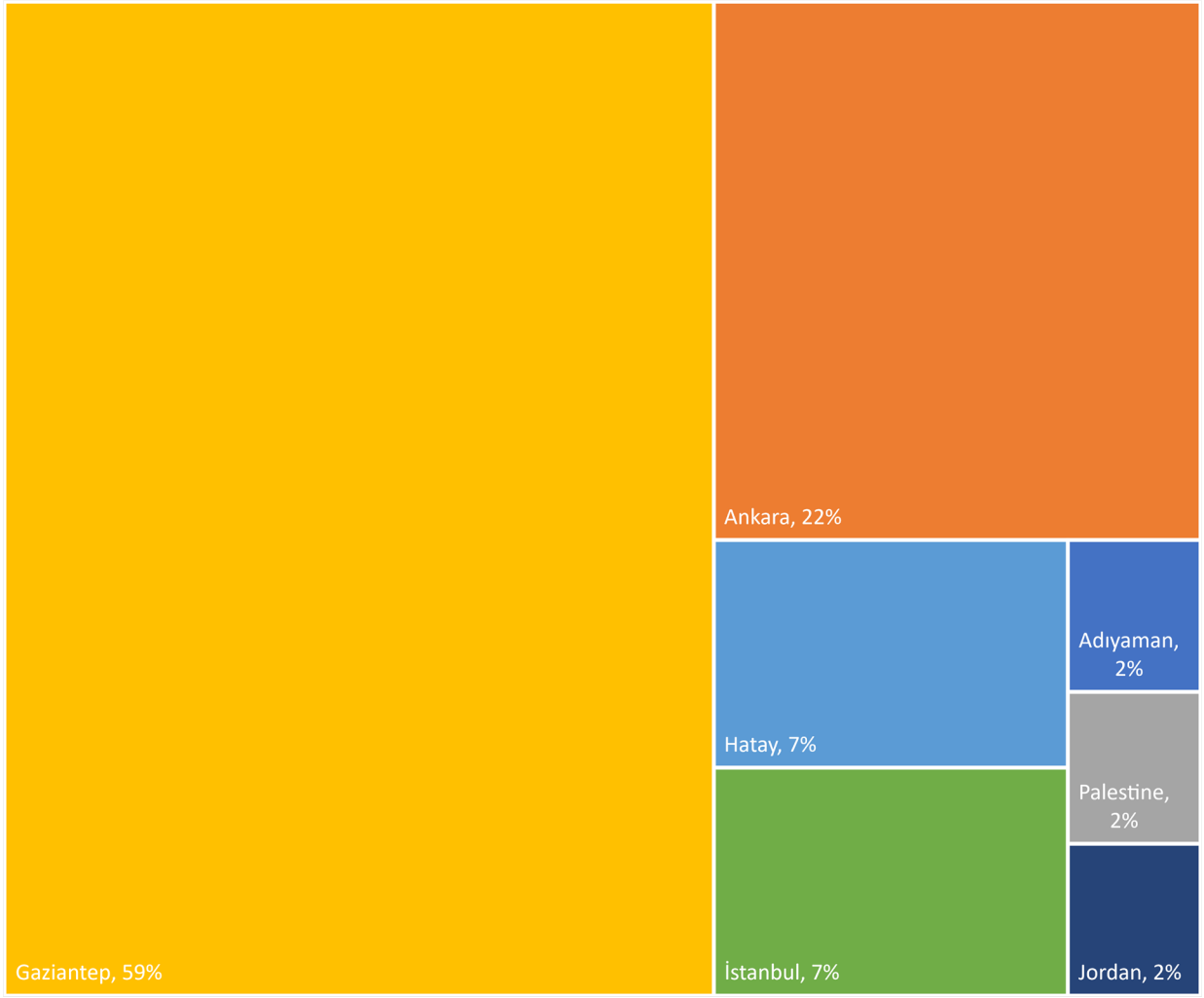
Gaziantep

January 25, 2024

Agenda

Agenda Items	Time	Responsible	Details
1. Welcome & Introductions	14.00 – 14.10	All partners	Welcome & Introductions
2. Review: Action Points & Announcements	14.10 – 14.25	UNHCR/TRC	Review of Action Points Introducing CVA Technical Advisory Group Announcement: Performance Evaluation Survey Announcement: Reviewing MEB with WFP VAM Announcement: Meeting frequency in 2024
3. Operational Planning	14.25 – 14.30	UNHCR/TRC	**CVA Learning Event: Knowledge and Insight Exchange** Action Points from the CVA Event Satisfaction Survey Results Final Report
	14.30 – 14.55	UNHCR/TRC	**Workplan & ToR** 2024 Draft Workplan Updated ToR
	14.55 – 15.10	All partners	**Program Updates**
	15.10 – 15.15	UNHCR	**Presentation: Cash cross-checking tool** Cash Cross-checking Satisfaction Survey
	15.15 – 15.25	TRC	**CVA Skills Gap Analysis**
4. AoB	15.25 – 15.30		Any other business

Welcome & Introductions



CALP Network
CARE
DG ECHO
DKH
Elaf for Relief and Development
FAO
GeniusTags
GOAL
Hope Revival Organisation
IBC
IDA
IFRC
IhsanRD
IOM
Maram Foundation
Olive Branch Organization
Orange Organization
PRM – US Embassy
REALs
Relief International
SARD
Save the Children
Sened
SEVKAR
SGDD-ASAM
Shafak
Solidarites International
Takaful Alsham
TRC
Trust Consultancy
UDER
UN Women
UNHCR
UNICEF
UOSSM-Der
WFP
WHH
WVI
YSYD

Review Action Points

Action Points *(from 7 December 2023)*	**Progress**
Formation of the Technical Advisory Group	Done
Lessons Learned Workshop	Done
2023 CBI TWG evaluation survey dissemination	Done
*Revision of the CBI TWG Workplan 2024	Done
*Establishing CBI TWG ToR in compliance with CAG guidance, and national/local needs	Done
GBV – CBI Organisational Workplan	Pending*

Announcements

- **Introducting CVA Technical Advisory Group (TAG)**
  - Begüm Akdoğan (Concern)
  - Ceren Karataş (Save the Children)
  - Mustafa Alloush (Orange)
  - Mohamad Haddad (CARE)
  - Semih Çetin (Support to Life)
