Cash and Voucher Assistance Dashboard

Uganda Refugee Response Plan (RRP) 2024-2025

Q3 2025

January - September 2025

Overview

Cash and voucher assistance (CVA) is vital for lifesaving and emergency support while also promoting financial inclusion in the refugee response. Increasingly delivered via digital channels like mobile money and bank accounts, cash assistance enables discreet, timely support, reduces delivery costs, and offers recipients greater choice – making it a preferred assistance method for refugees and humanitarian actors alike.

Results Analysis and Achievements in 2025:

As of Q3, 18 partners had reached 174,604 refugee households with CVA, disbursing a total amount of UGX 27.1billion, of which UGX 19.83billion for food, UGX 5.12billion for Multipurpose Cash (MPC), and UGX 2.15billion for education, health, livelihoods, shelter, and protection. Partners continue prioritizing the use of digital payment solutions to deliver assistance to refugees, resulting in almost 50% of assistance being delivered through mobile money, 31.4% through bank accounts and only 20.3% was delivered as direct cash payments. This contributes to financial inclusion, as these accounts can be used by refugees for financial transactions beyond humanitarian assistance.

The volume of CVA dropped by 60% in Q3 compared to the previous quarters, explained by two major events; a) WFP discontinued 60% of its General Food Assistance (GFA) caseload following population-wide recategorization b) the decline in the number of new arrivals receiving UNHCR CVA support due to a reduced influx of refugees;

So far in 2025, the Cash Working Group (CWG) engaged donors on underfunding impacts and discussed adaptation strategies for continued CVA interventions, mapped transfer values and targeting methods, and supported partners via UNHCR Registration team in improving individual-level reporting. Monthly coordination meetings also continued. During this quarter, the CWG coordination at sub-national levels were revived in Nakivale and Kyaka refugee settlements, marking an important step in realizing a coordinated response. The CWG also supported a learning initiative, led by GiveDirectly and the Livelihoods and Self Reliance Working Group, regarding large cash transfers and the most effective combinations and sequencing of complementary activities.

The Key Challenges/ Opportunities 2025:

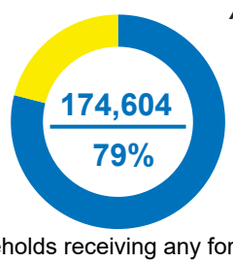
- Funding cuts continue affecting the gains made to promote CVA and the volume of assistance delivered as such.
- Reporting gaps at both programme and individual levels continue to limit coordination. At the programme level, the CWG lacks a clear picture of who is doing what, where, and for whom. At the individual level, this leads to duplicated or mismatched assistance, reducing impact – especially when resources are limited.

The Sector Priorities:

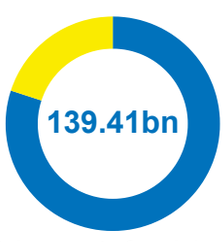
- Maintain dialogue with partners/donors on reporting issues; offer refresher trainings.
- Increase the number of Cash Actors using the Global Distribution Tool (GDT) assistance recording and beneficiary verification.
- Reactivate sub-national coordination in West Nile and Southwest.
- Advance the cash learning agenda with partners and donors, focusing on large grants, harmonization, and financial inclusion.
- Roll out the Post-distribution Monitoring Framework to improve documentation and advocacy.
- Continued support to National Financial Inclusion Strategy II.
- Engage financial service providers to improve services and refugee inclusion through targeted advocacy.
- Update the CBI repository to enhance easy access to cash and voucher assistance information by partners in the operation.

Key Indicators

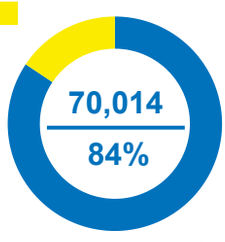
Actual *Gap*



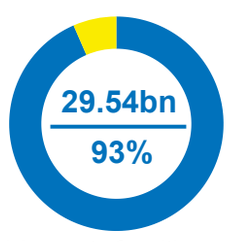
Households receiving any form of cash-based assistance*
Target: *221,000*



Total amount of cash based transfers provided to beneficiaries



Households receiving multipurpose cash-based assistance
Target: *83,000*



Total Amount of multipurpose cash and voucher assistance provided
Target: *31.6 billion UGX*

Achievements data: ActivityInfo
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For more info: https://data.unhcr.org/en/country/uga
Note: indicators marked with * add up multiple forms of cash and voucher assistance including general food assistance, MPCT and sector specific cash

