



Protection WG Meeting Minutes

July 15 2024, 10:00-11:30

Location: Online, MS Teams

Agenda

- Sector chair's update on the previous meeting action points
- Presentation on developing Success/Humanitarian stories guidelines
- Services Mapping exercise (4WsTemplate)
- Update from Partners
- A.O.B.

Agenda items	Discussion	Action points
Sector chair's update on the previous meeting action points, Tayba Hassan Sharif, UNHCR	- The MoM, presentation, the email of our colleagues who presented, the link for the video showing the best practices, the outcome of the CP SWG discussion on the impact of funding reductions, and the Matrix were shared.	- For colleagues interested in joining the Localization Task Force , please write us your name, organization, and email .
Presentation on developing Success/Humanitarian stories	- Why do we need success stories? It is one of the important activities based on the Protection Workplan. We need them for visibility, to learn from each other, to shed light on the progress we have made. Success	- Colleagues interested in writing a success story, please feel free to reach out and we can provide support. Samira



<p>guidelines, Samira Smairat, UNHCR</p>	<p>stories give us hope, tell us that we can provide services successfully. Through success stories we can reach our donor.</p> <ul style="list-style-type: none"> - What is a success story? What is a success? Success is a desired outcome, result. It is a picture that we want to paint. - Tips for writing a success story: assume that the reader knows nothing about the program; describe what is the objective, purpose of the program; tell the reader why and how the program was implemented (in a focused manner); describe the measurable results that were achieved; define the public value of the program (why it is important, how the provided services added value to lives of the beneficiaries). - Why do we write success stories? To show how the funding was used, to reflect on the positive and lasting, long-term impact on lives of beneficiaries, to learn what works and what doesn't. - When to write a success story? Since we are talking about a success story, we are talking about results – normally, it would be done at the end of the intervention, program. We can also write a success story when there is something important, some tangible changes to report on, or when told by the supervisor, manager. - Structure of a success story: reflecting on the situation/background → program activities → results/impact → conclusion/restatement. - Helpful tips: keeping it short (short paragraphs, in total max a 2-pager); using active voice; limited use of acronyms (readers might not know them); avoiding jargon; having a simple and concise message; using pictures to reflect the success. 	<p>Smairat's email: smairats@unhcr.org.</p>
<p>Services Mapping exercise (4WsTemplate), Samira Smairat, UNHCR</p>	<p>Presentation of the Template</p> <ul style="list-style-type: none"> - Considering the funding reductions, we are trying to improve our coordination, so that we can facilitate our programming and planning. We need to know who is doing what – this is useful information for 	<ul style="list-style-type: none"> - Once the spreadsheet is filled in, please send an email with all relevant chairs and co-chairs in copy.



	<p>partners to do consortium, create partnerships and avoid any duplications.</p> <ul style="list-style-type: none"> - We came up with a template to be filled in by you. Everyone can use it and benefit from it. - The pink line in the template represents an example. - We need to know about the interventions that are phasing out ahead of time - at least 6 months in advance - to efficiently support, help with a handover, etc. - The contact details for a focal point should be updated at least twice a year because of a high staff turnover. - Please copy all the chairs including Tayba in your email when you fill in the spreadsheet, so that each co-chair can extract data related to their respective SWG. - Let me know if you have any questions. <p>Comment and update by the chair</p> <ul style="list-style-type: none"> - I would appreciate having this finished by 1 August, it is very important. We want to also share it with donors on behalf of all of us. - To update you, last week, the director of ECHO with two of his colleagues had a meeting with the protection sector, they wanted to know the gaps and challenges caused by the fund reductions. We did our best to reflect all the issues you have raised in the past 6 months. They took note of it, it will help them with planning. - Let me know if you have any questions. 	
<p>Update from Partners</p>	<p>ARDD</p> <ul style="list-style-type: none"> - Highlighting the advocacy effort, ARDD published infographics for 2023 associated with a paper highlighting the importance of legal aid services echoing and emphasizing the same recommendation that we all shared in the recent joint advocacy paper around legal aid submitted by the PWG. 	



	<p>It was a good practice to continue emphasizing the same key messages and recommendations as a WG.</p> <ul style="list-style-type: none">- ARDD services continue, ARDD is providing legal aid and protection as well as economic empowerment activities and projects.- Soon, ARDD will share an analytical paper regarding the General Pardon Law which was recently adopted in Jordan. ARDD is working on it together with the UNHCR Legal Unit. This paper holds some interesting information, once it is finalized, the findings could be presented in the upcoming PWG meeting.- Comment from the chair: Thank you, we are looking forward to the presentation when the paper is finalized. <p>Irbid PWG</p> <ul style="list-style-type: none">- This week, a GBV safe referral training in UNHCR Irbid office for frontline workers from various organizations and local CBOs that are not specialized in GBV will take place. The training will include definition of GBV, types of GBV cases, guidelines on data protection and introduction to the Amaali app.- Irbid PWG meeting was held in person on 10 July at UNHCR FO with participation of 10 organizations. The main topics of the discussion were: an update on the North Coordination WG, updates by sub-sectors, debriefing on the World Refugee Day activities, updates for the Child Marriage Prevention Network for PWG members.- The World Refugee Day was celebrated in several locations in Irbid in collaboration with partners, focusing on raising awareness and fostering solidarity with refugees. High ranking local government officials also participated in the events along with more than 500 refugees and host community participants. <p>DA SWG</p>	
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Protection
Working Group

