Protection Dashboard

Quarter 4

Uganda Refugee Response Plan (RRP) 2022-2023 January - December 2023

Overview

The overall protection objective is to ensure that refugees and asylum-seekers have access to fair and accelerated asylum procedures as well as full enjoyment of their rights as set forth in international and domestic laws. It remains crucial for UNHCR and Partners to continue to strengthen the capacity of the government institutions to respond to emergencies, support improvements in registration and the asylum system whilst providing life-saving services, as well as monitoring, mitigating protection risks, building resilience of the forcibly displaced and stateless persons and enhancing durable solutions. Efforts will continue to be made in reinforcing comprehensive feedback and response mechanisms to ensure accountability to affected populations (AAP). In addition, special focus will be given to the vulnerable groups including persons with specific needs with the objective of ensuring that they have equal access to protection assistance and the opportunity to participate in community self-management and decision-making.
Meanwhile, peaceful coexistence among communities as well as the provision of mental health and psychosocial support services (MHPSS) will remain a priority.

Product Scope

This product covers an overview of the sector, key achievements, funding situation including Gender Based Violence (GBV) and Child Protection (CP) units, Registration, Refugee Status Determination (RSD), Community-Based Protection (CBP), Mental Health Psychosocial Support (MHPSS), Legal Assistance and Feedback, Referral and Resolution Mechanism (FRRM) part of protection leaving out CP and GBV which have been analyzed in separate dashboards.

Analysis of achievements of the sector

Refugee Status Determination (RSD): The Refugee Eligibility Committee (REC) conducted accelerated RSD procedures as a strategy to clear the backlog of asylum applications. A total of **9,645 applications**, comprising 16,708 individuals were handled. Of these, **14,559 individuals were granted refugee status**, while 2,149 individuals were rejected/deferred. The recognition rate for the cases that went through the accelerated procedures was **97%**. Concurrently, the Refugee Appeals Board (RAB) held four sessions and reviewed 30 applications. The RAB confirmed the decisions of the REC in 12 cases and set aside REC decisions for 15 cases. A capacity-building training session was conducted for members of the Refugee Appeals Board.

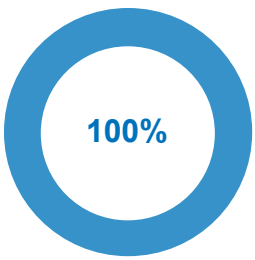
Access to Justice: A total of **56,046 (30,261 Females, 25,785 Males)** refugees and host community benefited from sensitization on the Ugandan and Refugee Law. While **1,519 (375 Females, 1,144 Males)** refugees benefited from mobile courts sessions in the settlement, material support, detention monitoring visits and legal representation. In terms of challenges, **limited funding for legal representation**, inadequate physical infrastructure, and resources for community outreaches and mobile court sessions in the settlements continue to hinder access to justice for refugees and host communities.

Accountability to Affected Populations (AAP): A total of **70,191** complaints have been addressed through effective feedback and response mechanisms including **627** received and addressed from the host community. **69%** of the complaints were received through the inter-agency FRRM, while **31%** received through other mechanisms. **In Q4 2023**, the inter-agency FRRM helpline received and referred **9,113** new queries, out of the **48,740** queries received and referred throughout the reporting year. Through other feedback and response mechanisms including protection/help desks, complaints and suggestion boxes, **5,562 new queries have been received**, referred to and addressed by partners during the reporting period for a total of **21,451** queries for the entire year.

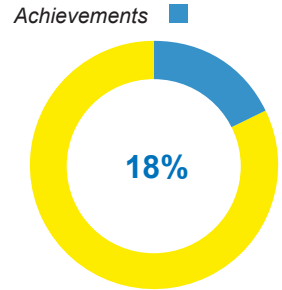
Community-Based Protection (CBP): The Refugee Engagement Forum (REF) held its 19th session at Silver Springs Hotel in Kampala between 1st to 03rd November with the presence of **38 refugee leaders (17 Females, 21 Males)**. The refugee leaders finalized the three **(3) pledges** for the Global Refugee Forum (GRF) that took place between 13 to 15 December 2023 in Geneva. The pledges were articulated in the areas of Education, Self-reliance, and Climate Action/Environment. Further discussions centred on legal identity and its implications while residing in Uganda, training on clean cooking alternatives, prioritization of food/cash assistance, and discussions on the feedback and response mechanisms. Discussions were also opened on concerns raised by the refugees with partners on Education and Health sectors. In Q4, UNHCR and partners have continued to implement **185 projects targeting peaceful co-existence** between the communities across the settlements. T**he Private sector was the main contributor in this area with 71 supported projects**.