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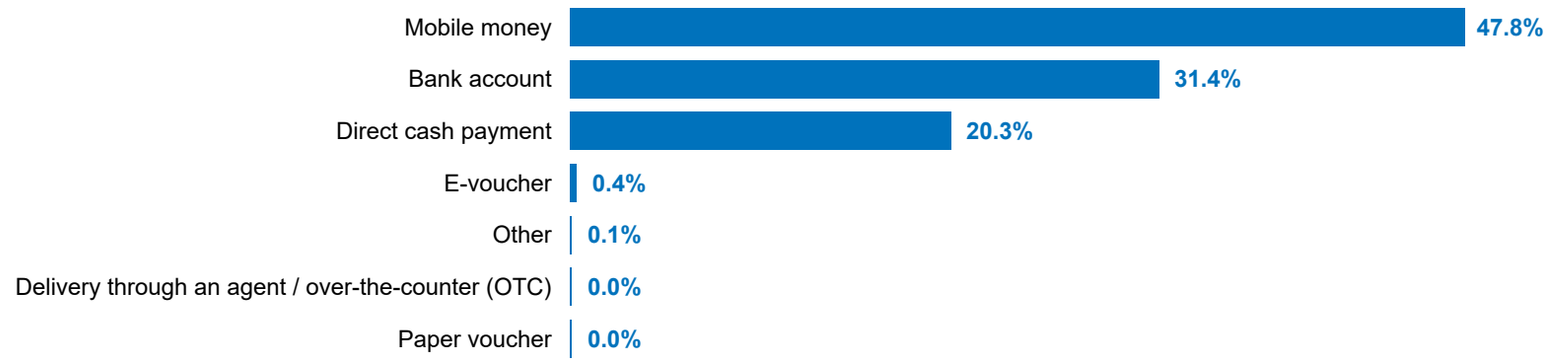
Objective 1: Access to cash and voucher assistance for basic needs expanded

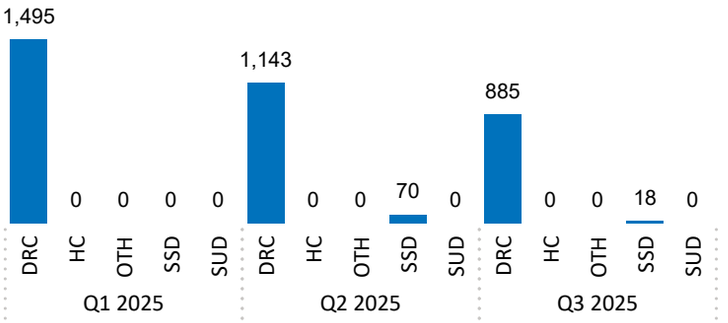
Indicator	*Actual*	*Target/Standard ('25)*	*Actual* / *Gap*
Households receiving any form of cash-based assistance*			
- Congolese Refugees	**89,038**	**116,600**	76%
- South Sudanese Refugees	**40,856**	**100,400**	41%
- Sudanese Refugees	**16,212**	**100,400**	16%
- Other refugees	**28,498**	**4,000**	>100%
Households receiving multi-purpose cash-based assistance			
- Congolese Refugees	**39,939**	**34,000**	>100%
- South Sudanese Refugees	**19,352**	**47,000**	41%
- Sudanese refugees	**10,723**	**47,000**	23%
- Other refugees	**0**	**2,000**	0%
Amount of multi-purpose cash and voucher assistance			
- Congolese Refugees	**16.12bn**	**21.4bn**	75%
- South Sudanese Refugees	**9.71bn**	**8.8bn**	>100%
- Sudanese refugees	**3.71bn**	**8.8bn**	42%
- Other refugees	**0.00bn**	**1.4bn**	0%

Objective 2: Financial inclusion and access to financial services promoted

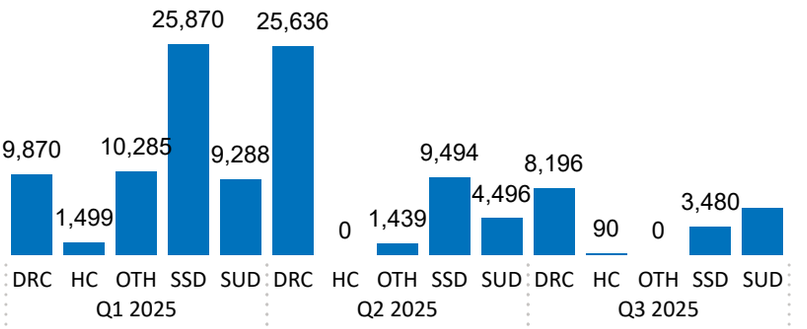
Cross Sectoral Cash Assistance by Delivery Mechanism (UGX)



Number of newly enrolled households in bank account (3,611)



Number of newly enrolled households in mobile money (115,386)



***DRC** = Congolese refugees, **SSD** = South Sudanese refugees, **OTH** = Other refugees, **HC** = Host Community*

Note: indicators marked with * add up multiple forms of cash and voucher assistance including general food assistance, MPCT and sector specific cash

