Jordan

July 2025

The *photography exhibition "Through Their Lens" featured photos taken by refugees about their daily life in Jordan. © ILO for PROSPECTS Partnership*

Key Refugee Figures (as of 31 July 2025)

around 530,000	81%	47%
Refugees **registered** with UNHCR	Refugees in **communities**	Refugee **children**

OPERATIONAL CONTEXT

As part of cost-efficiency measures, in July UNHCR closed the Irbid Registration Centre, following the closure of the Mafraq Registration Centre in June. Now all **registration activities** for urban refugees are centralized at the Amman Registration Centre.

During the first half of 2025, UNHCR conducted 40 information sessions on returns, reaching over 1,100 participants. Going forward, UNHCR will reduce the number and frequence of such sessions to save costs, while exploring efficient and effective ways to maintain outreach to refugee communities on return-related questions. From 8 December 2024 to 31 July 2025, around 125,000 refugees registered with UNHCR **returned** from Jordan to Syria, with 28,000 returning in July alone.

To support **refugees' skills development**, PROSPECTS partners implemented a photography initiative which included training sessions on digital storytelling for refugees from camps and host communities followed by an exhibition that provided participants with the opportunity to showcase and sell their works.

SOLUTIONS

- From 8 December 2024 to 31 July 2025, around 125,000 refugees registered with UNHCR **returned** from Jordan to Syria. Over 28,000 refugees returned in July alone, which represents an 8 per cent increase when compared to June, when some 26,000 refugees returned. More details about the number and profile of refugees returning from Jordan to Syria is available in UNHCR Jordan's returns dashboard, which now includes a new interactive section on skills and educational background of returnees.
- This month, UNHCR organized **transportation for nearly 2,500 refugees** who wanted to return to Syria from camps and communities. Prior to departure, UNHCR conducted in-person interviews to ensure the decision to return is voluntary and well-informed and provided counselling and information on availability of services inside Syria. The movements were closely coordinated with UNHCR Syria.
- The World University Service of Canada, in collaboration with UNHCR, conducted a five-day comprehensive training for 22 Refugee Guidance Counsellors, who will deliver information sessions within their communities about **education, employment and other long-term opportunities** in third countries.
- In July, 268 refugees departed Jordan for **resettlement.**

PROTECTION

- UNHCR interviewed nearly 37,000 refugees in-person and remotely in July to ensure that they have **proper and updated documents** and can access basic services and support such as education and healthcare. UNHCR's registration and documentation are also essential to inform planning and delivery of humanitarian assistance by other actors in the refugee response.
- Due to funding reductions, UNHCR **closed the Irbid Registration Centre** on 10 July, after more than 12 years of dedicated services to refugees. Refugees received information about the closure in advance through multiple communication channels. Many refugees have expressed dissatisfaction with the closure of the centre, citing the difficulty and high cost of traveling to Amman, particularly for large and vulnerable families. UNHCR is coordinating the transition to centralize registration activities in Amman, redistributing responsibilities, and exploring alternative modalities to ensure that refugees living in communities outside of Amman can continue to access essential registration services and support.
- During the month, UNHCR and its partners **counselled and provided support** (legal advice, medical aids, urgent cash assistance) to approximately 605 refugees who faced risks to their safety and well-being, including refugees who experienced violence, children separated from families or sent to work, and refugees at risk of eviction.

HUMANITARIAN RESPONSE

- In July, UNHCR distributed $3.8 million in **basic needs assistance** benefitting some 35,500 families living in both host communities and camps.
- In July, UNHCR and partners **repaired and rehabilitated** 64 shelters in Azraq and Zaatari camps. At the same time, 145 shelters in both camps were dismantled following departures of refugees who voluntarily returned to Syria. The materials from the dismantled shelters are being re-used for rehabilitation works, as part of efficiency and cost-saving measures, enabling UNHCR and partners to maintain adequate living conditions in some shelters. However, many shelters in both camps built over a decade ago deteriorated beyond repair and require full replacement.

- UNHCR facilitated referrals for around 640 refugees from Azraq and Zaatari camps **to receive vital health care treatment**, such as haemodialysis, emergency obstetric and neonatal care, and organ-saving admissions at affiliated public healthcare facilities outside of the camps.

COMMUNITY ENGAGEMENT

- In July, around 3,800 refugees provided support with community initiatives, education activities and other services in Azraq and Zaatari camps as **incentive-based volunteers**. Incentive-based volunteering enables refugees to demonstrate and develop professional and soft skills while contributing to their community and earning some basic means in the absence of other livelihood opportunities.

Refugee volunteers play an essential role in **maintaining Zaatari electricity network** by monitoring infrastructure, reporting issues, and helping to prevent electrical hazards.

- From 3 to 5 July, **the photography exhibition "Through Their Lens"** was held in Amman, offering an authentic glimpse into the lives of Syrian refugees in Jordan. The exhibition featured works of refugees who had participated in a photography training designed to equip them with digital storytelling skills. Using only smartphones, participants captured personal stories highlighting their work, family life, education, and daily routines. All photographs were available for purchase, and 17 photographs were sold, with proceeds going directly to the refugee photographers. The exhibition and training sessions were organized under the PROSPECTS Partnership — a Netherlands Strategic Partnership with the IFC, ILO, UNHCR, UNICEF, and the World Bank — aimed at improving the prospects of refugees and host communities in Jordan.

HIGH-PROFILE VISITS, PUBLIC EVENTS AND DONOR ENGAGEMENT

- In July, UNHCR organized **high-level meetings and visits** for representatives of Australia, Bahrain, the Netherlands, and the United Kingdom. The visitors held consultations with UNHCR and met refugees living in communities and camps to hear first-hand about their challenges and achievements.

Financial Information

Total recorded contributions for the operation in 2025 amount to some $105 million. UNHCR is grateful for the critical support provided by donors, including especially those who have contributed to UNHCR programmes with unearmarked and softly earmarked funds.

Australia | Belgium | Canada | Denmark | European Union | Finland | France | Germany | Ireland | Italy | Japan | Kingdom of the Netherlands | Norway | Qatar | Republic of Korea | Sweden | Switzerland | United Kingdom of Great Britain and Northern Ireland | United States of America | Qatar Charity | Sheikh Abdullah Al Nouri Charity Society | UNIQLO | Private Donors

CONTACTS

Sara Granlund, Senior External Relations Officer, granlund@unhcr.org
Yelena Sim, Associate External Relations Officer, sim@unhcr.org

LINKS

X, Instagram: @UNHCRJordan
reporting.unhcr.org/jordan | data.unhcr.org.en/country/jor | jordanrefugeeshub.unhcr.org