

UKRAINE EMERGENCY

UNHCR Delivery Updates

12 August 2025

Ukraine's capital, Kyiv, suffered major Russian aerial attacks in June and July. In the early hours of 17 June, a massive attack killed 30 people and injured more than 100, as well as causing immense destruction across the city. UNHCR and local NGO partners were on site to provide emergency assistance to affected families. © UNHCR/Dmytro Babenko

KEY FIGURES:

1.7 million

multi-sectorial services delivered to people in need in **2024***** (in addition to **4.3 million** people reached in 2022 & **2.6 million** people in 2023)

12.7 million

people in need of humanitarian assistance and protection in 2025 (source: [HNRP](#))

4.8 million

people prioritised (from an initial 8M) for humanitarian assistance in the re-prioritised **2025 Humanitarian Needs and Response Plan**

2.7 million

multi-sectorial services UNHCR aims to provide to internally displaced, returnees, and war-affected people in **2025*****

***People may receive multiple forms of assistance and services.

OPERATIONAL CONTEXT & HIGHLIGHTS:

- **The Russian Federation continued to attack Ukraine with record numbers of drones and missiles**, killing and injuring civilians and causing significant damage to civilian infrastructure and homes across the country. Throughout July, the Russian Federation launched over 6,400 drones towards Ukraine according to the Ukrainian Air Force. This is the highest total to date – and a fourteen-fold increase compared to July 2024. In its latest [monthly update](#) on the protection of civilians, the UN HRMMU reported that the number of civilian casualties continued to rise in July, with at least 1,674 civilian casualties (286 killed; 1,388 injured) – setting a new record for monthly overall casualties since May 2022.
- **More civilians are being forced to flee the escalation of hostilities in frontline regions**, with additional mandatory evacuations announced in June and July from towns and villages in Dnipropetrovska, Donetsk, Sumska and Zaporizka oblasts. UNHCR and partners continue to support evacuees as part of the inter-agency response. Many evacuees are extremely vulnerable, with a significant number of older people and people with disabilities among those in areas under mandatory evacuation orders.
- The UN High Commissioner for Refugees, Filippo Grandi, participated in the high-level panel on Return and Reintegration at the fourth **Ukraine Recovery Conference** in Rome on 10-11 July. In the lead up to the event, UNHCR and Brunel University of London released initial forecasts of future returns of Ukrainian refugees. For more information, see UNHCR's [press release](#) and [policy brief](#).
- **UNHCR marked World Refugee Day on 20 June**, showing solidarity with people across the globe forced to flee their homes. Displaced Ukrainians shared their stories [here](#). UNHCR's Representative Karolina Lindholm Billing also reflected on the power of Ukrainian solidarity and unity in an op-ed [here](#).
- **UNHCR provides immediate protection and assistance to war-affected people while supporting early recovery and durable solutions** for displaced persons, returnees, and war-affected people remaining in their homes.

WORKING WITH PARTNERS:



2025 RESPONSE in NUMBERS*:

(Delivered with partners from 1 January – 31 July 2025)

623,525

Multi-sectorial services delivered to people in need in 2025

Protection

328,278

Received protection information, counselling, and support

0.90M
Targeted

Shelter/Housing

99,972

Received emergency shelter and housing support

0.37M
Targeted

Cash Assistance

93,408

Supported with multi-purpose cash and/or cash for winter energy needs**

1.10M
Targeted

Collective Sites

24,892

Supported with safe access to multi-sectorial services in collective sites, including winterization support

0.04M
Targeted

Essential Items

76,975

Reached with essential items, including in hard-to-access areas by humanitarian convoys

0.25M
Targeted

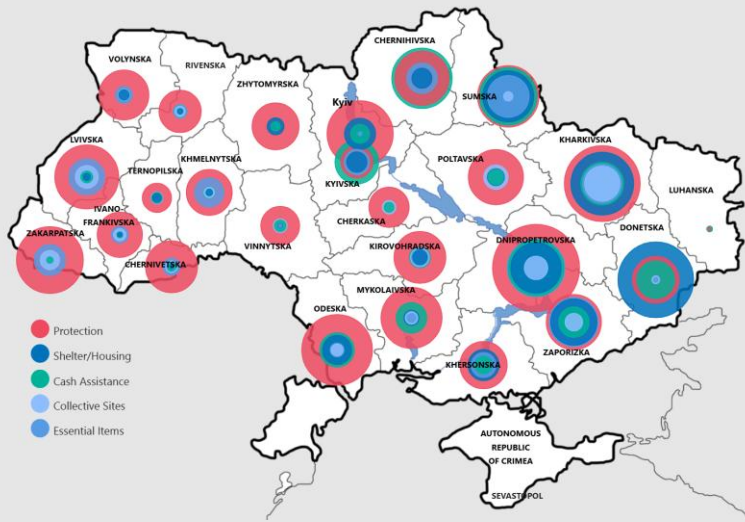
* The targets are subject to the receipt of the funding requirements