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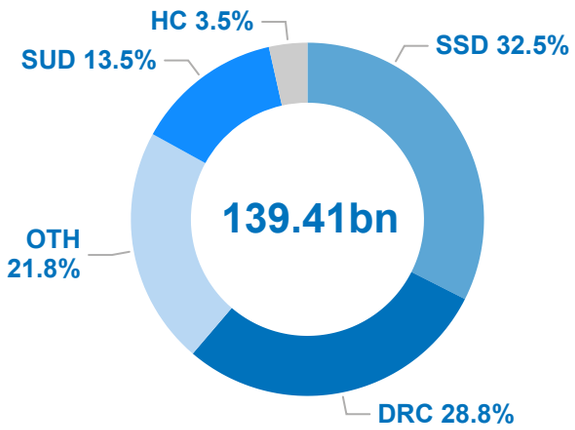
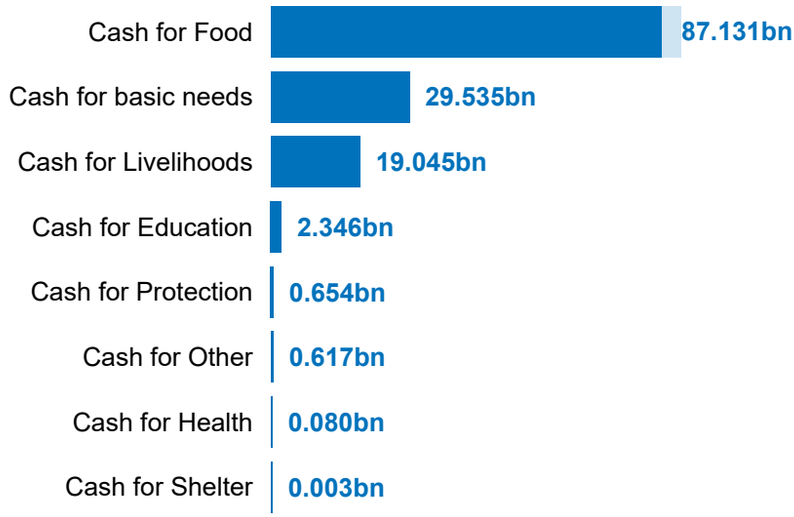
Objective 2: Financial inclusion and access to financial services promoted

Cross-sectoral analysis of all cash-based interventions including cash for Genal Food Assistance (amounts in UGX)

Cash transfers by beneficiary type

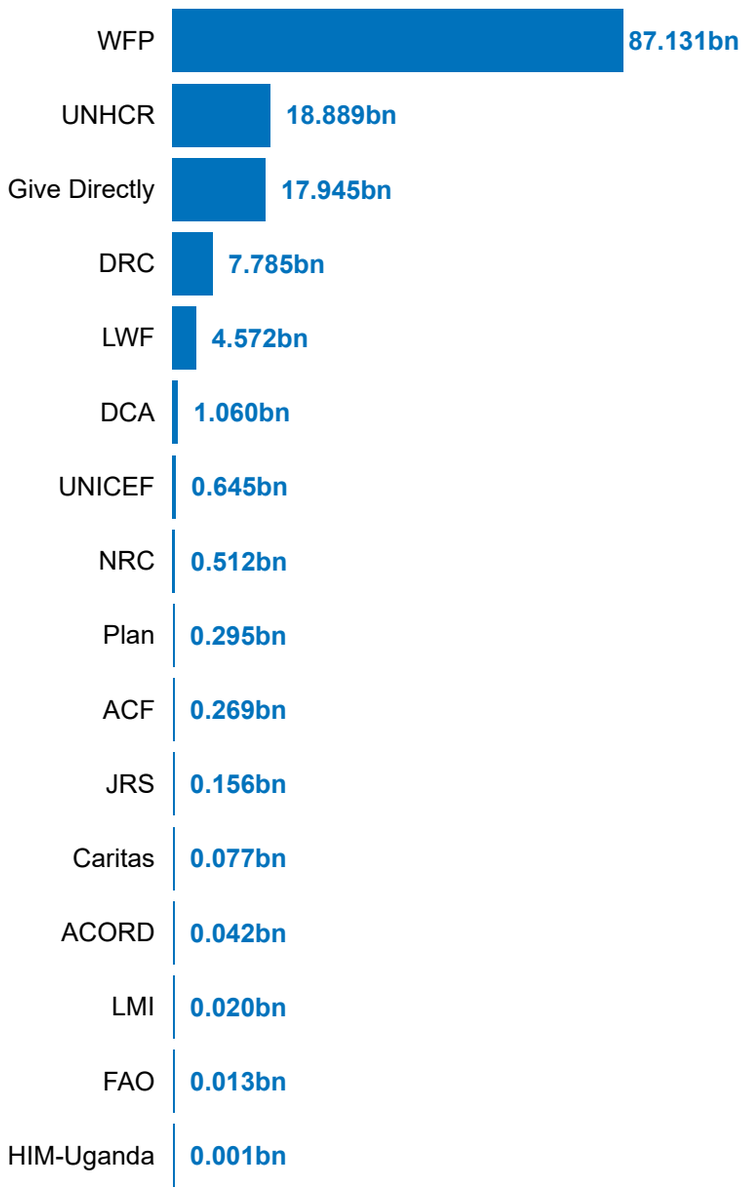


Amount of cash transfers by sector (in billions)

