

OVERVIEW: The war in Ukraine has damaged or destroyed more than two million housing units, according to the [third Rapid Damage and Needs Assessment](#), and consequently left millions of Ukrainians in need of various forms of housing support. Through its shelter and housing assistance, UNHCR supports:

- People in areas that continue to be directly affected by hostilities and need rapid support for urgent repairs on housing.
- People who have either remained in or returned to damaged housing in war-affected areas and who need support with house repairs.
- People in situations of protracted internal displacement who need individual or communal accommodation in a medium to longer-term.



War-affected people in Kharkiv Oblast get help to repair their homes, through a pilot project called "Workshop on Wheels", implemented by UNHCR's partners Angles of Salvation. ©Angles of Salvation/Oleksii Hutnyk

UNHCR's Emergency Shelter and Housing Programme in Ukraine: The programme aims to ensure that the most vulnerable among people affected by the war, whether displaced, remaining at home or having returned from displacement, have access to housing. In the fifth round of [UNHCR's Intention Survey](#), internally displaced people raised access to housing along with access to livelihoods opportunities as a key enablers of sustainable and dignified return UNHCR adopts approaches taking the local contexts into account and includes support that contributes to recovery and durable solutions.

Emergency Shelter Kits (ESK) and Materials:

2024 Target:

288,000
individuals

- ➔ **Emergency shelter kits and materials** - In the first quarter of 2024 UNHCR, through its partners, provided emergency shelter assistance to almost **14,000 HHs, 27,000 individuals**. Additionally, **over 180 civilian infrastructure facilities** were supported around Ukraine (educational, medical, administrative and heritage). To ensure immediate and efficient response to the urgent needs on the ground, UNHCR provided partners with: **18,600 ESKs, over 39,800 oriented strand board (OSB), 23,000 tarpaulins and 438 rolls** of transparent plastic sheeting. By end of March 2024, UNHCR and partners provided shelter support in 17 Oblasts, top 5 oblasts: Donetsk (31%), Kharkiv (23%), Kherson (18%), Sumy (9%) and Dnipro (6%).
- ➔ **Installation of emergency shelter materials or ESKs:** UNHCR introduced a new type of shelter support to vulnerable population groups with installation of emergency shelter materials or ESKs. During the first quarter of 2024 such assistance was provided to over 250 people by UNHCR's implementing partners.

Durable House Repairs:

2024 Target:

139,320
individuals

- ➔ **Contractor led repairs** - 770 households (HHs), 2,047 individuals, were provided with house repairs by national construction companies, contracted by UNHCR.
- ➔ **Materials for house repairs** - 430 HHs, 1,093 individuals, were provided with durable materials for house repairs such as roofing sheets, timber battens, doors and windows, waterproofing and insulating materials, etc.
- ➔ **Mobile trucks** - complementary to materials for house repairs assistance, 126 HHs were assisted with the installation of around 1,500 windows, doors and roof repairs. This assistance is a new initiative to provide people with technical advice, equipment and installation for vulnerable groups.

Improvement and Expansion of Accommodation for IDPs:

2024 Target:

114,905
IDPs benefitting
from improved
or new
accommodation

- ➔ **Improvement and expansion of Collective Sites (CS):** UNHCR and partners will conduct refurbishment work in 9 collective sites in Vinnytsia, Poltava, Kharkiv and Zaporizhzhia to improve and increase the number of available sleeping spaces, improve the WASH conditions, as well as accessibility and safety of the premises. Partners' technical assessments are ongoing in Kharkiv and Zaporizhzhia while UNHCR contractors have started works in CS in Vinnytsia and Poltava.
- ➔ **Repair of rural houses for IDPs:** UNHCR and partners are conducting assessments of existing housing stock chosen by IDPs as a long-term accommodation solution in the Western and Central regions of Ukraine. Partners assessed approximately 35% of the target caseload in the first quarter of the year and started the procurement phase for repairs.
- ➔ **Rental Market Initiative:** UNHCR and its partners have started the rental assistance programme in 11 Oblasts in the Western, Central and Southern regions of Ukraine. IDP families seeking alternatives to living in CS will be assisted with 6 months rental package including the costs of rental deposit and utilities. This programme aims at providing alternative housing solutions, following a case management approach where each case is assessed and provided with a solution specifically tailored for its unique situation. www.unhcr.org/ua/en

→ Shelter and NFI Cluster:

The Ukraine *Shelter and NFI Cluster* is led by UNHCR with DRC and PIN as co-chairs (National and East) and consists of around 145 partners collaborating to deliver three cluster objects as per *HNRP 2024*. The cluster has four active sub-hubs based in Lviv, Odesa, Dnipro & Chernihiv. In 2024, the cluster will target 3.91 m Ukrainians for SNFI support and requires a budget of US\$ 604 million. Please refer to the clusters [webpage](#) for current 5W dashboards, factsheets, and sector specific guidance.