**Figures may be adjusted as they are subject to reconciliation and verification

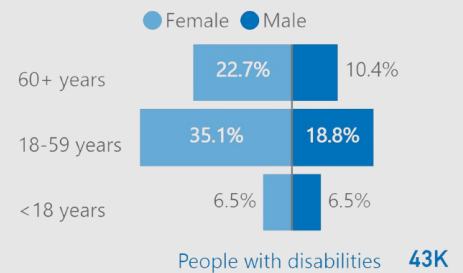
Sources: UNHCR Ukraine Partner Reporting Portal (ActivityInfo);

Contact: UkraineInfoManagement@unhcr.org

All sectorial achievements/targets refer to individuals. All reached figures are subject to data cleaning and verification. Retro-active corrections may occur.



Age, gender and disability breakdown



Emergency Response

- **Emergency response to attacks:** UNHCR and local NGO partners continue responding to the most urgent needs of people impacted by the aerial attacks across Ukraine. Affected families and individuals received emergency assistance, including in [Dnipro](#), [Dobropillia](#), [Kharkiv](#), [Kyiv](#), [Odesa](#), [Pavlohrad](#), [Sumy](#), and [Zaporizhzhia](#), as well as in multiple regions of [western Ukraine](#). In [Kharkiv city](#) alone, UNHCR's NGO partner Proliska responded to 25 attacks in July, up from 20 in June and 13 in May.
- An attack on [Dnipro](#) on 24 June killed 21 people – the [deadliest](#) attack on the city since the full-scale invasion. As part of the emergency response, around 560 people received emergency shelter materials through UNHCR partners and over 180 people received psychosocial support. NGO partners also provided essential items, protection counselling, and legal aid for example to apply for compensation or retore lost documents.
- In [Kyiv city](#), largescale attacks killed 30 people on [17 June](#) and 32 people on [31 July](#). In response to the attack on 31 July, 675 affected families (approx. 1,600 people) received emergency shelter materials, while partners also provided over 540 consultations to affected people on available humanitarian and social services, 144 psychosocial consultations, and 94 legal consultations.
- In total, between January-July 2025, over **85,700** people received emergency shelter materials enabling them to quickly cover damaged homes with plastic sheeting or OSB boards until more sustainable repairs can take place. The most vulnerable families who are not able to effectively use the kits by themselves are further supported by NGO partners to install the materials.
- **Evacuations and response:** As part of the inter-agency response to evacuees, UNHCR and partners continue providing humanitarian assistance and protection services such as psychosocial support, protection counselling, social accompaniment, and legal aid.
- Mandatory evacuations of children and their caregivers were announced on 24 July for 10 towns and villages in Donetsk oblast, including notably Dobropillia city, where UNHCR's NGO partner Proliska had an office and had to relocate. The Pavlohrad transit centre (TC), which opened on 30 August 2024, continues to serve as the primary TC for evacuees from Donetsk oblast and eastern Dnipropetrovska oblast. It saw a slight increase in evacuees in July – with an average of 140 people per day, compared to 100 people daily in June.
- From January-July 2025, the CCCM Cluster and partners [recorded](#) around **35,200** evacuees going through the operational transit centres in Dnipropetrovska, Donetsk, Kharkivska and Sumska oblasts. The majority were evacuated from Donetsk (41%) and Sumska (33%) oblasts, followed by Dnipropetrovska (13%) and Kharkivska (12%) oblasts.



Maksym with his wife Kateryna and daughter Oleksandra. The emergency shelter materials were vital for the family, explains Maksym: "It was the most-needed thing at that moment. [...] That is how we survived the winter and didn't have to move for a third time". © UNHCR/Denys Kovalskyi

"The war keeps chasing us": emergency shelter materials help a displaced family repair their home

When the war reached their hometown of Pokrovsk in Donetsk oblast, the Davydenko family decided to flee to Kryvyi Rih in Dnipropetrovska oblast in search of safety. They tried to build a new life, but later chose to return, feeling homesick and unwilling to give up their businesses. Unfortunately, with the war only intensifying, staying in Pokrovsk became impossible and in the autumn of 2024 the family decided to leave again, this time to Odesa.