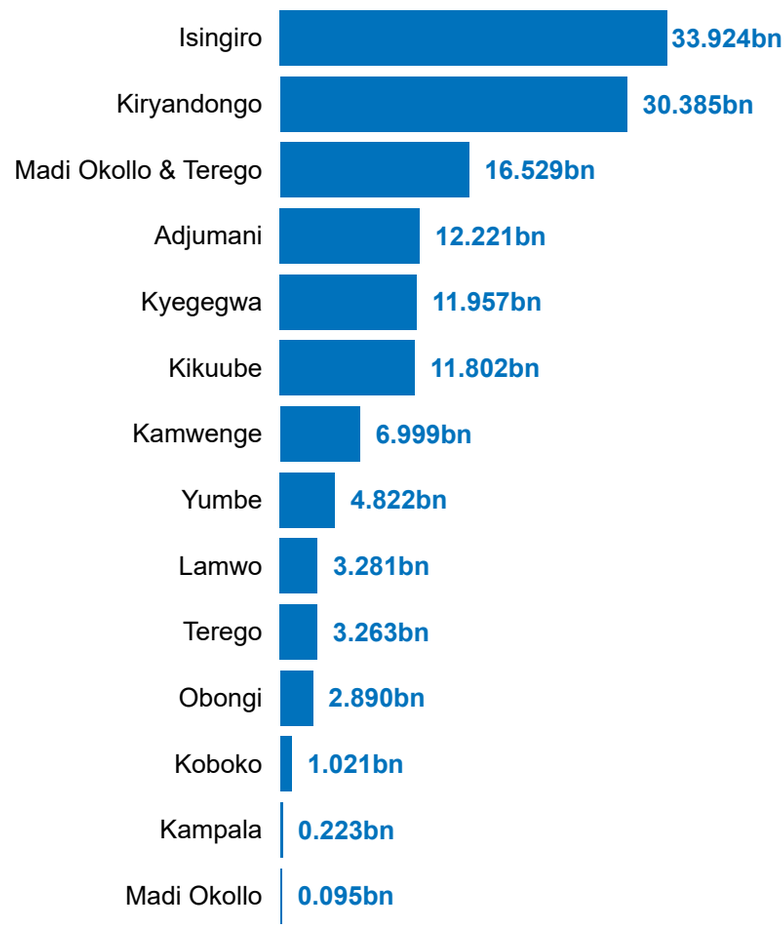


Note: *For Livelihoods & Resilience the value of CVA interventions is only based on cash-for-work, and amounts for households who received productive assets through cash. Host community interventions are included in all cases.*

Amount of cash transfers by partner (in billions)



Amount of cash transfers by district (in billions)



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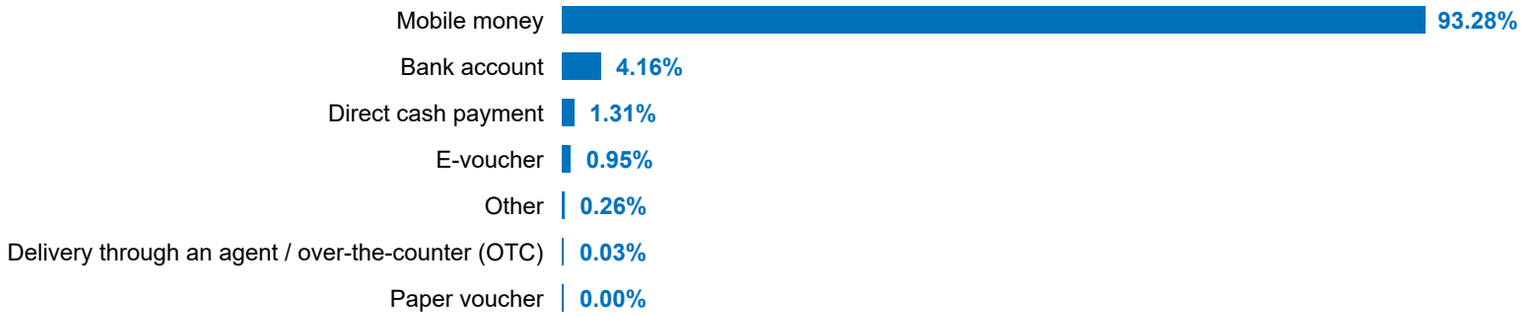
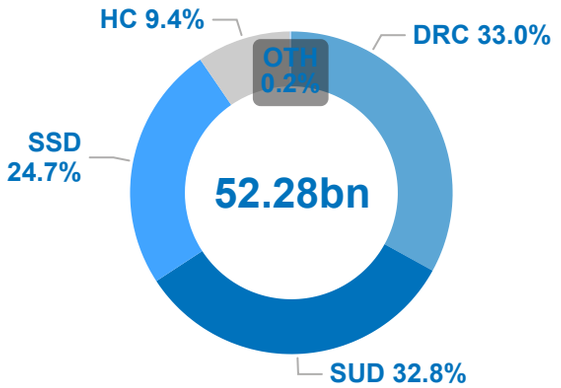
Objective 2: Financial inclusion and access to financial services promoted

Cross-sectoral analysis of all cash-based interventions excluding cash for General Food Assistance (amounts in UGX)

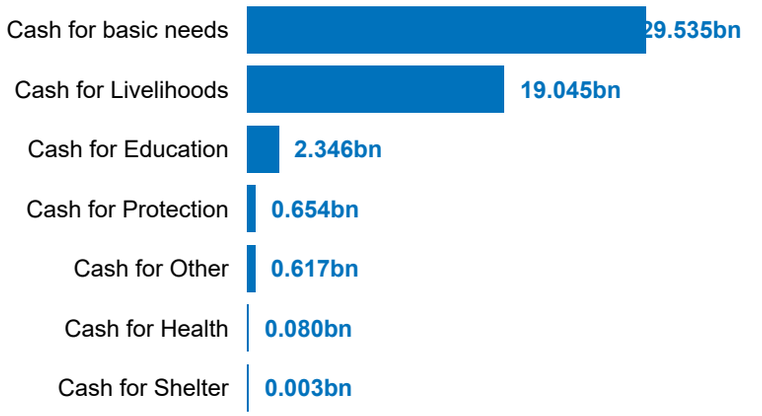
Cash Assistance by Delivery Mechanism (UGX)



