







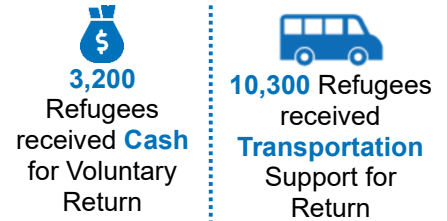
## Skills and Employment

In 2025, more than 92,000 working-age refugees (ages 18 – 64) returned to Syria, representing 54 per cent of all returnees. The findings below are based on the 78 per cent of these returnees who participated in the 2023 WFP–UNHCR skills mapping survey.

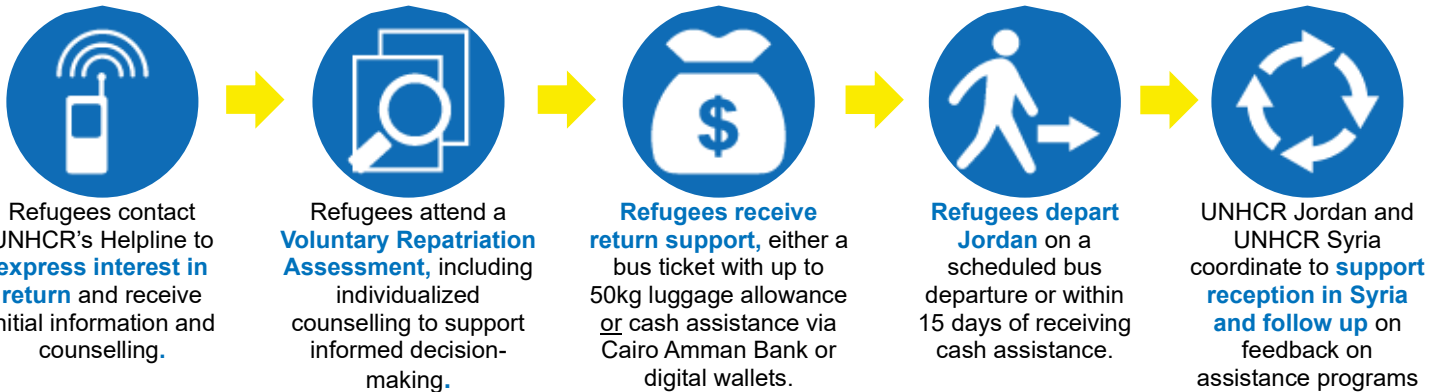
	<b>EDUCATION</b>	Among surveyed returnees, <b>18.1 per cent</b> had reported having completed secondary education.
	<b>HIGHER EDUCATION</b>	<b>5.4 per cent of respondents</b> indicated they had completed tertiary education. The most commonly reported fields of study included education, agriculture, information and communication technology, social sciences, journalism, and information.
	<b>VOCATIONAL TRAINING</b>	Nearly <b>9.6 per cent of respondents</b> had reported receiving vocational training while in Jordan. Training was concentrated in sectors such as mechanics, sewing, health education, beauty, nursing, and commerce, all of which are sectors relevant to the rebuilding of Syria.
	<b>WORK EXPERIENCE</b>	Approximately <b>20 per cent of respondents</b> reported participating in paid work at the time of the survey. The most common sectors of paid work included construction, wholesale and retail trade, agriculture, and transportation.

## Returns Facilitation and Direct Support

Since 8 December 2024, UNHCR Jordan has supported over **55K refugees** with assistance for voluntary return, including through cash assistance, transportation support, individual counselling, information sharing, legal assistance, outreach activities. UNHCR has supported more than 10,300 refugees to return to Syria through facilitated transportation both in camps and urban areas. More the 3,200 refugees in Azraq and Zaatari camps have received **the cash grant of US\$ 100 per person.**



**Returns Assistance Processes:** Refugees seeking UNHCR’s assistance to return (including both cash and transportation assistance) must follow these steps:



**Border monitoring:** UNHCR Jordan has maintained a continuous presence at the Jaber border crossing since 2018 to support coordination with border authorities, facilitate exit formalities and ensure upholding of protection standards (such as ensuring that separated children do not cross the border without appropriate guardianship arrangements). **UNHCR remains the only UN agency or NGO partner with presence at the border center.** In 2025, this presence was scaled up from twice per week to daily missions in response to the increased number of refugee returnees.

**Community Outreach:** UNHCR considers access to reliable information a critical component in helping refugees make informed decisions about return, and directly **reached nearly 30K people through outreach sessions, individual counselling, and helpline support.** In addition, over half a million accessed information relating to voluntary return through UNHCR’s digital channels.

**Coordination:** UNHCR supports coordination on returns in Jordan through close engagement with the Government of Jordan, humanitarian partners, and regional mechanisms to help ensure returns are voluntary, orderly, and protection sensitive. **Cooperation with relevant government authorities and ministries through a dedicated returns task force** has supported planning and practical solutions to operational challenges. UNHCR convenes the Durable Solutions Working Group (comprising of 50 unique organizations, including 12 embassy partners) and the Operational Durable Solutions Working Group (17 partner organizations actively engaged in durable solutions programming in Jordan) to **promote information-sharing, operational alignment, and coherence among key partners.** At the regional level, UNHCR contributes to the Regional Durable Solutions Working Group under the 3RP framework, supporting alignment between country-level activities and regional approaches to voluntary return.

