The Government of Poland has the primary responsibility of the refugee response. Under the Refugee Coordination Model, the UN Refugee Agency (UNHCR) coordinates the complementary activities of humanitarian actors.

Since March 2022, the RCM has been adopted to respond to the sudden influx of refugees from Ukraine. In Poland, the RCM is coordinated through the Inter-Sector Coordination Group (ISCG). The RCM facilitates interventions that are in line with government priorities while maximizing resource complementarity and impact. At the national level, the ISCG in Poland consists of the sectors as outlined on this page. Additionally, several working groups and networks are reporting to the ISCG. Taking a localized approach, aside of the national structure, inter-agency Refugee Coordination Fora (RCF) are established in Mazowieckie (Warsaw), Malopolskie (Krakow), Lubelskie (Lublin) and Podkarpackie (Rzeszow).

The RCM maximizes opportunities for cross-fertilization in the implementation of the 2024 Refugee Response Plan through the ISCG and RCF architecture, enabling participating organizations to build on tangible achievements made in 2023.

* - including mental health and psycho-social support working group jointly with the protection sector

** - Accountability to Affected Populations (AAP) & Protection from Sexual Exploitation and Abuse Network (PSEA)