Cash transfers by beneficiary type



Amount of cash transfers by sector (in billions)



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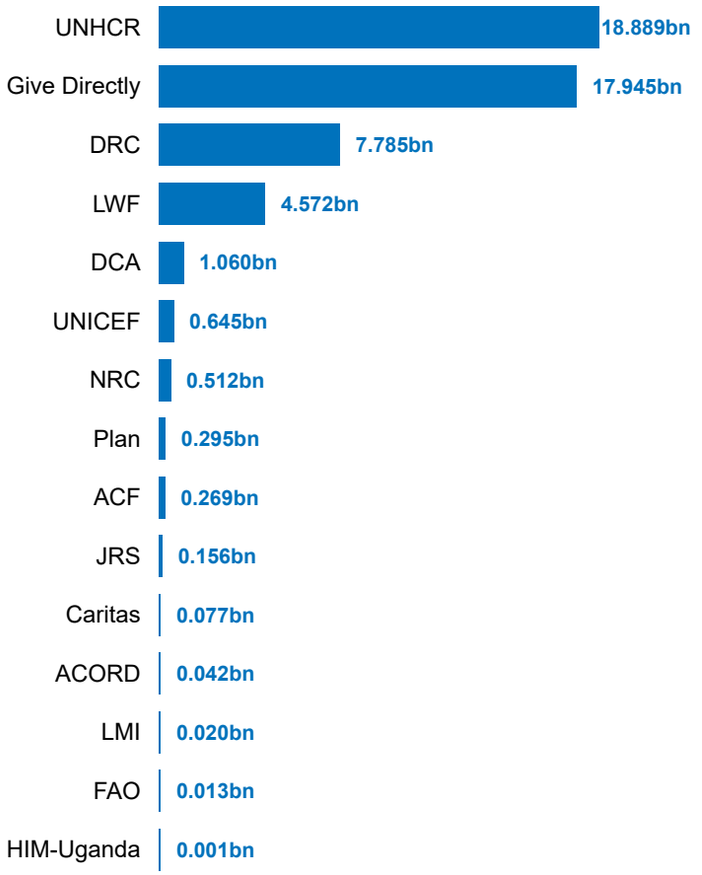
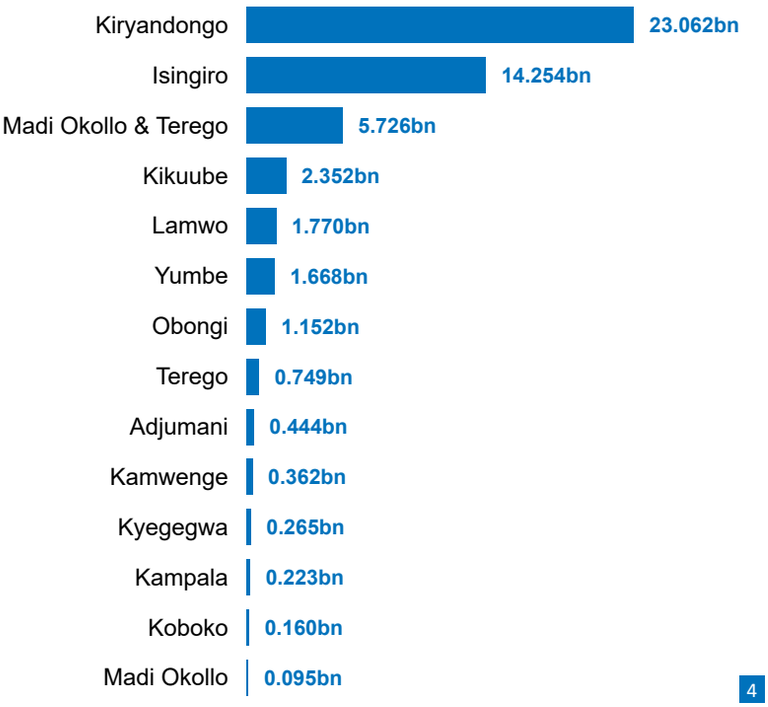
Amount of cash transfers by partner (in billions)



Amount of cash transfers by district (in billions)



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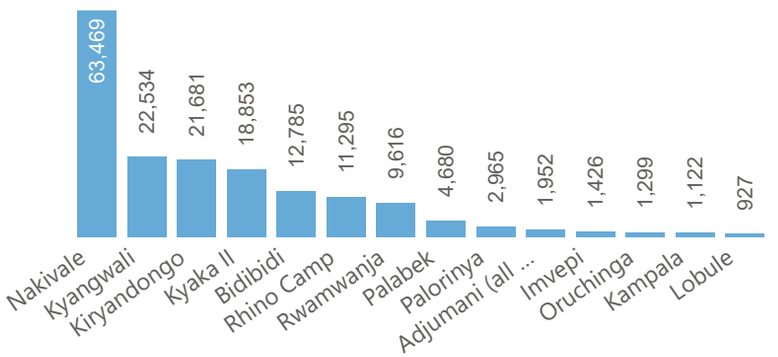
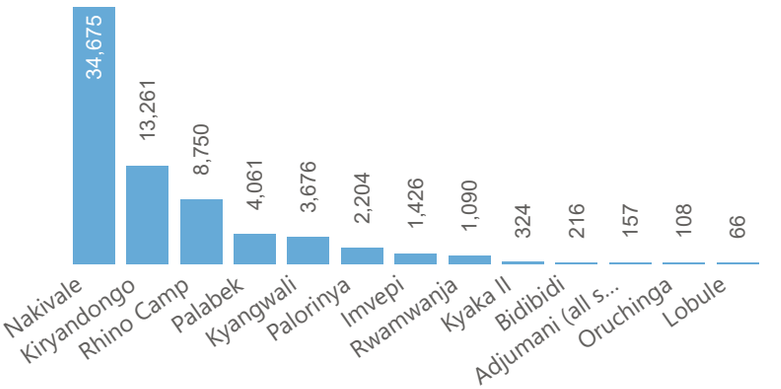
SETTLEMENT COMPARISON & TRENDS ANALYSIS

