



# Protection Dashboard

Quarter 2

## Uganda Refugee Response Plan (RRP) 2024-2025

January - June 2024

### Overview

The overall protection objective is to ensure that refugees and asylum-seekers have access to asylum, fair and accelerated asylum procedures as well as full enjoyment of their rights as set forth in international and domestic laws. It remains crucial for UNHCR and partners to continue to strengthen the capacity of the government institutions to respond to emergencies, support improvements in registration and the asylum system whilst providing life-saving services, as well as monitoring, mitigating protection risks, building resilience of the forcibly displaced and stateless persons and enhancing durable solutions.

Efforts will continue to be made to reinforce comprehensive feedback and response mechanisms to ensure accountability to affected populations (AAP). In addition, special focus will be given to the vulnerable groups with the objective of ensuring that they have equal access to protection assistance and the opportunity to participate in community self-management and decision-making. Meanwhile, peaceful coexistence among communities as well as the provision of mental health and psychosocial support services (MHPSS) will remain a priority.

### Product Scope

This product covers an overview of the sector, key achievements, funding situation including, Registration, Refugee Status Determination (RSD), Community-Based Protection (CBP), Mental Health Psychosocial Support (MHPSS), Legal and Feedback Referral and Resolution Mechanism (FRRM) as part of Protection leaving out CP and GBV which have been analysed in separate dashboards.

### The Result Analysis:

**Refugee Status Determination (RSD):** As of Q2, 8,373 applications went through RSD procedures with total of 9,878 individuals, 82% of the total are Somalians (Those who were interviewed last year before putting the Somalis on hold for the RSD), in general, 99.7% recognition rate. Congolese, South Sudanese, and Sudanese are granted prime-facia status on appearing at the border. A total of 71,446 individuals have been granted refugee status based on it, reflecting a commitment to humanitarian support. The Refugee Appeals Board's thorough review processes also underscore the careful consideration given to each case, ensuring that decisions are fair and just.

**Access to Justice:** By the end of quarter II a total of 81,727 individuals (40,701 F/ 41,026 M) benefited from legal assistance and sensitization, representing 59% of the total reached in Q2. A total of 45,430 individuals (23,423 F/ 22,007 M) benefited from sensitization on the International and Domestic Refugee Laws. 54% of this total reached in Q2. While 36,297 individuals (17,278F / 19,019M) benefited from legal assistance including access to legal counselling, legal representation, accessing mobile courts, and detention monitoring visits.

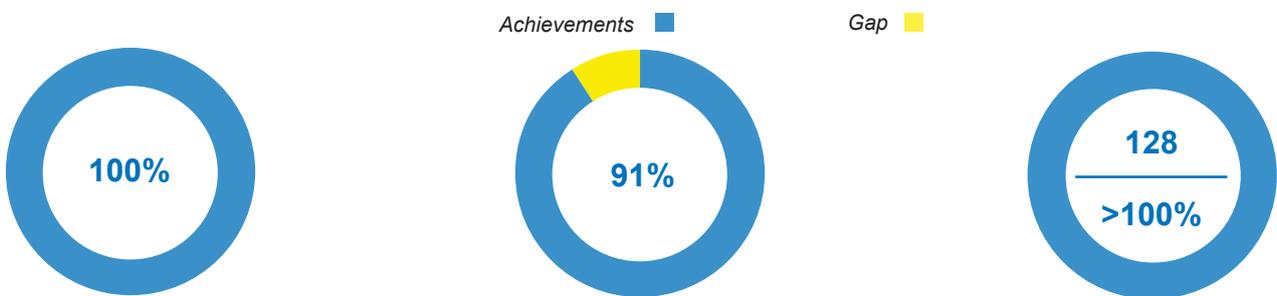
**Accountability to Affected Populations (AAP):** A total of 32,440 complaints have been addressed through effective feedback and response mechanisms including 332 received and addressed from the host community. 51% of the complaints were received through the Inter-Agency FRRM, while 49% were received through other mechanisms. This represents 48% increase of Q1 achievements, and 49% of the annual target for 2024. 9,001 new queries have been received and referred through the Inter-Agency FRRM helpline in Q2 2024. Through other feedback and response mechanisms including protection/help desks, complaints, and suggestion boxes, 6,475 new queries have been received, referred to, and addressed by partners during the reporting period.

**Community-Based Protection (CBP):** One session of the Refugee Engagement Forum (REF) has taken place at national level in quarter 2 (April 2024) while the feedback sessions continued to be organized at the settlement level. These meetings have allowed communities to share their main asks to the stakeholders of the Uganda Refugee Response. The World Refugee Day (WRD) Commemoration in June 2024 has been organized with the involvement of the communities at the national and district levels. The event has allowed to reflect on the key gaps to address for a more sustainable refugee response in the context of the Localization Agenda.

