

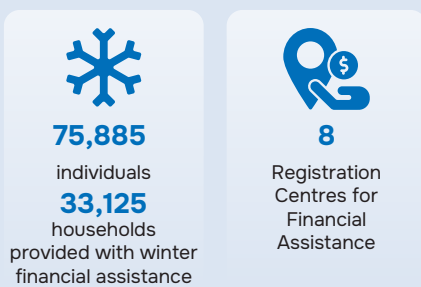
Cash-based interventions are a cost-effective and efficient method for providing aid in areas with functional markets, more importantly is the preferred modality of assistance by refugees. Financial assistance can address diverse needs, mitigate protection risks, and empower refugees to make their own choices on how to allocate and fulfill their needs, preserving their dignity.

Cash-based interventions boost local economies, foster financial inclusion, and sustainable outcomes through a rights-based approach.



© Photo is courtesy of the Ministry of Internal Affairs, Republic of Moldova  
 Refugee woman receiving financial assistance at a Registration centre in Chisinau.

**120,500 refugees** provided with financial assistance:



\*as of January 31, 2024

On 25 March 2022, UNHCR started a financial assistance program for vulnerable Ukrainian refugees in close coordination with the Moldovan Government and in partnership with Catholic Relief Services, Diaconia, and Caritas Moldova. The transfer value is based on the Minimum Expenditure Basket.

During the cold season, UNHCR provides additional winter financial support (November to March) with an amount of USD 45 (MDL 800) per household on a monthly basis. The transfer value is additionally based on the Government's winter assistance programs.

## Eligibility criteria:

The program is open to Ukrainian nationals or citizens of other countries who arrived in Moldova on or after February 24, 2022, and are currently living in Moldova. Eligible families include those with one or more of the following characteristics:

- ✓ Households with one or more dependents;
- ✓ Households headed by a single parent;
- ✓ Households headed by a child (below 18);
- ✓ Households with an unaccompanied or separated child;
- ✓ Households headed by elderly;
- ✓ Households with one or more persons with specific needs, including: persons with a disability, pregnant women, persons with a serious medical conditions, women at risk, persons with legal and physical protection needs, LGBTI.


## Financial assistance in 3 steps:




Refugees can approach any Registration Centre for Financial Assistance to make an appointment, or call the Cash Hotline to request a home visit. Appointments will be scheduled within five days of the request being received.

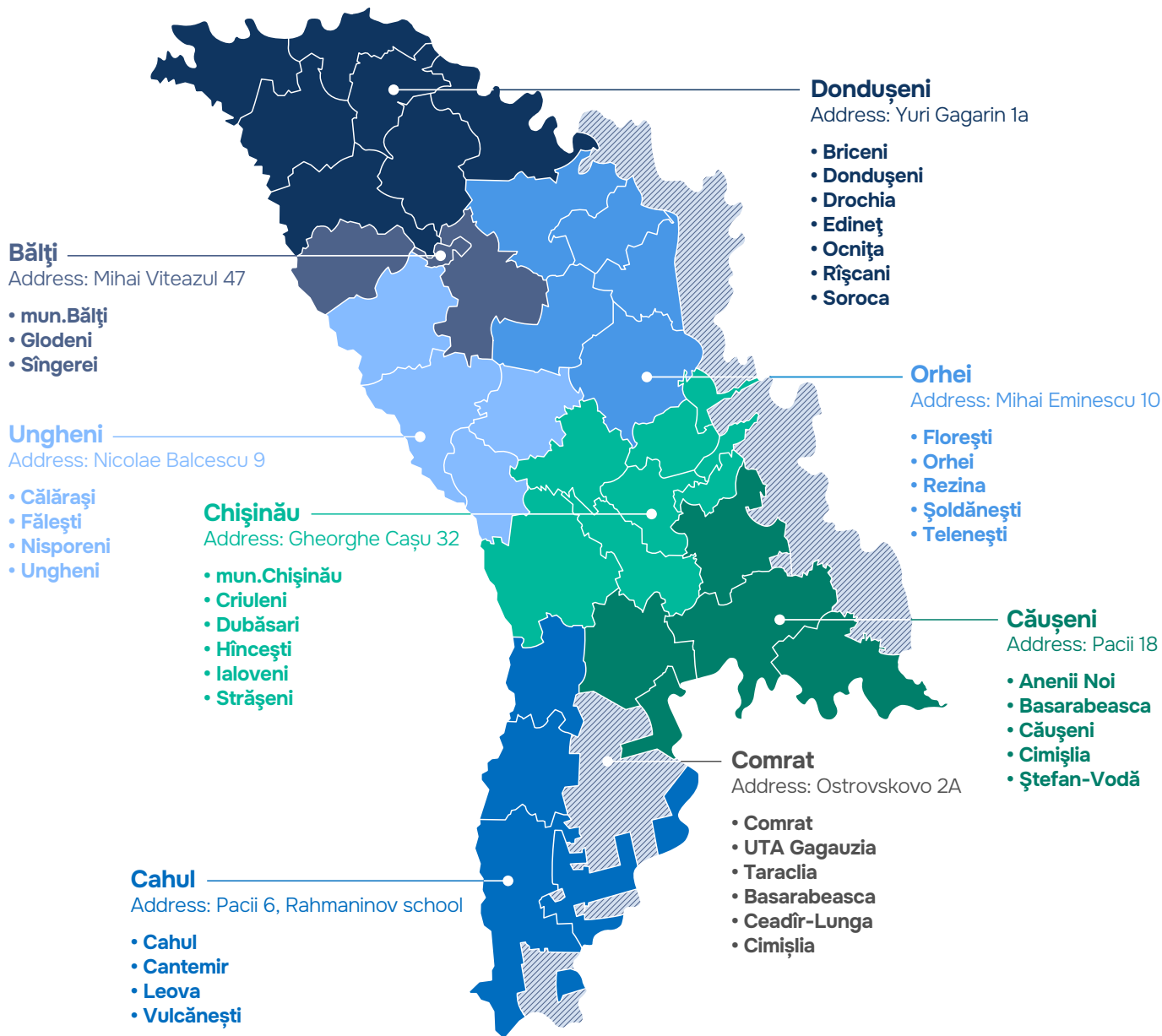
On the date of the appointment, individuals undergo a registration interview, capturing basic biodata, employment and educational history, specific needs including any protection needs and a socio-economic profile.

Once the interview is completed, refugees receive their pre-paid bank card. Payments will be credited to the account within a few days after their interview. Verification interviews will be conducted on a periodic basis.

 Home visits can be conducted for individuals with limited mobility or medical issues.

 The centres have protection desks, operated by Law Centre of Advocates, that provide information and support to refugees.

# Registration Centres for Financial Assistance in Moldova:



\*The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

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For more information, please visit  
the [Operational Data Portal](#) for Moldova  
or the [Global Focus](#) page for Moldova.



UNHCR Moldova is also grateful for the cooperation  
of Moldovan authorities at all levels, other UN agencies,  
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