Objective 1: Access to cash and voucher assistance for basic needs

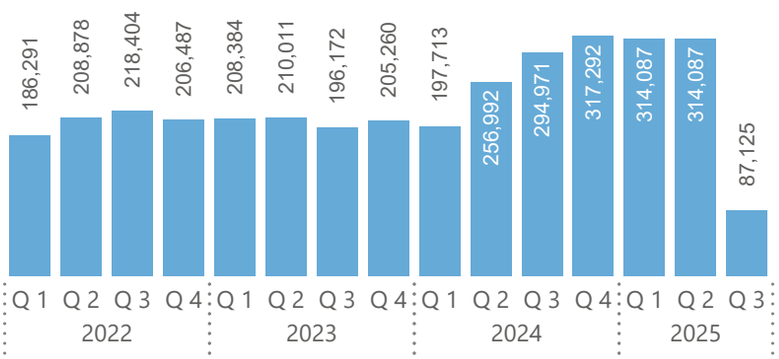
Households that have received any form of cash based assistance in Q3 by location



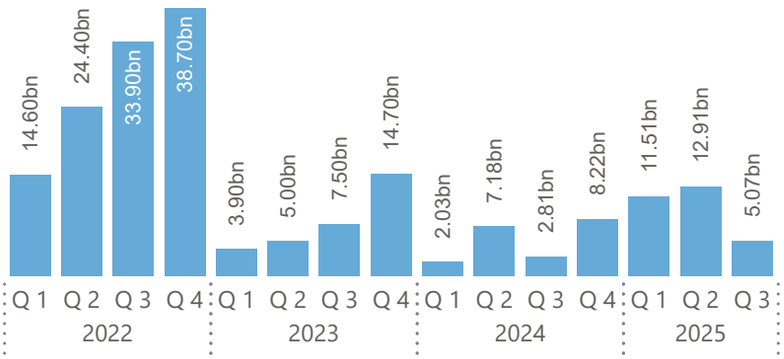
Multipurpose cash beneficiaries in Q3 by location



Households that received any form of cash based assistance over the years

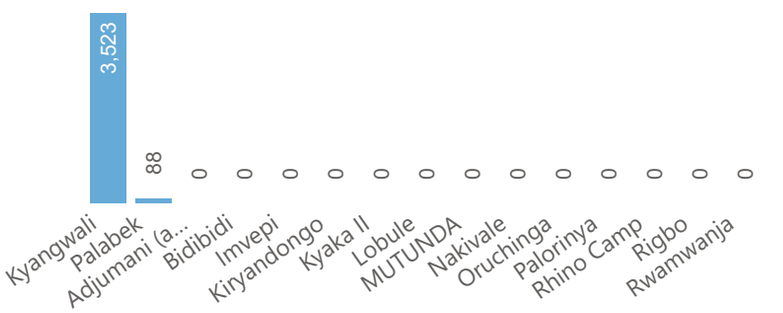


Total amount of multipurpose cash and voucher assistance provided over the years (in billion UGX)

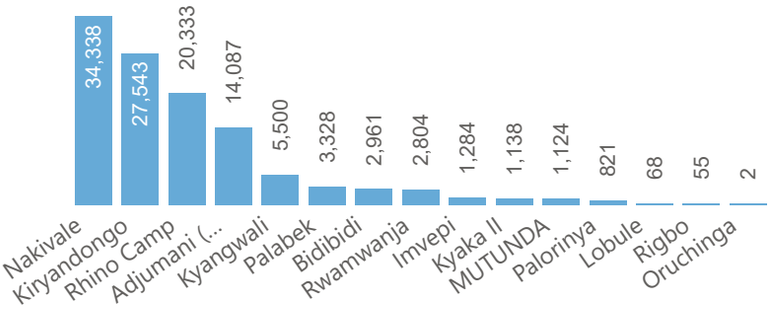


Objective 2: Financial inclusion and access to financial services promoted

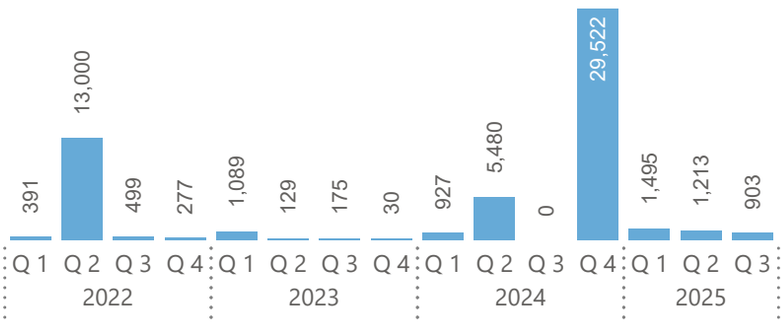
Newly enrolled households in bank account in Q3 by location