During the quarter, Uganda has participated to 2 series of webinars globally to share experiences of CBP Promising Practices within the Response: the grant for empowering refugee-led organizations (RLOs) and the Refugee Engagement Forum (REF).

**Support to Persons with Specific Needs (PSNs) including Mental Health and Psychosocial Support (MHPSS):** A total of 23,554 PSNs (12,918F/ 7,728M) have been supported by the various partners, 58% of the total reached in Q2, 28% increase compared to the same period last year. The performance represents 19% of the annual target. Funding challenges faced by partners greatly contributed to the recorded low level of performance. A total of 160,179 individuals (94,893F/ 65,286M) accessed level 1, level 2, and level 3 MHPSS services, 50% of them reached in Q2. This represents 50% of the annual target achievement, The same level of achievement was attained in Q2 of 2023.

### Key indicators



% of refugees in Uganda who are individually registered in proGres with minimum data set  
**Target: 98%**

% of eligible asylum seekers whose asylum applications have been adjudicated in line with the RSD procedures and standards  
**Target: 95%**

Community-led projects or community empowerment projects, where peaceful coexistence is the primary project purpose  
**Target: 85**

### Funding

Inc CP and GBV



**\$178M**

Total Required

**\$31M**

Received 17%

**\$147M**

Gap 83%

Achievements data: ActivityInfo + proGres v4  
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For more info: <https://data.unhcr.org/en/country/uga>

## Outcome: Access to asylum procedures, including reception, registration, and refugee status determination (RSD)

Indicator	Actual	Target	Actual	against annual target
<b>% of refugees in Uganda who are individually registered in proGRES with minimum data set</b>				
- Congolese refugees	100%	100%	100%	
- South Sudanese refugees	100%	100%	100%	
- Other refugees	100%	100%	100%	

### Eligible asylum seekers whose asylum applications have been adjudicated in line with the RSD procedures and standards

- Congolese refugees	85%	95%	85%	15%
- Other refugees	58%	95%	58%	42%

Note: Sudanese and South Sudanese refugees are granted refugee status on prima-facie basis.

## OUTCOME: Accountability to all persons of concern is strengthened through meaningful engagement and participation of communities

Indicator	Actual	Target	Actual	against annual target
<b>Complaints addressed through effective feedback mechanisms</b>				
- Congolese refugees	14,625	32,000	46%	54%
- South Sudanese refugees	14,033	13,000	>100%	
- Other refugees	3,646	19,000	19%	81%
- Host community	352	1,800	20%	80%

## OUTCOME: Persons with specific needs have timely access to appropriate services and participate in community activities and decision-making on an equal basis with others

Indicator	Actual	Target	Actual	against annual target
<b>Persons with specific needs provided with support</b>				
- Congolese refugees	6,800	40,000	17%	83%
- South Sudanese refugees	16,124	80,000	20%	80%
- Other refugees	486	3,000	16%	84%
- Host community	175	300	58%	42%

### Interventions to address barriers

- Congolese refugees	276	50	>100%	
- South Sudanese refugees	848	75	>100%	
- Other refugees	138	25	>100%	
- Host community	84	10	>100%	

## OUTCOME: Refugee and host communities populations have improved well being and functioning including very vulnerable people

