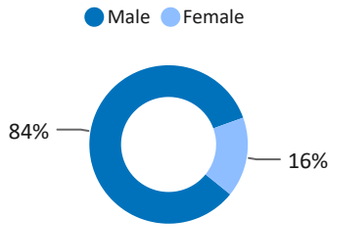
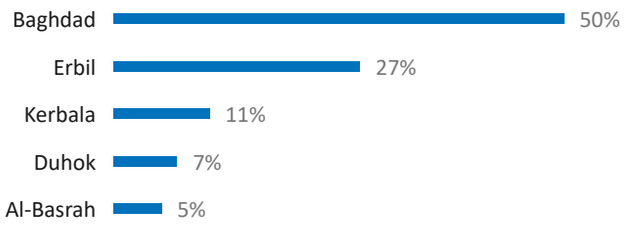
Helpline

2,814
Total Incoming Phone Calls
▲ %26.9

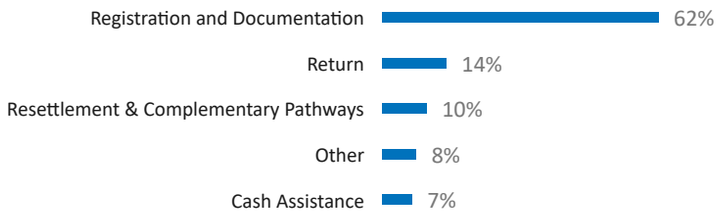
Callers by Gender breakdown



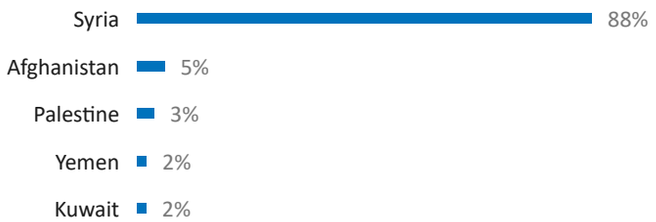
Enquiries by governorate of callers (top 5)



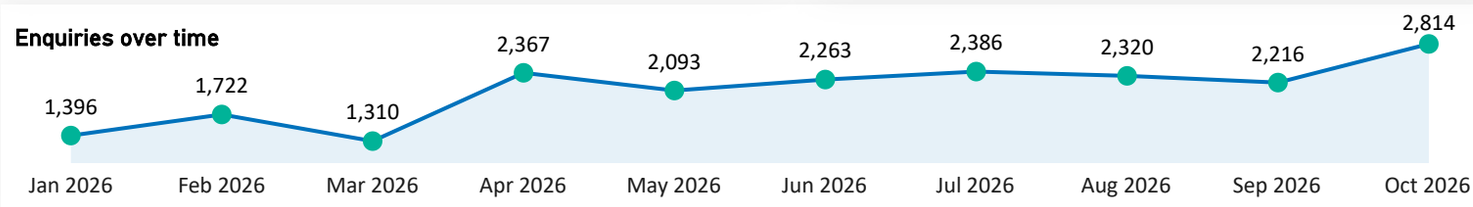
Enquiries by category (top 5)



Caller's country of origin (top 5)



Enquiries over time



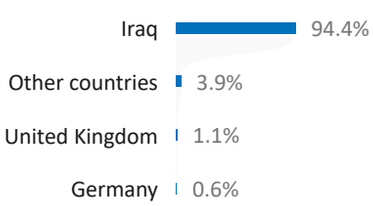
Help page

UNHCR Iraq Help website is now available in Farsi

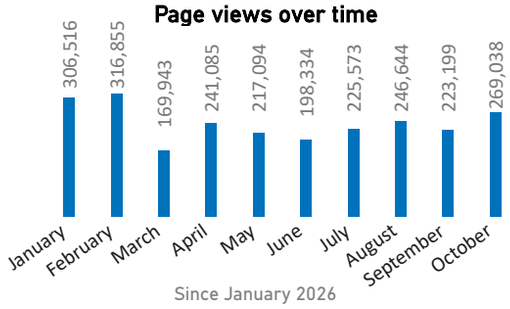
269,038
Page views
▲ 20.5%

Page views by country of visitors

(Top 4)



Page views over time



Since January 2026

Top searched keywords

Renew, Registration, Iraq, My Services, Baghdad and create account.

Yalla Sawa Facebook Page

A community engagement Facebook page, managed by UNHCR Iraq to share verified, up-to-date news and announcements about available UNHCR services with refugees and asylum-seekers.

16,991
Facebook page followers
▲ 1.4%

30,194
Facebook page view
▲ 18.1%

1,597
Facebook page interaction
▲ 32.3%

4
Facebook page posts

Topics posted

Anti-fraud, Let's Chat Language learning opportunity, PC-MoI registration mission

UNHCR Iraq WhatsApp Channel

22,331
WhatsApp channel followers
▲ 6.2%

14,726
WhatsApp channel views
▲ 4.0%

6
WhatsApp channel posts

Topics posted

Anti-fraud, Let's Chat Language learning opportunity, PC-MoI registration mission, Documentation scam alert