

UKRAINE EMERGENCY

UNHCR Operational Update

14 April 2026

UNHCR's NGO partner the Tenth of April joined relief efforts after a Russian attack on Odesa on 6 April killed three civilians. Residents affected by the attack received emergency shelter materials for temporary repairs, essential items such as blankets and lamps, and psychosocial support services. © The Tenth of April

KEY FIGURES:

1.25 million

multi-sectorial services delivered to people in need in **2025***** (in addition to **1.7M** in 2024, **4.3M** in 2022 & **2.6M** in 2023)

10.8 million

people in need of humanitarian assistance and protection in 2026 (source: [2026 HNRP](#))

3.6 million

people prioritised (from 4.1M) for humanitarian assistance in the [2026 HNRP](#)

2.1 million

multi-sectorial services UNHCR aims to provide to internally displaced, returnees, and war-affected people in **2026*****

***People may receive multiple forms of assistance and services.

OPERATIONAL CONTEXT & HIGHLIGHTS:

- **The Russian Federation continued to carry out large-scale attacks across Ukraine throughout March**, causing civilian casualties, the destruction of civilian homes and energy infrastructure, and leading to power outages. On 23-24 March, Russia [launched](#) nearly 1,000 drones and dozens of missiles at Ukraine, and again [around](#) 700 long-range drones in a 24-hour period on 31 March-1 April. According to the [UN HRMMU](#), at least 211 civilians were killed and 1,206 injured during March 2026, representing a 49% increase compared with February 2026 and a 29% increase compared with March 2025. Attacks on Ukraine's railway infrastructure also intensified in March, affecting at least 14 regions.
- **UNHCR's local NGO partner Proliska came under fire on 20 March while conducting an evacuation of older civilians from the town of Oleksievo-Druzhkivka in Donetsk oblast.** A van that was clearly marked with the logo of humanitarian organization was evacuating older civilians from frontline areas when it was hit by a Russian FPV drone. Tragically, two evacuees were killed, and two others were injured. The [UNHCR Representative](#) in Ukraine and the [UN Humanitarian Coordinator a.i.](#) strongly condemned the attack.
- On 3 April, the **Kramatorsk interim evacuation point** for people fleeing the frontline, which is supported by UNHCR, [sustained damage](#) during an aerial attack. No injuries were reported among evacuees or staff.
- **UNHCR continues to work within the interagency response to support the Government of Ukraine and local authorities to address the most pressing humanitarian needs**, providing life-saving humanitarian assistance and protection services while at the same time helping war-affected people and communities to recover, and displaced people to find durable solutions. See UNHCR's 2026 Programme Summary [here](#).

WORKING WITH PARTNERS:



2026 RESPONSE in NUMBERS*:

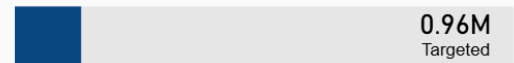
(Delivered with partners from 1 January–31 March 2026
For the **2025-26 winter response**, see pg. 5)

