



Start of Entry Point Activities:

January 2014

Phase: Emergency



*A South Sudanese child is registered by UNHCR and ARRA at the Pagak entry point, Ethiopia*

### Contextual Background

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- At the onset of the emergency in South Sudan (mid-December 2013), refugees began arriving at Ethiopian border entry points (mainly Pagak and Akobo, as well as Burbiey, Mataar and Raad). 10,746 refugees were relocated by IOM in June 2014 (Total relocated since Jan. 2014 is 77,405). Currently, Pagak hosts over 3,000 refugees.

#### Areas of Origin

- The new arrivals mainly originate from Upper Nile State (Malakal, Nasir, Mathiang, Maiwut, Okobo); some have also arrived directly from Juba (the capital).

#### Cultural Background

- The refugees are predominantly ethnic Nuer (Gajaak and Gajiok clans) and there are few from the Luo Nuer, Equatorian and Anuak ethnic groups.









### Administrative Structure

### Operations and Services

- UNHCR provides **Coordination Support, Protection, Registration, Logistics** and monitors service delivery.
- Site Management** is conducted by Ethiopia's **Administration for Refugee and Returnee Affairs (ARRA)** with support from UNHCR.
- Site Coordination Meetings** are held weekly between UNHCR, ARRA and partners.
- Refugees are **individually registered** by name, given a wrist band and a numbered token per household (family ration card). This process is called Level 1 registration.
- Wrist band and numbered tokens** are later used by IOM to plan relocation to the camps.

- ARRA** - The Government of Ethiopia's refugee agency continues to ensure open borders, access to territory, legal and physical protection of refugees and partner staff, distribution of food and core relief items.
- Jointly with UNHCR, ARRA registers asylum seekers at entry points (Level 1 registration), but registration was halted since 16 August, 2014.
- In collaboration with the Regional Government, ARRA ensures the security of the camp and entry points to persons of concern and partner staff, and leads on camp management (Administration).
- UNHCR provides international protection to persons of concern and monitors delivery of assistance and services to refugees. Jointly with ARRA, UNHCR facilitates coordination of humanitarian partners and emergency response actions.
- ARRA and UNHCR jointly lead the site coordination meeting at the Pagak level to ensure that provision of services is effectively coordinated among humanitarian partners (MSF(F),MSF(H), IOM, ACF, IMC, NRC, ADDRA and Oxfam).
- IOM screens refugees and provides dignified transportation from Pagak entry point to Kule 2 camp.
- UNICEF supports the operation with EMWAT kits and immunization.

# Pagak Refugee Camp: Who does What Where (3Ws)

Health 	
<b>Activities</b>	<b>Actors</b>
▪ Emergency medical activities	MSF-F/Ethiopia Red Cross
▪ Vaccination	UNICEF, Regional Health
Nutrition 	
<b>Activities</b>	<b>Actors</b>
▪ Nutrition Screening for new arrivals (relocated refugees)	ACF/MSF-H
▪ Provision of High Energy Biscuits	ACF
▪ Baby-friendly spaces	ACF
Water, Sanitation & Hygiene (WASH) 	
<b>Activities</b>	<b>Actors</b>
▪ Water system construction, expansion and/or upgrading and water trucking	ADRA/Oxfam
▪ Construction and maintenance of household sanitary facilities/latrines	ADRA/Oxfam
▪ Construction and maintenance of emergency latrines	ADRA/Oxfam
▪ Sanitation & Hygiene promotion/awareness	ADRA/Oxfam
Protection & Community Services 	
<b>Activities</b>	<b>Actors</b>
▪ Camp management and security	ARRA
▪ Protection	UNHCR/ARRA
▪ Child Protection	UNHCR/ARRA
▪ SGBV/GBV prevention and response	IMC
▪ Support to persons with specific needs	UNHCR/ARRA
Shelter 	
<b>Activities</b>	<b>Actors</b>
▪ Provision of registration centre	UNHCR
▪ Provision of emergency shelter (Emergency Family Tents and Plastic Sheeting)	UNHCR
▪ Setup of emergency shelter	NRC
Core Relief Items 	
<b>Activities</b>	<b>Actors</b>
▪ Distribution of Core Relief Items E.g. Sleeping mats, jerry cans, buckets, soap and blankets	ICRC
Logistics and Site Planning 	
<b>Activities</b>	<b>Actors</b>
▪ Relocation and transportation of refugees	IOM
▪ Physical planning of camp layout	UNHCR
Food 	
<b>Activities</b>	<b>Actors</b>
▪ Provision of High Energy Biscuits	ARRA/WFP

UNHCR gratefully acknowledges the support of the following partners in Pagak