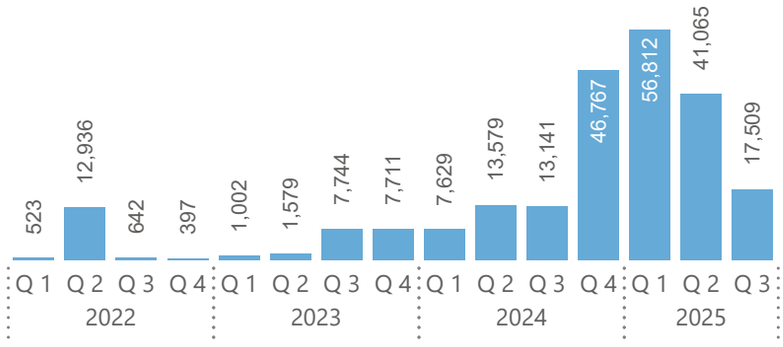
Newly enrolled households in mobile money in Q3 by location



Households enrolled in bank account over the years



Households enrolled in mobile money over the years

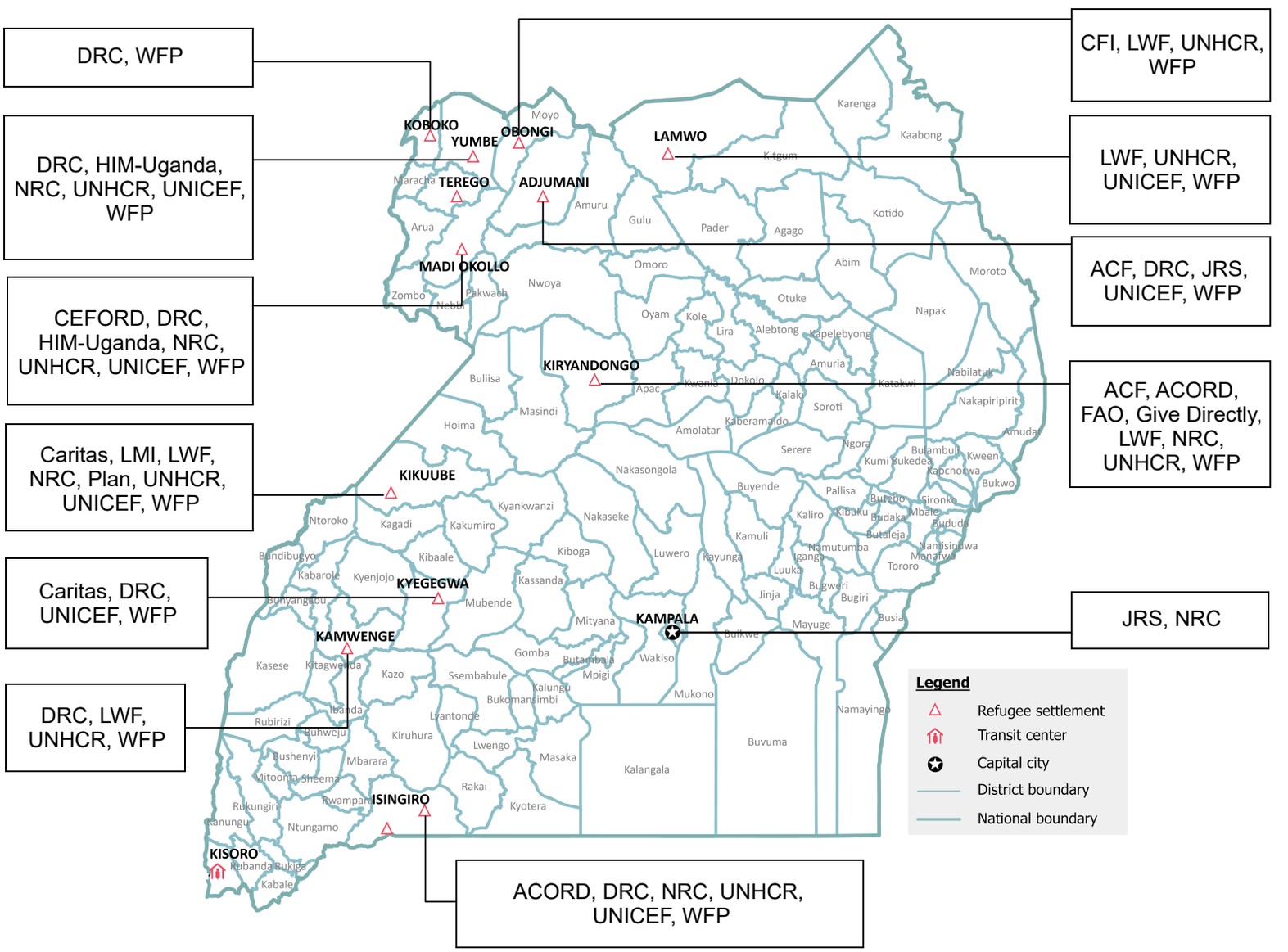


Partners

18
Partners

Action Against Hunger (ACF) | Agency for Cooperation and Research in Development (ACORD) | Community Empowerment for Rural Development (CEFORD) | Caritas | ChildFund International (CFI) | DanChurchAid (DCA) | Danish Refugee Council (DRC) | Food and Agriculture Organization of the United Nations (FAO) | Give Directly (GD) | His Sickles International Mission (HIM-Uganda) | Jesuit Refugee Service (JRS) | LM International (LMI) | Lutheran World Federation (LWF) | Norwegian Refugee Council (NRC) | Plan International | United Nations International Children's Emergency Fund (UNICEF) | United Nations High Commissioner for Refugees (UNHCR) | United Nations World Food Programme (WFP)

Operational Presence based on activities reported during January - September 2025



The boundaries and names shown and the designations on this map do not imply official endorsement or acceptance by the United Nations