237,894

Multi-sectorial services delivered to people in need in 2026

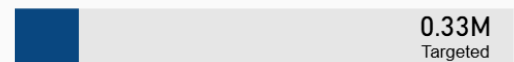
Protection
126,923

Received protection services and support



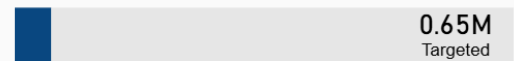
Shelter/Housing
41,708

Received emergency shelter and housing support



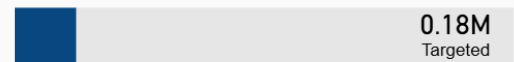
Cash Assistance
47,392

Supported with cash assistance**



Essential Items
21,871

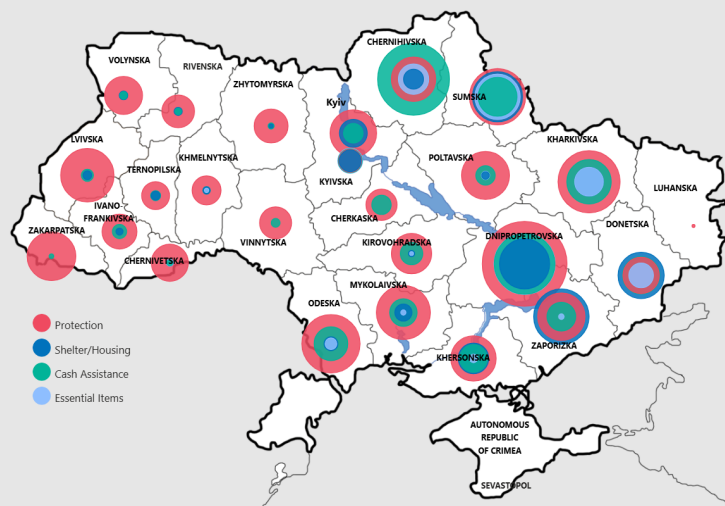
Reached with essential items



* The targets are subject to the receipt of the funding requirements
** Figures may be adjusted as they are subject to reconciliation and verification

Sources: UNHCR Ukraine Partner Reporting Portal (ActivityInfo);
Contact: UkraineInfoManagement@unhcr.org

All sectorial achievements/targets refer to individuals.
All reached figures are subject to data cleaning and verification.
Retro-active corrections may occur.



Emergency Response

- Emergency response to attacks:** Complementing the work of first responders, UNHCR’s local NGO partners are among the first on the ground after aerial attacks, providing critical emergency shelter materials to quickly protect damaged homes, in addition to psychosocial support, legal assistance for example to restore lost documents or apply for state compensation, and cash assistance or essential items to cover immediate needs.
- In Q1 2026, UNHCR and partners delivered emergency shelter materials to almost 32,000 people (18,857 families). The most vulnerable (773 families) also received help to install the materials in their homes, covering damaged windows and doors with wooden boards or plastic sheeting. UNHCR and partners also provided emergency shelter materials to 274 damaged facilities, including medical facilities, schools, administrative buildings, and support centres. This includes the emergency response to recent large aerial attacks in [Dnipropetrovska oblast](#), [Kharkivska oblast](#), [Khersonska oblast](#), [Odesa city](#), and [multiple regions](#) impacted by a large attack on 24 March, including in west Ukraine. In Khersonska oblast, UNHCR’s partner The Tenth of April delivered emergency shelter materials and essential items to over 400 families impacted by shelling and aerial attacks in March, reflecting the [continued challenging situation](#) there.
- Evacuations and response:** Partners continue to report new displacement and facilitate evacuations from frontline areas. During March, over [12,200 evacuees](#) passed through transit centres (TCs), marking an increase compared to 10,900 people in February and 10,100 people in January. The largest numbers of evacuees passed through the Lozova TC in Kharkivska oblast and the Pavlohrad TC in Dnipropetrovska oblast. Arrivals at the Lozova TC peaked at around 260 evacuees per day on 24 and 26 March, with new evacuees arriving primarily from Sloviansk and Kramatorsk in Donetsk oblast. UNHCR and NGO partners remain actively engaged at TCs, Interim Evacuation Points (IEPs), collective sites, and beyond to respond to the needs of displaced people, providing essential items, cash assistance, legal aid and psychosocial support. In March, 2,900 people passing through TCs in Dnipro, Pavlohrad, Voloske, and Zaporizhzhia, as well as at the IEPs received essential items such as hygiene kits, clothes, and towels.
- In response to the continued deteriorating situation in Donetsk oblast, authorities decided to open a new IEP in Sloviansk. UNHCR is supporting the authorities at this IEP by providing services through NGO partner Right to Protection (R2P), and has provided folding beds, linen, towels and pillows to help equip the IEP.



Volunteers and UNHCR partners helped Andrii evacuate from Dnipropetrovska oblast. Living with a disability, leaving home was not simply a matter of packing a bag and boarding a train. © UNHCR/Alina Kovalenko

A journey to safety: many evacuees arriving to western Ukraine require specialized support

While evacuations from frontline regions have increased, arrivals in the west have slowed, but people now require more specialized support. Many of those now arriving to western regions of Ukraine are older, or living with disabilities, or in need of ongoing care. For them, evacuation does not end when they arrive at the train station. It begins with a more complicated process that depends on safety but also on whether they can live with a degree of independence.

