

UKRAINE EMERGENCY

UNHCR Delivery Updates

12 September 2025

Evacuees arrive at a newly opened transit centre in Voloske, Dnipropetrovska oblast, where vital aid is offered to people fleeing frontline hostilities. As part of the interagency response, UNHCR and local NGO partners delivered essential items to the site, and are providing social accompaniment, psychosocial care and legal aid for newly arrived families. © Proliska

KEY FIGURES:

1.7
million

multi-sectorial services delivered to people in need in 2024*** (in addition to 4.3 million people reached in 2022 & 2.6 million people in 2023)

12.7
million

people in need of humanitarian assistance and protection in 2025 (source: HNRP)

4.8
million

people prioritised (from an initial 8M) for humanitarian assistance in the re-prioritised 2025 Humanitarian Needs and Response Plan

2.7
million

multi-sectorial services UNHCR aims to provide to internally displaced, returnees, and war-affected people in 2025***

***People may receive multiple forms of assistance and services.

OPERATIONAL CONTEXT & HIGHLIGHTS:

- Massive aerial attacks by the Russian Federation, especially at the end of August and the beginning of September, killed and injured civilians across the country and caused significant damage to civilian infrastructure and homes. A large-scale overnight attack on Kyiv on 27-28 August killed 25 people, including four children, and injured over 60 others. [The attack also damaged](#) the facilities of diplomatic delegations and offices in Kyiv. Overnight on 6-7 September, the Russian Federation launched its largest combined attack against Ukraine to date, with over 800 drones and missiles impacting the entire country. On 9 September, a [Russian attack](#) in the village of Yarova, Donetsk oblast, killed 25 people and injured 18 others. Many of those affected were older people who were collecting their pensions.
- The UN HRMMU [reported](#) that at least 208 civilians were killed and 827 injured during August – representing a decrease compared to July, mainly attributed to a reduction in long-range attacks during the first weeks of August. However, the report also noted the increase in attacks on Ukraine's energy infrastructure in August, with nine attacks documented in areas controlled by the Government.
- UNHCR extended its deepest [condolences](#) to the colleagues at the Danish Refugee Council after a Russian attack in Chernihivska oblast on 4 September killed two humanitarian workers. The UN RC/HC [strongly condemned](#) the attack.
- There has been an increase in the number of civilians fleeing hostilities in frontline regions. According to the [CCCM Cluster](#), August saw the highest number of IDPs arriving at transit centres so far in 2025, primarily from Donetsk and eastern Dnipropetrovska oblasts. UNHCR and partners continue to support evacuees as part of the inter-agency response. Many are extremely vulnerable, with a significant number of older people and people with disabilities.
- Finishing her tenure as UNHCR Representative in Ukraine, Karolina Lindholm Billing travelled across the country to meet war-affected people, partners and authorities, and to express her gratitude for the strong partnership. Watch her farewell message [here](#), and read her article for the yearly "Diplomatic Ukraine" edition [here](#).
- UNHCR continues to provide immediate protection and assistance to war-affected people while supporting early recovery and durable solutions for displaced people, returnees, and war-affected people remaining in their homes.

WORKING WITH PARTNERS:



2025 RESPONSE in NUMBERS*:

(Delivered with partners from 1 January–31 August 2025)

722,750

Multi-sectorial services delivered to people in need in 2025

Protection

395,231

Received protection information, counselling, and support

0.90M
Targeted

Shelter/Housing

113,401

Received emergency shelter and housing support

0.37M
Targeted

Cash Assistance

108,054

Supported with multi-purpose cash and/or cash for winter energy needs**

1.10M
Targeted

Collective Sites

25,280

Supported with safe access to multi-sectorial services in collective sites, including winterization support

0.04M
Targeted

Essential Items

80,784

Reached with essential items, including in hard-to-access areas by humanitarian convoys

