

No.	Objective	Activity: type	Activity: description	Expected results	WG/SWG/TF involved	Leading partners	Comments	Status
1	Strengthening partners' capacities to adopt a comprehensive accountability process that includes communication with communities, community participation and feedback mechanisms.	Capacity Building	Training on Accountability to Affected People / Community Engagement / Communication with Communities	3 trainings on Accountability to Affected People in different locations	Disabilities and Age TF, PSEA Network	Acted, Intersos, Unicef, IOM	Through local coordination forum with CDAC materials and participants from ToT	
6		Reporting	Collective reporting mechanism to inform the RCF and improve the task force visibility	A reporting tool is set in place, a dashboard and a quarterly 2-pager to inform the response	Information Management Working Group	AAP Members		
8	Ensuring that refugees and affected host communities have access to information on humanitarian assistance and are aware of their rights and obligations.	CwC campaign	Conducting assessment to understand refugee access to information and services	Small assessment will be conducted throughout the year	All Working Group and Task Forces	NUCM		
		CwC campaign	Support and information provision to humanitarian workers and people displaced from Ukraine on Temporary Protection and other topics	Refugees will have access to information	Disabilities and Age TF, Protection WG	UNHCR/NCUM/Dopomoga/Laolalta/UNICEF	Ensure engagement of government institution	
		CwC campaign	Conducting information campaign to ensure refugees are aware about rights and services	Information campaign are conducted	All Working Group and Task Forces	UNHCR, Laolalta, Female Support Forces, NCUM		
		CwC campaign	Conducting Q&A information session to provide information to refugees (online and in person)	Information session are conducted	All Working Group and Task Forces	AAP Members	Done through information sharing from different partners	
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10	Support refugees and host communities to participate in decisions that concern them at all stages of the Refugee Response, including women, men, boys, girls, adolescents, youth, the elderly, people with disabilities, Roma and LGBTIQ+ people.	Community engagement	Continue of social listening activities are implemented through different social media channels to ensure the participation of refugees in the decision-making process.	Quarterly reports are submitted and shared through the AAP TF Meeting		Laolalta / IOM / UNICEF / UNHCR / NCUM	Report from NCUM, InfoUnit, IOM, UNHCR, UNICEF	
		Community engagement	Conduct Participatory Assessment throughout the year with engagement of AAP partners to identify concern and recommendation from refugees	Regular factsheet shared through the AAP TF	Disability and Age TF, Roma TF, Protection WG	UNHCR and AAP Partners		
		Community engagement	Refugee engagement in Advocacy activities to raise concerns with humanitarian partners and government institutions	Advocacy papers and letters	All Working Group and Task Forces	UNHCR, NCUM, Female Support Force, IOM		
11		Community engagement	Implementation of local consultations by different partners to follow up on refugees specific needs and concerns	Refugee will be able to share feedback and concern on their needs		AAP Members	FDGs for Participatory Assessment	
12	Strengthen inter-institutional and inter-agency coordination for the advancement of collective AAP and coordination between AAP and PSEA efforts to establish efficient and quality community-based feedback and complaint mechanisms focused on the different population groups receiving assistance.	Design and implementation: CFM	Design and implement Child Friendly feedback mechanism in schools/preschools	Child Friendly Feedback and Complaint Mechanism is developed and rolled out in preschools and schools	PSEA Task Force	UNICEF		
13		Design and implementation: CFM	Improve the effectiveness of the feedback and complaint mechanism monitoring its implementation and the reporting back to communities		PSEA Task Force	AAP Members		