Volunteers and UNHCR’s partners were able to help Andrii, from Prosiana in Dnipropetrovska oblast, whose evacuation required extra coordination and specialized support. He was evacuated in late summer of 2025 together with his wife and sister. After spending nearly two weeks in transit, the family was helped to relocate to Ternopil'ska oblast to a collective site designed for persons with disabilities that would be suitable for Andrii’s mobility needs. Read more [here](#).

Repairs of common spaces in multi-story buildings enable 7,500 families to access state compensation

Since 2023, UNHCR has carried out or supported repairs in more than 100 multi-story residential buildings – this has enabled over 7,500 households to become eligible to apply for compensation under the Government’s eVidnovlennia programme.

Under national regulations, apartment owners can only apply for compensation once the common areas – such as roofs, staircases, entrances, or windows – have been restored and declared safe. In many war-damaged buildings, the cost of repairing these shared spaces is too high for residents to manage on their own, leaving entire buildings excluded from the compensation mechanism.

By repairing these common spaces, UNHCR addresses one of the most practical and immediate barriers to compensation. The repairs are implemented through a combination of contractor-led works and the provision of construction materials to local authorities, complementing the community-led efforts. Read more [here](#).



UNHCR's support to restore common areas in war-damaged apartment buildings complements the Government of Ukraine's compensation programme. © UNHCR/Viktoriiia Tiutiunyk

Protection

- **Advocacy on newly amended Evacuation law:** Following the adoption of Law No. 4779 in February 2026, which significantly reshapes the legal framework governing mandatory evacuations, UNHCR together with other key stakeholders have been engaging relevant Ministries, notably the Ministry of Development of Communities and Territories and the Ministry of Social Policy Family and Unity, on advocacy and mitigation measures. While the law’s objective of safeguarding civilians in high-risk areas is important and legitimate, the amended law has several shortcomings. Aligning the law with operational realities, existing capacities and protection standards will be essential to ensure that evacuation measures remain lawful, proportionate, and centred on the needs and rights of the civilian population. UNHCR in collaboration with the Protection Cluster prepared a legal brief highlighting key considerations, [available here](#).
- **Movements from the temporarily occupied territories** through the Domanove corridor have gradually increased since the beginning of the year, with a particular jump in March, from 188 arrivals during the first week of March to 357 arrivals at the end of March (to 3 April). There is an increased number of people arriving from Khersonska and Zaporizka oblasts. Additional information on border monitoring trends is available [here](#).

Cash Assistance

- **From January-March 2026, UNHCR has delivered cash assistance to 47,392 war-affected people**, totalling over \$11 million. This includes vulnerable people who have been assisted because they are either in need of urgent support following aerial attacks or evacuation, were recently displaced within the last six months, or have recently returned home to war-affected communities. The assistance helps vulnerable people, including those with specific protection needs, to cover the costs of basic needs like accommodation, food, medicine, clothing, and heating—and allows them to prioritize for themselves what is most urgently needed following the shock of sudden displacement or damage to homes.
- **UNHCR, in collaboration with relevant Government authorities, has been providing winter cash assistance** to help families cover winter-specific needs such as solid fuel – prioritizing those who live in frontline and border areas, where exposure to the war and damage to infrastructure are most severe. With the conclusion of this programme at the end of March, **193,659** people have received winter cash assistance (see pg. 5). Verification and post distribution monitoring is ongoing. The transfer value was UAH 19,400 per household, in line with the Shelter/NFI Cluster recommendations calculated based on the Government’s assessment of household winter needs, and agreed with the Ministry of Social Policy, Family and Unity.



“This support gives us a chance to breathe a little. At least now, we can plan the next step, not just worry about surviving each day”. © UNHCR/Alona Donenko

Cash assistance offers a lifeline in the first weeks after displacement

Svitlana arrived to Khmelnytska oblast with her two children – Daniil and Anastasiia – after fleeing their home in Vilnianka, Zaporizka oblast. For a long time, they hesitated to leave. “We waited as long as we could, hoping things would somehow get better,” Svitlana explains, “but in the end, we had to think about the children.” The family is still searching for a stable housing solution, as rental prices remain far beyond what they can afford. Employment opportunities are also limited, and the uncertainty weighs heavily on them. For Svitlana and many other families evacuating from frontline areas, UNHCR’s cash assistance comes at a critical moment, offering a sense of relief and a chance to stabilize. “This support will go first to rent – we need a place where the children can feel settled,” Svitlana explains. “Part of it will also cover a necessary medical operation. Without this help, we simply couldn’t manage.” For the family, this assistance is more than financial aid, it is a first step towards regaining control over their lives.