	<ul style="list-style-type: none"> - Monthly DA SWG meeting was held on 10 July, the agenda covered the updates on the DA SWG gap analysis. - 7 members finalized conducting the survey targeting Jordanians and refugees with disabilities (around 300 surveys in Amman, Madaba, Zarqa, Irbid, Mafraq and the South). The survey includes questions about the main needs of PwDs and the barriers in accessing services. Members are also conducting focus group discussions with PwDs across the country to assess needs, gaps in service provision, and barriers in accessing services. - During the meeting, UNHCR presented DA SWG ActivityInfo which was followed up by a brainstorming discussion on the challenges in reporting and what can be done to improve it. - Also, CBP rehabilitation component was presented to the members. - DA SWG shared service mapping, only few members were responsive, many were unable to provide information due to the uncertainty of future funding. Please, all members kindly update the DA SWG service mapping. - Next meeting (Cash for Protection Task Force) is on 23 July. Please, those who want to participate, reach out. - Comment from Samira Smairat: I would like to echo the importance of reporting because it is what we share with donors. The story shared during the DA SWG meeting could be a success story. <p>JRF</p> <ul style="list-style-type: none"> - JRF services and activities (prevention and intervention) are ongoing in JRF's targeted locations, two centres in Amman and Aqaba and other partners' CBOs in different governorates. - JRF helpline is operating (receiving calls nationwide). - Recently, JRF conducted two 7-days youth camps under partnership with UNHCR with the participation of 50 youth from 5 governorates (Aqaba, Amman, Irbid, Al-Karak, Mafraq). The camp focused on self- 	
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	<p>empowerment, CP, and facilitation skills. The outcome of the camp and the project is that youth will be able to train other adolescents utilizing technology and contribute to CP. The youth will also develop community-based initiatives in their governorates to implement.</p> <ul style="list-style-type: none"> - Tayba, JRF can later present how we utilize technology for protection, show some examples. - Comment from the chair: Thank you, we would be happy to have you present. <p>LWF</p> <ul style="list-style-type: none"> - LWF continues to provide protection services (GBV and non-GBV) and recreational activities in line with the GBV service to the beneficiaries in Zarqa, Irbid, Zaatari and Amman. LWF also provides livelihood and advocacy activities. Protection and livelihood activities are merged to provide a comprehensive service to the beneficiaries, especially women. - LWF also conducts a group technical awareness training to staff and volunteers. - If anyone has any donation to the boutique (clothes, bags, shoes), please reach out. <p>IMC</p> <ul style="list-style-type: none"> - IMC still provides CP and PSS services and activities in urban and both camps. - The GBV project was handed over to the MOSD at the end of June. - One project will be ending at the end of July, it will be updated in the Matrix. <p>JOHUD (the North PWG updates)</p> <ul style="list-style-type: none"> - Updates on the North PWG – we are conducting monthly meetings, the membership includes Irbid, Jerash and Ajloun, and is open to all national 	
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	<p>and international humanitarian organizations and agencies. Under the WG, there are the following subsectors – legal, CP, GBV, CBP, DA. We are moving towards creating the ToR for the North PWG in addition to updating the service mapping focusing on the 3 governorates.</p> <ul style="list-style-type: none"> - Last meeting took place on 10 July, we were focusing on developing the North WG. - We are also focusing on localization and sustainability through CBP TF, chaired by UNHCR Irbid. <p>South Coordination PWG</p> <ul style="list-style-type: none"> - The last meeting was conducted online on 30 June. We provided a joint briefing with WFP on the recent committee meetings held across the Kingdom on informing refugees about the recent discontinuation of the assistance that affected about 100 000 of refugees. - Members were briefed by DRC on their pending approvals for few projects related to CM and PSS. DRC continues to provide CM, awareness and psychosocial sessions for individuals and groups across the southern governorates. - INTERSOS is currently working in Karak and Ma’an on 2 projects providing psychosocial support and legal support in addition to cash for rent and cash for protection projects. - IMC continues to provide CP services in Karak covering the southern region in addition to their project for mental health support. - It was noted that the attendance at the meeting decreased over the past three months due to transitions between different organizations and termination of some contracts due to the funding shortages. Unfortunately, some organizations do not maintain constant attendance or provide backups to the meeting, which is very crucial. - Question from the chair: Can you give us an idea about how many partners phased out or reduced their staff in the south? Answer: 	
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	<p>Currently we received a permission from four different actors on transitions and terminations of some staffing contracts, this will affect refugees. Also, the recent co-chair from the DRC has left the organization, and she has been replaced.</p> <p>TDH</p> <ul style="list-style-type: none"> - TDH continues to provide protection activities. - TDH developed, in coordination with Questscope, the integration case management form for MOSD. It has been digitalized. - FPJD has been trained on resettlement. <p>UNHCR Youth Protection Activities</p> <ul style="list-style-type: none"> - UNHCR is implementing a project with JRF on youth empowerment. The objective is to provide youth with guidance, as well as provide them with opportunities to learn new skills. The acquired skills not only enhance the capacities of the youth, but the skills also contribute to protection of children in their communities. Some observations of the current cohort show that youth and especially young men have some specific needs that might require case management. - Last month, UNHCR participated in a meeting organized by Generations for Peace on the topic of sport for protection. 	
A.O.B.	None.	