0.25M
Targeted

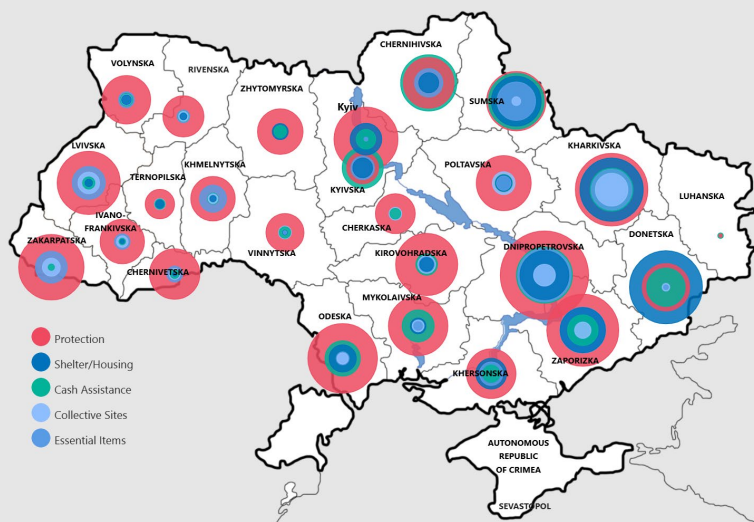
* The targets are subject to the receipt of the funding requirements

**Figures may be adjusted as they are subject to reconciliation and verification

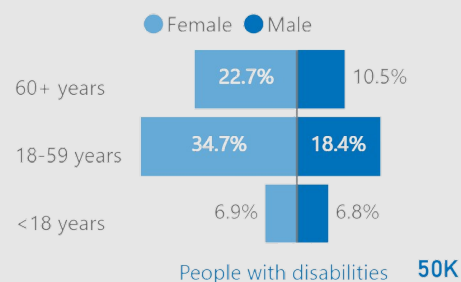
Sources: UNHCR Ukraine Partner Reporting Portal (ActivityInfo);

Contact: UkraineInfoManagement@unhcr.org

All sectorial achievements/targets refer to individuals. All reached figures are subject to data cleaning and verification. Retro-active corrections may occur.