CLUSTER RESPONSE UPDATE: Q1 2026

UNHCR's humanitarian response is aligned with the needs and priorities set out in the [Ukraine Humanitarian Needs and Response Plan \(HNRP\)](#). As part of the interagency response in 2026, UNHCR **continues to lead the Protection and Shelter/NFI Clusters**, coordinating the protection, shelter and site coordination and management response by humanitarian partners in Ukraine. UNHCR also remains actively engaged in the **2025-2029 UN Sustainable Development Cooperation Framework (UNSDCF)**, which will support the Government of Ukraine in its reform, recovery and development priorities, and co-leads, with UNDP, Results Group 4 on Governance. In addition, UNHCR actively engages in the **Government's Sectoral Working Group (SWG) on Social Protection**, where it cofacilitates the Social Services Task Force and actively engages in the Nexus Task Force.

PROTECTION CLUSTER

The Protection Cluster coordinates 231 implementing partners across three coordination hubs. In 2026, Protection Cluster partners aim to reach 2.4 million people with protection services and assistance (2 million people prioritized under the 2026 HNRP).

- **Protection Cluster Integration:** In Q1 2026, following global guidance issued in October 2025 under the [Humanitarian Reset](#), the Protection Cluster in Ukraine carried out consultations to advance integration across Protection, Child Protection (CP), and Gender-Based Violence (GBV). This builds on established joint practices, including regular Protection Analysis Updates, integrated planning under the HNRP, inclusion of CP and GBV priorities in National Protection Cluster meetings, and close collaboration across coordination, information management, and sub-national structures. A joint workshop with CP and GBV leads informed the development of an Integration Outcome Document and Work Plan, endorsed by Cluster Lead Agencies and presented to partners in April 2026. The approach establishes a more integrated coordination model under a single Protection Cluster platform, while maintaining dedicated CP and GBV technical workstreams.
- **Law 4779 on Evacuations:** Following the adoption of [Law No. 4779-IX](#), the Protection Cluster has developed [Operational Considerations for Humanitarian Organizations on Civilian Evacuations](#), complementing the UNHCR and Protection Cluster Legal Brief (mentioned above), as well as specialized messaging on evacuations for children by UNICEF, and the 2024 Protection Cluster [Guidance on Humanitarian Evacuations with Specific Consideration to Children](#).
- **Protection Risk Monitoring System:** Following broad consultations, the Protection Cluster has reviewed the Protection Monitoring Tool and endorsed its transformation into a new Protection Risk Monitoring System (PRMS), aligned with the Global Protection Cluster's Protection Analytical Framework, while adopting a community-based protection approach, strengthening focus on risks and incorporating more inclusive protection analysis. The rollout will take place in Q2 2026.
- **Transit centres:** Between January-March, [over 33,000 IDPs](#) passed through eight transit centres, including more than 2,000 people with disabilities and 12,000 older people, underscoring the scale of protection needs. The Protection Cluster supported Partner Agencies in strengthening protection delivery, including through rightsizing exercises to reduce duplication and improve coverage of critical services. A surge partner pool was established to enable timely deployment to locations with increased arrivals. Targeted technical sessions were delivered on Accountability to Affected Populations (AAP), protection mainstreaming, and the implementation of [Cabinet Resolution 1307](#), reinforcing protection standards.
- **Collective sites:** Between January-March, [more than 1,300 evacuees](#) were settled across 125 collective sites, of whom 43% are older persons (60+), highlighting sustained vulnerability profiles. The Protection Cluster, in collaboration with REACH, developed [a trend analysis on collective sites](#) over time, which points to more formalized governance and strengthened resident participation, alongside declining humanitarian assistance and a widening gap between needs and support, particularly in protection, winterization, and WASH. In the context of the [CCCM transition](#) completed in December 2025, a light, ad-hoc Community of Practice was established under the Protection Cluster to support coordination.