- **Announcement: Performance Evaluation Survey**
- **Announcement: MEB Update with WFP VAM**
- **Announcement: Meeting frequency in 2024**
  - Until March 2023, bi-weekly (every two weeks) schedule continues.
  - Day of the meeting is moved back to original 3RP Schedule: Tuesday at 14.00
  - In-person meetings will be conducted rotationally between Ankara and Gaziantep.

CVA Learning Event: Knowledge and Insight Exchange

Action Points from the CVA Learning Event

Volatility of Prices & Budgeting: Develop tools to monitor fluctuating commodity prices and inflation rates to address the information needs of programs. Support partners in developing strategies to cope.

Optimizing Coordination Efforts in 2024: Ensure that common criteria and guidance for MPCA and sector specific cash is provided by the CBI TWG.

Collaboration and Information Sharing: Strengthen information sharing regarding CVA between sectors to prevent duplication and enhance efficiency.

Targeting: Lead a participatory process to establish a common and strategic targeting of beneficiaries, including identifying relevant data and coordinating with local partners.

Verification Process for Cash Assistance: Establish technical expertise and experience sharing of verification process.

CVA Learning Event: Knowledge and Insight Exchange

Action Points from the CVA Learning Event

Government and Public Institutions Priorities: Guide partners for/consider consulting to public institutions, local and sub-national coordination mechanisms regarding targeting and evolving needs.

Capacity Building: Develop and implement training programs based on the identified training topics, addressing skills for CVA for Protection, market assessment, and more.

Private Sector Involvement: In collaboration with relevant national/local coordination platforms, explore opportunities for involving the private sector in terms of resource mobilization and financial service provision.