Support to Persons with Specific Needs (PSNs) including Mental Health and Psychosocial Support (MHPSS): A total of **49,322 PSNs (35,996 females, 13,326 males)** have been supported with health, livelihood, shelter, case follows-ups, food assistance, etc. by the various partners across the Uganda Refugee Response. This represent **40%** of the target which is linked to challenges related to funding affecting the partners across the response. **The top 5 of the settlements touched by the interventions** includes Kyaka II, Imvepi, Kyangwali, Palabek and Nakivale. **349,027 (210,436 Females, 138,591 Males)** persons have been reached by interventions addressing mental health challenges across the 13 settlements. **44,206 host community members** have also been supported by MHPSS responders.

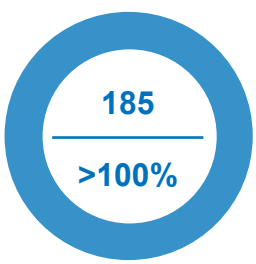
Key indicators



% of refugees in Uganda who are individually registered in proGres with minimum data set
Target: 98%



% of eligible asylum seekers whose asylum applications have been adjudicated in line with the RSD procedures and standards (*Target: 95%)*



Community-led projects or community empowerment projects, where peaceful coexistence is the primary project purpose
Target: 108

Funding

Inc CP and GBV

$157M
Total Required

Received 44% Gap 56%

Achievements data: ActivityInfo + proGres v4
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Outcome: Access to asylum procedures, including reception, registration, and refugee status determination (RSD)

Indicator	*Actual*	*Target (2023)*	*Actual against annual target*
% of refugees in Uganda who are individually registered in proGres with minimum data set			
- Congolese refugees	100%	100%	100%
- South Sudanese refugees	100%	100%	100%
- Other refugees	100%	100%	100%
Eligible asylum seekers whose asylum applications have been adjudicated in line with the RSD procedures and standards			
- Congolese refugees	23%	95%	23% / 77%
- Other refugees	17%	95%	17% / 83%

Note: Sudanese and South Sudanese refugees are granted refugee status on prima-facie basis.

OUTCOME: Accountability to all persons of concern is strengthened through meaningful engagement and participation of communities

Indicator	*Actual*	*Target (2023)*	*Actual against annual target*
Complaints addressed through effective feedback mechanisms			
- Congolese refugees	40,609	32,000	>100%
- South Sudanese refugees	18,885	15,000	>100%
- Other refugees	10,070	19,000	53% / 47%
- Host community	627	1,800	34% / 65%

OUTCOME: Persons with specific needs have timely access to appropriate services and participate in community activities and decision-making on an equal basis with others

Indicator	*Actual*	*Target (2023)*	*Actual against annual target*
Persons with specific needs provided with support			
- Congolese refugees	28,749	40,000	72% / 28%
- South Sudanese refugees	18.015	80,000	23% / 77%
- Other refugees	2.029	3,000	68% / 32%
- Host community	529	300	>100%
Interventions to address barriers			
- Congolese refugees	253	50	>100%
- South Sudanese refugees	1,511	75	>100%
- Other refugees	0	25	0%
- Host community	142	10	>100%

OUTCOME: Refugee and host communities populations have improved well being and functioning including very vulnerable people

