



Protection Dashboard

Quarter 1

Uganda Refugee Response Plan (RRP) 2024-2025

January - March 2024

Overview

The overall protection objective is to ensure that refugees and asylum-seekers have access to fair and accelerated asylum procedures as well as full enjoyment of their rights as set forth in international and domestic laws. It remains crucial to continue to strengthen the capacity of the protection sector to respond to emergencies, support improvements in registration and the asylum system whilst providing life-saving services, as well as monitoring, mitigating protection risks, building resilience of the forcibly displaced and stateless persons and enhancing durable solutions. Efforts will be made to reinforce comprehensive feedback and response mechanisms and accountability to affected populations (AAP). In addition, special focus will be given to the vulnerable groups including persons with specific needs (PSNs) with the objective of ensuring that they have equal access to protection assistance and the opportunity to participate in community self-management and decision-making. Meanwhile, peaceful coexistence among communities as well as the provision of mental health and psychosocial support services (MHPSS) will remain a priority.

Product Scope

This product covers an overview of the sector, key achievements, funding situation including, Registration, Refugee Status Determination (RSD), Community-Based Protection (CBP), Mental Health Psychosocial Support (MHPSS), Legal and Feedback Referral and Resolution Mechanism (FRRM) as part of Protection leaving out CP and GBV which have been analysed in separate dashboards.

Analysis of achievements of the sector

Refugee Status Determination (RSD): In the first Quarter, the Refugee Eligibility Committee (REC) conducted monitoring to several border points in Southwestern Uganda and met with partners, district, and border authorities to assess arrival patterns, evolving situations in DRC, pendular/secondary movements, and the reception facilities. The team also visited Nyakabande transit centre facilities, i.e. screening and level one registration, health facility and child friendly spaces. The challenges identified include the need for training of stakeholders, high numbers of secondary movers as well as lack of accommodation for security related cases.

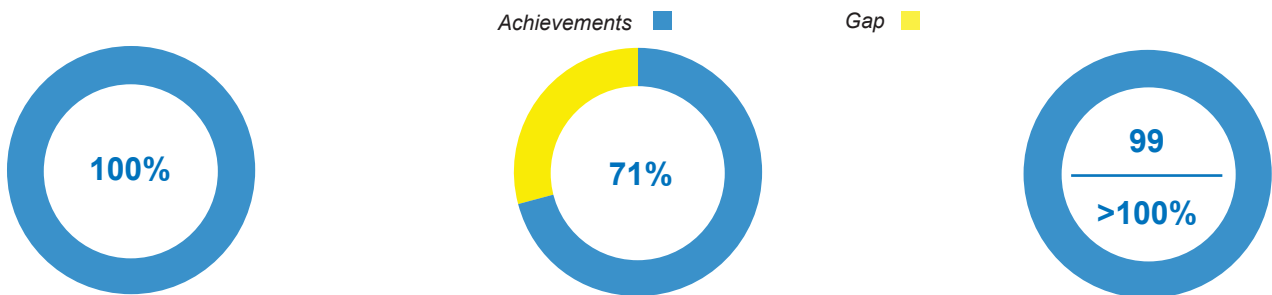
Access to Justice: A total of **13,390 individuals (6,585F / 6,805M)** benefited from sensitization on the Ugandan and Refugee Law. While **1,145 individuals (79F / 1,066M)** benefited from mobile courts sessions in the settlement, material support, detention monitoring visits and legal representation. In terms of challenges, limited funding for legal representation, inadequate physical infrastructure, and resources for community outreaches and mobile court sessions in the settlements continue to hinder access to justice for refugees and host communities.

Accountability to Affected Populations (AAP): A total of **18,793 complaints have been addressed through effective feedback and response mechanisms** including **162 received and addressed from the host community**. 48% of the complaints were received through the inter-agency FRRM, while 52% were received through other mechanisms. 8,977 new queries have been received and referred through the inter-agency FRRM helpline in Q1 2024. Through other feedback and response mechanisms including protection/help desks, complaints, and suggestion boxes, 9,816 new queries have been received, referred to, and addressed by partners during the reporting period.