Monitoring and Evaluation: Address challenges in PDM implementation and difficulties in reaching beneficiaries by refining monitoring frameworks and sampling strategies.

CVA Learning Event: Knowledge and Insight Exchange

Advocacy Points from the CVA Learning Event

Donor Communication: Identify and report the challenges faced in convincing donors during modifications and advocate for flexibility in donor expectations.

Localization and Constant Communication: In collaboration with local coordination platforms, advocate for implement continuous communication strategies with government partners, focusing on the localization of programs and engagement with local staff.

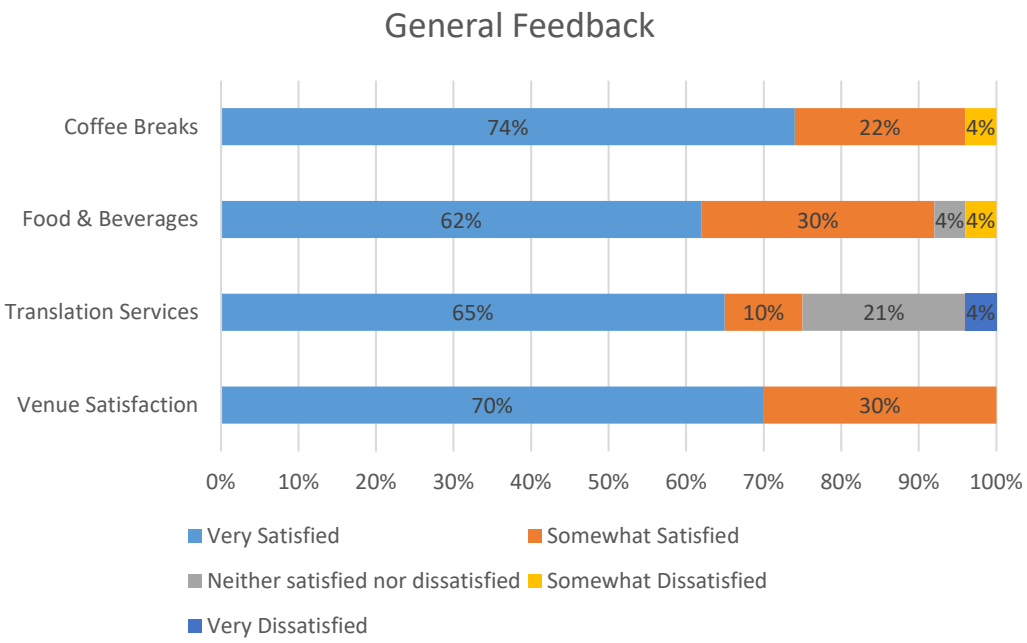
Adaptability and Plan B: Advocate with agencies for developing and implementing contingency CVA plans for the adaptability of transfer modalities, considering alternative approaches in remote areas.

Government and Public Institutions Priorities: In collaboration with local coordination platforms, advocate to improve collaboration with governmental authorities to overcome challenges against permit processes and challenges related to accessing temporary settlements.