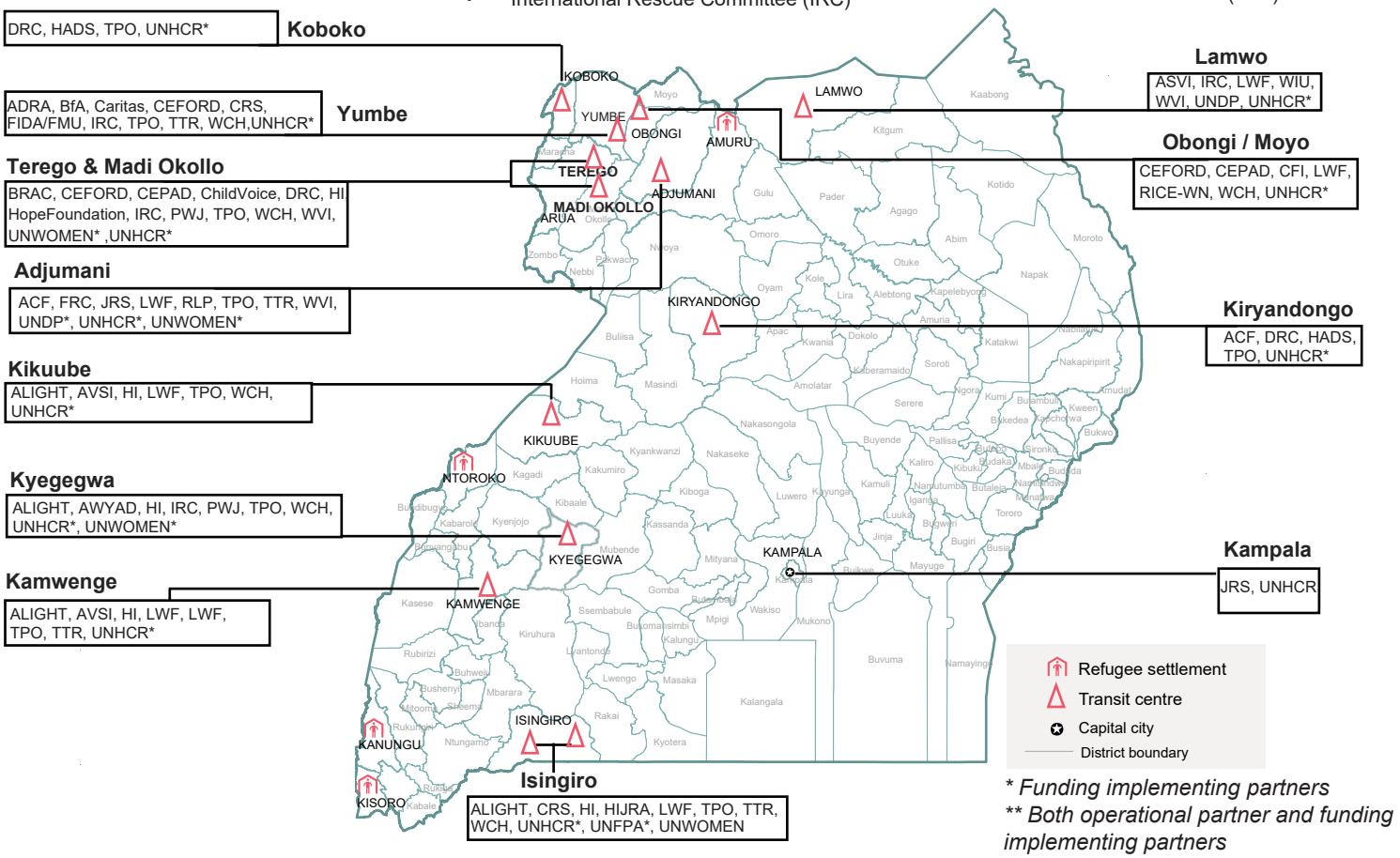
Indicator	*Actual*	*Target (2023)*	*Actual against annual target*
Individuals receiving psychosocial support			
- Congolese refugees	155,545	96,522	>100%
- South Sudanese refugees	146,318	180,831	81% / 19%
- Other refugees	2,958	35,664	8% / 92%
- Host community	44,206	79,689	55% / 45%

OUTCOME: Physical safety and access to justice by Persons of Concern strengthened

Indicator	*Actual*	*Target (2023)*	*Actual* ■ *against annual target* ■
Refugees receiving legal assistance and legal aid services			
- Congolese refugees	34,391	30,000	>100%
- South Sudanese refugees	32,835	40,000	82% / 18%
- Other refugees	1,796	15,000	12% / 88%
- Host Community	3,095	1,000	>100%

Operational Presence

- Action Against Hunger (ACF)
- Adventist Development and Relief Agency (ADRA)
- Alight
- Association of Volunteers in International Service (AVSI)
- Brass for Africa (BfA)
- Building Resources Across Communities (BRAC)
- Caritas Uganda
- Catholic Releif Services (CRS)
- Child Fund International (CFI)
- Child Voice International (ChildVoice)
- Community Empowerment for Peace and Development (CEPAD)
- Community Empowerment for Rural Development (CEFORD)
- Danish Refugee Council (DRC)
- Finnish MIssion Uganda (FIDA/FMU)
- Finnish Refugee Council (FRC)
- Hope Foundation
- Humanitarian Assistance and Development Services (HADS)
- Humanitarian Initiative Just Relief Aid (HIJRA)
- Humanity&Inclusion (HI)
- International Rescue Committee (IRC)
- Jesuit Refugee Service (JRS)
- Lutheran World Federation (LWF)
- Office of the Prime Minister (OPM)
- Peace Winds Japan (PWJ)
- Refugee Law Project (RLP)
- Rural Initiative for Community Empowerment in West Nile (RICE-WN)
- Transcultural Psychosocial Organization (TPO)
- Tutapona Trauma Rehabilitation (TTR)
- United Nations High Commissioner for Refugees (UNHCR)
- War Child Holland (WCH)
- Windle International Uganda (WIU)
- World Vision International (WVI)



** Funding implementing partners*
*** Both operational partner and funding implementing partners*

The boundaries and names shown and the designations on this map do not imply official endorsement or acceptance by the United Nations