Just as the family started to find some stability in Odesa, on the night of 14 November 2024 a drone attack caused major damage to their building. Inside the apartment, windows shattered, doors twisted, and debris flew across rooms. The following morning, UNHCR and its NGO partner The Tenth of April arrived with emergency shelter kits to support the Davydenko family, and many others affected by the attack. Read more [here](#).

Over 40,000 war-damaged homes repaired in Ukraine, helping families return and rebuild their lives

With the Russian full-scale invasion well into its fourth year, UNHCR has reached a major milestone in one of its key programmes: more than 40,000 homes damaged by the war have been repaired, enabling families to return to or remain in their communities. Since the launch of this programme in July 2022, UNHCR has invested more than USD 114 million into durable housing solutions as a cornerstone of its broader shelter response in Ukraine. The programme includes repairing or replacing damaged roofs, changing windows and doors, and adding insulation to protect from the cold. It can also encompass more substantial, heavy and extensive repair works on houses. In addition, UNHCR helps repair common areas in war-damaged multistorey buildings, which in turn enables the residents to apply for the Government's eVidnovlennia compensation programme and receive the funds needed to repair their individual apartments. Read more [here](#).



© Oleksii Hutnyk/Angels of Salvation

Protection

- **Ukraine Protection Survey:** In partnership with the Ombudsman of Ukraine, UNHCR together with the Protection Cluster, Donbas SoS, Right to Protection (R2P), The Tenth of April (TTA), NEEKA, and Rokada, prepared the [first Ukraine Protection Survey](#) providing an overview of IDPs' access to rights and public services, highlighting particular groups at risk, and offering information to inform durable solutions to displacement. The survey provides recommendations aimed at improving the IDP protection and solutions system, enhancing the evacuation mechanism, restoring housing, land and property rights, and addressing various barriers to accessing rights and services.
- **Border monitoring:** UNHCR and its partners R2P, NEEKA, and TTA, conduct border monitoring through regular presence at 30 crossing points between Ukraine and Poland, Slovakia, Hungary, Romania and Moldova. UNHCR's [border monitoring reports and dashboards](#) identify trends and patterns as well as protection needs on an ongoing basis to inform the planning and response. In the first half 2025, UNHCR through its partners also supported over 5,000 people at the borders, including through counselling, information provision, legal assistance, and social support.
- **For more information on UNHCR's overall protection response in Ukraine**, read the latest update [here](#).

Housing/Shelter

- **Temporary housing for IDPs:** On 28 July, a newly renovated temporary housing facility was [opened](#) in the

city of Berehove, Zakarpatska oblast. The project, supported by UNHCR in partnership with local authorities and NGOs, now offers safe, dignified, and inclusive accommodation for up to 200 people who were forced to flee their homes – with most residents being recent evacuees from frontline areas. Through [these initiatives](#), UNHCR contributes to the government's stock of temporary housing for displaced people while developing approaches that allow IDPs to choose housing solutions best suited to their needs.

- For more information on **emergency shelter & housing** activities, see **UNHCR's Q2 2025 factsheet** [here](#).

Cash Assistance

- From January-July 2025, UNHCR delivered cash assistance to **93,408** people, totalling **\$27.4 million**. This includes around **58,200** vulnerable people who have been supported because they are either in need of urgent support following aerial attacks or evacuation, were recently displaced within the last six months, as well as returnees who are socioeconomically vulnerable or have specific protection needs. The assistance of UAH 10,800 per person helps them to cover the costs of basic needs like accommodation, food, medicine, clothing, and heating. Included in the total of 93,408 are also war-affected people who received cash assistance at the beginning of the year in collaboration with the Government of Ukraine to help them stay warm during winter. For more information on the cash assistance response, see **UNHCR's Q2 2025 factsheet** [here](#).



Olena and her two daughters, Sofiia (12) and Dasha (11). © UNHCR/Elisabeth Arnsdorf Haslund

Cash assistance allows a single mother to start rebuilding her life

For 30-year-old Olena, life as she knew it was turned upside down in February 2022. Her family was displaced from her small village of Kokhanivka in Khersonska oblast for many months. In January 2023, they were finally able to return. "This is home, and we wanted to come home," she says. But the family returned to a village that was significantly damaged from the fighting and occupation. Then, in June 2023, everything changed once again when her village and home were flooded following the destruction of the Kakhovka Dam.

In early 2024, Olena was enrolled for cash assistance from UNHCR, finally allowing her to pay for proper repairs to her home and the installation of water piping – so that she and her daughters have access to running water again. Read more [here](#).