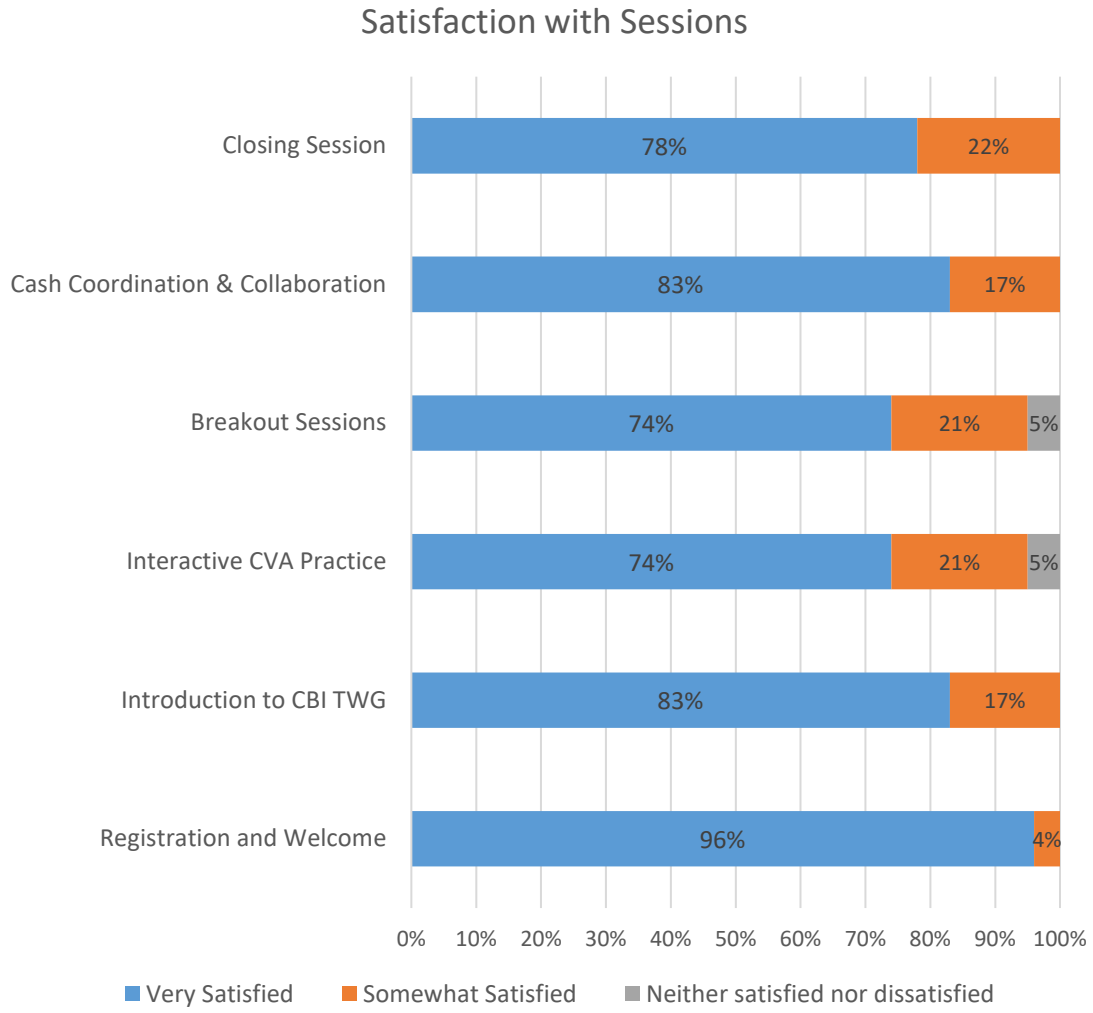
Integration with Social Assistance Systems: In collaboration with relevant coordination platforms at national and local level, advocate for better integration with social protection systems, emphasizing coordination with relevant ministries and mapping activities.

CVA Learning Event – Satisfaction Survey

- 19 December, Gaziantep
- 57 participants from various organizations
- 1-day interactive event
- 23 respondents



CVA Learning Event – Satisfaction Survey



CVA Learning Event – Satisfaction Survey

Recommendations & Comments

- *«Members of the TWG were always very participative, informed and collaborative. Being part of your event was a great learning experience.»*
- *«The event was really great. Thank you everyone; Ahmet, Ali and Busra. Few comments maybe on the CVA practice session, it could be organized in a better way.»*
- *«Such workshops should be repeated regularly. Participants should be invited by the government and coordination should be strengthened.»*

➢ CVA Learning Event Final Report

CVA Learning Event

Workplan & ToR update

- **ToR**
- **Workplan**

Final draft documents are shared with the mailing list.

Documents to be endorsed next meeting.

