

# Assistance to Syrian Refugees outside of camps in Jordan

20 February 2012



## Outreach and Assessments

Assistance to urban refugee is provided through 3 channels:

### Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

### Home Visit



Assessment of refugee vulnerability to allocate cash assistance

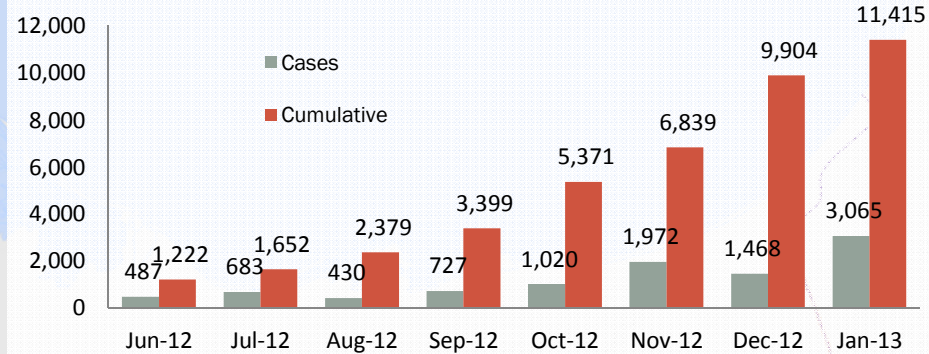
### Infolines



8h / 5 days service to answer questions and petitions from refugees

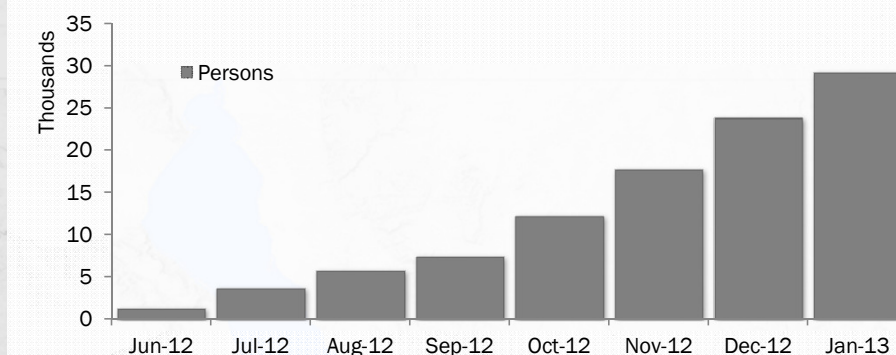
## Home Visits

Aggregate totals



## Beneficiaries from Cash Assistance

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Sources UNHCR

Registered Refugees outside of camps

106,094

Person Received at Help Desks



103,113

Home Visits Conducted



11,415

Calls on Info Line



42,752

Northern Jordan

57,982

Registered Refugees outside of camps

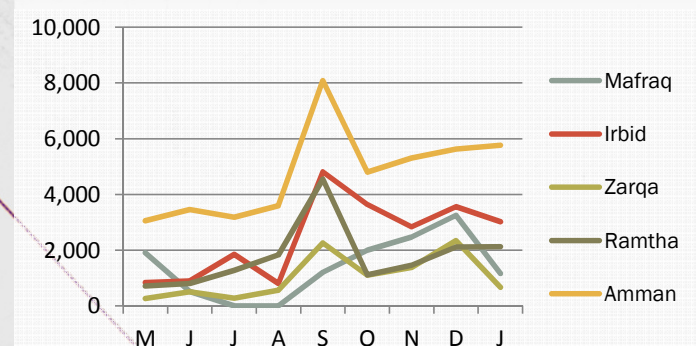
Amman / Zarqa

41,745

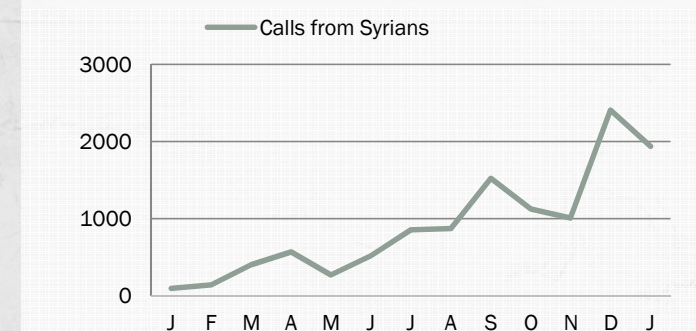
Southern Jordan

6,367

Appointment scheduled per helpdesk



Persons assisted through Info Line



For more information, consult <http://data.unhcr.org/syrianrefugees>