CLUSTER RESPONSE UPDATE: Q2 2025

UNHCR's humanitarian response is aligned with the needs and priorities set out in the [2025 Ukraine Humanitarian Needs and Response Plan \(HNRP\)](#). The **Protection, Shelter and Non-Food Item (NFI)**, and **Camp Coordination Site Management (CCCM) Clusters** led by UNHCR contributed actively to the comprehensive [reprioritization of the 2025 Ukraine HNRP](#), as part of a global exercise and 'Humanitarian Reset' led by the Emergency Relief Coordinator given the global dynamics and funding constraints. The reprioritization follows a people-centred approach, and links to four strategic priorities: evacuations, support to vulnerable people in the frontlines, response to attacks, and humanitarian contributions to protracted displacement.

In July 2025, the UN and humanitarian partners launched the inter-agency [2025-2026 Winter Response Plan](#) which aims to deliver multisectoral, life-saving assistance and services to 1.7 million of the most vulnerable people exposed to extreme cold between October 2025 and March 2025.

UNHCR is also actively engaged in the 2025-2029 UN Sustainable Development Cooperation Framework (UNSDCF), which will support the Government of Ukraine in its reform, recovery and development priorities, and co-leads, with UNDP, Results Group 4 on Governance.

PROTECTION CLUSTER

The Protection Cluster and its Areas of Responsibility (AoRs) consist of 232 implementing partners. The Protection Cluster operates through three coordination hubs and aims to reach 3.8 million people in need of specialized protection responses in 2025.

- **Mid-year response achievements:** From January-June 2025, protection partners reached over 2.1 million people with protection services, including 383,000 older people and 117,000 persons with disabilities (response figures refer to the Protection Cluster and its AoRs – Child Protection, Gender-Based Violence, and Mine Action). While services were delivered nationwide, efforts focused on frontline oblasts including Dnipropetrovska, Donetsk, Kharkivska, Khersonska, and Zaporizka. Key services included transportation, psychosocial support, and protection counselling. In central and western oblasts, partners also supported the continued reception of evacuees. Read more [here](#).
- **Evacuations:** The Protection Cluster continued efforts to enhance informed decision-making on evacuations in frontline communities, including by working with authorities to update [leaflets](#) that consolidate key information on available evacuation options, public services, and humanitarian support along evacuation routes. Meanwhile, on 10–11 July, the Protection Cluster organized a Peer-to-Peer Exchange on Humanitarian Evacuations for NGOs, civil society organizations, and volunteer groups – building on the successful format first launched in April 2024. The meeting highlighted updated Cluster [guidance on humanitarian evacuations](#) with special considerations for children and people with low mobility, while enhancing participants' programming skills at all stages of evacuation, including early preparedness, communication with communities, and accountability to affected population. The exchange supported the Cluster's localization efforts, fostered meaningful networking among participants, and informed Protection Cluster advocacy with the Government.
- **Inclusion:** In May, the Protection Cluster supported the organization of the Second National [Forum](#) on LGBTIQ+ Inclusion in the Humanitarian Response. The event in Kyiv brought together over 100 participants, including representatives of LGBTIQ+ civil society, international partners, UN agencies, donors, and government institutions. It focused on strengthening the inclusion of LGBTIQ+ individuals in humanitarian programming and ensuring their meaningful participation in decision-making processes.
- **Capacity building:** The Protection Cluster conducted a series of capacity-building initiatives reaching over 150 individuals to strengthen protection programming and response. In March and June, two training sessions on Joint Operational Principles (JOP) and protection mainstreaming were delivered for frontline responders in Dnipropetrovska and Zaporizka oblasts. On 25 April, a training on Minimum Standards on Referrals and protection-sensitive programming was conducted for partners in the Centre-Western hub. In May, two training sessions on disability inclusion were held in Dnipro, facilitated by the Age and Disability Technical Working Group. In June and August, the Cluster conducted trainings in Mykolaiv on Protection Mainstreaming and Minimum Standards for Referrals. The LGBTIQ+ TWG, supported by Ireland, also completed a series of regional trainings on the inclusion of LGBTIQ+ people in the humanitarian response for over 300 staff.

SHELTER/NFI CLUSTER

The Shelter and NFI Cluster coordinates 132 implementing partners across three coordination hubs, with the aim of assisting 3 million people in 2025 with emergency shelter and NFI assistance, winter assistance, and adequate housing.

- **Mid-year response achievements:** The interventions implemented by Shelter and NFI Cluster partners from January-June 2025 prioritized emergency response with 120,387 individuals reached through emergency NFI support and a further 105,321 individuals reached through emergency shelter support. A further 122,038 individuals were supported through winter heating and 29,959 through humanitarian repairs. Overall, Cluster partners reached over 514,200 vulnerable individuals predominantly located across Chernihivska, Dnipropetrovska, Donetsk, Kharkivska, Khersonska, Mykolaivska, Sumska, and Zaporizka oblasts.
- **RAIS+:** Efforts continued in the second quarter of 2025 to improve the RAIS+ user experience and onboard more Cluster organizations and users. The system now facilitates a coordinated response across 99 humanitarian organizations with 484 active users. This progress is critical as the Cluster prepares for the 2025-2026 winter response to ensure timely deduplication, enhanced coordination, and effective resource distribution.