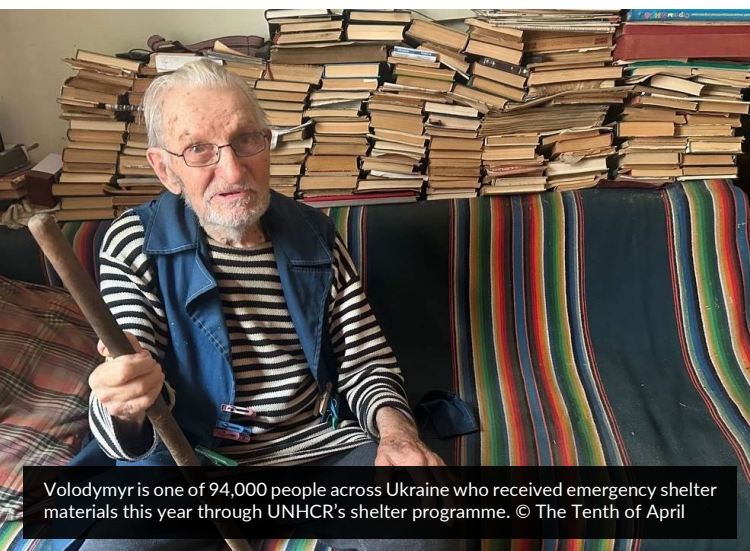


Age, gender and disability breakdown



Emergency Response

- **Emergency response to attacks:** UNHCR and local NGO partners responded to the most urgent needs of people impacted by the aerial attacks across Ukraine, including after the [massive attack on Kyiv on 28 August](#) which killed 25 people. During August, UNHCR and partners provided over 600 legal consultations to people in Kyiv, for example to restore lost documents or apply for state compensation, over 100 psychosocial support consultations, as well as emergency shelter materials to 630 people to support rapid repairs.
- In east Ukraine, NGO partners responded to large aerial attacks in [Dnipro, Pavlohrad and Zaporizhzhia](#), as well as daily attacks [across Donetsk oblast](#). In August, UNHCR and NGO partner Proliska conducted emergency distributions in over 30 towns and villages in Dnipropetrovska, Donetsk, Poltavska and Zaporizka oblasts, delivering essential items for 1,000 people.
- Large-scale Russian aerial attacks also affected western parts of the country in [August](#) and at the beginning of [September](#). In close coordination with local authorities, UNHCR and partners provided immediate support, including emergency cash assistance, shelter materials, and legal, social, and psychosocial support.
- In total, between January-August 2025, almost **94,000** people received emergency shelter materials in Ukraine, enabling them to quickly cover damaged homes with plastic sheeting or OSB boards.
- **Evacuations and response:** According to the [CCCM Cluster](#), August saw the highest number of IDP arrivals this year, with over 11,500 individuals registered at transit centres (TCs). Of these, the majority (69%) were registered in Pavlohrad TC in Dnipropetrovska oblast. From January-September 2025, an estimated 46,000 evacuees have registered at TCs in Dnipropetrovska, Donetsk, Kharkivska and Sumska oblasts. A notable 46% of all IDPs registered across the TCs are people with limited mobility. Around 38% of these are older adults, some of whom need specialized assistance, and 8% are people with disabilities (self-identified).
- In response to the increase in new arrivals, authorities opened new TCs in [Voloske](#) (Dnipropetrovska oblast) and Lozova (Kharkivska oblast), and relocated the TC in Pavlohrad (Dnipropetrovska oblast) to expanded premises. As part of the interagency response and in close coordination with local authorities and partners, UNHCR [scaled up support](#) to help the increasing number of evacuees arriving at TCs, providing beds, mattresses, appliances, and essential items to support reception capacity. This support helped create an additional 70 sleeping spaces each in the Pavlohrad and Voloske TCs. In addition, UNHCR partners remain present daily at TCs, enrolling people for emergency cash assistance and providing protection counselling, psychosocial support, legal aid, and case management.



Volodymyr is one of 94,000 people across Ukraine who received emergency shelter materials this year through UNHCR's shelter programme. © The Tenth of April

Emergency shelter kits offer a critical lifeline for civilians in frontline communities

Khersonska oblast in southern Ukraine remains at the forefront of the war in Ukraine. Despite repeated calls from authorities urging people to evacuate to safer areas, many people, especially of older age, choose to stay where they feel deeply connected to their communities and homes. Volodymyr Tymohin, 95 years old, has lived in southern Ukraine his entire life and, like many older residents, has chosen to remain despite the dangers. Recently, Volodymyr's house was damaged by an attack: the roof was partially torn, and the windows were shattered. For an older man living alone, such destruction was devastating. Volodymyr received critical rapid support through UNHCR's local NGO partner, The Tenth of April. He received emergency shelter materials such as plastic sheeting and wooden boards, which allowed him to seal the roof and protect his home from extreme weather conditions, preventing further damage and discomfort. Read more [here](#).

Ministry for Development of Ukraine and UNHCR sign Memorandum of Understanding

On 4 September, the Ministry for Development of Communities and Territories of Ukraine and UNHCR [signed](#) a Memorandum of Understanding (MoU) that will expand cooperation and strengthen support for war-affected Ukrainians – ensuring that IDPs, returnees and others impacted by the war can access durable solutions, rights and services, and paving the way to recovery.

Among other issues, the joint work between the Ministry and UNHCR will focus on housing and compensation for IDPs – from the eRecovery programme to accessible infrastructure for older people and people with disabilities.

The MoU was signed by the Deputy Prime Minister – Minister for Development of Communities and Territories, Oleksii Kuleba, and UNHCR Representative Karolina Lindholm Billing. Read more [here](#).



© Ministry for Development of Communities and Territories of Ukraine

Protection

- **New information portal for IDP Councils launched:** Continuing to support the development and enhance the capacity of IDP Councils in Ukraine, UNHCR and its NGO partner Charity Foundation "Stabilization Support Services" launched [the IDP Councils Portal](#). This online resource provides members with access to educational and methodological resources, updates on legislation and thematic news, as well as an interactive map with information about each Council. The platform also allows Councils to share their news and events, strengthening their visibility and impact at the local level. Developed in partnership with the Congress of IDP Councils NGO, the portal aims to support Councils in their goal of representing the interests of IDPs, influencing decisions that affect them, and acting as agents of change in their communities. Read more [here](#).
- **Underground schools ensure safe and uninterrupted learning:** Another underground school recently [opened](#) in Katerynivka, Kharkivska oblast, with support from the Lutheran World Federation (LWF) and UNHCR. This space will allow more students to return to in-person learning, as the school year in Ukraine resumed on 1 September. It is one of six schools in Kharkivska oblast where underground classrooms have been set up as part of a joint project between UNHCR and LWF, in cooperation with local authorities. The project complements the initiative of the Government and the