SHELTER/NFI CLUSTER

The Shelter and NFI Cluster coordinates 155 implementing partners across four coordination hubs. In 2026, Cluster partners aim to reach 1.4 million people with emergency shelter and NFI assistance, winter assistance, and adequate housing (1.2 million people prioritized).

- **Response reach:** From January-March, Shelter Cluster partners continued to deliver lifesaving winter assistance to conflict affected populations along the frontline, reaching over 22,400 people. Assistance included winter energy support, clothing, utility assistance, heating appliances, and shelter insulation, primarily in Kharkivska, Sumska, and Khersonska oblasts. Since the start of the winter response, 78 partners reached approximately 674,000 people (72% of the Cluster target), including more than 357,315 households supported with winter energy and utilities assistance (82% of target). Post distribution monitoring indicated a strong positive impact of cash-based assistance, with 81% delivered through cash and 19% in-kind. In addition, through the RAIS+ platform, over 70 partners coordinated and deduplicated assistance to 357,000 households. Despite these achievements, a \$62 million funding gap left approximately 228,000 people without access to critical winter heating support. While winter energy and utilities assistance remained a central pillar of the response, other components received comparatively limited attention. Only 18% of collective sites (39 out of 338) were reached, covering 6.8% of IDPs in such settings. In addition, 79% of affected populations lacked adequate shelter insulation and winter NFI support.

- **Monitoring and coordination:** The Cluster developed a joint analytical framework for Post Distribution Monitoring (PDM), with data consolidation underway. In parallel, an independent PDM exercise was initiated through a third-party provider, including household surveys and key informant interviews with partners, authorities, and other stakeholders.
- **Technical and standard setting:** The Cluster finalized and disseminated Standard Operating Procedures for light and medium repairs, providing guidance on damage classification, costing, scope of works, and alignment with state compensation mechanisms. Two technical working groups were convened to strengthen emergency shelter responses in frontline areas, with a focus on restoring the building envelope where full repairs were not feasible; and to define standards for collective site support, including care, maintenance, and refurbishment. In addition, the Cluster initiated updates to the Activity Handbook (2026) and strengthened alignment with CCCM transitional guidance through the integration of a new partner within the Shelter Cluster Strategic Advisory Group.

UNHCR WINTER RESPONSE 2025-2026: UPDATE #5

UNHCR's winter response concluded at the end of March, focusing primarily on supporting people remaining in frontline areas of eastern and northern Ukraine, where the harsh winter season is compounded by war-damaged homes, disrupted power infrastructure, and limited access to critical services. UNHCR supported **193,659** people with winter cash assistance, totalling over **\$57 million**. In addition, almost **30,000** people received support to better insulate their homes and living spaces. Complementing these efforts, UNHCR also supplied **55 generators** and **355 portable power stations** this winter to communities, authorities and vital facilities to help ensure that critical functions can continue during blackouts. UNHCR's response was part of the broader [interagency winter response plan](#) and aimed to complement the Government's efforts.



Delivered with partners as of 31 March 2026 - Final Winter Response Update*:

223,625

Multi-sectoral services delivered as part of the Winter Response Plan

Winter Response Plan 2025-2026

Cash Assistance

People supported with cash assistance for winter-specific needs

193,659

54%

359,000
Targeted

Shelter/Housing

People assisted with better-insulated homes and living spaces

29,966

99%

30,200
Targeted

*All sectorial achievements/targets refer to individuals. All reached figures are subject to data cleaning and verification. Retro-active corrections may occur.

FUNDING UPDATE | 2026

UKRAINE

as of 31 March 2026

\$470.0 million

UNHCR's financial requirements 2026

- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)

33%
funded



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine. For more information, see the [UNHCR Ukraine Situation Appeal 2026](#) and the [UNHCR Ukraine 2026 Programme Summary](#).

FOR MORE INFORMATION:

- Visit Ukraine's Operational Data Portal for more information products [here](#).
- UNHCR's Regional Flash Update on the Ukraine situation can be found [here](#).
- Ukraine Protection Cluster Response Dashboard can be found [here](#).
- Ukraine Protection Cluster Transit Centres Tracker [here](#).
- Shelter Cluster Response Dashboard [here](#).

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Contact **UNHCR's Hotline 0-800-307-711** for feedback and advice on assistance and services.