Program Updates

- **Program updates from all members**
- **Cash Cross-Checking Tool Update (UNHCR)**

Cash Cross-Checking Tool Survey Results

1. Name of your Organization

More Details

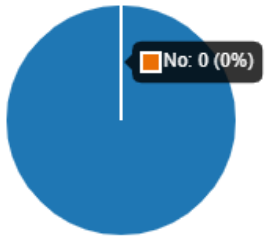
3
Responses

Latest Responses
"International organization for migration"
"CARE"
"UNHCR"

2. Using ICCP It saves me time/effort/resources

More Details

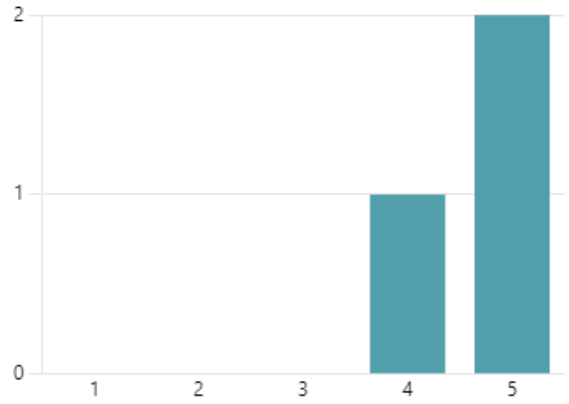
Yes	3
No	0



3. On a scale of 1 to 5, how satisfied are you with ICCP platform

More Details

4.67
Average Rating

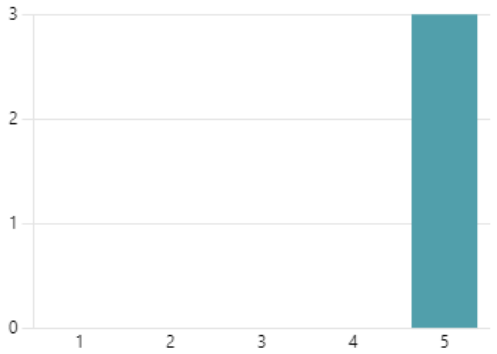


Cash Cross-Checking Tool Survey Results

4. How likely would you recommend to use ICCP for futuer project?

More Details

5.00
Average Rating



5. Which of the following best describes your main challenge in using ICCP service

More Details

The interface is confusing	0
The functionality is limited	1
The performance is slow	0
All of the above	0
None of the above	2

6. How can we improve ICCP?

3 Responses

ID ↑	Name	Responses
1	anonymous	Many thanks, my only comment about the platform, in the report part it would be good to see numbers as Duplication with other organization instead of only duplication.
2	anonymous	Enhancing the database to its fullest potential.
3	anonymous	1- The system should possess the capability of verifying ID numbers that do not commence with '99.' Given that different organizations focus on targeting members from the host community, it is advisable to include a feature enabling the cross-checking of host community IDs. 2- Some wrong IDs were uploaded successfully on the platform without error notification.

7. What features would you like to see added/removed from ICCP?

3 Responses

ID ↑	Name	Responses
1	anonymous	In reporting part everyone should be able to see number of duplications with other organizations.
2	anonymous	None
3	anonymous	Facilitating the ability for each organization to download their previously uploaded data as "Targeted" or " Assisted" is recommended, However, if such action would compromise the encryption, this suggestion may be disregarded.

CVA Skills Gap Analysis Survey Tool

- Link: https://enketo.unhcr.org/NvYowOXg Deadline: Please submit the survey by CoB Friday, 02, 2024

For troubleshooting contact: Ozgur Savascioglu savascio@unhcr.org

Primary Target

- Governmental Organizations, NGO, INGO, RCRC, UN, Donors,
- Embassies, Consulate, Sectors, Academia and Private Sector