President of Ukraine in setting up shelters in schools, restoring safe access to offline education for thousands of children. As a result, nearly 2,500 students and over 400 teachers now have the opportunity to study in-person and safely. Read more [here](#).

Cash Assistance

- From January-August 2025, UNHCR delivered cash assistance to **108,054** war-affected people, totalling **\$31.4 million**. This includes some **74,000** vulnerable people who have been supported because they are either in need of urgent support following aerial attacks or evacuation, were recently displaced within the last six months, or have recently returned home to war-affected communities. The assistance of UAH 10,800 per person helps vulnerable people, including those with specific protection needs, to cover the costs of basic needs like accommodation, food, medicine, clothing, and heating—and allows them to prioritize for themselves what is most urgently needed following the shock of sudden displacement or damage to homes. UNHCR also assisted more than 34,000 vulnerable people with winter cash assistance in early 2025, as part of the inter-agency response, in collaboration with the Government, to help keep people safe and warm in their homes, primarily in frontline and other war-affected areas.

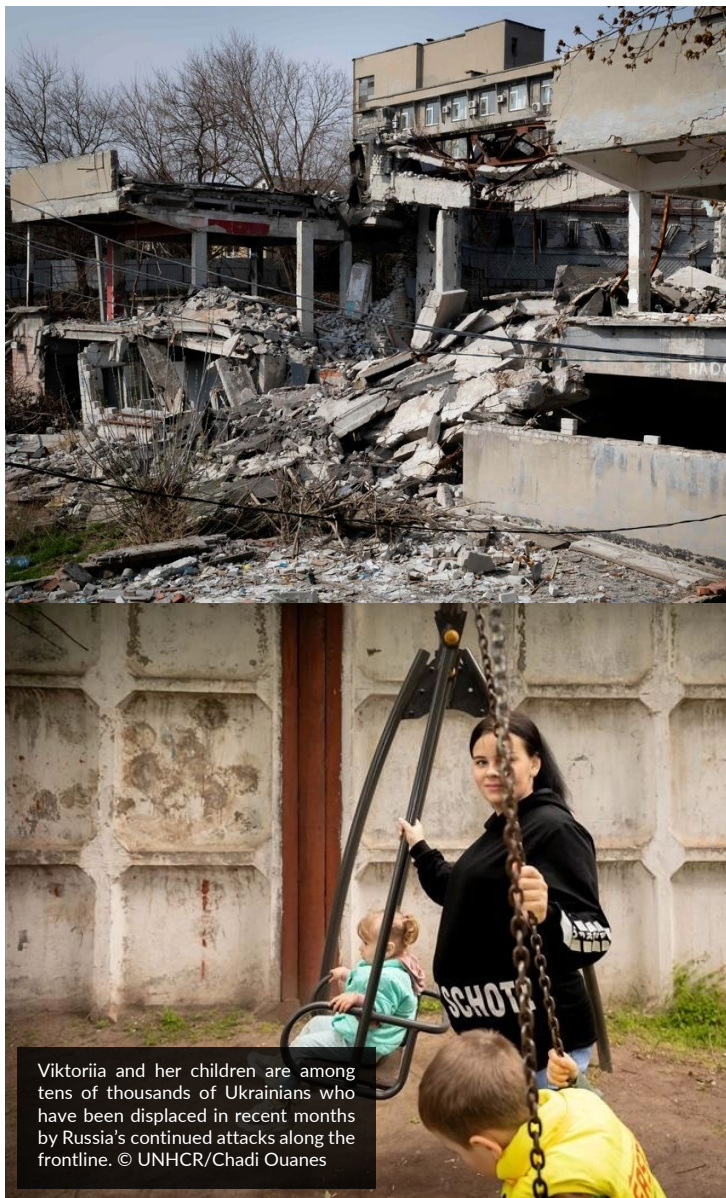


Enabling older people and people with disabilities to restore their lives in safety and dignity