Community-Based Protection (CBP): Throughout the reporting period, partners engaged with Development actors to strengthen Gender Equality and Women Empowerment (GEWE) in the response. A training on the UN Gender Equality Marker has been conducted, targeting UN agencies. Discussions have taken place with civil society organizations including the Charter For Change (C4C) Working Group on the Localization Agenda within the Refugee Response, focusing on the provision of objectives and strategic directions from UNHCR to these organizations. **In Q1, partners have been implementing 99 projects targeting peaceful co-existence** between the communities across the settlements. The Government and inter-governmental sectors were the main contributors in this area with 43 supported projects.

Support to Persons with Specific Needs (PSNs) including Mental Health and Psychosocial Support (MHPSS): A total of **9,950 PSNs (4,669F / 3,010M)** have been supported by the various partners. This represents 8% of the target which is linked to challenges related to funding affecting the partners across the response. The top 5 of the settlements reached by the interventions includes Kyaka II, Rhino, Imvepi, Rwamwanja and Adjumani. **79,047 persons (45,965F / 33,082M)** have been reached by interventions addressing mental health challenges across the 13 settlements. **5,596 host community members have also been supported by MHPSS responders.**

Key indicators



% of refugees in Uganda who are individually registered in proGres with minimum data set
Target: 98%

% of eligible asylum seekers whose asylum applications have been adjudicated in line with the RSD procedures and standards
Target: 95%

Community-led projects or community empowerment projects, where peaceful coexistence is the primary project purpose
Target: 85

Funding

Inc CP and GBV



\$178M

Total Required

\$28M

Received 16%

\$150M

Gap 84%

Achievements data: ActivityInfo + proGres v4

Author: UNHCR Representation in Uganda

Feedback: ugakaimug@unhcr.org

For more info: www.ugandarefugees.org

Sector contacts: Michael John Wells (UNHCR) wells@unhcr.org

Peggie Ayesiga (OPM) peggie.ayesiga@opm.go.ug

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Outcome: Access to asylum procedures, including reception, registration, and refugee status determination (RSD)

Indicator	Actual	Target	Actual	against annual target
% of refugees in Uganda who are individually registered in proGRES with minimum data set				
- Congolese refugees	100%	100%	100%	
- South Sudanese refugees	100%	100%	100%	
- Other refugees	100%	100%	100%	

Eligible asylum seekers whose asylum applications have been adjudicated in line with the RSD procedures and standards

- Congolese refugees	85%	95%	85%	15%
- Other refugees	58%	95%	58%	42%

Note: Sudanese and South Sudanese refugees are granted refugee status on prima-facie basis.

OUTCOME: Accountability to all persons of concern is strengthened through meaningful engagement and participation of communities

Indicator	Actual	Target	Actual	against annual target
Complaints addressed through effective feedback mechanisms				
- Congolese refugees	8,803	32,000	28%	72%
- South Sudanese refugees	8,141	13,000	62%	38%
- Other refugees	1,687	19,000	9%	91%
- Host community	162	1,800	9%	91%

OUTCOME: Persons with specific needs have timely access to appropriate services and participate in community activities and decision-making on an equal basis with others

Indicator	Actual	Target	Actual	against annual target
Persons with specific needs provided with support				
- Congolese refugees	4,172	40,000	10%	90%
- South Sudanese refugees	5,635	80,000	7%	93%
- Other refugees	60	3,000	2%	98%
- Host community	83	300	28%	72%

Interventions to address barriers

- Congolese refugees	241	50	>100%	
- South Sudanese refugees	245	75	>100%	
- Other refugees	132	25	>100%	
- Host community	67	10	>100%	

OUTCOME: Refugee and host communities populations have improved well being and functioning including very vulnerable people

