



# 7,628 Urban refugees

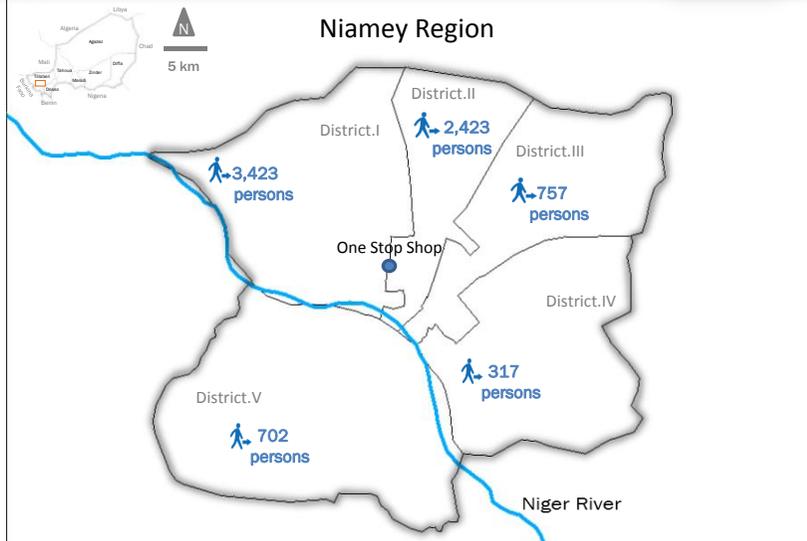
Since violence erupted in northern Mali in January 2012 between the Malian Government and various armed groups, Niamey region has hosted approximately 8,000 refugees. The majority of them are women and children. The population unmet needs relate to shelter and employment.

## Asylum area profile

Niamey is the capital of Niger. It is located on the Niger River in the extreme west of the country with 1,011,277 inhabitants. Since 14 September 2004, the city was erected in Niamey REGION. The Niamey Region is subdivided into five communal districts (CD): communal districts I, II, III, and IV are all on the left side of the river while the district V is on the right bank. More than 75% of refugees are living in the first and second District.

### Operational Highlights

Ensure that all refugees are duly registered; secure access to basic assistance and services; and bolster coordination and cooperation with all other stakeholders through a "One Stop Shop"



The boundaries and names used on this map do not imply official endorsement or acceptance by the United Nations

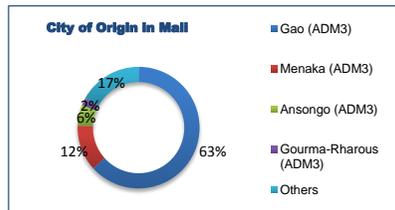
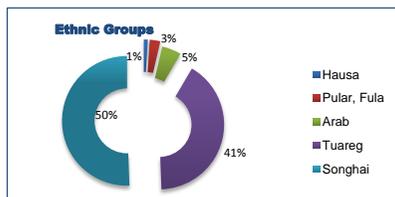
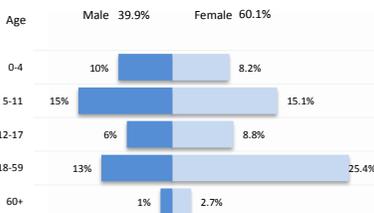
## ONE STOP SHOP/ GUICHET UNIQUE

The Guichet unique is a protection platform space where all asylum seekers and refugees in Niamey are able to access all services to uphold their protection rights, access information and multi-sectoral assistance provided by multiple service providers (CNE, UNHCR, Save Children and CADEV). The Guichet Unique was opened in August 2013.

Frequency	Value	Key contacts	GPS Coordinates
Reception capacity/week:	750	CNE (Gvt): <a href="mailto:mossiboureima@yahoo.fr">mossiboureima@yahoo.fr</a>	LAT/ N: 13° 32.167'
Average number of refugees received/week:	300	UNHCR: <a href="mailto:muhimpun@unhcr.org">muhimpun@unhcr.org</a>	Lon/E: 02° 06.103'
Average number of patients assisted/week:	144	Save The Children:	Opened: workdays
Average number of students assisted/week:	60	<a href="mailto:Mirko.Tommasi@savethechildren.org">Mirko.Tommasi@savethechildren.org</a>	from 8:00 AM to
Average number of certificates renewed/week:	77	CADEV: <a href="mailto:diallakadiatou96@yahoo.fr">diallakadiatou96@yahoo.fr</a>	4:30 PM
Number of complaints received to date:	12		
Number of GBV cases referred to date:	8		

### Demographics and Statistics

7,628 persons  
2,010 Households



### Protection Issues / Responses

#### The lack of information from / towards refugees

An Information center has been put in place for the reception and referral to the correct desk to access relevant services, (for screening, registration, documentation, counselling, orientation, and for reporting the protection problems as well as requesting help in the form of assistance). A green number creation in progress.

#### Registration and documentation issues

A continuous registration system has been put in place to capture departures, new arrivals, births and deaths. The government provides (or renews) the personal documents through the 'Commission Nationale d'Eligibilité au Statut du Réfugié (CNE)'.

#### The lack of access to medical care

The referral system has been strengthened and allows better monitoring and medical care.

#### The lack of access to education

Strengthening the monitoring mechanism, involving the refugees with a focus on girls' education

#### Conflict and ethnic tension

Complaints and feedback mechanisms have been developed for better delivery of protection and assistance to persons of concern to UNHCR

#### Shelter, Livelihood issues

The most vulnerable refugees have been targeted and will benefit from a cash transfer programme in order to allow them to face the rent fees.

#### Gender-based violence and child protection incidents

Prevention and response mechanisms with SOPs are established

Percentage of refugees with regular movement between Mali and Niamey	12.1	Percentage of refugees willing to return in a year	67.5
Ratio of students attending school in Mali and Niamey	1.18:1	Percentage of refugees living in shelter without latrines/toilets	33



Others stakeholders  
ICRC, UNFPA, UNICEF, Civil society