Achievements data: ActivityInfo **Author:** UNHCR Representation in Uganda **Feedback:** ugakaimug@unhcr.org **For more info:** https://data.unhcr.org/en/country/uga

Sectors contacts: Matilda Jerneck, jerneck@unhcr.org, +256770532244; Stephen Adeun, adeun@unhcr.org, +256771898932

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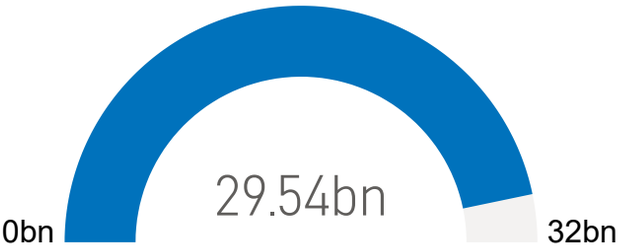
Performance Indicator Summary

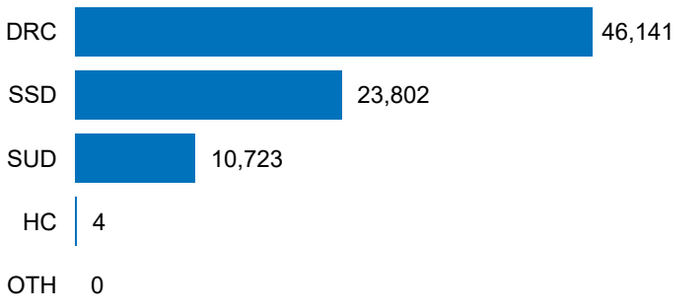
OUTCOME 1: Cash Based Interventions

# of households provided with cash and voucher assistance for basic needs

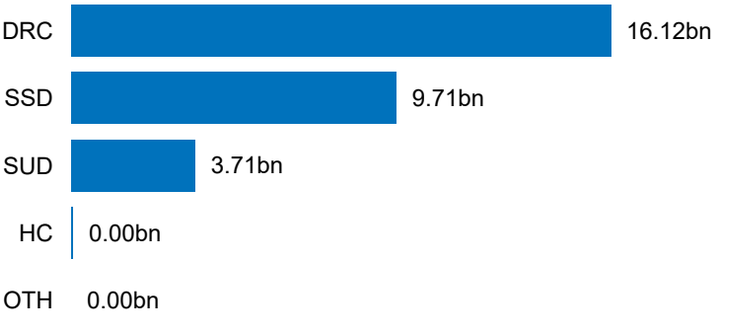
Total amount of cash transfers for basic needs (UGX)



# of households (non PSN) provided with cash and voucher assistance for basic needs

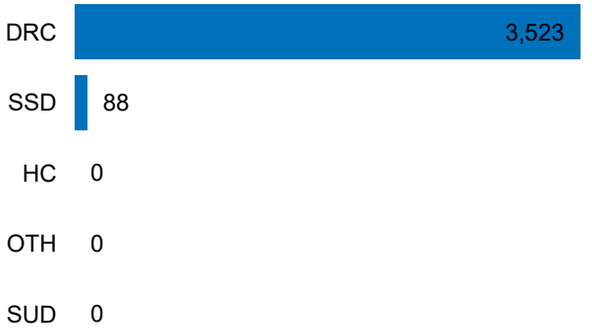


Total amount of cash transfers (UGX) for basic needs

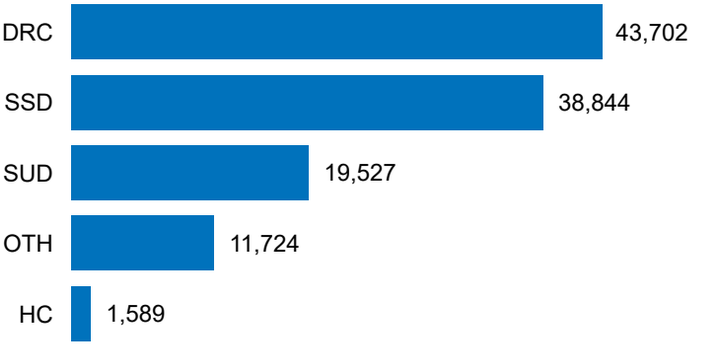


OUTCOME 2: Financial Inclusion

# of newly enrolled households in bank account



# of newly enrolled households in mobile money



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