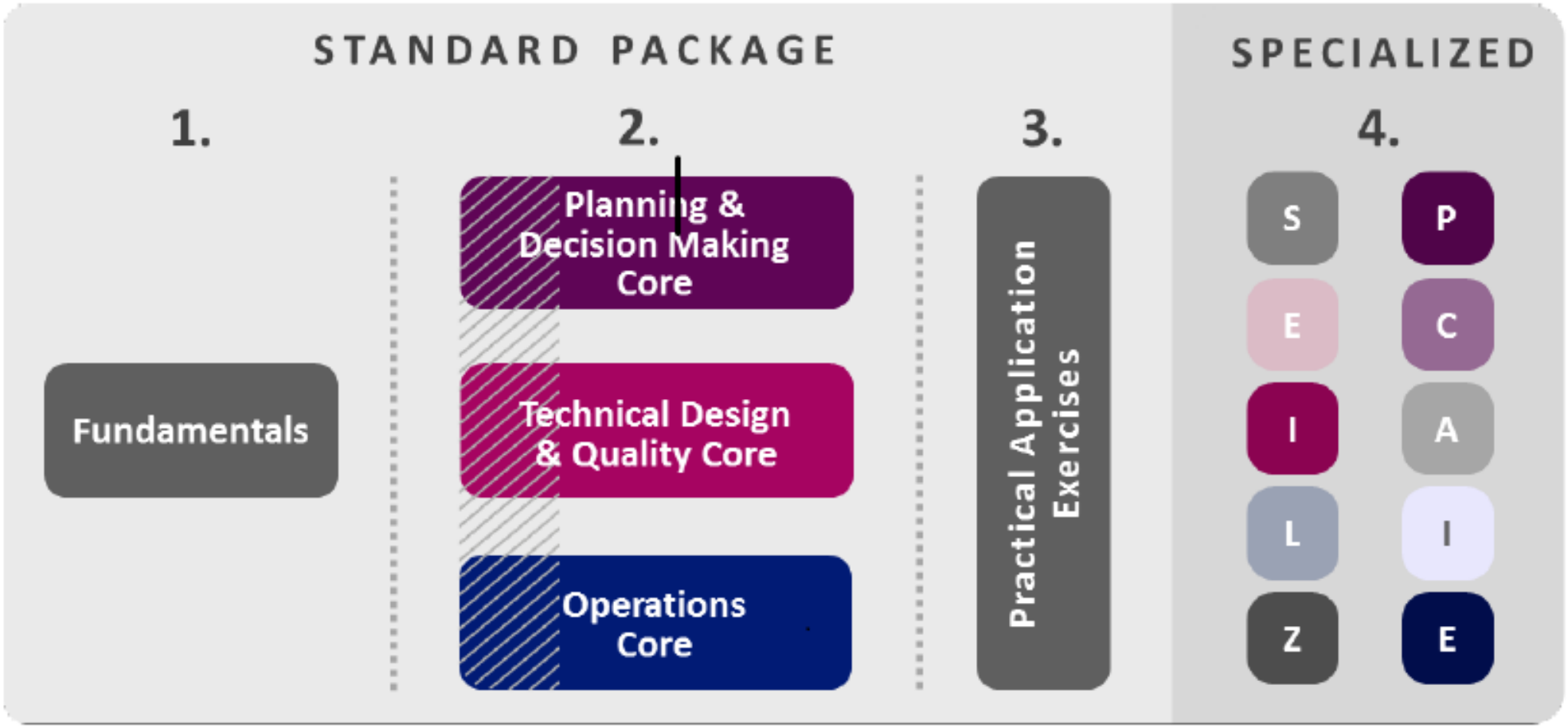
Who can fill this Survey? All Individuals engaged in Cash and Voucher Assistance Activities

- **Managers** (i.e. Head of Organization or Head of Programmes), **Programme Staff** (Planning, Implementing, Monitoring and Managing CVA activities)
- **Business Support Teams** (Finance, Supply Chain, ICT engaged in CVA activities) and **Coordination Leads and co leads**

Learning Pathways

Collaboration and Resource Management?

Learning Pathways (example from CALP)



SKILLS Gap ANALYSIS Turkiye

Inter-Agency Coordination Türkiye

- Introduction
  - Organization
  - Role and Job category
  - Area of Operation and Context
  - Specialization
- Individual pre-existing Knowledge and Skills
  - Based on Project Cycle
  - Previous experience in CVA Trainings
  - Priorities and preferences
- Collaboration
  - Capacity Building Plans
  - Support to CBI TWG
    - Technical
    - Financial
    - Logistical

Access tool here

AoB

- Any other business

THANK YOU !