Across Ukraine, UNHCR is working with the Ministry of Social Policy, Family and Unity to strengthen and expand social services for displaced older people and people with disabilities, including those who have been evacuated from frontline communities. This includes the rehabilitation of service premises in two sanatoria – specialized medical facilities – in Myrhorod (Poltavska oblast) and Truskavets (Lvivska oblast) and several other facilities, transforming them into centres for assisted living and facility-based care.

Andrii Sugak arrived at Slava Sanatorium in Myrhorod after months of moving between different homes. He fled from Donetsk oblast after both his and his sister's houses were destroyed by shelling. As a wheelchair user, Andrii couldn't find conditions suitable for his mobility needs, and being separated from his family was not an option. Eventually, Andrii and his family arrived at Slava Sanatorium, where they were offered two rooms and a much-needed sense of stability. Read more [here](#).

Beyond providing different types of social services, the two UNHCR-supported sanatoria run under the auspices of the Ministry of Social Policy, Family and Unity are part of a progressive pilot programme aimed at enabling displaced people to regain independence and rebuild their lives. © UNHCR/Tetiana Kuras



Attacks continue to force displacement from frontline areas in Ukraine

Even with two small children and pregnant with her third, 20-year-old Viktoriia struggled to make the difficult decision to flee the hostilities and leave her home in the Dnipropetrovsk oblast in eastern Ukraine. She kept postponing the moment.

“But then a heavy attack began with about 20 strong explosions close by. That’s when I realized that it was better to leave immediately. My son was in distress. He jumped at every loud sound, even when something fell in the kitchen. That’s how bad it got,” recalled Viktoriia, whose husband is in the army.

Viktoriia sought safety in Dnipro city, the region’s administrative centre, as “it’s closer to home”. The family was first hosted in a shelter for displaced people, where they were given some essential items after fleeing – like many evacuees – with few belongings. Here, Viktoriia also got in touch with UNHCR’s local NGO partner Proliska, who referred her to vital maternity care and supported her application for state social benefits to help her provide for her children.

Now staying in a small apartment, Viktoriia still faces hardship and challenges beyond the physical threats of the war. She lacks basic items like a refrigerator, and with money scarce, it’s difficult to make ends meet. However, she is determined to stay strong, not least for her children.

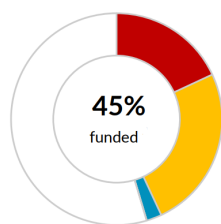
This year alone, more than 190,000 people are estimated to have fled to safer areas, adding to the millions already displaced inside Ukraine. Some have been evacuated through government-organized transportation or with the help of NGOs and volunteers, while others have fled on their own. In 2025, an estimated 46,000 evacuated people have passed through transit centres operating in four oblasts, which are supported by local authorities and humanitarian organizations, including UNHCR and its local NGO partners. Read more [here](#).

Viktoriia and her children are among tens of thousands of Ukrainians who have been displaced in recent months by Russia’s continued attacks along the frontline. © UNHCR/Chadi Ouane

FUNDING UPDATE | 2025

UKRAINE

as of 31 July 2025



\$550.0 million

UNHCR’s financial requirements 2025

- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine. For more information, see the [Ukraine Situation Appeal 2025](#) and the [UNHCR Ukraine 2025 Programme Summary](#).

FOR MORE INFORMATION:

- Visit Ukraine’s [Operational Data Portal](#) for more information products [here](#).
- UNHCR’s [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- [Ukraine Protection Cluster Response Dashboard](#) can be found [here](#).
- [CCCM Cluster Collective Sites Mapping](#) [here](#).
- [Shelter Cluster Response Dashboard](#) [here](#).

CONTACTS:

- Livia das Neves, Senior External Relations Officer, dasneves@unhcr.org
- Alessia Pignatti, Reporting Officer, pignatti@unhcr.org

Contact **UNHCR’s Hotline 0-800-307-711** for feedback and advice on assistance and services.