- **Winter response:** The Shelter Cluster published its [Winterization 2024 – 2025 Lessons Learned](#) and launched the technical working group for winterization 2025-2026 (TWiG) to ensure adequate preparation for the coming winter response. This TWiG, comprising 18 humanitarian actors, contributed to the publishing of the [Winterization Recommendation 2025 – 2026](#) which set common technical standards for Cluster partners to commence planning for the next winter.

CCCM CLUSTER

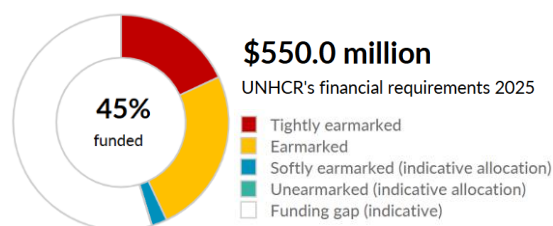
The CCCM Cluster coordinates 32 UN and NGO partners across three coordination hubs, with the aim of supporting 79,000 internally displaced people across 1,600 prioritized collective sites in 2025.

- **Mid-year response achievements:** From January-June 2025, CCCM partners reached 46,909 individuals with multi-sectoral assistance, including 5,192 people with disabilities. This includes community engagement and referrals, provision of essential items such as furniture and heating appliances, and small repairs to improve living conditions in collective sites.
- **Evacuations:** The CCCM Cluster, in collaboration with authorities and partners, supported organized evacuations by providing reception services at transit centres in the East and for those arriving via evacuation trains to West and Central Ukraine. Partners assisted with registration processes at the transit centres, identified available spaces in collective sites, prepared accommodation, and facilitated immediate assistance and referrals, in close collaboration with Site Managers and local authorities. Around [6,300 IDPs were accommodated](#) across 567 collective sites across the country. In close collaboration with protection actors, CCCM partners supported newly evacuated groups with transportation to collective sites and accommodation, equipping spaces and improving living conditions, as well as protection counselling, case management, and legal assistance. More information can be found on the CCCM [Evacuation Tracker](#) for collective sites, and the [Transit Centre Tracker](#). The CCCM Cluster also updated the [SOPs for Managing Transit Centres and the Transit Centres Checklist](#) to support effective and protection-sensitive transit centre management.
- **Collective Site Monitoring:** The CCCM Cluster, in partnership with REACH, conducts quarterly Collective Site Monitoring (CSM) aimed at obtaining the latest data on the situation in collective sites to inform the humanitarian response. In May 2025, the CSM assessed over 1,400 collective sites, out of which 55% of the sites were identified as in need of accessible infrastructures, including disability friendly WASH facilities. An [accessibility assessment](#) was also completed to support the identification of available spaces suitable for persons with limited mobility awaiting evacuation from frontline areas.
- **Guidance:** In May, the CCCM Cluster developed [Guidance on the Responsible Exit of Humanitarian Partners from Collective Sites in Ukraine](#). This document aims to ensure that any exit of humanitarian organizations from collective sites is planned, protection-oriented, and coordinated with other actors involved in the humanitarian response.
- **Winter response:** Displaced populations staying in collective sites remain among the most vulnerable during winter. According to findings from [CSM Round 17](#), almost 60% of assessed collective sites still face critical winter-related issues, including the need for minor repairs to heating systems and boiler rooms, as well as shortages of winter appliances and solid fuel. As part of the [inter-agency Winter Response Plan for 2025-2026](#), the CCCM Cluster aims to reach 31,000 IDPs (roughly 44% of all residents in collective sites) across more than 330 locations with winter assistance.

FUNDING UPDATE | 2025

UKRAINE

as of 31 July 2025



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine. For more information, see the [Ukraine Situation Appeal 2025](#) and the [UNHCR Ukraine 2025 Programme Summary](#).

FOR MORE INFORMATION:

- Visit Ukraine's [Operational Data Portal](#) for more information products [here](#).
- UNHCR's [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- [Ukraine Protection Cluster Response Dashboard](#) can be found [here](#).
- [CCCM Cluster Collective Sites Mapping](#) [here](#).
- [Shelter Cluster Response Dashboard](#) [here](#).

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