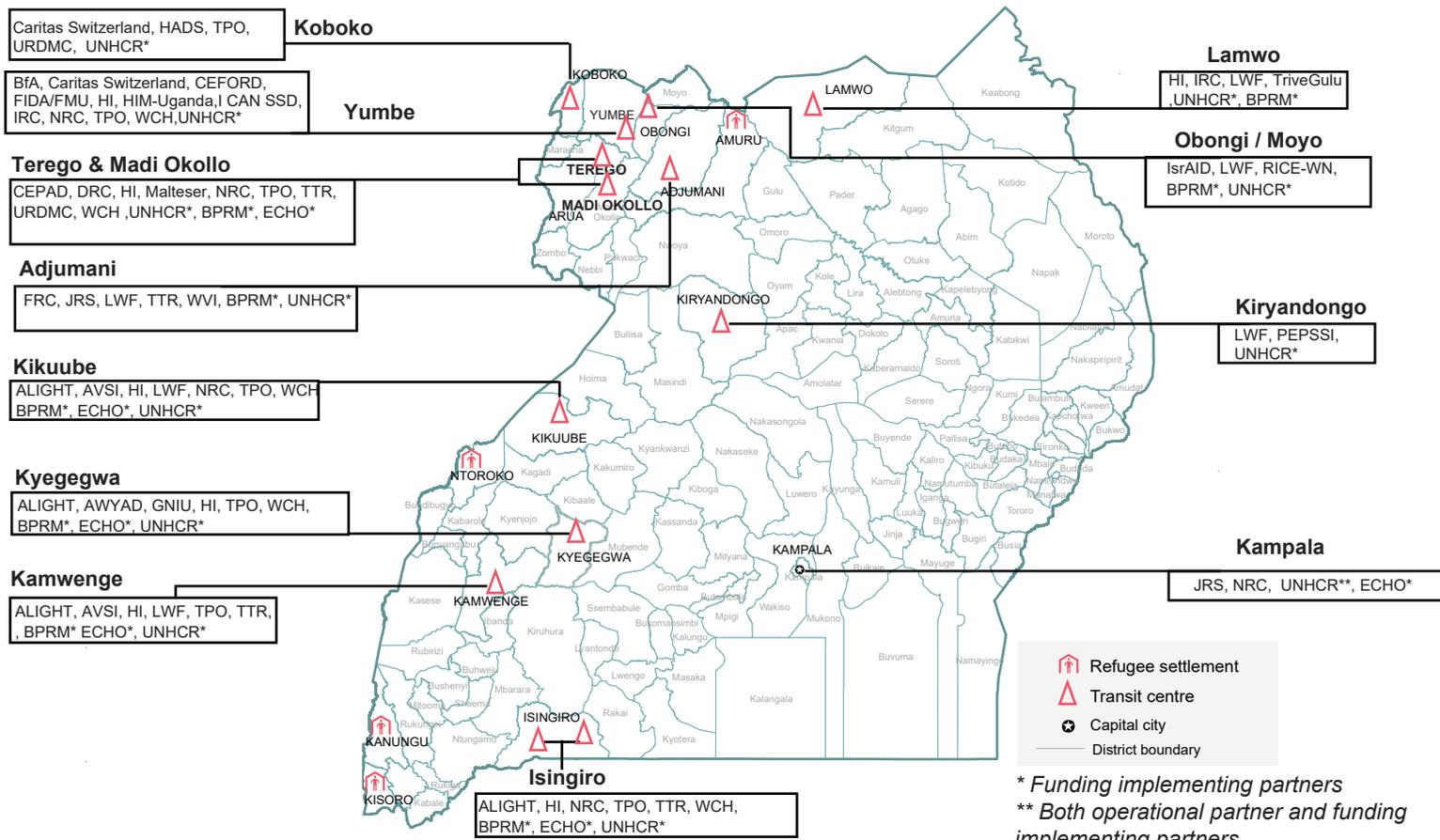
Indicator	Actual	Target	Actual	against annual target
<b>Individuals receiving psychosocial support</b>				
- Congolese refugees	77,002	96,522	78%	22%
- South Sudanese refugees	64,201	180,831	36%	64%
- Other refugees	667	35,664	2%	98%
- Host community	17,984	79,689	23%	77%

# OUTCOME: Physical safety and access to justice by Persons of Concern strengthened

Indicator	Actual	Target	Actual	against annual target
<b>Refugees receiving legal assistance and legal aid services</b>				
- Congolese refugees	17,073	30,000	51%	49%
- South Sudanese refugees	54,555	40,000	>100%	
- Other refugees	6,351	15,000	42%	58%
- Host Community	6,553	1,000	>100%	

## Operational Presence

- African Women and Youth Action for Development (AWYAD)
- Alight (formerly American Refugee Committee)
- Association of Volunteers in International Service (AVSI)
- Brass for Africa (BfA)
- Caritas Switzerland (Caritas Switzerland)
- Community Empowerment for Peace and Development (CEPAD)
- Community Empowerment for Rural Development (CEFORD)
- Danish Refugee Council (DRC)
- Finnish Mission Uganda (FIDA/FMU)
- Finnish Refugee Council (FRC)
- Good Neighbors International Uganda (GNU)
- Humanitarian Assistance and Development Services (HADS)
- Humanity&Inclusion (HI)
- I CAN South Sudan (I CAN SSD)
- International Rescue Committee (IRC)
- IsraAID (IsraAID)
- Jesuit Refugee Service (JRS)
- Lutheran World Federation (LWF)
- Malteser International (Malteser)
- Norwegian Refugee Council (NRC)
- Regional Psychosocial Support Initiative (REPSSI)
- Rural Initiative for Community Empowerment in West Nile (RICE-WN)
- ThriveGulu (ThriveGulu)
- Transcultural Psychosocial Organization (TPO)
- Tutapona Trauma Rehabilitation (TTR)
- Uganda Refugee Disaster and Management Council (URDMC)
- War Child Holland (WCH)
- World Vision International (WVI)



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