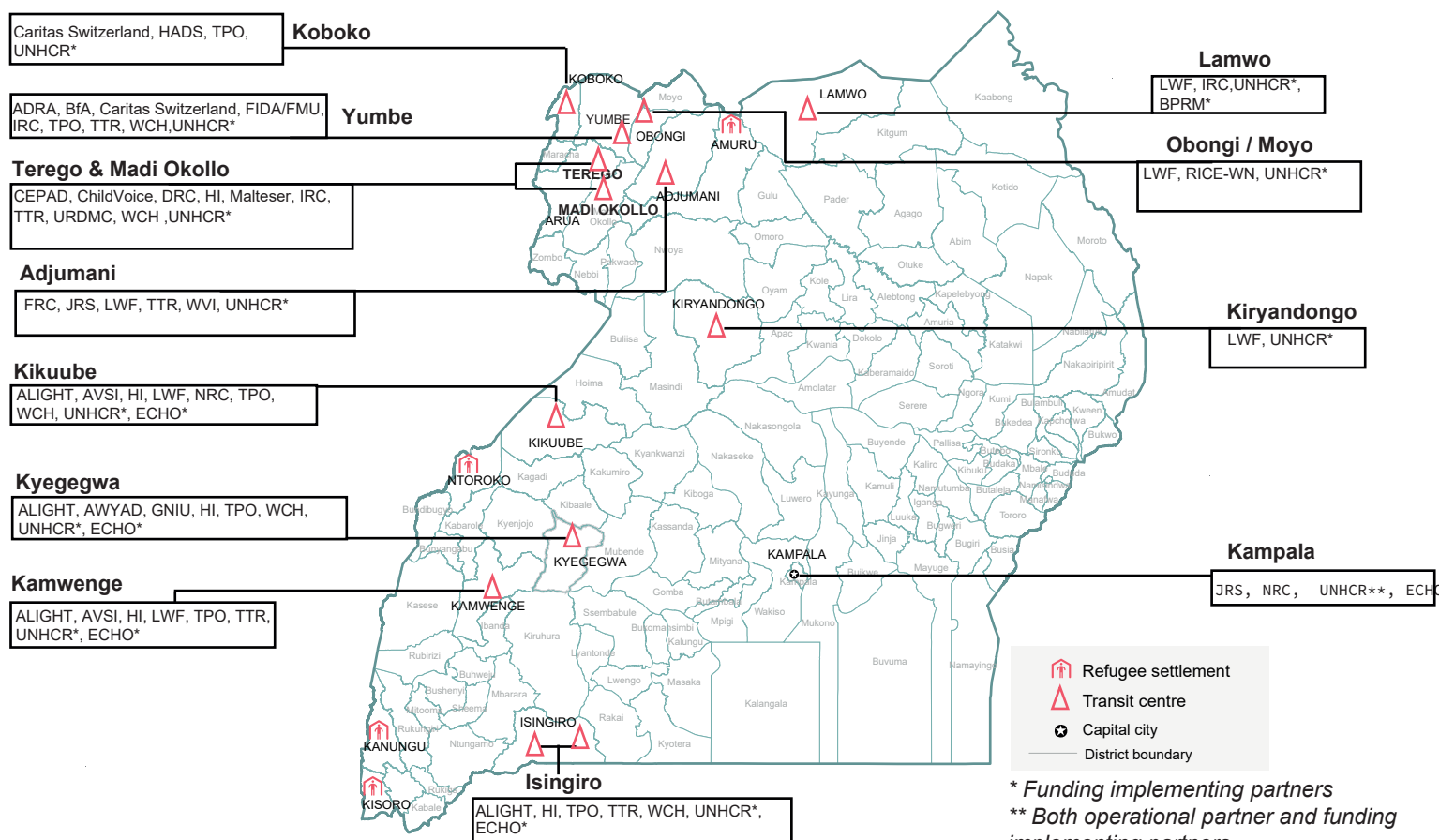
Indicator	Actual	Target	Actual	against annual target
Individuals receiving psychosocial support				
- Congolese refugees	41,700	96,522	43%	53%
- South Sudanese refugees	31,647	180,831	18%	82%
- Other refugees	104	35,664	0.3%	99.7%
- Host community	5,596	79,689	7%	93%

OUTCOME: Physical safety and access to justice by Persons of Concern strengthened

Indicator	Actual	Target	Actual	against annual target
Refugees receiving legal assistance and legal aid services				
- Congolese refugees	4,092	30,000	14%	86%
- South Sudanese refugees	5,729	40,000	14%	86%
- Other refugees	1,751	15,000	12%	88%
- Host Community	1,818	1,000	>100%	

Operational Presence

- Adventist Development and Relief Agency (ADRA)
- African Women and Youth Action for Development (AWYAD)
- Alight (formerly American Refugee Committee) (ALIGHT)
- Association of Volunteers in International Service (AVSI)
- Brass for Africa (BfA)
- Caritas Switzerland (Caritas Switzerland)
- Child Voice International (ChildVoice)
- Community Empowerment for Peace and Development (CEPAD)
- Danish Refugee Council (DRC)
- Finnish Mission Uganda (FIDA/FMU)
- Finnish Refugee Council (FRC)
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The boundaries and names shown and the designations on this map do not imply official endorsement or acceptance by the United Nations