For people who have lost their homes:

For people whose homes were destroyed, UNHCR is providing Ukrainian made, prefabricated homes, installed on families' own land, enabling them to stay or to return home if they wish to do so. These units offer a longer-term solution and provide a foundation for families to rebuild their lives and to stay within their communities.

UKRAINE IS HOME is a collaborative platform, led by Ukraine's Ministry of Communities, Territories, and Infrastructure Development, in partnership with UNHCR. It facilitates *access to housing solutions for people whose homes have been damaged or destroyed during the war*, including refugees and IDPs who want to return home. The platform builds on the Government's efforts to develop compensation mechanisms for people whose homes were damaged or destroyed in the war and UNHCR's longstanding leadership of the humanitarian shelter cluster in Ukraine and partnership with local, national, and international stakeholders. Aligned with the overall aims and vision of the Government's National Recovery Plan and prioritisation of house repairs and recovery, *Ukraine is Home will provide an efficient platform for pooling resources, including those of the private sector to coordinate and channel support for housing recovery* using new technologies, innovation, and environmentally sustainable methods.

Targeted areas:

| Emergency Shelter Kits and Materials | Durable Housing | Accommodation for IDPs |
|---|--|---|
| <ul style="list-style-type: none"> War-affected and returnee households in war-affected areas that are still impacted by hostilities. Sites damaged by attacks and shelling. Areas: north, south and east. Oblasts include: Chernihivska, Dnipropetrovska, Donetsk, Kharkivska, Khersonska, Kirovohradksa, Kyivska, Mykolaivska, Odeska, Poltavska, Sumska, and Zaporizska. | <ul style="list-style-type: none"> Areas where people have remained in or returned to housing damaged by attacks and shelling. Prioritisation to identify the most vulnerable and in-need. Areas: north, south and east. Oblasts: Lviv, Chernihivska, Dnipropetrovska, Khersonska, Kharkivska, Kyivska, Mykolaivska, Odeska, Poltavska, Sumska, Zaporizska, and Zhytomyrska. | <ul style="list-style-type: none"> IDPs in protracted displacement in need of accommodation where there is limited housing stock or access to social housing. CSs identified by central and local authorities to remain in the medium-term will be prioritised. Areas: east, west and centre. Oblasts: Cherkaska, Chernivetska, Dnipropetrovska, Ivano-Frankivska, Kirovohradksa, Kharkivska, Kyivska, Lvivska, Mykolaivska, Odeska, Poltavska, Rivne, Sumska, Ternopilska, Vinnytska, Volynska, and Zakarpatska. |

Working with government and regional authorities:

UNHCR works with and in coordination with the government and its authorities to ensure alignment and complementarity of shelter and housing activities. In support of this, UNHCR has signed Memoranda of Understanding (MoUs) with key ministries and regional oblast authorities, including:

Ministry for Reintegration of the Temporarily Occupied Territories of Ukraine:

On 16 April 2022, UNHCR and the Ministry for Reintegration of the Temporarily Occupied Territories of Ukraine [signed an MoU](#) setting out areas of cooperation, including the mapping of abandoned buildings that could be rehabilitated and repurposed to accommodate people who have lost their homes.

Ministry for Communities, Territories, and Infrastructure Development:

On 25 January 2023, UNHCR and the Ministry for Communities, Territories, and Infrastructure Development [signed an MoU](#) to facilitate access to housing solutions for people who have been forced to flee due to the war under *Ukraine is Home*.

Ministry of Social Policy of Ukraine

On 28 August 2023, UNHCR and the Ministry of Social Policy of Ukraine signed an Addendum to the Memorandum of Understanding on cooperation to improve the living conditions of displaced people, including in the recreational centre "Slava", and provide them with greater access to social protection services.

Ministry of Education and Science:

On 19 October 2023, UNHCR and the Ministry of Education and Science signed an MoU to strengthen cooperation to enable forcibly displaced persons to access dignified accommodation and contribute to education amid the war. UNHCR and the Ministry have agreed on refurbishing educational facility dormitories used as CS for displaced people. The MoU ensures that these dormitories can continue being used as CS until martial law ends, plus one year, to give displaced residents some security of tenure.

Achievements in 2023:

In 2023, UNHCR together with partners provided:

- **83,737 emergency shelter kits** (172,483 individuals) have been deployed.
- **22,221 durable house and apartment repairs** (59,451 individuals, including modular homes, have been completed.
- **8,813 individuals** have benefitted from new or improved accommodation.